

## FOREWORD

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### **What is Best Value and what does it mean to our community?**

Best Value is a commitment from Maroondah City Council to getting the best value from our services and the best possible resources for the community. It is also about striving continuously to improve our services.

The Best Value Legislation is part of the Local Government Act 1989 and requires Council to have publicly available service standards and to conduct service improvement reviews against the Best Value Principles.

The Best Value Principles for reviewing Council services include:

- Consulting with the community and any internal customers;
- Ensuring value for money;
- Promoting the local economy;
- Promoting environmental advantage;
- Ensuring community access and equity of services;
- Measuring performance aimed at continuous improvement;
- Reporting performance annually to the community.

Best Value principles ensure that Council continues to focus on the particular needs of the community and is delivering appropriate services to meet those needs.

**Michael Marasco**  
**Chief Executive Officer**