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Front page image: *Maroondah City Council’s annual Run Maroondah event at HE Parker Reserve is all about challenging yourself within a supportive environment – whether that means taking on the 15 kilometre challenge, the 10 kilometre run, 5 kilometre run/walk or the 1.2 kilometre kids run!*  
*The aim is to encourage individuals and families to take part in physical activity together.*

# Message from the Mayor and Chief Executive Officer



On behalf of Maroondah City Council, we are pleased to present the proposed 2020/21 Budget to the Maroondah community.

Work on the proposed 2020/21 Budget was well underway when the COVID-19 pandemic was declared on 11 March by the World Health Organisation.

The impact of the Pandemic on Council has been profound. While Council has continued to provide the majority of its services during the various stages of the COVID-19 pandemic, the required closure of our leisure facilities, such as Karralyka, Aquanation, Aquahub, Ringwood and Dorset Golf, The Rings and Maroondah Nets resulted in a loss of $10 million in user fees and a redirection of in excess of $5million of expenditure to COVID-19 response in the 2019/20 financial year.

As a consequence, the proposed Budget has been reviewed to take in to account the financial outcomes for 2019/20 and ongoing impacts for 2020/21 of the COVID-19 pandemic on Council’s services, income and capital work projects, including a detailed review of the Long Term Financial Strategy.

Specifically, for the 2020/21 financial year, Council proposes to adapt its service delivery resulting in a $7.43 million realignment of budget towards COVID-19 relief and recovery responses for the Maroondah community.

While we manage the COVID-19 impacts, Council continues to work towards the community’s vision as outlined in M*aroondah 2040: Our Future Together*. The vision is the foundation from which Council shapes its long term plans for the municipality. Following extensive community and key stakeholder consultation this long term vision for the future of Maroondah was adopted in late 2014. Over the past 18 months it has undergone further consultation with our community to provide a revised vision that continues to reflect emerging needs and future opportunities. The community aspirations and priorities are grouped into eight broad outcome areas that provide the structure for the Maroondah City Council Plan 2017-2021 (Council Plan).

The Council Plan has been developed based on the community directions in Maroondah 2040 and a range of community consultation activities undertaken over recent months. The Council Plan sets the key directions and priority actions for the medium term to work towards the aspirations of the Maroondah community looking ahead to the year 2040. The community outcome areas (Strategic Objectives) and 65 priority actions (Major Initiatives and Initiatives) are detailed in Section 2 of this document.

The Maroondah City Council budget for 2020/21 links to the achievement of the Council Plan as part of an integrated planning framework. The 2020/21 budget outlines the provision of financial resources for the next 12 months and details how these resources will be applied to meet the actions and initiatives detailed in the Council Plan, as well as delivering more than 120 services and the extensive range of programs and activities that Council provides to the Maroondah community.

**Budget Highlights**

The 2020/21 budget contains 65 initiatives, including 26 major initiatives, as identified in the Council Plan. These initiatives will contribute to the achievement of the four-year Council Plan key directions and ultimately the preferred outcome as outlined in Maroondah 2040.

Some initiatives include:

* Design and construct multi-level commuter carparks in Croydon; Ringwood; Heathmont; and Heatherdale station;
* Undertake a strategic review of shopping centres in Maroondah and develop a Community Shopping Centre Strategy;
* Design and construct sporting / multipurpose pavilion redevelopments at HE Parker Reserve, Silcock Reserve, Proclamation Park, Springfield Park and Ainslie Park;
* Establish a regional cricket hub at Jubilee Park sporting precinct;
* Complete the Lincoln Road upgrade, east of Dorset Road, Croydon;
* Implement the Greening the Greyfields project in partnership with stakeholders to facilitate a sustainable approach to urban redevelopment in identified residential precincts; and
* Undertake the staged redevelopment of the Croydon Community Precinct.

An extensive Capital Works Program of $85.47 million will be undertaken in 2020/21. This capital investment includes funding of $26.56 million from external grants; $0.20 million from contributions; $20.65 million from asset sales; and $38.06 million from Council operations and cash holdings.

Highlights of the 2020/21 Capital Works Program include:

|  |  |  |
| --- | --- | --- |
| Program | $ (million) | Details |
| Buildings | **$69.284** | * Multilevel Carpark Development Program - at Croydon, Heathmont and Ringwood ($29.75million). * Community Facilities Improvement Program ($1.52 million) – Council continues to maintain assets at a high standard to ensure our community has access to safe and appropriate facilities. * Pavillion redevelopment ($11.96 million) - including Ainslie Multipurpose pavilion, Cheong Multipurpose pavilion, Silcock Sporting pavilion, Springfield Sporting pavilion, Dorset Multipurpose pavilion, Jubilee Park Sporting pavilion and Proclamation Park Sporting pavilion. * Community Facilities major plant renewal ($0.52 million) * Upgrade and renewal of Sporting and Community Group facilities on Council land ($0.32 million) * Community Facilities Improvements ($0.22 million) – to improve accessibility to Council facilities for people with disabilities * Realm Extension Base Build and Fitout ($23 million) |
| Roads | **$2.890** | * Local road renewal program ($1.27 million) * Local road reconstruction ($0.38 million) * Kerb and channel replacement works ($0.58 million) * Local area traffic management ($0.26 million) |
| Footpaths & cycleways | **$3.051** | * Footpath replacement works ($0.84 million) * Footpath construction program ($1.167 million) * Taralla Creek Trail improvement works ($0.3 million) * Disability footpath access ($0.31 million) * Shared bike path improvement program ($0.43 million) |
| Carparks | **$0.250** | * Carpark improvement program ($0.25 million) |
| Drainage | **$2.576** | * Stormwater drainage renewal program including but not limited to, New Street, Ringwood - Flood Mitigation Works (Continuation of New Street Road Renewal) $0.5 million; Scenic Avenue Flood Mitigation Works $0.45 million, Wingate Avenue Flood Mitigation Works $0.3 million, Lionel Crescent, Croydon - Easement Drainage Construction $0.15 million; Murray Road, Croydon - Easement Drainage Construction $0.25 million; Drainage Relining Works $0.15 million |
| Recreational, leisure and community facilities | **$2.702** | * Sports fields improvement program for Silcock Reserve ($1.9 million) * Sports field lighting improvement program ($0.15 million) * Sports infrastructure renewal including cricket nets, coaches boxes and scoreboards ($0.20 million) * Golf Course improvement program ($0.25 million) |
| Parks and open space | **$1.415** | * Open space playground improvement program ($0.48 million) * Open space improvement program ($0.30 million) * Tree improvement program ($0.54 million) |

**The Rate Rise & Rate Capping**

Councils have the obligation to levy rates and charges under the Local Government Act 1989 in order to fund and deliver essential community infrastructure and services. The rates Councils collect are a form of property tax. The value of each property is used as the basis for calculating what each property owner will pay.

Calculating how much each property owner pays in rates involves determining the total amount of rate revenue required and dividing this across the total value of all rateable properties to establish a rate in the dollar. The rate in the dollar is then applied against each individual property value to calculate how much each property owner pays.

All of Victoria’s 79 councils have been operating under rate caps since 1 July 2016. Each year the Minister for Local Government sets a cap on rate increases based on that period’s Consumer Price Index (CPI) and advice from the Essential Services Commission (ESC). The rate cap limits the total amount a council can increase its rates each year based on the amount it levied in the previous year.

The decision must be made by 31 December each year to apply to rates in the following financial year.

For the 2020/21 financial year, Council’s rate rise has been capped at 2.0%.

The rate cap applies to the council’s total rate revenue and not individual properties.  In many cases, an individual rates bill may increase or decrease by more (or less) than the capped rise amount.  This may happen because:

* the value of the property has increased or decreased in relation to the value of other properties in the council;
* other charges and levies that are not subject to the cap, such as the waste charge, has risen. The capped increases apply to the general rates only; and
* the amount of rates levied from properties of that type (residential, commercial or industrial) has changed through the council’s application of differential rates.

Council recognises that in the COVID-19 pandemic environment that some members of the community may have difficulty paying their rates, and has a Financial Hardship Policy, which includes offering payment arrangements based on individual ratepayer circumstances.

Further information on Rates and Charges can be found in Section 6 Notes to financial statements within this document.

**Waste Management - Recycling**

Over the last 30 years, recycling has been considered a critical service experienced by all and one that should be an expected service. As documented in the past two years, the recycling industry has been through some challenging moments and events that are disrupters on a global scale. These challenging events are still foreseeable into the future, however, Maroondah will be working towards a pathway that results in an efficient and resilient recycling system. Maroondah will continue to work closely with the State and Federal Governments to make inroads in the recycling sector. On the 6 March 2020, the State Government issued a paper and Policy to Tranform Recycling in Victoria. It is a circular economy policy with a 10 year action plan. The State Government will look to invest more than $300 million to help transform the recycling sector and reduce waste. Maroondah will look to align its 10 year waste strategy, with the State Government Policy and pending funding announcements, will look to undertaken such initiatives.

Additionally, Maroondah has also had to manage its recycling processing during times of great uncertainty, however, allthesame, ensure recycling lives strong in the municipality.

To ensure waste services and in particular recycling can continue, the charge for 2020/21, incorporating kerbside collection, green waste and recycling, will increase by just over 6% from the 2019/20 level. This increase in price, assists the municipality in maintaining its contractual relationship with its recycling contractor and ensure a reliable and environmentally friendly waste processing service is delivered.

**Other Challenges**

In addition to the COVID-19 pandemic impacts on the proposed 2020/21 Budget, the Victorian Government cap on rates and the waste management challenges, Maroondah also faces a range of other challenges, which include:

* Funding the renewal of infrastructure and community assets in a COVID19 environment;
* Cost shifting from other levels of government;
* Technology and Opportunity - complex environments amongst emerging technologies; and
* Funding expectations of enhanced service provision.

This Proposed Budget has been developed at a difficult time in the history of the Maroondah community, however it has been set using a rigorous process of consultation and review and Council endorses it as a balanced, sustainable and responsible platform to ensure enhanced services, protection of Council’s $1.91 billion in net assets, the delivery of $85.5 million extensive capital projects, an underlying surplus of $1.3 million excluding extraordinary items, and a financially prudent future for our community.

 

**Cr Mike Symon Mr Steve Kozlowski**

**Mayor Chief Executive Officer**

## Link to the Council Plan

This section describes how the Annual Budget links to the achievement of the Council Plan as part of Council’s Integrated Planning Framework. This Framework guides the Council in identifying community needs and aspirations over the long term (Maroondah 2040 Community Vision), medium term (Council Plan 2017-2021) and short term (Service Delivery Plans and Annual Budget) and then holding itself accountable (Annual Report and Audited Statements).

### 1.1 Council Planning and Performance Framework

Council’s strategic documents are linked to an Integrated Planning Framework. Council’s Integrated Planning Framework seeks to ensure Council’s activities and financial resources are aligned in order to meet the aspirations, needs and expectations of the Maroondah community. The framework ensures a clear linkage between community needs and aspirations, vision, strategies, policies and service delivery of Council.



*Figure 1: Maroondah City Council’s Integrated Planning Framework*

This framework is underpinned by the shared long term community vision outlined in *Maroondah 2040: Our Future Together*, which was developed and then adopted in 2014 in conjunction with the community.

The community aspirations and priorities for the future of Maroondah have been grouped into eight broad outcome areas that provide the structure for the Council Plan 2017-2021 (Council Plan). These community outcome areas comprise:

* A safe, healthy and active community
* A prosperous and learning community
* A vibrant and culturally rich community
* A clean, green and sustainable community
* An accessible and connected community
* An attractive, thriving and well-built community
* An inclusive and diverse community
* A well governed and empowered community

The strategic direction through Maroondah 2040, the Council Plan, and the Long Term Financial Strategy has resulted in detailed service delivery plans across each of Council’s service areas. These plans are reviewed annually to ensure alignment with community needs and expectations.

The framework both feeds into and is supported by a number of other key planning documents – in particular Council’s annual budget, legislated plans and strategies and a broad range of supporting strategies and policies adopted by Council.

To ensure Council has the capacity to work towards the achievement of the Maroondah 2040 Community Vision, a Long Term Financial Strategy has been prepared to guide the financial resources of Council over the next 10 years. This strategy is updated annually.

In response to the Long Term Financial Strategy, a medium-term strategic resource plan is included within the Council Plan to provide a framework for Council’s financial, physical and human resources over the next four years. This Strategic Resource Plan outlines the allocation of resources to work on the key directions and priority actions outlined in the Council Plan.

From the Strategic Resource Plan evolves an Annual Budget that provides specific targets in relation to financial resources for the next financial year and a framework to ensure strategies and commitments are transformed into ‘on the ground’ results. The Annual Budget specifies goals against which Council can measure its progress and performance whilst also articulating sources of revenue and how that revenue is spent in delivering services to the community.

### 1.2 Our Purpose

### Our Community Vision

Maroondah will be a vibrant and diverse city with a healthy and active community, living in green and leafy neighbourhoods which are connected to thriving and accessible activity centres contributing to a prosperous economy within a safe, inclusive and sustainable environment.

### Organisational Vision

We will foster a prosperous, healthy and sustainable community.

### Our Mission

We are dynamic and innovative leaders, working in partnership to enhance community wellbeing.

### Our Workplace Values

* We are **ACCOUNTABLE** to each other and our community
* We collaborate in an adaptable and **SUPPORTIVE** workplace
* We **PERFORM** at our best
* We are open, honest, **INCLUSIVE** and act with integrity
* We ensure every voice is heard, valued and **RESPECTED**
* We are brave, bold and achieve **EXCELLENCE**

### 1.3 Community Outcome Areas (Strategic Objectives)

The Council Plan articulates eight community outcome areas (strategic objectives), each with a set of four-year key directions (strategies), annual priority actions, Council Plan indicators (strategic indicators) and supporting strategies and plans. The priority actions (major initiatives) work towards the achievement of the key directions, and ultimately the outcome areas and vision outlined in Maroondah *2040*.

Council delivers services and initiatives under 14 major service areas. Each contributes to the achievement of the future outcome areas as set out in Maroondah 2040 and Council Plan. The Annual Budget converts these services and initiatives into financial terms to ensure that there are sufficient resources for their achievement. The following table lists the eight community outcome areas as described in the Council Plan.

|  |  |
| --- | --- |
| Outcome Area | Vision Statements |
| 1. A safe, healthy and active community | In 2040, Maroondah is a safe, healthy and active community with local opportunities provided for people of all ages and abilities to have high levels of social, emotional and physical wellbeing. |
| 2. A prosperous and learning community | In 2040, Maroondah is a thriving centre of economic activity and opportunity within the eastern region where the sustainability and growth of local businesses is supported. All community members, groups, education providers and local businesses have access to a wide range of quality learning resources and facilities. |
| k3. A vibrant and culturally rich community | In 2040, Maroondah is a creative cosmopolitan community recognised for its celebration and promotion of arts and culture. There are a broad range of engaging entertainment options, diverse cultural activities and the creation and display of contemporary and traditional forms of art. |
| 4. A clean, green and sustainable community | In 2040, Maroondah is a leafy green community with high levels of waste diversion and sustainable approaches to infrastructure development, urban design and management of natural resources. Our community is resilient and has the knowledge, capacity and resources to make sustainable lifestyle choices. |
| 5. An accessible and connected community | In 2040, Maroondah is an accessible community for all ages and abilities with walkable neighbourhoods, effective on and off-road transport networks, and access to a range of sustainable transport options. |
| 6. An attractive, thriving and well built community | In 2040, Maroondah is a leafy green community with high quality urban form and infrastructure that meets the needs and aspirations of all ages and abilities. A diverse range of housing options are available and thriving activity centres provide a broad range of facilities and services to meet community needs. The character of local neighbourhoods continues to be maintained while also accommodating population growth. |
| 7. An inclusive and diverse community | In 2040, Maroondah is an inclusive community where social connections are strong across generations and diversity is embraced and celebrated. |
| 8. A well governed and empowered community | In 2040, Maroondah is an effectively empowered community that is actively engaged in Council decision making through processes that ensure their voice is heard and considered. Council provides strong and responsive leadership, ensures transparent processes and works with the community to advocate and champion their needs. |

## 2. Services and initiatives and service performance indicators

Working towards the Vision outlined in *Maroondah 2040* and the achievement of the future outcomes (strategic objectives), we will continue to plan, deliver and improve high quality, cost effective, accessible and responsive services. The services, initiatives, major initiatives (priority actions) and service performance indicators for each service area are described in the following section.

### 2.1 Outcome Area (Strategic Objective) 1: A safe, healthy and active community

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Service and Description** |  | **2018/19** | **2019/20** | **2020/21** |
|  | **Actual** | **Forecast** | **Budget** |
|  | **$'000** | **$'000** | **$'000** |
| **Youth and Children’s Services** |  |  |  |  |
| Youth and Children’s Services works to raise the wellbeing of Maroondah’s children, young people and their families by performing a wide range of roles and functions.  Key services and functions include:   * Youth development programs, individual support services and events for young people * Vacation Care Programs, Family Day Care and Occasional Care Services for children * Information and education sessions for parents * Professional learning program for early childhood educators * Working with schools to enhance student wellbeing through the School Focussed Youth Service * Maroondah plus 10 Schools project * Capacity building initiatives for professionals including education and professional networks * Supporting kindergartens * Facility provision and management * Community and online engagement * Strategic planning, projects and sector development | Exp | 2,781 | 2,727 | 2,794 |
| Rev | (1,225) | (1,002) | (818) |
| **NET** | **1,556** | **1,725** | **1,976** |
| **Community Health Services** |  |  |  |  |
| The City of Maroondah has a comparatively healthy community, residing in a clean and safe environment. Council plays an instrumental role protecting and promoting the health and wellbeing of the community through education and prevention strategies while supporting sustainable safe environments. A broad range of proactive and reactive activities are undertaken to reduce public health risks that include the registration and assessment of food and health businesses, statutory food and water sampling, communicable disease investigations, preventative health services and advice that include Immunisation Services and general health promotion activities. Council manages emergencies in accordance with the legislation in the Emergency Management Act and the Emergency Management Manual of Victoria. Council is responsible for the planning, preparation, training and exercising of emergency processes and works collaboratively across the region to improve consistency in operations. | Exp | 1,728 | 1,703 | 1,688 |
| Rev | (608) | (633) | (690) |
| **NET** | **1,120** | **1,070** | **998** |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Service and Description** |  | **2018/19** | **2019/20** | **2020/21** |
|  | **Actual** | **Forecast** | **Budget** |
|  | **$'000** | **$'000** | **$'000** |
| **Council and Community Planning** |  |  |  |  |
| This team oversees the integrated planning and delivery of Council activities in accordance with organisational goals, objectives and budgets. The team facilitates community wellbeing, disability advocacy, social research, community safety, and on-the-ground community development activities.  It oversees the development and implementation of the community vision, Maroondah 2040, coordinates the development and implementation of the Maroondah Health and Wellbeing Plan, Disability Policy and Action Plan and Reconciliation Action Plan.  It also leads Council policy development on social issues such as: affordable housing, gender equity and gambling.  The team supports the Maroondah Disability Advisory, Maroondah Partners in Community Wellbeing and Community Safety Committees as well as the Maroondah Communities of Wellbeing initiative.  In addition it oversees Council’s Community Grants funding program, supports the work of the Maroondah Liquor Accord, coordinates the Maroondah’s Community Houses Network, supports Preventing Violence Against Women and gender equity activities, leads disability initiatives and advocacy and prepares funding applications as appropriate.  It coordinates the preparation of the Annual Report and Council Plan, facilitates service delivery planning across the organisation, coordinates reporting on the Local Government Performance Reporting Framework and supports organisation wide policy development and strategy development. | Exp | 1,529 | 1,672 | 1,741 |
| Rev | (165) | (101) | (3) |
| **NET** | **1,364** | **1,570** | **1,738** |
| **Maroondah Leisure** | **Exp** | **18508.2** | **0** | **16815.12** |
| This area provides a broad range of services, activities and facilities to meet the needs of Maroondah’s diverse community. The service area provides support, management and operation of Council’s major leisure facilities, including Aquahub, Aquanation, Croydon Memorial Pool, Dorset and Ringwood Golf, The Rings and Maroondah Nets. The service area also has a strong focus on service co-ordination and policy development. | Exp | 18,508 | 16,140 | 16,815 |
| Rev | (19,336) | (14,234) | (15,805) |
| **NET** | **(828)** | **1,906** | **1,010** |
| **Sports, Recreation and Events** | **Exp** | **1273.989** | **0** | **1345.266** |
| This service area supports and encourages community involvement in physical activity via direct and indirect service provision through:   * Casual and Seasonal allocation of sports fields and pavilions; * Community Facilities Tenancy agreement development and management; * Events and Festivals; Direct service provision, support and advice for community based events; * Community sporting liaison and advocacy; Capital works project planning and co-ordination; * Promotion of participation in physical activity; Information dissemination and direct liaison with sport and recreation groups; * Leisure planning and policy development; and * Facility management of 72 community buildings and Club development initiatives. | Exp | 1,274 | 1,213 | 1,345 |
| Rev | (990) | (456) | (706) |
| **NET** | **284** | **757** | **639** |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Service and Description** |  | **2018/19** | **2019/20** | **2020/21** |
|  | **Actual** | **Forecast** | **Budget** |
|  | **$'000** | **$'000** | **$'000** |
| **Maternal and Child Health Services** | **Exp** | **2595.896** | **0** | **3003.801** |
| The Maternal and Child Health service is a state-wide universal service for families with children from birth to school age. The service is delivered at seven Maternal and Child Health centres across the municipality and is provided in partnership with the Department of Education and Early Childhood Development. Council also provides an enhanced service focusing on children, mothers and families at risk of poor health and community wellbeing outcomes. In addition, the Maroondah program includes, a lactation service, early parenting program, a dad’s program, a Burmese family program, and an extensive needs-based parenting education  group program. The service also works in close partnership with a wide range of external organisations such as Eastern Health, EACH, CYMHS (Child and Youth Mental Health Services) and Refugee Heath Services to deliver innovative and targeted programs to ensure the wellbeing of children and families connected with the service. | Exp | 2,596 | 2,783 | 3,004 |
| Rev | (1,208) | (1,222) | (1,253) |
| **NET** | **1,388** | **1,560** | **1,750** |
| **Sportsfields** | **Exp** | **1742.308** | **0** | **1784.268** |
| This function provides maintenance and renewal of Council’s 48 sports fields which includes cricket pitch turf management. | Exp | 1,742 | 1,608 | 1,784 |
| Rev | - | - | - |
| **NET** | **1,742** | **1,608** | **1,784** |

**Major Initiatives (Priority Actions)**

1. Design and construct sporting / multipurpose pavilion redevelopments at HE Parker Reserve, Silcock Reserve, and Proclamation Park and Springfield and Ainslie Park (subject to funding)
2. Establish a regional cricket hub at Jubilee Park sporting precinct
3. Undertake a strategic review of Maroondah Golf
4. Plan and implement the Dorset Recreation Reserve and Eastfield Park Enhancement Plans and undertake staged redevelopment works (subject to funding)
5. Develop a Liveability and Wellbeing Strategy 2021-2031 (incorporating the Municipal Public Health Plan)

**Initiatives**

1. Work with partners of Together for Equality and Respect (TFER): A Strategy to Prevent Violence Against Women in Melbourne East to prevent violence against women in Maroondah, including participation in the “16 days of activism” campaign
2. Work in partnership to enhance the Maroondah Hoarding & Squalor website enabling it to become a Statewide resource
3. Develop and deliver services in the Croydon Community Precinct
4. Implement Council's annual sportsfield improvement program
5. Implement changes to emergency management legislation and outcomes of Local Government Victoria's Councils and Emergencies project
6. Implement the changes that result form the reform of the Environment Protection Act

**Service Performance Indicators**

|  |  |  |  |
| --- | --- | --- | --- |
| **Service** | **Indicator** | **Performance Measure** | **Computation** |
| Aquatic Facilities | Utilisation | Utilisation of aquatic facilities (the number of visits to aquatic facilities per head of municipal population) | Number of visits to aquatic facilities / Municipal population |
| Food Safety | Health  And  Safety | Critical and major non-compliance outcome notifications (percentage of critical and major non-compliance outcome notifications that are followed up by Council) | Number of critical and major non-compliance outcome notifications about a food premises followed up / Total number of critical and major non-compliance outcome notifications about food premises |
| Maternal and Child Health | Participation | Defined as the percentage of children enrolled who participate in the MCH service | Number of children who attend the MCH service at least once (in the year) / Number of children enrolled in the MCH service |
| Maternal and Child Health | Participation | Defined as the percentage of Aboriginal children enrolled who participate in the MCH service | Number of Aboriginal children who attend the MCH service at least once (in the year) / Number of Aboriginal children enrolled in the MCH service |

### 2.2 Outcome Area (Strategic Objective) 2: A prosperous and learning community

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Service and Description** |  | **2018/19** | **2019/20** | **2020/21** |
|  | **Actual** | **Forecast** | **Budget** |
|  | **$'000** | **$'000** | **$'000** |
| **Business & Activity Centre Development** |  |  |  |  |
| Business & Activity Centre Development’s key focus is strengthening the local economy, recognising that a healthy community is built on a strong local economy.The team stewards investment attraction and development of the Ringwood Metropolitan Activity Centre, the Croydon Major Activity Centre and the Bayswater Business Precinct.The team delivers a collaborative co-work space, business programs, workshops and events and information all designed to develop, strengthen, connect and celebrate our businesses. The team develops partnerships with business, investors, governments, education provider and others as these are critical to delivery. All activities are designed to support business growth and employment throughout Maroondah and the region. | Exp | 1,646 | 1,487 | 1,610 |
| Rev | (383) | (99) | (277) |
| **NET** | **1,262** | **1,388** | **1,333** |
| **Libraries** |  |  |  |  |
| Maroondah City Council provides two library facilities – one in Ringwood and one in Croydon. The library service is delivered under a regional partnership model by Eastern Regional Libraries Corporation. | Exp | 2,813 | 2,925 | 3,055 |
| Rev | - | - | - |
| **NET** | **2,813** | **2,925** | **3,055** |

**Major Initiatives (Priority Action)**

1. Undertake a strategic review of shopping centres in Maroondah and develop a Community Shopping Centre Strategy

**Initiatives**

1. Work in partnership to implement the Bayswater Business Precinct strategy to assist local businesses and promote investment attraction
2. Develop and promote the BizHub Co-Working Space
3. Plan and implement carparking improvements in the Ringwood Metropolitan Activity Centre and the Croydon Activity Centre
4. Work in partnership to facilitate appropriate development within the Ringwood Metropolitan Activity Centre and Croydon Activity Centre
5. As part of the Croydon Community Wellbeing Precinct development, plan and deliver the Croydon library integrated Customer Service Project
6. Implement Better Business Approvals Project

**Service Performance Indicators**

|  |  |  |  |
| --- | --- | --- | --- |
| **Service** | **Indicator** | **Performance Measure** | **Computation** |
| Libraries | Participation | Number of active library borrowers (percentage of the municipal population that are active library borrowers) | Number of active library borrowers (reported on a 3-year rolling period) / Municipal population over the last 3 years |

### 2.3 Outcome Area (Strategic Objective) 3: A vibrant and culturally rich community

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Service and Description** |  | **2018/19** | **2019/20** | **2020/21** |
|  | **Actual** | **Forecast** | **Budget** |
|  | **$'000** | **$'000** | **$'000** |
|  |  |  |  |  |
| **Arts and Cultural Development** |  |  |  |  |
| Arts, creativity and cultural vitality are a key part of Maroondah’s liveability.  The Arts and Cultural Development team present, support and facilitate a wide range of creative opportunities across Maroondah, ensuring it is culturally rich and vibrant in line with the community's aspirations.  The team develops and delivers dynamic and exciting arts programming for all ages and abilities within high calibre indoor and outdoor arts spaces including Ringwood arts precinct, ArtSpace at Realm, Maroondah Federation Estate Gallery and Wyreena Community Arts Centre.  All art forms are included, from visual arts to music, from performance to digital media. Innovative visual and performing arts programming, including arts incubators and the McGivern Painting Prize valued at $25,000, bring highly skilled artists and a wide range of visitors to Maroondah from across the eastern region and beyond. Workshops, classes, events and networking programmes respond to local community needs, while the Grants program supports a diverse range of community initiatives. Arts and Cultural Development also foster creative placemaking initiatives within Maroondah’s activity centres and manage the Maroondah City Art Collection and the Public Art Program, enhancing Council’s facilities and adding value to the outdoor and built environment. | Exp | 1,537 | 1,436 | 1,389 |
| Rev | (397) | (265) | (261) |
| **NET** | **1,139** | **1,171** | **1,128** |
| **Karralyka Centre** |  |  |  |  |
| Karralyka is a premier theatre and function centre in Melbourne's eastern suburbs and the only such facility of this size in Maroondah. The theatre has a seating capacity of 430 and delivers a season of theatre for the community, including Morning Melodies, children's theatre and drama workshops, comedy, musical and dramatic performances. Karralyka partners with local theatre groups to promote and develop performing arts in the community. The theatre generates positive demand as a ‘venue for hire’, and regularly hosts local school and corporate performances and seminars. Karralyka is a flexible function and conference venue with a total capacity for 550 seated guests. Karralyka manages its food and beverage operations in-house. The kitchen facilities at Karralyka are also used to prepare food for Council’s Meals on Wheels service. The Maroondah Federation Estate, a community and cultural facility and Maroondah Community Halls are also managed through Karralyka. | Exp | 3,322 | 3,444 | 2,532 |
| Rev | (3,284) | (2,760) | (1,335) |
| **NET** | **38** | **684** | **1,197** |

**Major Initiatives (Priority Actions)**

1. Design the Karralyka Centre redevelopment, and undertake staged redevelopment works
2. Implement a new Arts and Cultural Development Strategy 2020 - 2025

### 2.4 Outcome Area (Strategic Objective) 4: A clean, green and sustainable community

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Service and Description** |  | **2018/19** | **2019/20** | **2020/21** |
|  | **Actual** | **Forecast** | **Budget** |
|  | **$'000** | **$'000** | **$'000** |
| **Natural Environment** |  |  |  |  |
| This function maintains over 50 bushland reserves, which involves proactively supporting biodiversity and maintaining appropriate fire breaks. The team also works closely and proactively with Council’s bush reserves ‘Friends of Groups’ to support and assist with the maintenance of Bushland Reserves. The parks maintenance team maintains Council managed parks and gardens, including proactive and reactive maintenance of landscaped areas, grass mowing.  The tree maintenance team manage power line clearance, reactive tree maintenance program, tree data capture program and tree planting in streets and reserves. | Exp | 8,840 | 8,898 | 9,109 |
| Rev | (74) | (75) | (60) |
| **NET** | **8,766** | **8,823** | **9,049** |
| **Waste Management** |  |  |  |  |
| The waste management team provides residential and commercial waste services to the Maroondah community, including public recycling bins, street litter bins, parks and reserves bins and Council facilities bins. The team manages the contracts for kerbside collection, receipt and sorting, green organics, land fill supply and hard waste contracts. Services also include on-call hard waste collection, a schools and community waste education program, and planning to meet future waste management needs. | Exp | 12,852 | 14,488 | 15,950 |
| Rev | (101) | (280) | - |
| **NET** | **12,750** | **14,208** | **15,950** |

**Major Initiatives (Priority Actions)**

1. Work in partnership to implement the Reimagining Tarralla Creek project
2. Complete the tender and implement contracts for waste collection, landfill and the receipt and sorting of recyclables

**Initiatives**

1. Introduce the Maroondah Environmentally Sustainable Design Policy into the Maroondah Planning Scheme
2. Undertake a review and update Council's Sustainability Strategy and Carbon Neutral Strategy
3. Implement an accelerated streetscape enhancement program, including a significant increase in tree planting

**Service Performance Indicators**

|  |  |  |  |
| --- | --- | --- | --- |
| **Service** | **Indicator** | **Performance Measure** | **Computation** |
| Waste Collection | Waste Diversion | Kerbside collection waste diverted from landfill (percentage of garbage, recyclables and green organics collected from kerbside bins that is diverted to landfill) | Weight of recyclables and green organics collected from kerbside bins / Total weight of garbage, recyclables and green organics collected from kerbside bins |

### 2.5 Outcome Area (Strategic Objective) 5: An accessible and connected community

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Service and Description** |  | **2018/19** | **2019/20** | **2020/21** |
|  | **Actual** | **Forecast** | **Budget** |
|  | **$'000** | **$'000** | **$'000** |
| **Asset Management** |  |  |  |  |
| This team provides a range of functions including:   * Strategic asset management; * Implementation and development of Council’s corporate asset and works management system; * Management of all corporate data relating to Council’s assets; and * Cyclical proactive inspections of Council’s assets in accordance with Council’s Road Management Plan.   The team also develops Council’s annual capital works program relating to roads, car parks, laneways, shared paths, stormwater drainage and community facility assets. | Exp | 1,558 | 1,582 | 1,382 |
| Rev | (30) | (66) | (46) |
| **NET** | **1,528** | **1,516** | **1,336** |
| **Engineering Services** |  |  |  |  |
| The team delivers the engineering related component of Council’s Capital Works Program including management of design consultants, the tendering and contract process, and the supervision of construction works. Engineering Services also provides professional advice and technical expertise in the areas of traffic investigations and strategic transportation issues, stormwater drainage investigations and flood management strategies. The team is responsible for various statutory approval functions in relation to private developments including assessment of engineering and construction management plans, assessment and approval of report and consents, asset protection and other engineering applications, supervision of engineering works relating to developments along with construction site and general infrastructure compliance activities. | Exp | 1,879 | 1,969 | 2,004 |
| Rev | (836) | (729) | (633) |
| **NET** | **1,043** | **1,240** | **1,371** |

**Major Initiatives (Priority Actions)**

1. Complete the Lincoln Road upgrade, east of Dorset Road, Croydon
2. Undertake the renewal of New Street in Ringwood, including flood mitigation works, between Maroondah Highway and Sylvia Grove
3. Advocate for public transport improvements in the Bayswater Business Precinct
4. Design and construct multi-level carparks in Croydon; Ringwood; Heathmont; and Heatherdale station
5. Undertake improvement works of the carpark at McAlpin Reserve Ringwood North

**Initiatives**

1. Undertake carpark improvement works at Hughes Park in Croydon North; Merrindale Shopping Centre in Croydon South; and Ainslie Park in Croydon
2. Advocate to the Australian and Victorian Government for provision of new and upgraded major transportation infrastructure in Maroondah; including freeway connections, upgrade to arterial roads and intersections and major public transport enhancements
3. Deliver an expanded footpath construction program
4. Implement the Maroondah Carparking Framework action plan
5. Undertake road renewal works for Emerald Street in Ringwood; and Norton Road in Croydon
6. Work in partnership to implement intersection improvement works at the corner of Reilly Street and Wantirna Road in Ringwood; and Plymouth Road and Kirtain Drive in Croydon

### 2.6 Outcome Area (Strategic Objective) 6: An attractive, thriving and well built community

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Service and Description** |  | **2018/19** | **2019/20** | **2020/21** |
|  | **Actual** | **Forecast** | **Budget** |
|  | **$'000** | **$'000** | **$'000** |
| **Building Services** |  |  |  |  |
| The Building Services team ensures the compliance of existing and proposed buildings in Maroondah with the Building Act and Regulations, and provides advice on variations to Building Regulations and swimming pool/spa safety barriers, building permits and inspections.  The Building Services team also issue building permits for building works and conduct the inspections related to the permits issued.  The team also perform a statutory function relating to report and consent (dispensation) applications and Hoarding Permits under the Building Regulations, co-ordinate Section 29A reports for demolition and provide property and building permit information on application | Exp | 1,154 | 1,150 | 1,352 |
| Rev | (470) | (355) | (700) |
| **NET** | **684** | **795** | **652** |
| **Built Environment** |  |  |  |  |
| This team provides pro-active and reactive maintenance of Council’s infrastructure assets including roads, footpaths and drains. The team also provides pro-active cleaning of all drainage pits within road reserves, programmed street sweeping, public toilet & BBQ cleaning and graffiti removal. | Exp | 7,444 | 7,639 | 7,590 |
| Rev | (49) | (51) | (50) |
| **NET** | **7,395** | **7,589** | **7,540** |
| **Statutory Planning** |  |  |  |  |
| Council has the responsibility for delivering town planning land use and development advice and assessments to diverse residential and commercial communities. These residential and commercial land uses are set in a unique urban environment with high levels of amenity protected by various landscape and environmental controls as set out in the Maroondah Planning Scheme.  The role of statutory planning is to manage and consult with the community on changes and ensure that such changes are to the social, environmental and economic betterment of the City.  $2.8m income is restricted for Public Open Space. | Exp | 2,797 | 2,718 | 2,880 |
| Rev | (6,506) | (4,835) | (4,816) |
| **NET** | **(3,708)** | **(2,117)** | **(1,936)** |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Service and Description** |  | **2018/19** | **2019/20** | **2020/21** |
|  | **Actual** | **Forecast** | **Budget** |
|  | **$'000** | **$'000** | **$'000** |
| **Strategic Planning and Sustainability** |  |  |  |  |
| This function carries oversight of the Maroondah Planning Scheme and associated land use controls.  This includes reviewing the Maroondah Planning Scheme, undertaking supporting strategic studies such as neighbourhood character, preparing housing strategies and structure plans for activity centres, identifying and recommending places of heritage significance, preparing and considering planning scheme amendments and working in partnership with a wide range of stakeholders to deliver projects such as Greening the Greyfields and 20 minute neighbourhoods.  The team influences the physical development of Maroondah to secure the most efficient and effective use of land in the public interest and to ensure facilities such as roads, schools and libraries are built where they are needed. This function also assists with the development and implementation of strategic transport policies and strategy with a focus on sustainable transport services and the travel needs of the community. A range of environmental sustainability initiatives are also pursued. This includes support for the Eastern Alliance for Greenhouse Action (EAGA), a formal collaboration of eight Councils in Melbourne’s east, working together on regional programs that reduce greenhouse gas emissions and facilitate regional adaptation. | Exp | 2,185 | 2,354 | 2,405 |
| Rev | (666) | (446) | (347) |
| **NET** | **1,519** | **1,908** | **2,058** |

**Major Initiatives (Priority Actions)**

1. Continue the upgrade of drainage, including flood mitigation works in the Acacia Court catchment in Ringwood; Power Street catchment in Croydon North; and Scenic Avenue catchment in Ringwood East
2. Implement the Greening the Greyfields project in partnership with stakeholders to facilitate a sustainable approach to urban redevelopment in identified residential precincts
3. Develop a new Croydon Structure Plan (including urban design guidelines) and commence preparation of a planning scheme amendment to incorporate the policy into the Maroondah Planning Scheme
4. Undertake the staged redevelopment of the Croydon Community Wellbeing Precinct

**Initiatives**

1. Develop and implement the Flood Mapping Communications Plan
2. Develop and commence implementation of priority open space and public realm enhancement plans
3. Implement the new Ringwood Metropolitan Activity Centre Masterplan into the Maroondah Planning Scheme
4. Work in partnership to develop flood mitigation solutions for the central Croydon area
5. Deliver Council's drainage improvement program and drainage flood mitigation program
6. Implement the results of the Neighbourhood Character and Vegetation Reviews

**Service Performance Indicators**

|  |  |  |  |
| --- | --- | --- | --- |
| **Service** | **Indicator** | **Performance Measure** | **Computation** |
| Statutory Planning | Decision making | Council planning decisions upheld at VCAT (percentage of planning application decisions subject to review by VCAT and that were upheld in favour of Council) | Number of VCAT decisions that did not set aside council's decision in relation to a planning application / Number of VCAT decisions in relation to planning applications |
| Roads | Satisfaction | Satisfaction with sealed local roads (community satisfaction rating out of 100 with how Council has performed on the condition of sealed local roads) | Community satisfaction rating out of 100 with how Council has performed on the condition of sealed local roads |

### 2.7 Outcome Area (Strategic Objective) 7: An inclusive and diverse community

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Service and Description** |  | **2018/19** | **2019/20** | **2020/21** |
|  | **Actual** | **Forecast** | **Budget** |
|  | **$'000** | **$'000** | **$'000** |
| **Aged and Disability Services** |  |  |  |  |
| Council provides the Commonwealth Home Support Program (CHSP) which includes: Delivered Meals and other food services; Social Support Groups; and Occupational Therapy services to eligible residents who are 65 years of age or more (50+ years for people of Aboriginal and/or Torres Strait Islander identity). CHSP is for people who require support to remain independent and safe in their home, maximise their wellbeing and connected to their community. The Aged and Disability Services team also provides support for residents under the age of 65 years who need assistance to navigate and/or advocate for access and supports through National Disability Insurance Scheme (NDIS). The team also provide community outings and events for seniors (such as library, shopping & outings), Carer support groups, Buried in Treasures (BITS) peer support (for people affected by hoarding), facilitates social and leisure activities for residents of Supported Residential Services, as well as support to Senior Citizens Clubs and other older persons groups. The Active and Health Ageing Initiative engages community partners to establish sustainable wellbeing-related activities for older residents. Short courses, seminars and forums are run to enhance people’s capacity to make positive changes to their living situations, independence and wellbeing (for example: Buried in Treasures for people affected by hoarding; Good Food for Me to improve nutrition and independence in meal preparation).  From 1 July 2020, a new service provides a local point of contact for Maroondah residents who have difficulty navigating and accessing the new service systems and local services and need person-centred, local solutions to respond to the various needs due to vulnerability or risk of adverse outcomes. | Exp | 6,886 | 3,466 | 3,291 |
| Rev | (5,490) | (1,823) | (1,849) |
| **NET** | **1,397** | **1,644** | **1,442** |

**Major Initiatives (Priority Actions)**

1. Monitor the National Disability Insurance Scheme and My Aged Care reform agenda and implement transitional arrangements for relevant areas of Council service delivery

**Initiatives**

1. Continue implementation of the Corporate Volunteering Program that recruits, promotes and manages volunteers who support the provision of services and community activities
2. Develop and commence implementation of a new Disability Policy and Action Plan 2019 - 2021
3. Commence development of a Children and Families Strategy

### 2.8 Outcome Area (Strategic Objective) 8: A well governed and empowered community

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Service and Description** |  | **2018/19** | **2019/20** | **2020/21** |
|  | **Actual** | **Forecast** | **Budget** |
|  | **$'000** | **$'000** | **$'000** |
| **Communications and Engagement** |  |  |  |  |
| This team has both a corporate and an operational responsibility for the management of communications, public relations, media and engagement for Maroondah City Council to promote the work and achievements of Council and keep the community informed and engaged. It provides a range of services including publications, advertising and newsletters; communication and advocacy campaigns; management of Council’s e-Communications, including websites, intranet, eNewsletters and social media; Council branding, corporate identity and marketing; internal communications; and development of style guides and related policies. This area also manages corporate and civic events and provides support for the Mayor and Councillors. | Exp | 1,706 | 1,850 | 2,071 |
| Rev | (33) | (6) | (4) |
| **NET** | **1,673** | **1,844** | **2,066** |
| **Procurement** |  |  |  |  |
| This function assists Council’s Service Areas in the best value purchasing of goods and services through the strategic development and co-ordination of the purchasing, tendering and contract management processes. | Exp | 343 | 353 | 369 |
| Rev | - | - | - |
| **NET** | **343** | **353** | **369** |
| **Customer Service** |  |  |  |  |
| The customer service team manages and operates Council’s 1300 Call Centre and three service centres: in Braeside Avenue Ringwood, Croydon Library Civic Square, and REALM adjacent to the Ringwood Town Square Eastland. The team provides information and referral on Council services, booking services for a number of local facilities and Council services, referral of customer requests, and cash receipting for payment of accounts and fees. The team also manages hall-keeping, meeting rooms and catering at the Council offices. | Exp | 1,312 | 1,270 | 1,094 |
| Rev | - | - | - |
| **NET** | **1,312** | **1,270** | **1,094** |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Service and Description** |  | **2018/19** | **2019/20** | **2020/21** |
|  | **Actual** | **Forecast** | **Budget** |
|  | **$'000** | **$'000** | **$'000** |
| **Executive Office** |  |  |  |  |
| The Chief Executive Officer is in charge of total management of the Council and responsible for high level decisions regarding policy and strategy and is the main point of communication between Council and corporate operations. This area also provides support for the Eastern Regional Group of Councils. | Exp | 701 | 712 | 743 |
| Rev | (177) | (210) | (210) |
| **NET** | **525** | **502** | **533** |
| **Asset Projects and Facilities** |  |  |  |  |
| This function provides Council with a centralised approach to all issues relating to Council’s community facilities, including programmed maintenance and capital works. In addition, the team works closely with the users and managers of Council facilities on all aspects of buildings, including risk management. The team also provides expertise to facilitate the management of open space related capital works projects. | Exp | 2,609 | 2,293 | 2,103 |
| Rev | (2) | (0) | - |
| **NET** | **2,608** | **2,292** | **2,103** |
| **Financial Services** |  |  |  |  |
| This team provides sound financial management that complies with legislative requirements, and also ensures that planning and budgeting activities meet Maroondah’s vision and the long term financial sustainability of Council. The core services include: accounts payable, financial accounting (including reconciliations, financial accounts and statutory returns), management accounting (including annual budget, monitoring and reporting) and strategic project analysis. The Payroll team manages payroll systems and processes, remuneration services, reporting and policy development and review. | Exp | 2,033 | 4,236 | 2,314 |
| Rev | (139) | (136) | (120) |
| **NET** | **1,894** | **4,100** | **2,194** |
| **Governance** |  |  |  |  |
| This team provides administration and civic support to Councillors, develops Council agendas and minutes, organises citizenship ceremonies, ensures Council-wide statutory compliance and provides governance advice to Council. The team also manages hall-keeping, meeting rooms and catering at the Council offices. | Exp | 768 | 827 | 1,284 |
| Rev | (14) | (13) | (166) |
| **NET** | **754** | **815** | **1,118** |
| **COVID-19 Pandemic** |  |  |  |  |
| Specific funding made available for Council to assist towards community recovery and relief as a result of the impacts of the COVID-19 pandemic. | Exp | - | - | 500 |
| Rev | - | - | - |
| **NET** | **-** | **-** | **500** |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Service and Description** |  | **2018/19** | **2019/20** | **2020/21** |
|  | **Actual** | **Forecast** | **Budget** |
|  | **$'000** | **$'000** | **$'000** |
| **Workplace People & Culture** |  |  |  |  |
| The service provides organisational management and employee support including employee selection and recruitment; induction; job design and analysis; remuneration and benchmarking; employment contracts management; and advisory services for both internal and external candidates seeking employment opportunities within Council; management of Council’s OH&S safety management systems; employee engagement; workforce planning, corporate change management and process improvement activities; workcover and injury management; management of the employee assistance program; management of employees’ health and wellbeing initiatives; and workplace relations | Exp | 2,290 | 2,029 | 2,474 |
| Rev | - | - | - |
| **NET** | **2,290** | **2,029** | **2,474** |
| **Information Technology** |  |  |  |  |
| This team provides most of its support and services to internal Council employees with indirect benefits to the community by providing information technology infrastructure and systems to all Council teams to enable efficient and effective service delivery to the community. Also provided is the back-end technical support for Council’s websites; the ability for electronic transactions to take place through Council’s eServices; and a public online mapping system for the community to access via Council’s website. | Exp | 3,513 | 3,965 | 3,927 |
| Rev | - | - | - |
| **NET** | **3,513** | **3,965** | **3,927** |
| **Local Laws** |  |  |  |  |
| The Local Laws team provides a broad range services to ensure the amenity, function and safety of the City is maintained to a high standard. The activities include the registration and management of domestic animals; ensuring the management of safe and accessible car parking; protection of resident and business amenity and safety; ensuring fire preparedness and prevention; and managing the City’s school crossings. | Exp | 3,581 | 3,632 | 4,063 |
| Rev | (2,801) | (2,635) | (2,835) |
| **NET** | **780** | **997** | **1,228** |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Service and Description** |  | **2018/19** | **2019/20** | **2020/21** |
|  | **Actual** | **Forecast** | **Budget** |
|  | **$'000** | **$'000** | **$'000** |
| **Revenue, Property and Valuations** |  |  |  |  |
| This team provides, develops and implements revenue policy and strategy development, the annual rating strategy, statutory declarations and notices, and rate and charge generation. The function pays the State Government for general property valuations, supplementary rating valuations, non-rating valuations, and collects reviews from rateability of properties. The team also issues rate notices, develops revenue projections, manages concessions, leads Council’s debt recovery and manages the Councils property | Exp | 2,828 | 2,953 | 3,016 |
| Rev | (712) | (620) | (736) |
| **NET** | **2,117** | **2,333** | **2,280** |
| **Risk, Information and Integrity Management** |  |  |  |  |
| This team oversees the implementation of the risk management framework across Council, the development of risk treatment plans and administration of the risk register. The function also provides risk management advice and training to Council service areas. Mitigation of Council’s liability is achieved through effective claims management, and the team also maintains appropriate insurance cover for insurable assets and liabilities. The corporate recordkeeping system which includes mail processing, systems management and file movement, archival and retrieval is also provided. | Exp | 1,869 | 1,948 | 2,154 |
| Rev | (8) | (4) | (6) |
| **NET** | **1,861** | **1,944** | **2,148** |

**Major Initiatives**

1. Develop a new Customer Service Strategy that will continue to advance Council's commitment to be highly responsive and customer focused
2. Develop and implement a COVID-19 community emergency relief referral process
3. Develop and implement a COVID-19 Recovery Plan (including social and economic recovery initiatives), following community consultation and engagement
4. Advocate on key local issues in the lead up to the Victorian and Australian Government elections in 2022
5. Implement the new Local Government Act 2020 following its enactment
6. Following the Council election prepare a new Council Plan 2021-2025

**Initiatives**

1. Progress Council's digital transformation that enables innovation and improved customer service delivery models including access to information, engagement and online payments
2. Identify and implement additional ways of providing digital services associated with planning permits that will improve the overall customer experience
3. Develop and implement the Workforce People and Culture Plan 2021-2025 that provides a road map for the development, implementation, review and measurement of services, activities and systems that enable the organisation to deliver exceptional results
4. Advocate for Maroondah to become a "Smart City"
5. Develop and implement a risk management approach to public health operations that will improve effectiveness of operations
6. Work in partnership with the Victorian Electoral Commission to coordinate a Council Election in October 2020 for the 2020-2024 period
7. Implement the Council Caretaker Policy for the Council election in October 2020 and transition to the new Council following the election
8. Review and update Council's Business Continuity Plan to enable Council to continue to provide key services to the community in the event of a disaster
9. Package Council's wide range of integrity policies, action plans and processes into a comprehensive Integrity Framework to deliver high ethical standards organisation wide

**Service Performance Indicators**

|  |  |  |  |
| --- | --- | --- | --- |
| **Service** | **Indicator** | **Performance Measure** | **Computation** |
| Governance | Satisfaction | Satisfaction with Council decisions (community satisfaction rating out of 100 with how Council has performed in making decisions in the interest of the community) | Community satisfaction rating out of 100 with the performance of Council in making decisions in the interest of the community |
| Animal Management | Health and Safety | Animal management prosecutions (number of successful animal management prosecutions) | Number of successful animal management prosecutions / Total number of animal management prosecutions |

**2.3 Reconciliation with budgeted operating result**

(Note: This reconciles to the budgeted Comprehensive Result from Operations as shown on the Comprehensive Income Statement included in Section 3)

|  |  |  |  |
| --- | --- | --- | --- |
|  | **Net Cost** | **Expenditure** | **Revenue** |
|  | **(Revenue)** | |  |
|  | **$’000** | **$’000** | **$’000** |
| A safe, healthy and active community | 9,896 | 29,172 | 19,275 |
| A prosperous and learning community | 4,389 | 4,666 | 277 |
| A vibrant and culturally rich community | 2,325 | 3,922 | 1,596 |
| A clean, green and sustainable community | 24,999 | 25,059 | 60 |
| An accessible and connected community | 2,707 | 3,386 | 679 |
| An attractive, thriving and well built community | 8,314 | 14,227 | 5,913 |
| An inclusive and diverse community | 1,442 | 3,291 | 1,849 |
| A well governed and empowered community | 22,034 | 26,111 | 4,077 |
| **Total services and initiatives** | **76,107** | **109,833** | **33,727** |
| Depreciation | 24,441 |  |  |
| Other non-attributable | (12,075) |  |  |
| **Deficit before funding sources** | **88,472** |  |  |
| **Funding sources** |  |  |  |
| Rates and charges | 96,240 |  |  |
| Funding assistance | 4,951 |  |  |
| Capital grants & Contributions | 26,755 |  |  |
| Interest | 675 |  |  |
| **Total funding sources** | **128,621** |  |  |
| **Surplus for the year** | **40,148** |  |  |

## 3. Summary of financial position

This section considers the long term financial projections of the Council. The Act and Regulations require a Strategic Resource Plan to be prepared covering both financial and non-financial resources, and including financial performance indicators for at least the next four financial years to support the Council Plan. Council prepares the long term financial strategy for the next ten years from which the financial statements are derived.

Key budget information is provided below about the rate and charges; comprehensive result; cash and investments; capital expenditure; financial position (working capital) and financial sustainability of the Council.

Nearly all these measures have been impacted in some way by the impacts of COVID19 and Council has had to review its operations and make the appropriate changes, in order to position the organisation in the best position possible to continue delivering community services with as little impacts as possible.

**3.1 Total Rates & Charges**

A = Actual F = Forecast B = Budget LTFS = Long Term Financial Strategy estimates

Source: Section 5

It is proposed that rates will increase by 2.0% (as applied to the Base Average Property Rate in accordance with ESC formulae) and waste charges to increase by 6.4% in 2020/21 year in line with contract obligations (accommodating the increased costs of recycling processing). Total rates and charges of $96.24 million, which includes $0.67 million generated from supplementary rates. This rate increase is in line with Council’s rating strategy.

Future years (2021/22 to 2022/23) rates are estimated to increase by 2.0% and 2023/24 is estimated to increase by 2.5%. (as applied to the Base Average Property Rate in accordance with ESC formulae) and waste charges are estimated to increase by 6.4% in 2020/21, 10.0% in 2021/22, 10.1% in 2022/23 and by 9.0% in 2023/24. These increases proposed in the waste charge is to anticipate the State requirements of the circular economy and ensuring Council meets the required outcomes of the State Government’s Policy Paper *‘Transforming Recyling in Victoria’.*

**3.2** **Comprehensive result**

Source: Section 5

The expected comprehensive result for the 2020/21 year is a surplus of $40.15 million, which is a increase of $30.68 million over 2019/20 Forecast Budget. It is anticipated that a surplus result will be achieved throughout the strategy period. (The forecast comprehensive result for the 2019/20 year is a surplus of $9.47 million which is better than the adopted budget provision by $4.86 million due to the inclusion of carried forward grants, unbudgeted new grants, and savings achieved). However, the comprehensive result is not the only measure that identifies Council’s position in being able to continue being financially sustainable and delivering services, given that it comprises of income of a capital nature and grants. Hence, Council continues to measure the underlying result as well as the comprehensive result, when considering particular decisions.

**3.3** **Cash and investments**

Source: Section 5

Cash and investments are expected to decrease by $8.54 million during the year to $33.1 million (Cash and cash equivalents $9.67 million and Financial Assets $23.5 million) as at 30 June 2021. The decrease in cash and investments is in line with Council's Long Term Financial Strategy. Cash and investments are forecast to be $41.64 million as at 30 June 2020. Notional provision has been made for potential Defined Benefits Superannuation call should international equity markets fall, as well as provision of a cash backed reserve for new major capital projects as yet undefined. Especially with the impacts of COVID19, this is more of consideration to be made. Council cash generally, as a result of COVID19 has been impacted by over $10 million over the 2019/20 and the budgeted year 2020/21.

**3.4** **Capital expenditure**

Source: Section 5

The capital works program for the 2020/21 year is expected to be $85.47 million of which $26.56 million will come from external grants, contributions of $0.2 million and $20.65 million will be funded by sale of assets and the balance $38.06 million internally through general rates and cash holdings. The priorities for the capital expenditure program have been established through a rigorous process of consultation that has enabled Council to assess community needs and develop sound business cases for each project.

**3.5 Financial Position (Working Capital)**

Source: Section 5

The working capital ratio calculated as Current Assets divided by Current Liabilities is a key indicator to assess Council’s ability to meet current commitments. The expected working capital ratio for 2020/21 is 1.13 which means that Council can meet its short term obligations and has sufficient cash or operating liquidity remaining to meet fluctuating cash levels during the year.

**3.6 Financial Sustainability**

Source: Section 5

A Long Term Financial Strategy for the years 2020/21 to 2029/30 has been developed to assist Council in adopting a budget within a longer term prudent financial framework. The key objective of the strategy is financial sustainability in the medium to longer term, while still achieving Council’s future outcome areas (strategic objectives) as specified in the Council Plan. The adjusted surplus result, which is a measure of financial sustainability, portrays positive outcomes in terms of net surplus comprehensive results for the entire ten-year period outlook (2020/21 to 2029/30). This can be achieved after absorbing the impact of borrowing and the graduated increase in the superannuation guarantee by the Federal Government. Notional provision has been made for potential Defined Benefits Superannuation call should international equity markets fall, as well as provision of a cash backed general reserve for new major capital projects as yet undefined.

Further indicators of the long term financial sustainability of Councils are the financial sustainability risk indicators as defined by Victorian Auditor General’s Office (VAGO). Council is in a sound position financially with all indicators showing results within acceptable low to medium risk levels. The following table show these indicators over the ten-year period, shading green for low risk and yellow for medium risk.

|  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  |  | **Forecast** | **Budget** | **Strategic Resource Plan** | | |  | **Long Term Financial Plan** | | | | |
| Measures | **Actual** | **Projections** | | |  |  |  |  |  |  |
| **Indicator** |  | **2019/20** | **2020/21** | **2021/22** | **2022/23** | **2023/24** | **2024/25** | **2025/26** | **2026/27** | **2027/28** | **2028/29** | **2029/30** |
|  |  | **$’000** | **$’000** | **$’000** | **$’000** | **$’000** | **$’000** | **$’000** | **$’000** | **$’000** | **$’000** | **$’000** |
| Net Result % | **> 0%** | 7.1% | **25.7%** | 19.9% | 6.3% | 6.0% | 6.1% | 6.5% | 7.1% | 7.3% | 7.7% | 8.5% |
| Liquidity Ratio | **> 1.0%** | 1.60 | **1.14** | 1.10 | 1.13 | 1.00 | 1.04 | 1.18 | 1.31 | 1.49 | 1.66 | 1.96 |
| Internal financing % | **> 100%** | 86.7% | **99.6%** | 128.7% | 102.1% | 100.1% | 112.4% | 125.4% | 125.2% | 126.9% | 124.3% | 135.8% |
| Indebtedness % | **≤ 40%** | 15.0% | **12.0%** | 17.3% | 14.9% | 12.4% | 10.1% | 8.0% | 5.8% | 4.5% | 3.2% | 2.6% |
| Capital replacement ratio | **> 1.5%** | 2.07 | **3.49** | 2.54 | 1.28 | 1.45 | 1.27 | 1.15 | 1.20 | 1.19 | 1.23 | 1.15 |
| Renewal gap ratio | **> 1.0%** | 1.3 | **1.3** | 1.6 | 1.1 | 1.2 | 1.2 | 1.0 | 1.1 | 1.1 | 1.1 | 1.0 |

The ratios are benchmarked against the VAGO indicators and even though the medium (yellow) level risks can be identified in the table, those levels as noted above are still at acceptable levels, given the impacts that COVID-19 has had on some of the ratios. So although the impact of COVID-19 has been significant, Council has still been able to maintain levels of risk in low and medium risk ratings once benchmarked against the VAGO meaure.

**3.7 Strategic objectives**

Source: Section 2

The Annual Budget includes a range of services and initiatives to be funded that will contribute to achieving the strategic objectives specified in the Council Plan. The above graph shows the level of funding allocated in the budget to achieve the strategic objectives as set out in the Council Plan for the 2020/21 year.

**3.8 Council net expenditure allocations per $100**

The above chart provides an indication of how Council allocates its expenditure across the main services that it delivers. It shows how much is allocated to each service for every $100 that Council spends.

This budget has been developed through a rigorous process of consultation and review and management endorses it as financially responsible. More detailed budget information is available throughout this document.

### 4. Budget influences

This section sets out the key budget influences arising from the internal and external environment within which the Council operates.

**4.1 Budget implications**

In framing the 2020/21 Budget Council has not only focussed on its key directions (strategies) and priority actions (major initiatives and initiatives) as contained in the Council Plan but has also accommodated significant external influences on its planned levels of revenue and expenditure. In particular, Council operates in a highly regulated environment and decisions by other levels of government and the private sector can have major impacts locally.

Whilst such influences are outside the control of Council, others arise as a result of decisions taken and policies adopted in response to community priorities, the drive for continuous improvement, innovation and the requirement for ongoing sound financial management. The major influences are listed on the next few pages.

Notwithstanding their effect, Council’s Budget will deliver outcomes that:

* Provide for the ongoing maintenance of its wide range of quality services to the community;
* Build on its existing firm financial base to continue its strategy to improve its long term financial viability;
* Strike an appropriate balance between today’s and future generations in respect of the funding of its operations and the development and maintenance of its long term assets; and
* Support an organisational and administrative framework that will assist in ensuring the provision of continued good governance.

**4.2 External Influences**

In preparing the 2020/21 budget, a number of external influences have been taken into consideration, because they will impact significantly on the services delivered by Council in the budget period when compared to the 2019/20 budget. These include:

* The Victorian State Government cap on the average property rate increase for 2020/21 has been set at 2.0% (2019/20 2.5%);
* Consumer Price Index – Melbourne All Groups (CPI) increases on goods and services of 2.0% through the year to the December quarter 2019 (ABS). State-wide CPI is forecast to be 2.25% for the 2020/21 year (Victorian Budget Papers 2019/20);
* The Victorian Wage Price index is projected to be 3.25% in 2020/21 increasing to 3.5% in the subsequent two years (Victorian Budget papers 2019/20);
* 2020/21 is a Council general election year with a net cost of $0.39 million;
* Significant loss of revenue and overall impacts on financial position directly as a result of COVID19 including funding the renewal of infrastructure and community assets in a COVID19 environment;
* Over the last 30 years, recycling has been considered a critical service experienced by all and one that should be an expected service. As documented in the past two years, the recycling industry has been through some challenging moments and events that are disrupters on a global scale. These challenging events are still foreseeable into the future, however, Maroondah will be working towards a pathway that results in an efficient and resilient recycling system. Maroondah will continue to work closely with the State and Federal Governments to make inroads in the recycling sector. On the 6 March 2020, the State Government issued a paper and Policy to Tranform Recycling in Victoria. It is a circular economy policy with a 10 year action plan. The State Government will look to invest more than $300 million to help transform the recycling sector and reduce waste. Maroondah will look to align its 10 year waste strategy, with the State Government Policy and pending funding announcements, will look to undertake such initiatives. Additionally, Maroondah has also had to manage its recycling processing during times of great uncertainty, however, allthesame, ensure recycling lives strong in the municipality. To ensure waste services and in particular recycling can continue, the charge for 2020/21, incorporating kerbside collection, green waste and recycling, will increase by just over 6% from the 2019/20 level. This increase in price, assists the municipality in maintaining its contractual relationship with its recycling contractor and ensure a reliable and environmentally friendly waste processing service is delivered;
* An decrease of $0.19 million in the Federal Government Funding Assistance Grants funding compared to the prior year;
* The Fire Services Property Levy will continue to be collected by Council on behalf of the State Government with the introduction of the Fire Services Levy Act 2012 which is not included in Council’s budget;
* An overall increase of $18.78 million in total capital grants to be received in 2020/21 as specific funding for Multilevel Carpark Development Program $23.15 million, Dorset Mulitpurpose Pavilion redevelopment $2.0 million, Ainslie Multipurpose Pavilion redevelopment $0.5 million and Springfield Sporting Pavilion redevelopment is anticipated. An decrease in the Roads to Recovery program $0.18 million is also anticipated; and
* Public Open Space contributions are forecast to decrease to $3.1 million compared with 2019/20 levels of $3.4 million.

**4.3 Internal Influences**

As well as external influences, there are also a number of internal influences which are expected to have a significant impact on the 2020/21 budget. These matters and their financial impact when compared to the 2019/20 budget are set out below:

* Depreciation is a major influence on the budget as it appears as a cost against the Comprehensive Income Statement. Depreciation for 2020/21 is $24.4 million. Council must ensure its capital renewal program at minimum keeps pace with this figure to ensure adequate maintenance of Council’s $1.92 billion infrastructure;
* The inclusion of 65 Council Plan Priority Actions (Major initiatives and initiatives) that will be undertaken by Council in 2020/21 that will contribute to the achievement of preferred community outcomes outlined in Maroondah 2040: *Our future together*. Some of the initiatives are included below, for a full list of all initiatives refer to Section 2:
  + Design and construct multi-level commuter carparks in Croydon; Ringwood; Heathmont; and Heatherdale station;
  + Undertake a strategic review of shopping centres in Maroondah and develop a Community Shopping Centre Strategy;
  + Design and construct sporting / multipurpose pavilion redevelopments at HE Parker Reserve, Silcock Reserve, Proclamation Park, Springfield Park and Ainslie Park;
  + Establish a regional cricket hub at Jubilee Park sporting precinct;
  + Complete the Lincoln Road upgrade, east of Dorset Road, Croydon;
  + Implement the Greening the Greyfields project in partnership with stakeholders to facilitate a sustainable approach to urban redevelopment in identified residential precincts; and
  + Undertake the staged redevelopment of the Croydon Community Precinct.

**4.4 Budget Principles**

In response to these influences, guidelines were prepared and distributed to all Council employees with budget responsibilities. The guidelines set out the key budget principles upon which the employees prepare their budgets.

The principles included:

* The outcomes of Councils’ Long Term Financial Strategy will drive the 2020/21 budget process. The primary direction for the 2020/21 Budget is to ensure Council’s continued long term financial sustainability and that the requirements of the State Government in relation to Rate Capping are met;
* Service levels to be maintained at 2019/20 levels with the aim to use fewer resources with an emphasis on innovation, productivity and efficiency enhancements;
* Grants to be based on confirmed funding levels;
* New initiatives or new employee proposals which are not cost neutral to be justified through a business case;
* Existing fees and charges to be increased at a minimum of the Rates & Charges % increase or market levels for unit costs and volume;
* New revenue sources such as partnerships and shared services to be identified where possible;
* Salaries and wages to be increased in line with estimated Enterprise Bargaining outcomes; and
* Operating revenue and expenses arising from completed 2019/20 capital projects to be included.

**4.5 Legislative requirements**

Under the Local Government Act 1989 (the Act), Council is required to prepare and adopt an annual budget for each financial year. The budget is required to include certain information about the rates and charges that Council intends to levy as well as a range of other information required by the Local Government (Planning and Reporting) Regulations 2014 (the Regulations) which support the Act. Refer appendix B.

The 2020/21 budget is for the year 1 July 2020 to 30 June 2021 and is prepared in accordance with the Act and Regulations. The budget includes Budgeted Financial Statements being a budgeted Comprehensive Income Statement; Balance Sheet; Statement of Changes in Equity; Cash Flows; and Capital Works and a Statement of Human Resources. These statements have been prepared for the year ended 30 June 2021 in accordance with the Act and Regulations. The budget information for the years 2020/21 to 2023/24 have been extracted from the Strategic Resource Plan. It also includes detailed information about the rates and charges to be levied, the capital works program to be undertaken and other financial information, which Council requires to make an informed decision about the adoption of the budget.

## 5. Financial Statements

This section presents information regarding the Budgeted Financial Statements. The budget information for the years 2020/21 to 2023/24 has been extracted from the Strategic Resource Plan. A Statement of Human Resources is also included for the years 2020/21 to 2023/24.

At the end of each financial year Council is required to report back to the community a comparison of actual financial results against these Budgeted Financial Statements and provide an explanation of significant variances. The Financial Statements together with the Performance Statement provide a clear, concise and understandable report of Council’s activities for the year from both a financial and non-financial perspective, particularly for those users who do not have a financial background.

This section includes the following financial statements prepared in accordance with the *Local Government Act 1989 and the Local Government (Planning and Reporting) Regulations 2014*:

* Comprehensive Income Statement …… *Page 38*
* *Balance Sheet …………………………... Page 39*
* *Statement of Changes in Equity……….. Page 40*
* *Statement of Cash Flow………………… Page 41*
* *Statement of Capital Works……………. Page 42*
* *Statement of Human Resources……… Page* 43

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Comprehensive Income Statement** |  |  |  |  |  |  |
| For the four years ending 30 June 2024 |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
|  |  | **Forecast** | **Budget** | **Strategic Resource Plan** | | |
|  |  | **Actual** | **Projections** | | |
|  |  | **2019/20** | **2020/21** | **2021/22** | **2022/23** | **2023/24** |
|  | **NOTES** | **$’000** | **$’000** | **$’000** | **$’000** | **$’000** |
| **Income** |  |  |  |  |  |  |
| Rates and charges | 6.1.1 | 92,750 | **96,240** | 99,956 | 103,962 | 108,826 |
| Statutory fees and fines | 6.1.2 | 4,106 | **5,145** | 5,193 | 5,294 | 5,404 |
| User fees | 6.1.3 | 19,832 | **20,162** | 29,567 | 30,719 | 31,923 |
| Grants -operating | 6.1.4 | 9,052 | **8,384** | 8,209 | 10,020 | 7,869 |
| Grants - capital | 6.1.4 | 7,785 | **26,557** | 23,407 | 407 | 407 |
| Contributions - monetary | 6.1.5 | 5,577 | **4,726** | 4,508 | 4,421 | 4,451 |
| Other income | 6.1.6 | 1,031 | **1,134** | 1,692 | 1,625 | 1,704 |
| **Total income** |  | 140,132 | **162,348** | 172,532 | 156,448 | 160,584 |
|  |  |  |  |  |  |  |
| **Expenses** |  |  |  |  |  |  |
| Employee costs | 6.1.7 | 55,599 | **56,574** | 59,862 | 60,886 | 62,827 |
| Materials and services | 6.1.8 | 50,023 | **50,360** | 53,724 | 56,167 | 58,129 |
| Depreciation | 6.1.9 | 23,084 | **24,441** | 25,847 | 26,709 | 27,424 |
| Amortisation - right of use assets |  | 316 | **516** | 501 | 225 | 29 |
| Bad and doubtful debts |  | - | **-** | - | - | - |
| Borrowing costs |  | 459 | **861** | 1,054 | 949 | 840 |
| Finance Costs - leases |  | 34 | **41** | 21 | 4 | 1 |
| Net (gain)/loss on disposal of property, infrastructure, plant and equipment |  | 93 | **(12,075)** | 93 | 93 | 93 |
| Other expenses | 6.1.10 | 1,056 | **1,482** | 1,563 | 1,592 | 1,630 |
| **Total expenses** |  | 130,664 | **122,199** | 142,665 | 146,626 | 150,973 |
|  |  |  |  |  |  |  |
| **Surplus/(deficit) for the year** |  | 9,467 | **40,148** | 29,867 | 9,822 | 9,612 |
|  |  |  |  |  |  |  |
| **Other comprehensive income** |  |  |  |  |  |  |
| **Items that will not be reclassified to surplus or deficit in future periods** |  |  |  |  |  |  |
| Net asset revaluation increment /(decrement) |  | - | **-** | - | - | - |
| **Total comprehensive result** |  | 9,467 | **40,148** | 29,867 | 9,822 | 9,612 |

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Balance Sheet** |  |  |  |  |  |  |
| For the four years ending 30 June 2024 |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
|  |  | **Forecast** | **Budget** | **Strategic Resource Plan** | | |
|  |  | **Actual** | **Projections** | | |
|  |  | **2019/20** | **2020/21** | **2021/22** | **2022/23** | **2023/24** |
|  | **NOTES** | **$’000** | **$’000** | **$’000** | **$’000** | **$’000** |
| **Assets** |  |  |  |  |  |  |
| **Current assets** |  |  |  |  |  |  |
| Cash and cash equivalents |  | 16,657 | **9,565** | 11,550 | 9,994 | 8,747 |
| Trade and other receivables |  | 7,173 | **6,959** | 8,659 | 9,571 | 9,944 |
| Other financial assets |  | 24,986 | **23,535** | 17,561 | 16,423 | 15,101 |
| Inventories |  | 401 | **409** | 417 | 425 | 436 |
| Right-of-use assets |  | 516 | **501** | 225 | 29 | 6 |
| Other assets |  | 479 | **489** | 499 | 509 | 521 |
| **Total current assets** | 6.2.1 | 50,213 | **41,458** | 38,911 | 36,952 | 34,756 |
|  |  |  |  |  |  |  |
| **Non-current assets** |  |  |  |  |  |  |
| Trade and other receivables |  | 155 | **155** | 155 | 155 | 155 |
| Investments in associates, joint arrangement and subsidiaries |  | 3,447 | **3,447** | 3,447 | 3,447 | 3,447 |
| Property, infrastructure, plant & equipment |  | 1,865,595 | **1,917,954** | 1,956,635 | 1,963,305 | 1,974,202 |
| Right-of-use assets |  | 762 | **261** | 35 | 6 | - |
| Intangible assets |  | 782 | 782 | 782 | 782 | 782 |
| **Total non-current assets** | 6.2.1 | 1,870,741 | **1,922,599** | 1,961,054 | 1,967,695 | 1,978,586 |
| **Total assets** |  | 1,920,954 | **1,964,056** | 1,999,965 | 2,004,646 | 2,013,342 |
|  |  |  |  |  |  |  |
| **Liabilities** |  |  |  |  |  |  |
| **Current liabilities** |  |  |  |  |  |  |
| Trade and other payables |  | 10,798 | **14,991** | 13,177 | 9,952 | 10,773 |
| Trust funds and deposits |  | 4,823 | **4,823** | 4,823 | 4,823 | 4,823 |
| Provisions |  | 12,882 | **13,596** | 14,356 | 15,165 | 16,047 |
| Interest-bearing liabilities | 6.2.2 | 2,526 | **2,630** | 2,739 | 2,852 | 2,969 |
| Lease liabilities | 6.2.4 | 507 | **511** | 236 | 31 | 7 |
| **Total current liabilities** | 6.2.3 | 31,536 | **36,551** | 35,332 | 32,824 | 34,619 |
|  |  |  |  |  |  |  |
| **Non-current liabilities** |  |  |  |  |  |  |
| Provisions |  | 1,763 | **1,886** | 2,018 | 2,159 | 2,310 |
| Trust funds and deposits |  | 6 | **6** | 6 | 6 | 6 |
| Interest-bearing liabilities | 6.2.2 | 15,924 | **14,250** | 21,615 | 18,872 | 16,016 |
| Lease liabilities | 6.2.4 | 785 | **274** | 38 | 7 | - |
| **Total non-current liabilities** | 6.2.3 | 18,478 | **16,416** | 23,677 | 21,044 | 18,332 |
| **Total liabilities** |  | 50,014 | **52,967** | 59,009 | 53,868 | 52,951 |
| **Net assets** |  | 1,870,940 | **1,911,089** | 1,940,956 | 1,950,778 | 1,960,390 |
|  |  |  |  |  |  |  |
| **Equity** |  |  |  |  |  |  |
| Accumulated surplus |  | 830,405 | **873,304** | 903,671 | 916,243 | 924,355 |
| Reserves |  | 1,040,535 | **1,037,785** | 1,037,285 | 1,034,535 | 1,036,035 |
| **Total equity** | 6.2.5 | 1,870,940 | **1,911,089** | 1,940,956 | 1,950,778 | 1,960,390 |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Statement of Changes in Equity** |  |  |  |  |  |
| For the four years ending 30 June 2024 |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  | **Total** | **Accumulated Surplus** | **Revaluation Reserve** | **Other Reserves** |
|  | **NOTES** | **$’000** | **$’000** | **$’000** | **$’000** |
| **2020 Forecast Actual** |  |  |  |  |  |
| Balance at beginning of the financial year |  | 1,861,473 | 820,938 | 1,029,535 | 11,000 |
| Surplus/(deficit) for the year |  | 9,467 | 9,467 | - | - |
| Transfers to / from general reserve |  | - | - | - | - |
| **Balance at end of the financial year** |  | **1,870,940** | **830,405** | **1,029,535** | **11,000** |
|  |  |  |  |  |  |
| **2021 Budget** |  |  |  |  |  |
| Balance at beginning of the financial year |  | 1,870,940 | 830,405 | 1,029,535 | 11,000 |
| Surplus/(deficit) for the year |  | 40,148 | 40,148 | - | - |
| Transfers to / from general reserve |  | - | 2,750 | - | (2,750) |
| **Balance at end of the financial year** | 6.3.1 | **1,911,089** | **873,304** | **1,029,535** | **8,250** |
|  |  |  |  |  |  |
| **2022** |  |  |  |  |  |
| Balance at beginning of the financial year |  | 1,911,089 | 873,304 | 1,029,535 | 8,250 |
| Surplus/(deficit) for the year |  | 29,867 | 29,867 | - | - |
| Transfers to / from general reserve |  | - | 500 | - | (500) |
| **Balance at end of the financial year** |  | **1,940,956** | **903,671** | **1,029,535** | **7,750** |
|  |  |  |  |  |  |
| **2023** |  |  |  |  |  |
| Balance at beginning of the financial year |  | 1,940,956 | 903,671 | 1,029,535 | 7,750 |
| Surplus/(deficit) for the year |  | 9,822 | 9,822 | - | - |
| Transfers to / from general reserve |  | - | 2,750 | - | (2,750) |
| **Balance at end of the financial year** |  | **1,950,778** | **916,243** | **1,029,535** | **5,000** |
|  |  |  |  |  |  |
| **2024** |  |  |  |  |  |
| Balance at beginning of the financial year |  | 1,950,778 | 916,243 | 1,029,535 | 5,000 |
| Transfers to / from general reserve |  | 9,612 | 9,612 | - | - |
| Transfers to general reserve |  | - | (1,500) | - | 1,500 |
| **Balance at end of the financial year** |  | **1,960,390** | **924,355** | **1,029,535** | **6,500** |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Statement of Cash Flows** |  |  |  |  |  |
| For the four years ending 30 June 2024 |  |  |  |  |  |
|  |  |  |  |  |  |
|  | **Forecast Actual** | **Budget** | **Strategic Resource Plan Projections** | | |
|  |
|  | **2019/20** | **2020/21** | **2021/22** | **2022/23** | **2023/24** |
|  | **$’000** | **$’000** | **$’000** | **$’000** | **$’000** |
|  | Inflows | **Inflows** | Inflows | Inflows | Inflows |
|  | (Outflows) | **(Outflows)** | (Outflows) | (Outflows) | (Outflows) |
| **Cash flows from operating activities** |  |  |  |  |  |
| Rates and charges | 92,667 | **96,687** | 99,864 | 103,263 | 108,676 |
| Statutory fees and fines | 4,106 | **5,145** | 5,193 | 5,294 | 5,404 |
| User fees | 24,421 | **19,929** | 27,960 | 30,506 | 31,700 |
| Grants - operating | 9,052 | **8,384** | 8,209 | 10,020 | 7,869 |
| Grants - capital | 7,785 | **26,557** | 23,407 | 407 | 407 |
| Contributions - monetary | 5,577 | **4,726** | 4,508 | 4,421 | 4,451 |
| Interest received | 1,031 | **1,134** | 1,692 | 1,625 | 1,704 |
| Trust funds and deposits taken | 17,000 | **17,000** | 17,000 | 17,000 | 17,000 |
| Net GST refund / payment | - | **-** | - | - | - |
| Employee costs | (54,804) | **(55,736)** | (58,970) | (59,935) | (61,794) |
| Materials and services | (53,744) | **(46,184)** | (55,555) | (59,411) | (57,332) |
| Trust funds and deposits repaid | (17,000) | **(17,000)** | (17,000) | (17,000) | (17,000) |
| Other payments | (1,056) | **(1,482)** | (1,563) | (1,592) | (1,630) |
| **Net cash provided by/(used in) operating activities** | 35,035 | **59,159** | 54,743 | 34,598 | 39,456 |
|  |  |  |  |  |  |
| **Cash flows from investing activities** |  |  |  |  |  |
| Payments for property, infrastructure, plant and equipment | (47,806) | **(85,376)** | (65,539) | (34,069) | (39,773) |
| Proceeds from sale of property, infrastructure, plant and equipment | 1,120 | **20,652** | 919 | 597 | 1,359 |
| Payments for investments | (76,712) | **(88,549)** | (84,026) | (91,862) | (91,678) |
| Proceeds from sale of investments | 90,000 | **90,000** | 90,000 | 93,000 | 93,000 |
| Net cash provided by/ (used in) investing activities | (33,398) | **(63,273)** | (58,646) | (32,334) | (37,092) |
|  |  |  |  |  |  |
| **Cash flows from financing activities** |  |  |  |  |  |
| Finance costs | (459) | **(861)** | (1,054) | (949) | (840) |
| Proceeds from borrowings | 1,165 | **-** | 10,000 | - | - |
| Repayment of borrowings | (1,399) | **(1,570)** | (2,526) | (2,630) | (2,739) |
| Interest paid - lease liability | (34) | **(41)** | (21) | (4) | (1) |
| Repayment of lease liabilities | (301) | **(507)** | (511) | (236) | (31) |
| Net cash provided by/(used in) financing activities | (1,028) | **(2,979)** | 5,888 | (3,819) | (3,611) |
| **Net increase/(decrease) in cash & cash equivalents** | 608 | (7,093) | 1,985 | (1,555) | (1,248) |
| Cash and cash equivalents at the beginning of the financial year | 16,049 | **16,657** | 9,565 | 11,550 | 9,994 |
| **Cash and cash equivalents at the end of the financial year** | 16,657 | **9,565** | 11,550 | 9,994 | 8,747 |

**Statement of Capital Works**

For the four years ending 30 June 2024

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
|  |  | **Forecast Actual** | **Budget** | **Strategic Resource Plan Projections** | | |
|  |  |
|  |  | **2019/20** | **2020/21** | **2021/22** | **2022/23** | **2023/24** |
|  | **NOTES** | **$’000** | **$’000** | **$’000** | **$’000** | **$’000** |
| **Property** |  |  |  |  |  |  |
| Land |  | - | - | - | - | - |
| Land improvements |  | - | - | - | - | - |
| **Total land** |  | - | - | - | - | - |
| Buildings |  | 17,501 | 69,284 | 45,850 | 11,606 | 12,801 |
| **Total buildings** |  | 17,501 | 69,284 | 45,850 | 11,606 | 12,801 |
| **Total property** |  | 17,501 | **69,284** | 45,850 | 11,606 | 12,801 |
|  |  |  |  |  |  |  |
| **Plant and equipment** |  |  |  |  |  |  |
| Plant, machinery and equipment | | 3,248 | 1,634 | 1,962 | 1,275 | 2,912 |
| Fixtures, fittings and furniture |  | 92 | 383 | 680 | 930 | 835 |
| Computers and telecommunications |  | 1,853 | 678 | 698 | 963 | 850 |
| **Total plant and equipment** |  | 5,193 | **2,695** | 3,340 | 3,168 | 4,597 |
|  |  |  |  |  |  |  |
| **Infrastructure** |  |  |  |  |  |  |
| Roads |  | 4,372 | 2,890 | 3,507 | 3,507 | 3,677 |
| Footpaths and cycleways |  | 3,103 | 3,051 | 3,454 | 3,497 | 3,667 |
| Drainage |  | 3,010 | 2,576 | 4,012 | 4,395 | 5,025 |
| Recreational, leisure and community facilities |  | 3,879 | 2,702 | 1,251 | 2,301 | 2,401 |
| Waste management |  | 103 | - | 50 | 2,350 | 4,750 |
| Parks, open space and streetscapes | | 1,970 | 1,415 | 2,185 | 2,185 | 1,755 |
| Off street car parks |  | 7,339 | 250 | 500 | 500 | 520 |
| Other infrastructure |  | 1,335 | 603 | 1,390 | 560 | 580 |
| **Total infrastructure** |  | 25,112 | **13,487** | 16,349 | 19,295 | 22,375 |
|  |  |  |  |  |  |  |
| **Total capital works expenditure** | 6.5.1 | 47,806 | **85,466** | 65,539 | 34,069 | 39,773 |
|  |  |  |  |  |  |  |
| **Represented by:** |  |  |  |  |  |  |
| New asset expenditure |  | 13,154 | **54,817** | 23,429 | 4,782 | 7,332 |
| Asset renewal expenditure |  | 19,513 | **25,757** | 34,904 | 24,175 | 26,820 |
| Asset upgrade expenditure |  | 15,139 | **4,892** | 7,206 | 5,112 | 5,621 |
| **Total capital works expenditure** | 6.5.1 | 47,806 | **85,465** | 65,539 | 34,069 | 39,773 |
|  |  |  |  |  |  |  |
| **Funding sources represented by:** | |  |  |  |  |  |
| Grants |  | 7,314 | **26,557** | 23,407 | 2,657 | 407 |
| Contributions |  | 2,858 | **20,850** | 1,230 | 808 | 1,575 |
| Council cash |  | 34,634 | **38,059** | 40,902 | 30,604 | 37,791 |
| **Total capital works expenditure** | 6.5.1 | 44,806 | **85,466** | 65,539 | 34,069 | 39,773 |

**Statement of Human Resources**

For the four years ending 30 June 2024

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
|  |  | **Forecast** | **Budget** | **Strategic Resource Plan** | | |
|  |  |
|  |  | **2019/2020** | **2020/2021** | **2021/2022** | **2022/2023** | **2023/2024** |
|  |  | **$’000** | **$’000** | **$’000** | **$’000** | **$’000** |
| **Staff expenditure** |  |  |  |  |  |  |
| Employee costs - operating |  | 55,599 | **56,574** | 59,862 | 60,886 | 62,827 |
| Employee costs - capital |  | 1,280 | **1,235** | 1,263 | 1,291 | 1,326 |
| **Total staff expenditure** |  | 56,880 | **57,809** | 61,125 | 62,177 | 64,153 |
|  |  |  |  |  |  |  |
|  |  | FTE | **FTE** | FTE | FTE | FTE |
| **Staff numbers** |  |  |  |  |  |  |
| Employees (FTE\*) |  | 555.3 | **555.3** | 555.3 | 555.3 | 555.3 |
| Total staff numbers |  | 555.3 | **555.3** | 555.3 | 555.3 | 555.3 |
| \* FTE represents the full-time equivalent number of employees | | | | | |  |

A summary of human resources expenditure categorised according to organisational structure of Council is detailed below:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  |  |  | **Comprises** | |
|  |  | **Budget** | **Permanent** | |
| **Department** |  | **2020/2021** | **Full Time** | **Part Time** |
|  |  | **$'000** | **$'000** | **$'000** |
| Operations, Assets & Leisure |  | **18,624** | 14,255 | 4,369 |
| Strategy & Community |  | **10,531** | 5,160 | 5,371 |
| Corporate Services |  | **9,840** | 8,157 | 1,683 |
| Development & Amenity |  | **9,771** | 8,066 | 1,705 |
| Executive's Office |  | **1,812** | 1,511 | 302 |
| Total permanent staff expenditure |  | **50,579** | 37,148 | 13,431 |
| Casuals and other expenditure\* |  | **8,506** |  |  |
| Capitalised labour costs |  | **1,235** |  |  |
| **Total expenditure** |  | **60,320** |  |  |

\*Seasonal employees, other expenditure relates to Overtime, Travel Allowance, Performance Recognition, Training etc.

A summary of the number of full time equivalent (FTE) Council employees in relation to the above expenditure is included below:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  |  | **Budget** | **Comprises** | |
|  | **2020/2021** | **Permanent** | |
|  | **FTE** | **Full Time** | **Part Time** |
| Operations, Assets & Leisure |  | **190.9** | 147.7 | 43.2 |
| Strategy & Community |  | **94.9** | 44.5 | 50.3 |
| Corporate Services |  | **89.9** | 71.5 | 18.4 |
| Development & Amenity |  | **89.7** | 69.0 | 20.7 |
| Executive's Office |  | **13.1** | 10.5 | 2.6 |
| Total |  | **478.5** | 343.2 | 135.3 |
| Casuals and other |  | **65.2** |  |  |
| Capitalised labour |  | **11.6** |  |  |
| **Total staff** |  | **555.3** |  |  |

## 6. Notes to the financial statements

This section presents detailed information on material components of the financial statements.

**6.1 Comprehensive Income Statement**

**6.1.1 Rates and charges**

Rates and charges are required by the Act and the Regulations to be disclosed in Council’s annual budget.

In developing the Strategic Resource Plan rates and charges were identified as an important source of revenue, accounting for 59.3% of the total revenue received by Council annually. Planning for future rate increases has therefore been an important component of the Strategic Resource Planning process. The State Government have introduced the *Fair Go Rates System (FGRS)* which sets out the maximum amount councils may increase rates in a year. For 2020/21 the FGRS cap has been set at 2.0%. The cap applies to general rates and is calculated on the basis of council’s base average property rate. The formulae provided by the Essential Services Commission (ESC) and agreed by the State Government is:

2019/20 Adopted General Rate Income + 2019/20 Annualised Supplementary Rate Income

No. of Assessments 2019/20

= Base Average Rate x 2.0%

= maximum allowable Capped Average Rate

The level of required rates and charges has been considered in this context, with reference to Council's other sources of income and the planned expenditure on services and works to be undertaken for the Maroondah community.

In order to achieve the levels set out in the Strategic Resources Plan which maintains services and service levels and a strong capital expenditure program, the average general property rate will increase by 2.0% in line with the rate cap formulae and the waste collection charges will increase by 6.4%. This will raise total rates and charges for 2020/21 of $96.24 million, which includes $0.67 million generated from supplementary rates.

6.1.1(a) The reconciliation of the total rates and charges to the Comprehensive Income Statement is as follows:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | **Forecast Actual 2019/20** | **Budget 2020/21** | **Change** | **%** |
|  | **$’000** | **$’000** | **$’000** |  |
| General rates\* | 76,886 | **79,397** | 2,511 | 3.3% |
| Waste management charge | 14,835 | **15,782** | 947 | 6.4% |
| Special rates and charges | 152 | **121** | (31) | (20.4%) |
| Supplementary rates and rate adjustments | 702 | **670** | (32) | (4.6%) |
| Interest on rates and charges | 175 | **271** | 95 | 54.3% |
| **Total rates and charges** | 92,750 | 96,240 | 3,490 | 3.8% |

\*These items are subject to the rate cap established under the FGRS

6.1.1(b)The rate in the dollar to be levied as general rates under Section 158 of the Act for each type or class of land compared with the previous financial year

|  |  |  |  |
| --- | --- | --- | --- |
| **Type or class of land** | **2019/20** | **2020/21** | **Change** |
| **cents/$CIV\*** | **cents/$CIV\*** |
| General Land | 0.210025 | **0.206408** | **(1.7%)** |
| Differential Rate: |  |  |  |
| Vacant Land | 0.315038 | **0.309612** | **(1.7%)** |
| Commercial Land | 0.252030 | **0.247690** | **(1.7%)** |
| Industrial Land | 0.252030 | **0.247690** | **(1.7%)** |
| Derelict Land | 0.630075 | **0.619224** | **(1.7%)** |

*\* Capital Improved Value*

6.1.1(c) The estimated total amount to be raised by general rates in relation to each type or class of land, and the estimated total amount to be raised by general rates, compared with the previous financial year

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Type or class of land** | **2019/20** | **2020/21** | **Change** | |
| **$’000** | **$’000** | **$’000** | **%** |
| General Land | 65,219,065 | **67,514,758** | 2,295,693 | **3.5%** |
| Differential Rate: |  |  |  |  |
| Vacant Land | 621,900 | **552,792** | (69,108) | **(11.1%)** |
| Commercial Land | 7,050,257 | **7,103,532** | 53,275 | **0.8%** |
| Industrial Land | 3,976,529 | **4,207,455** | 230,926 | **5.8%** |
| Derelict Land | - | - | - | - |
| Amounts in Lieu of Rates: |  |  |  |  |
| Cultural and Recreational Lands Act | 18,047 | **18,173** | 126 | **0.7%** |
| **Total amount to be raised by general rates** | 76,885,798 | **79,396,710** | 2,510,912 | **3.3%** |

6.1.1(d) The number of assessments in relation to each type or class of land, and the total number of assessments compared with the previous financial year

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Type or class of land** | **2019/20** | **2020/21** | **Change** | |
| **Number** | **Number** | **$’000** | **%** |
| General Land | 45,760 | **46,614** | 854 | **1.9%** |
| Differential Rate: |  |  |  |  |
| Vacant Land | 223 | **196** | (27) | **(12.1%)** |
| Commercial Land | 2,195 | **2,212** | 17 | **0.8%** |
| Industrial Land | 1,967 | **2,020** | 53 | **2.7%** |
| Derelict Land | - | **-** | - | - |
| Cultural and Recreational Lands Act | 3 | **3** | 0 | - |
| **Total number of assessments** | 50,148 | **51,045** | 897 | **1.8%** |

6.1.1(e) The basis of valuation to be used is the Capital Improved Value (CIV)

6.1.1(f) The estimated total value of each type or class of land, and the estimated total value of land, compared with the previous financial year

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Type or class of land** | **2019/20** | **2020/21** | **Change** | |
| **$’000** | **$’000** | **$’000** | **%** |
| General Land | 31,053,000,000 | **32,709,550,000** | 1,656,550,000 | **5.3%** |
| Differential Rate: |  |  |  |  |
| Vacant Land | 197,405,000 | **178,545,000** | (18,860,000) | **(9.6%)** |
| Commercial Land | 2,797,388,000 | **2,867,934,000** | 70,546,000 | **2.5%** |
| Industrial Land | 1,577,800,000 | **1,698,698,000** | 120,898,000 | **7.7%** |
| Derelict Land | - |  | - | **-** |
| Cultural and Recreational Lands Act | 13,220,000 | **13,545,000** | 325,000 | **2.5%** |
| **Total value of land** | 35,638,813,000 | **37,468,272,000** | 1,829,459,000 | **5.1%** |

6.1.1(g) The rate or unit amount to be levied for each type of service rate or charge under Section 162 of the Act compared with the previous financial year

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Type of Charge** | **Per Rateable Property** | **Per Rateable Property** | **Change** | |
| **2019/20** | **2020/21** |
| **$** | **$** | **$** | **%** |
| Residential 80 Litre Bins | 270.00 | **286.00** | 16.00 | **5.9%** |
| Residential 120 Litre Bins | 324.00 | **343.50** | 19.50 | **6.0%** |
| Second and Subsequent Bins\* | 344.00 | **365.00** | 21.00 | **6.1%** |
| Additional Residential 120 Litre Bin\* | 210.00 | **223.00** | 13.00 | **6.2%** |
| Additional Residential Garden Organics\* | 210.00 | **223.00** | 13.00 | **6.2%** |
| Commercial 240 Litre Service |  |  |  |  |
| One per week # | 590.00 | **626.00** | 36.00 | **6.1%** |
| Three times per week # | 1,280.00 | **1,358.00** | 78.00 | **6.1%** |
| Additional Recycling-Non-Residential # | 130.00 | **138.00** | 8.00 | **6.2%** |
| Commercial & Industrial Garden Organics#\* | 200.00 | **212.00** | 12.00 | **6.0%** |
| Industrial 120 Litre Service # | 310.00 | **329.00** | 19.00 | **6.1%** |
| Industrial 80 Litre Service # | 260.00 | **276.00** | 16.00 | **6.2%** |

#These figures include GST which applies to these services.

\* Approval of additional waste service is subject to Council assessment.

6.1.1(h) The estimated total amount to be raised by each type of service rate or charge, and the estimated total amount to be raised by service rates and charges, compared with the previous financial year

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Type of Charge** | **2019/20** | **2020/21** | **Change** | |
| **$** | **$** | **$** | **%** |
| Residential 80 Litre Bins | 2,683,530 | **2,908,334** | 224,804 | **8.4%** |
| Residential 120 Litre Bins | 11,176,738 | **11,864,214** | 687,476 | **6.15%** |
| Second and Subsequent Bins\* | 183,352 | **185,785** | 2,433 | **1.33%** |
| Additional Residential 120 Litre Bin\* | 35,700 | **45,715** | 10,015 | **28.1%** |
| Additional Residential Garden Organics\* | 41,580 | **60,656** | 19,076 | **45.9%** |
| Commercial 240 Litre Service |  |  |  |  |
| One per week # | 352,927 | **377,307** | 24,380 | **6.9%** |
| Three times per week # | 173,382 | **170,367** | (3,015) | **(1.7%)** |
| Additional Recycling-Non-residential # | 12,055 | **13,925** | 1,871 | **15.5%** |
| Commercial & Industrial Garden Organics#\* | 2,545 | **4,240** | 1,695 | **66.6%** |
| Industrial 120 Litre Service # | 100,045 | **104,682** | 4,636 | **4.6%** |
| Industrial 80 Litre Service # | 6,145 | **6,775** | 629 | **10.2%** |
| **Total** | 14,768,000 | **15,742,000** | 974,000 | **6.6%** |

#These figures exclude GST on Industrial, Commercial and second bin Residential Services.

\* Approval of additional waste service is subject to Council assessment.

6.1.1(i) The estimated total amount to be raised by all rates and charges compared with the previous financial year

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | **2019/20** | **2020/21** | **Change** | |
| **$’000** | **$’000** | **$’000** | **%** |
| General rates | 76,885,798 | **79,396,710** | 2,510,912 | **3.3%** |
| Service (Garbage) Charges # | 14,768,000 | **15,742,000** | 974,000 | **6.6%** |
| **Total Rates and charges** | **91,653,798** | **95,138,710** | 3,484,912 | **3.8%** |

#These figures exclude GST on Industrial, Commercial and additional recycling-non-residential Services.

6.1.1(j) Fair Go Rates System Compliance

Maroondah City Council is fully compliant with the State Government’s Fair Go Rates System.

|  |  |  |  |
| --- | --- | --- | --- |
|  |  | **2019/20** | **2020/21** |
| Total Rates | | $ 75,013,417 | **$77,821,718** |
| Number of rateable properties | | 50,145 | **51,086** |
| Base Average Rates | | 1,495.93 | **1,523.70** |
| Maximum Rate Increase (set by the State Government) | | 2.50% | **2.00%** |
| Capped Average Rate | | $1,533.33 | **$1,554.17** |
| Maximum General Rates and Municipal Charges Revenue | | $76,888,752 | **$79,396,533** |
| Budgeted General Rates and Municipal Charges Revenue | | $76,867,751 | **$79,378,516** |
| Budgeted Supplementary Rates |  | $330,000 | **$670,000** |
| Budgeted Total Rates and Municipal Charges Revenue |  | $77,197,751 | **$80,048,516** |

6.1.1(k) Any significant changes that may affect the estimated amounts to be raised by rates and charges

There are no known significant changes which may affect the estimated amounts to be raised by rates and charges. However, the total amount to be raised by rates and charges may be affected by:

* The making of supplementary valuations (2020/21: estimated $0.67 million and 2019/20: $0.70 million)
* The variation of returned levels of value (e.g. valuation appeals)

6.1.1(n) Differential rates

**Rates to be levied**

The rate and amount of rates payable in relation to land in each category of differential are:

* A general rate of 0.206408% for all rateable General Land:
* A general rate of 0.247690% for all rateable Commercial Land; and
* A general rate of 0.247690% for all rateable Industrial Land; and
* A general rate of 0.309612% for all rateable Vacant Land; and
* A general rate of 0.619224% for all rateable Derelict Land.

Each differential rate will be determined by multiplying the Capital Improved Value of each rateable land (categorised by the characteristics described below) by the relevant percentages indicated above.

Council considers that each differential rate will contribute to the equitable and efficient carrying out of council functions. Details of the objectives of each differential rate, the types of classes of land, which are subject to each differential rate and the uses of each differential rate are set out below.

**General Land**

**Definitions/Characteristics:**

Any land which does not have the characteristics of Commercial, Industrial, Vacant or Derelict Land.

**Objective:**

To ensure that all rateable land makes an equitable financial contribution to the cost of carrying out the functions of Council, including:

1. Construction and maintenance of public infrastructure; and
2. Development and provision of health & community services; and
3. Provision of general support services; and
4. Requirement to ensure that Council has adequate funding to undertake it’s strategic, statutory and service provision obligations.

**Types and Classes:**

Rateable land having the relevant characteristics described in the definition/characteristics

**Use and Level of Differential Rate:**

The differential rate will be used to fund some of those items of expenditure described in the Budget adopted by Council. The level of differential rate is the level which Council considers is necessary to achieve the objectives specified above.

**Geographic Location:**

Wherever located within the municipal district.

**Use of Land:**

Any use permitted under the relevant Planning Scheme.

**Planning Scheme Zoning:**

The zoning applicable to each rateable land within this category, as determined by consulting maps referred to in the relevant Planning Scheme.

**Types of Buildings:**

All buildings which are now constructed on the land or which are constructed prior to the expiry of the 2020/21 financial Year.

**Commercial Land**

**Definitions/Characteristics:**

Commercial Land is any land that does not have the characteristics of General, Industrial, Vacant or Derelict Land and which is used, designed or adapted to be used primarily for the sale of goods or services or other commercial purposes.

**Objective:**

To ensure that all rateable land makes an equitable financial contribution to the cost of carrying out the functions of Council, including:

1. Construction and maintenance of public infrastructure: and
2. Development and provision of health & community services; and
3. Provision of general support services; and
4. Enhancement of the economic viability of the commercial and industrial sector through targeted programs and projects; and
5. Encouragement of employment opportunities; and
6. Promotion of economic development; and
7. Requirement to ensure that streetscaping and promotional activity is complimentary to the achievement of commercial and industrial objectives.

**Types and Classes:**

Rateable land having the relevant characteristics described in the definition/characteristics

**Use and Level of Differential Rate:**

The differential rate will be used to fund some of those items of expenditure described in the Budget adopted by Council. The level of differential rate is the level which Council considers is necessary to achieve the objectives specified above.

**Geographic Location:**

Wherever located within the municipal district.

**Use of Land:**

Any use permitted under the relevant Planning Scheme.

**Planning Scheme Zoning:**

The zoning applicable to each rateable land within this category, as determined by consulting maps referred to in the relevant Planning Scheme.

**Types of Buildings:**

All buildings which are now constructed on the land or which are constructed prior to the expiry of the 2020/21 financial Year.

**Industrial Land**

**Definitions/Characteristics:**

Industrial Land is any land that does not have the characteristics of General, Commercial, Vacant or Derelict Land, that is used, designed or adapted to be used primarily for industrial purposes.

**Objective:**

To ensure that all rateable land makes an equitable financial contribution to the cost of carrying out the functions of Council, including:

1. Construction and maintenance of public infrastructure: and
2. Development and provision of health & community services; and
3. Provision of general support services; and
4. Enhancement of the economic viability of the commercial and industrial sector through targeted programs and projects; and
5. Encouragement of employment opportunities; and
6. Promotion of economic development; and
7. Requirement to ensure that streetscaping and promotional activity is complimentary to the achievement of commercial and industrial objectives.

**Types and Classes:**

Rateable land having the relevant characteristics described in the definition/characteristics

**Use and Level of Differential Rate:**

The differential rate will be used to fund some of those items of expenditure described in the Budget adopted by Council. The level of differential rate is the level which Council considers is necessary to achieve the objectives specified above.

**Geographic Location:**

Wherever located within the municipal district.

**Use of Land:**

Any use permitted under the relevant Planning Scheme.

**Planning Scheme Zoning:**

The zoning applicable to each rateable land within this category, as determined by consulting maps referred to in the relevant Planning Scheme.

**Types of Buildings:**

All buildings which are now constructed on the land or which are constructed prior to the expiry of the 2020/21 financial Year.

**Vacant Land**

**Definitions/Characteristics:**

Any land on which there is no building which is occupied or adapted for occupation and that is not General, Commercial, Industrial or Derelict Land.

**Objective:**

To ensure that all rateable land makes an equitable financial contribution to the cost of carrying out the functions of Council, including:

1. Construction and maintenance of public infrastructure: and
2. Development and provision of health & community services; and
3. Provision of general support services; and
4. Enhancement of the economic viability of the commercial and industrial sector through targeted programs and projects; and
5. Encouragement of development on land.

**Types and Classes:**

Rateable land having the relevant characteristics described in the definition/characteristics

**Use and Level of Differential Rate:**

The differential rate will be used to fund some of those items of expenditure described in the Budget adopted by Council. The level of differential rate is the level which Council considers is necessary to achieve the objectives specified above.

**Geographic Location:**

Wherever located within the municipal district.

**Use of Land:**

Any use permitted under the relevant Planning Scheme.

**Planning Scheme Zoning:**

The zoning applicable to each rateable land within this category, as determined by consulting maps referred to in the relevant Planning Scheme.

**Derelict Land**

**Definitions/Characteristics:**

1. **Derelict Land**
   1. Land is “Derelict Land” where, at any point in the rating year, a notice to comply to is issued to the Owner or Occupier of the land under the Local Law on the grounds that the land:
      * 1. is kept in a manner which is unsightly or detrimental to the general amenity of the area in which the land is located; or
        2. is used for storage of such amounts of goods, machinery, materials or equipment that the amenity of the area is adversely affected, or the land is, or has the potential to become infested by rats and/or other vermin species; or
        3. is kept in a manner which is dangerous or likely to cause danger to life or property; or
        4. has become infested with blackberry or other invasive plants or vermin; or
        5. has become a source of offensive odour discernible beyond the land;
        6. contains a vacant building that has been kept in a manner to the extent that the exterior of the building;
           1. is in a state of disrepair; or
           2. is damaged or defaced; or
           3. affects the amenity of the surrounding neighbourhood; or
           4. causes the building to be out of conformity with the visual appearance of other buildings in the vicinity; or
           5. is declared in writing by an Authorised Officer to be unsafe; and
   2. the grounds in the notice to comply have not been addressed to Council’s satisfaction.
   3. For the purposes of this section:
      * 1. “Land” includes all land within Council’s municipality, including land with or (where relevant) without structures or buildings on it, in any zone, used for any purpose, other than land that is Vacant Land, Industrial Land, Commercial Land, Cultural and Recreational Land.
        2. “Authorised Officer” means an officer appointed by Council as an Authorised Officer under s224 of the Local Government Act 1989.
        3. Local Law means the Maroondah City Council Local Law no. 11 as amended or replaced from time to time.

**Objective:**

To ensure that the incidence of dilapidated properties reduce in the municipality and all rateable land makes an equitable financial contribution to the cost of carrying out the functions of Council, including the:

1. Encouragement of development/and or improvement of land; and
2. Construction and maintenance of public infrastructure: and
3. Development and provision of health and community services; and
4. Provision of general support services.

**Types and Classes:**

Rateable land having the relevant characteristics described in the definition/characteristics

**Use and Level of Differential Rate:**

The differential rate will be used to fund some of those items of expenditure described in the Budget adopted by Council. The level of differential rate is the level which Council considers is necessary to achieve the objectives specified above.

**Geographic Location:**

Wherever located within the municipal district.

**Use of Land:**

Any use permitted under the relevant Planning Scheme.

**Planning Scheme Zoning:**

The zoning applicable to each rateable land within this category, as determined by consulting maps referred to in the relevant Planning Scheme.

**Types of Buildings:**

All buildings which are now constructed on the land or which are constructed prior to the expiry of the 2020/21 financial Year.

**6.1.2 Statutory fees and fines**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | **Forecast Actual** | **Budget** | **Change** | |
| **2019/20** | **2020/21** |
| **$’000** | **$’000** | **$’000** | **%** |
| Infringements and costs | 1,044 | **1,451** | 408 | 39.1% |
| Court recoveries | 243 | **190** | (53) | (21.8%) |
| Town planning fees | 1,267 | **1,551** | 283 | 22.4% |
| Land information certificates | 90 | **105** | 15 | 16.2% |
| Permits | 1,316 | **1,697** | 381 | 29.0% |
| Other | 146 | **151** | 5 | 3.6% |
| **Total statutory fees and fines** | 4,106 | **5,145** | 1,039 | 25.3% |

Statutory fees relate mainly to fees and fines levied in accordance with legislation and include animal registrations, local laws and parking fines and statutory planning application fees. Increases in statutory fees are made in accordance with legislative requirements.

**6.1.3 User fees**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | **Forecast Actual** | **Budget** | **Change** | |
| **2019/20** | **2020/21** |
| **$’000** | **$’000** | **$’000** | **%** |
| Active Leisure Centres | 14,194 | **15,775** | 1,581 | 11.1% |
| Aged and health services | 448 | **411** | (36) | (8.1%) |
| Child care/children's programs | 265 | **251** | (14) | (5.2%) |
| Community Facilities - Recreation | 405 | **530** | 126 | 31.1% |
| Community Health | 11 | **14** | 3 | 30.5% |
| Local Laws | 44 | **44** | 0 | 0.0% |
| Performing Arts, Functions & Conferences | 2,862 | **1,472** | (1,390) | (48.6%) |
| Youth Programs | 4 | **1** | (3) | (72.3%) |
| Other fees and charges | 1,600 | **1,663** | 63 | 3.9% |
| **Total user fees** | 19,832 | **20,162** | 330 | 1.7% |

User fees relate mainly to the recovery of service delivery costs through the charging of fees to users of Council’s services. These include use of Maroondah Leisure facilities: Aquahub; Aquanation; Croydon Memorial Pool; The Rings; Maroondah Nets; and the Ringwood and Croydon Golf courses, Karralyka Centre and other community facilities. In addition, the provision of services such as meals on wheels, family day care, occasional care and holiday programs are included in user fees.

User fees are projected to increase by 1.7% or $0.3 million over 2019/20. The main areas contributing to the increase are Aquanation ($0.79 million) and Aquahub ($ 0.60 million) with a decrease anticipated at Karralyka ($1.34 million). Council plans to increase user charges for all areas in line with expected inflationary trends and increase service use over the budget period to maintain parity between user charges and the costs of service delivery.

**6.1.4 Grants**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | **Forecast Actual 2019/20** | **Budget 2020/21** | **Change** | |
|  | **$’000** | **$’000** | **$’000** | **%** |
| **Grants were received in respect of the following:** |  |  |  |  |
| Summary of grants |  |  |  |  |
| Commonwealth funded grants | 11,976 | **32,279** | 20,303 | 169.53% |
| State funded grants | 4,861 | **2,661** | (2,199) | (45.2%) |
| **Total grants received** | **16,837** | **34,941** | **18,104** | **107.53%** |

**6.1.4.1 Grants – operating**

Operating grants include all monies received from State and Federal sources for the purposes of funding the delivery of Council’s services to ratepayers. Overall, the level of operating grants has decreased by 7.4% or $0.67 million compared to 2019/20. Significant movements in grant funding are summarised below:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Operating Grants** | **Forecast Actual 2019/2020** | **Budget 2020/2021** | **Change** | |
|  | **$’000** | **$’000** | **$’000** | **%** |
| ***Recurrent - Commonwealth Government*** |  |  |  |  |
| Aged and Disability Services | 830 | **875** | 45 | 5.4% |
| Children’s Services | 287 | **187** | (100) | (34.9%) |
| Community Health Immunisation | 123 | **128** | 6 | 4.5% |
| Financial Assistance Grants | 5,139 | **4,951** | (188) | (3.7%) |
| ***Recurrent - State Government*** |  |  |  |  |
| Aged and Disability Services | 547 | **561** | 14 | 2.6% |
| Children’s Services | 1 | **1** | 0 | 0.0% |
| Community health | 5 | **0** | (5) | (100.0%) |
| Maternal Child Health | 1,148 | **1,106** | (42) | (3.6%) |
| Youth Services Programs | 69 | **47** | (23) | (32.6%) |
| Other Grants | 73 | **0** | (73) | (100.0%) |
| ***Total recurrent grants*** | 8,221 | **7,856** | (366) | (4.4%) |
| ***Non- recurrent - Commonwealth Government*** |  |  |  |  |
| Children’s Services | 57 | **81** | 24 | 41.8% |
| Other Grants | 20 | **0** | (20) | (100.0%) |
| ***Non-recurrent - State Government*** |  |  |  |  |
| Maternal Child Health | 69 | **141** | 72 | 100.0% |
| Community health | 20 | **20** | 0 | 0.0% |
| Children’s Services | 64 | **48** | (17) | (25.8%) |
| Waste | 280 | **0** | (280) | (100.0%) |
| Youth Services Programs | 199 | **113** | (86) | (43.0%) |
| Other Grants | 121 | **124** | 3 | 2.3% |
| **Total non-recurrent grants** | 831 | **528** | (307) | (36.9%) |
| **Total Operating Grants** | 9,052 | **8,384** | (672) | (7.4%) |

**6.1.4.2 Grants - capital**

Capital grants (recurrent and non-recurrent) include all monies received from State, Federal and community sources for the purposes of funding the capital works program. Overall the level of capital grants has increased by 241.1% or $18.8 million compared to 2019/20 as specific funding in 2020/21 for large capital works projects including Multilevel Carpark Development will be received. Section 4.5 “Capital works program” includes a more detailed analysis of the grants and contributions expected to be received during the 2020/21 year. Significant movements in capital grant funding are summarised below:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Capital Grants** | **Forecast Actual 2019/2020** | **Budget 2020/2021** | **Change** | |
|  | **$’000** | **$’000** | **$’000** | **%** |
| ***Recurrent - Commonwealth Government*** |  |  |  |  |
| Roads to Recovery | 500 | **407** | (93) | (18.6%) |
| ***Recurrent - State Government*** |  |  |  |  |
| **Total recurrent grants** | 500 | **407** | (93) | (18.6%) |
| ***Non-recurrent - Commonwealth Government*** |  |  |  |  |
| Ainslie Park Pavilion Redevelopment | 100 | **0** | (100) | (100.0%) |
| Croydon Multilevel Carpark Development | 350 | **14,650** | 14,300 | 100.0% |
| Dorset Multipurpose Pavilion Redevelopment | 0 | **2,000** | 2,000 | 100.0% |
| HE Parker Multisports Complex | 1,050 | **0** | (1,050) | (100.0%) |
| Heathmont Multilevel Carpark Development | 3,500 | **1,000** | (2,500) | (71.4%) |
| Lipscombe Park Kinder | 20 | **0** | (20) | (100.0%) |
| Ringwood Multilevel Carpark Development | 0 | **7,500** | 7,500 | 100.0% |
| Springfield Sports Pavilion Redevelopment | 0 | **500** | 500 | 100.0% |
| ***Non-recurrent - State Government*** |  |  |  |  |
| Ainslie Park Pavilion Redevelopment | 0 | **500** | 500 | 100.0% |
| Cheong Park Sporting Pavilion Redevelopment | 191 | **0** | (191) | (100.0%) |
| HE Parker Multisports Complex | 300 | **0** | (300) | (100.0%) |
| Jubilee Park Sports Pavilion Redevelopment | 800 | **0** | (800) | (100.0%) |
| Lipscombe Park Playspace 1&4 | 61 | **0** | (61) | (100.0%) |
| Local Area Traffic Management | 51 | **0** | (51) | (100.0%) |
| Quambee Sporting Pavilion Change Rooms | 77 | **0** | (77) | (100.0%) |
| Silcock Sports Pavilion Redevelopment | 220 | **0** | (220) | (100.0%) |
| Sportsfield Lighting | 208 | **0** | (208) | (100.0%) |
| Springfield Sports Pavilion Redevelopment | 308 | **0** | (308) | (100.0%) |
| Other | 49 | **0** | (49) | (100.0%) |
| **Total non-recurrent grants** | **7,285** | **26,150** | **18,865** | **259.0%** |
| **Total Capital Grants** | **7,785** | **26,557** | **18,772** | **241.1%** |

**6.1.5 Contributions**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | **Forecast Actual** | **Budget** | **Change** | |
| **2019/20** | **2020/21** |
| **$’000** | **$’000** | **$’000** | **%** |
| Contributions - Monetary | 4,952 | **4,498** | (455) | (9.2%) |
| Contributions - Monetary (Capital) | 624 | **228** | (396) | (63.5%) |
| **Total contributions** | 5,577 | **4,726** | (851) | (15.3%) |

Contributions Monetary are projected to decrease by $0.85 million or 15.3% compared to 2019/20 due to a reduction in Open Space contributions. Capital Contributions are projected to decrease by $0.40 million or 63.5% compared to 2019/20 due mainly to a once off contribution for Capital project in 2019/20 (Jublilee Park Tennis Lighting $0.98 million).

**6.1.6 Other income**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | **Forecast Actual** | **Budget** | **Change** | |
| **2019/20** | **2020/21** |
| **$’000** | **$’000** | **$’000** | **%** |
| Interest on investments | 800 | **673** | (127) | (15.9%) |
| Interest on other | 2 | **2** | (1) | (25.0%) |
| Rent | 229 | **459** | 231 | 100.88% |
| **Total other income** | 1,031 | **1,134** | 103 | 10.01% |

Other income is projected to increase by $0.103 million or 10.0% compared to 2019/20 mainly due an increase in rent.

**6.1.7 Employee costs**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | **Forecast Actual** | **Budget** | **Change** | |
| **2019/20** | **2020/21** |
| **$’000** | **$’000** | **$’000** | **%** |
| Wages and salaries | 48,054 | **49,101** | 1,047 | 2.2% |
| WorkCover | 379 | **387** | 8 | 2.0% |
| Casual staff | 1,460 | **1,271** | (189) | (13%) |
| Superannuation | 5,198 | **5,288** | 90 | 1.7% |
| Fringe benefits tax | 509 | **528** | 19 | 3.8% |
| **Total employee costs** | 55,599 | **56,574** | 974 | 1.8% |

Employee costs include all labour related expenditure such as salaries and on-costs (employer superannuation, long service leave and workcover), allowances, overtime and annual leave loading etc.

Employee costs are forecast to increase by 1.8% or $0.97 million compared to 2019/20. This increase relates mainly to a number of factors. Employee costs are aligned with the anticipated Enterprise Bargaining Agreement (EBA) outcomes for 2020/21, together with projected movement of employees within employment bands.

**6.1.8 Materials and services**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | **Forecast Actual** | **Budget** | **Change** | |
|  | **2019/20** | **2020/21** |
| **Classification** | **$’000** | **$’000** | **$’000** | **%** |
| Agency Staff | 745 | **443** | (302) | (40.5%) |
| Apprentices | 437 | **529** | 93 | 21.2% |
| Bank Charges | 333 | **378** | 45 | 13.6% |
| Cleaning | 868 | **822** | (47) | (5.4%) |
| Communications, Postage & Advertising | 1,327 | **1,502** | 175 | 13.2% |
| Consultants | 1,055 | **658** | (396) | (37.6%) |
| Cost of Goods Sold | 778 | **584** | (194) | (25.0%) |
| Fire Services Levy | 112 | **112** | 0 | 0.0% |
| Food costs - Meals on Wheels | 506 | **467** | (38) | (7.6%) |
| Fuels, Oil, Registrations & Running Costs - Plant & Fleet | 1,068 | **1,088** | 20 | 1.9% |
| Grants to Community | 450 | **526** | 76 | 17.0% |
| Insurance | 916 | **1,091** | 174 | 19.0% |
| Legal Fees | 677 | **863** | 186 | 27.5% |
| Library Contribution | 2,679 | **2,733** | 55 | 2.0% |
| Licence Fees | 233 | **287** | 54 | 23.4% |
| Maintenance | 3,310 | **3,446** | 136 | 4.1% |
| Marketing and Promotion | 242 | **182** | (60) | (24.9%) |
| Materials - depot & golf courses | 1,182 | **1,096** | (86) | (7.3%) |
| Memberships/Subscriptions | 223 | **169** | (55) | (24.4%) |
| Printing and stationary | 152 | **152** | (1) | (0.4%) |
| Security | 312 | **328** | 16 | 5.3% |
| Training | 386 | **372** | (13) | (3.4%) |
| Uniforms | 91 | **88** | (3) | (3.5%) |
| Utilities | 3,741 | **4,195** | 455 | 12.2% |
| Other | 4,413 | **4,017** | (396) | (9.0%) |
| Contract payments - Home Care | (40) | **0** | 40 | (100.0%) |
| Contract payments - Waste | 13,126 | **14,382** | 1,256 | 9.6% |
| Contract payments - Operations | 4,167 | **4,624** | 458 | 11.0% |
| Contract payments - Valuations | 0 | **0** | 0 | 0.0% |
| Contract payments - Election | 0 | **560** | 560 | 100.0% |
| Contractors - Other | 6,872 | **5,214** | (1,658) | (24.1%) |
|  | 50,358 | **50,908** | **550** | 1.1% |

Materials and services are forecast to increase by 1.1% or $0.55 million compared to 2019/20. Materials and services include the purchases of consumables, payments to contractors for the provision of services, utility costs, annual contribution for the provision of library services to the Eastern Regional Libraries (this has increased 2.0% for the 2020/21 year), contributions to community groups, software maintenance, insurances, advertising, motor vehicle running costs, fuel and registrations and other miscellaneous expenditure items. Utility costs relating to water, gas and electricity and are forecast to increase by 12.2% or $0.46 million compared to 2019/20 resulting mainly from increased prices from suppliers. Contract payments are included as part of materials and services and are for the provision of services which have been tendered under section 186 of the Local Government Act including external contracts for services such as waste collection, road maintenance, street tree pruning etc. and are forecast to increase by 2.7% or $0.7 million compared to 2019/20. The increase in contractors is mainly due to tendered costs for Waste Management, Election and Operations.

**6.1.9 Depreciation**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | **Forecast Actual** | **Budget** | **Change** | |
|  | **2019/20** | **2020/21** |
|  | **$’000** | **$’000** | **$’000** | **%** |
| Property | 7,507 | **8,361** | 854 | 11.4% |
| Plant & equipment | 2,499 | **2,651** | 152 | 6.1% |
| Infrastructure | 13,078 | **13,429** | 351 | 2.7% |
| **Total depreciation** | 23,084 | **24,441** | 1,357 | 5.9% |

Depreciation is an accounting measure which attempts to allocate the value of an asset over its useful life for Council’s property, plant and equipment including infrastructure assets such as roads and drains. The increase of 5.9% or $1.36 million for 2020/21 is due mainly the full year effect of depreciation on the 2019/20 capital works program. Refer to section 6.5 ‘Capital works program’ for a more detailed analysis of Council’s capital works program for the 2020/21 year.

**6.1.10 Amortisation - right of use assets**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | **Forecast Actual** | **Budget** | **Change** | |
|  | **2019/20** | **2020/21** |
|  | **$’000** | **$’000** | **$’000** | **%** |
| Right of use assets | 316 | **516** | 200 | 63.3% |
| **Total amortisation - right of use assets** | 316 | **516** | 200 | 63.3% |

**6.1.11 Other expenses**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | **Forecast Actual** | **Budget** | **Change** | |
|  | **2019/20** | **2020/21** |
|  | **$’000** | **$’000** | **$’000** | **%** |
| Auditor's remuneration - VAGO - audit of the financial statements, performance statement and grant acquittals | 64 | **69** | 5 | 7.1% |
| Auditor's remuneration - internal | 157 | **157** | - | 0.0% |
| Councillors' allowances | 317 | **362** | 45 | 14.2% |
| **Total other expenses** | 538 | **588** | 50 | 9.2% |

**6.2 Balance Sheet**

This section analyses the movements in assets, liabilities and equity between 2019/20 and 2020/21. It also considers a number of key performance indicators.

**6.2.1 Current assets and non-current assets**

Cash and cash equivalents include cash and investments such as cash held in the bank and in petty cash and the value of investments in deposits or other highly liquid investments with short term maturities of three months or less. These balances are projected to decrease by $7.09 million during the year in line with the rise and fall of Council’s operations.

Trade and other receivables are monies owed to Council by ratepayers and others. Minimal change is expected in the level of debtors in the budget.

Other financial assets include the value of investments held in deposits with a maturity of greater than three months at the time of initial investment. These balances are projected to decrease by $1.45 million during the year in line with the rise and fall of Council’s operations.

Other assets include items such as prepayments for expenses that Council has paid in advance of service delivery and inventories or stocks held for sale or consumption in Council’s services. Minimal change is expected in the budget.

Property, infrastructure, plant and equipment is the largest component of Council’s worth and represents the value of all the land, buildings, roads, vehicles, equipment, etc. which has been built up by Council over many years. The net increase in this balance is attributable to the net result of the capital works program ($85.5 million of new assets); depreciation of assets ($24.4 million); and the sale of property, plant and equipment ($20.8 million).

**6.2.2 Interest-bearing liabilities**

Interest-bearing liabilities are loans or borrowings of Council. Council borrowed $24.2 million in 2014/15 and repayment of loan principal of $0.234 million will be made during the year.

In 2014/15 Council constructed a new regional aquatic and leisure centre in Ringwood known as Aquanation. The facility was opened in August 2015, with borrowings to fund a portion of this project. The total cost was $52.2 million, and has been funded by Federal and State Government grants to a total of $13.0 million. The remaining funding came from a combination of loan borrowings by Council ($24.2 million), budgeted capital expenditure, public open space contributions and cash reserves.

Council market tendered for the provision of the loan in August 2014 and the loan was drawdown in November 2014 with repayment of principal and interest over 15 years and at a fixed rate for the term of the loan of 4.91% interest per annum. The budget for 2020/21 provides for repayment of loan principal and interest per the agreed schedule.

The table below shows information on borrowings specifically required by the Regulations.

|  |  |  |
| --- | --- | --- |
|  | **2019/20** | **2020/21** |
| **$** | **$** |
| Amount borrowed as at 30 June of the prior year | 18,684 | **18,450** |
| Amount proposed to be borrowed | - | **-** |
| Amount projected to be redeemed | (234) | **(1,570)** |
| Amount of borrowings as at 30 June | 18,450 | **16,880** |

**6.2.3 Current liabilities and non-current liabilities**

‘Trade and other payables’ are those to whom Council owes money as at 30 June. These liabilities are budgeted to increase which is consistent with 2020/21 increased levels of expenditure on materials and services relating to capital projects.

Provisions include accrued long service leave, annual leave and time in lieu to employees. These employee entitlements are only expected to increase marginally in line with EBA outcomes.

**6.2.3 Leases by category**

As a result of the introduction of AASB 16 Leases, right-of-use assets and lease liabilities have been recognised as outlined in the table below.

|  |  |  |
| --- | --- | --- |
|  | **Forecast Actual** | **Budget** |
| **2019/20** | **2020/21** |
|  | **$** | **$** |
| **Right-of-use assets** |  |  |
| **Current Right-of-use assets** |  |  |
| Plant and equipment | 516 | **501** |
| **Total Current Right-of-use assets** | 516 | **501** |
| **Non Current Right-of-use assets** |  |  |
| Plant and equipment | 762 | **261** |
| **Total Non Current Right-of-use assets** | 762 | **261** |
| **Total right-of-use assets** | 1,278 | **762** |
|  |  |  |
| **Lease liabilities** |  |  |
| **Current lease Liabilities** |  |  |
| Plant and equipment | 507 | **511** |
| **Total current lease liabilities** | 507 | **511** |
| **Non-current lease liabilities** |  |  |
| Plant and equipment | 785 | **274** |
| **Total non-current lease liabilities** | 785 | **274** |
| **Total lease liabilities** | 1,292 | **785** |

Where the interest rate applicable to a lease is not expressed in the lease agreement, Council applies the average incremental borrowing rate in the calculation of lease liabilities. The current incremental borrowing rate is 3.5%.

**6.2.4 Working capital**

Working capital is the excess of current assets above current liabilities. This calculation recognises that although Council has current assets, some of those assets are already committed to the future settlement of liabilities in the following 12 months and are therefore not available for discretionary spending.

The expected working capital ratio for 2020/21 is 1.13:1 which means that Council can meet its short-term obligations and has sufficient cash or operating liquidity remaining to meet fluctuating cash levels during the year.

**6.3 Statement of changes in Equity**

**6.3.1 Equity**

Total equity always equals net assets and is made up of the following components:

* Asset revaluation reserve which represents the difference between the previously recorded value of assets and their current valuations.
* Accumulated surplus which is the value of all net assets less Reserves that have accumulated over time. The increase in accumulated surplus of $40.15 million results directly from the surplus for the year.
* Council has introduced a cash backed general reserve to fund future capital projects and unexpected contingencies such as a call on unfunded Superannuation. The net movement in the reserve will be a decrease by $2.75 million in 2020/21 which is mainly relating to Realm Extension.

**6.4 Statement of Cash Flows**

This section analyses the expected cash flows from the operating, investing and financing activities of Council for the 2020/21 year. Budgeting cash flows for Council is one of the key factors in setting the level of rates and providing a guide to the level of capital expenditure that can be sustained.

The analysis is based on three main categories of cash flows:

* **Operating activities** - Refers to the cash generated or used in the normal service delivery functions of Council. Cash remaining after paying for the provision of services to the community may be available for investment in capital works, or repayment of debt.
* **Investing activities** - Refers to cash generated or used in the enhancement or creation of infrastructure and other assets. These activities also include the acquisition and sale of other assets such as vehicles, property and equipment.
* **Financing activities** - Refers to cash generated or used in the financing of Council functions and include borrowings from financial institutions and the repayments of borrowings. These activities also include repayment of the principal component of loan repayments for the year.

**6.4.1 Net cash flows provided by/ (used in) operating activities**

The increase in cash inflows from operating activities of $24.1 million is due mainly to the capital grants to be received in 2020/21 which are primarily one off in nature including the $23.1 million for the Croydon, Heathmont and Ringwood Multi-level carparks and $2.0 million for the Dorset Multipurpose Pavilion redevelopment. A $4.0 million increase in rates and charges, $4.5 million decrease in user fees, and a $0.9 million increase in employee costs.

The net cash flows from operating activities does not equal the surplus (deficit) for the year as the expected revenues and expenses of the Council include non-cash items which have been excluded from the Cash Flow Statement. The budgeted operating result is reconciled to budgeted cash flows available from operating activities as set out in the following table.

|  |  |  |  |
| --- | --- | --- | --- |
|  | **Forecast** |  |  |
| **Actual** | **Budget** | **Variance** |
| **2019/20** | **2020/21** |  |
| **$’000** | **$’000** | **$’000** |
| **Surplus (deficit) for the year** | **9,482** | **40,157** | 30,675 |
| Depreciation | 23,084 | **24,441** | 1,357 |
| Net gain/(loss) on disposal of property, infrastructure, plant and equipment | (93) | **12,075** | 12,168 |
| Finance costs | (459) | **(861)** | (402) |
| Net movement in current assets and liabilities | 3,021 | **(16,654)** | (19,675) |
| **Cash flows available from operating activities** | **35,035** | **59,159** | **24,124** |

**6.4.2 Net cash flows provided by/ (used in) investing activities**

The increase in payments for investing activities represents an increase in capital works expenditure between 2019/20 and 2020/21.

**6.4.3 Net cash flows provided by/ (used in) financing activities**

The payments for financing activities represents repayment of borrowings both principal and interest for the loan for Aquanation (refer 6.2.2).

**6.4.4 Cash and cash equivalents at end of the year**

Overall, total cash and investments are forecast to increase by $4.7 million to $16.6 million as at 30 June 2021. This is consistent with Council’s Long Term Financial Strategy.

**6.4.5 Restricted and unrestricted cash and investments**

Cash and cash equivalents held by Council are restricted in part and not fully available for Council’s operations. The budgeted balance sheet indicates that Council is estimating at 30 June 2021 it will have cash and investments of $33.1 million, which are partly restricted as shown in the following table.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  |  | **Forecast** |  |  |
|  |  | **Actual** | **Budget** | **Variance** |
|  | **Ref** | **2020** | **2021** |  |
|  |  | **$’000** | **$’000** | **$’000** |
| **Total cash and investments including financial assets** |  | **41,643** | **33,100** | **(8,544)** |
| Restricted cash and investments | 6.4.5.1 |  |  |  |
| - Trust funds and deposits |  | (4,828) | **(4,828)** | 0 |
| - Unexpended grants and contributions |  | (2,500) | **(2,500)** | 0 |
| - Unexpended specific purpose investments other |  | (13,090) | **(7,183)** | 5,907 |
| - Cash backed reserve |  | (11,000) | **(8,250)** | 2,750 |
| **Unrestricted cash and investments** | 6.4.5.2 | **10,225** | **10,339** | **113** |

**6.4.5.1 Restricted cash and investments**

Council has cash and cash equivalents that are subject to restrictions, Council has restrictions in relation to unexpended specific purpose investments other which relate mainly to monies received by Council for Public Open Space and Waste; trust funds and deposits; unexpended grants and contributions and cash backed reserves.

**6.4.5.2 Unrestricted cash and investments**

These funds are free of all specific Council commitments and represent funds available to meet daily cash flow requirements, unexpected short term needs and any budget commitments which will be expended in the following year such as grants and contributions. Council regards these funds as the minimum necessary to ensure that it can meet its commitments as and when they fall due without borrowing further funds.

**6.5 Capital works program**

**6.5.1 Summary**

This section presents a listing of the capital works projects that will be undertaken for the 2020/21 year, classified by expenditure type and funding source.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | **Forecast Actual** | **Budget** | **Change** | **%** |
|  | **2019/20** | **2020/21** |
|  | **$’000** | **$’000** | **$’000** |
| Property | 17,501 | **69,284** | 51,783 | **295.88%** |
| Plant and equipment | 5,193 | **2,695** | (2,498) | **(48.1%)** |
| Infrastructure | 25,112 | **13,487** | (11,625) | **(46.3%)** |
| **Total** | 47,806 | **85,466** | 37,660 | **78.78%** |

|  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | **Project Cost** | **Asset expenditure types** | | | | **Summary of Funding Sources** | | | |
|  | **New** | **Renewal** | **Upgrade** | **Expansion** | **Grants** | **Contrib.** | **Council cash** | **Borrowings** |
|  | **$’000** | **$’000** | **$’000** | **$’000** | **$’000** | **$’000** | **$’000** | **$'000** | **$'000** |
|  |  |  |  |  |  |  |  |  |  |
| Property | **69,284** | 52,750 | 13,357 | 3,177 | - | 26,150 | 20,162 | 22,972 | - |
| Plant and equipment | **2,695** | 285 | 2,066 | 344 | - | - | 652 | 2,043 | - |
| Infrastructure | **13,487** | 1,782 | 10,334 | 1,371 | - | 407 | 36 | 13,044 | - |
| **Total** | **85,466** | 54,817 | 25,757 | 4,892 | - | 26,557 | 20,850 | 38,059 | - |

This following section presents the four-year capital expenditure program for the period 2020/21 to 2023/24. Council has already made prior budget commitments to a number of projects to ensure timely completion consistent with expectations.

The capital projects are grouped by class and include detail of both Council and Other contributions to individual projects. Further detail is also provided on asset renewal, new assets, asset upgrade and asset expansion projects.

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **CAPITAL EXPENDITURE PROGRAM 2020/21 TO 2023/24** | | | | | | | | | | |
|  | **Budget 2020/21** | | | | | | | **Budget 2021/22** | **Budget 2022/23** | **Budget 2023/24** |
|  | **Total Expenditure** | **Council Cash** | **Grants** | **Others Contrib'n** | **Asset Renewal** | **Upgrade** | **New Work** | **Total Expenditure** | **Total Expenditure** | **Total Expenditure** |
|  | **$000** | **$000** | **$000** | **$000** | **$000** | **$000** | **$000** | **$000** | **$000** | **$000** |
| **BUILDINGS** |  |  |  |  |  |  |  |  |  |  |
| **BUILDINGS** |  |  |  |  |  |  |  |  |  |  |
| Capital Funding for Community Groups | 324 | 162 |  | 162 | 162 | 162 |  | 350 | 350 | 360 |
| Community Facilities - Access & Inclusion | 220 | 220 |  |  | 176 | 44 |  | 220 | 220 | 230 |
| Public Toilet Improvement Program | 270 | 270 |  |  | 270 |  |  | 280 | 280 | 300 |
| Community Facilities Major Plant Renewal | 520 | 520 |  |  | 520 |  |  | 800 | 800 | 600 |
| Community Facilities Replacement Program | 220 | 220 |  |  | 176 | 44 |  | 780 | 0 | 0 |
| Carbon Neutral-Energy Revolving Fund |  |  |  |  |  |  |  |  | 450 | 500 |
| Community Facilities Improvement Program | 1,520 | 1,520 |  |  | 985 | 535 |  | 2,080 | 4,605 | 3,711 |
| Ainslie Multipurpose Pavilion Redevelopment | 2,500 | 2,000 | 500 |  | 2,000 | 500 |  |  |  |  |
| Cheong Multipurpose Pavilion Redevelopment | 1,510 | 1,510 |  |  | 1,208 | 302 |  | 1,165 |  |  |
| Silcock Sporting Pavilion Redevelopment | 1,840 | 1,840 |  |  | 1,472 | 368 |  |  |  |  |
| Springfield Sporting Pavilion Redevelopment | 500 |  | 500 |  | 400 | 100 |  | 3,790 |  |  |
| Dorset Multipurpose Pavilion Redevelopment | 2,000 |  | 2,000 |  | 1,600 | 400 |  | 2,500 |  |  |
| Jubilee Park Sporting Pavilion Redevelopment and Indoor Cricket Facility Development (Subject to Funding) | 710 | 710 |  |  | 568 | 142 |  | 750 |  |  |
| Proclamation Park Sporting Pavilion Redevelopment and Carpark Construction Works | 2,900 | 2,900 |  |  | 2,320 | 580 |  |  |  |  |

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **CAPITAL EXPENDITURE PROGRAM 2020/21 TO 2023/24** | | | | | | | | | | |
|  | **Budget 2020/21** | | | | | | | **Budget 2021/22** | **Budget 2022/23** | **Budget 2023/24** |
|  | **Total Expenditure** | **Council Cash** | **Grants** | **Others Contrib'n** | **Asset Renewal** | **Upgrade** | **New Work** | **Total Expenditure** | **Total Expenditure** | **Total Expenditure** |
|  | **$000** | **$000** | **$000** | **$000** | **$000** | **$000** | **$000** | **$000** | **$000** | **$000** |
| **BUILDINGS Continuation…** |  |  |  |  |  |  |  |  |  |  |
| Croydon Community Precinct Redevelopment - Community Hub A (Subject to Funding) |  |  |  |  |  |  |  | 10,635 | 4,401 | 4,100 |
| Croydon Community Precinct Redevelopment - Open Space Improvements (Subject to Funding) |  |  |  |  |  |  |  |  |  | 2,500 |
| Croydon Community Precinct Redevelopment - Roads and Other Carpark Improvements |  |  |  |  |  |  |  | 500 | 500 | 500 |
| Land Acquisition |  |  |  |  |  |  |  | 3,000 |  |  |
| Multilevel Carpark Development Program: - Croydon Multilevel Carpark Development - Heathmont Multilevel Carpark Development - Ringwood Multilevel Carpark Development | 29,750 | 6,600 | 23,150 |  |  |  | 29,750 | 18,000 |  |  |
| Realm Extension Base Build | 20,000 |  |  | 20,000 |  |  | 20,000 |  |  |  |
| Realm Extension Fitout | 3,000 | 3,000 |  |  |  |  | 3,000 |  |  |  |
| Karralyka Centre Redevelopment | 1,500 | 1,500 |  |  | 1,500 |  |  | 1,000 |  |  |
| **TOTAL BUILDINGS** | **69,284** | **22,972** | **26,150** | **20,162** | **13,357** | **3,177** | **52,750** | **45,850** | **11,606** | **12,801** |
| **TOTAL BUILDINGS** | **69,284** | **22,972** | **26,150** | **20,162** | **13,357** | **3,177** | **52,750** | **45,850** | **11,606** | **12,801** |

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **CAPITAL EXPENDITURE PROGRAM 2020/21 TO 2023/24** | | | | | | | | | | |
|  | **Budget 2020/21** | | | | | | | **Budget 2021/22** | **Budget 2022/23** | **Budget 2023/24** |
|  | **Total Expenditure** | **Council Cash** | **Grants** | **Others Contrib'n** | **Asset Renewal** | **Upgrade** | **New Work** | **Total Expenditure** | **Total Expenditure** | **Total Expenditure** |
|  | **$000** | **$000** | **$000** | **$000** | **$000** | **$000** | **$000** | **$000** | **$000** | **$000** |
| **ROADS AND DRAINAGE** |  |  |  |  |  |  |  |  |  |  |
| **ROADS** |  |  |  |  |  |  |  |  |  |  |
| Roads to Recovery Funding of Local Road Improvements by the Federal Government | 407 |  | 407 |  | 326 | 81 |  | 407 | 407 | 407 |
| Local Road Reconstruction Program | 383 | 383 |  |  | 383 |  |  | 500 | 500 | 500 |
| Local Area Traffic Management | 187 | 187 |  |  | 94 | 94 |  | 230 | 230 | 240 |
| Local Area Traffic Management - Renewal | 68 | 68 |  |  | 68 |  |  | 90 | 90 | 100 |
| Traffic Lights and Pedestrian Crossings | 0 | 0 |  |  | 0 |  |  | 80 | 80 | 80 |
| Local Road Renewal Program | 1,267 | 1,267 |  |  | 1,267 |  |  | 1,500 | 1,500 | 1,600 |
| Kerb and Channel Replacement Works | 578 | 578 |  |  | 578 |  |  | 700 | 700 | 750 |
| **TOTAL ROADS** | **2,890** | **2,483** | **407** | **0** | **2,715** | **175** | **0** | **3,507** | **3,507** | **3,677** |
| **FOOTPATHS AND CYCLEWAYS** |  |  |  |  |  |  |  |  |  |  |
| Shared (Bike) Path Improvement Program | 434 | 434 |  |  | 307 | 128 |  | 600 | 600 | 640 |
| Taralla Creek Trail Improvement Works (Public Open Space) | 300 | 300 |  |  | 300 |  |  |  |  |  |
| Footpath Replacement Works | 840 | 840 |  |  | 840 |  |  | 1,250 | 1,250 | 1,250 |
| Footpath Construction Program | 1,167 | 1,167 |  |  |  |  | 1,167 | 1,284 | 1,327 | 1,447 |
| Disability Footpath Access | 310 | 310 |  |  | 248 | 62 |  | 320 | 320 | 330 |
| **TOTAL FOOTPATHS AND CYCLEWAYS** | **3,051** | **3,051** | **0** | **0** | **1,695** | **190** | **1,167** | **3,454** | **3,497** | **3,667** |
| **CARPARKS** |  |  |  |  |  |  |  |  |  |  |
| Car Park Improvement Program | 250 | 250 |  |  | 125 | 125 |  | 500 | 500 | 520 |
| **TOTAL CARPARKS** | **250** | **250** | **0** | **0** | **125** | **125** | **0** | **500** | **500** | **520** |

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **CAPITAL EXPENDITURE PROGRAM 2020/21 TO 2023/24** | | | | | | | | | | |
|  | **Budget 2020/21** | | | | | | | **Budget 2021/22** | **Budget 2022/23** | **Budget 2023/24** |
|  | **Total Expenditure** | **Council Cash** | **Grants** | **Others Contrib'n** | **Asset Renewal** | **Upgrade** | **New Work** | **Total Expenditure** | **Total Expenditure** | **Total Expenditure** |
|  | **$000** | **$000** | **$000** | **$000** | **$000** | **$000** | **$000** | **$000** | **$000** | **$000** |
| **ROADS AND DRAINAGE Continuation…** |  |  |  |  |  |  |  |  |  |  |
| **DRAINAGE** |  |  |  |  |  |  |  |  |  |  |
| Ringwood Metropolitan Activities Centre -Drainage Infrastructure | 595 | 595 |  |  | 595 |  |  | 700 | 700 | 700 |
| Waterway Improvement Program | 111 | 111 |  |  | 111 |  |  | 140 | 140 | 140 |
| Stormwater Drainage Renewal Program | 1,870 | 1,870 |  |  | 1,496 | 374 |  | 3,172 | 3,555 | 4,185 |
| **TOTAL DRAINAGE** | **2,576** | **2,576** | **0** | **0** | **2,202** | **374** | **0** | **4,012** | **4,395** | **5,025** |
| **WASTE MANAGEMENT** |  |  |  |  |  |  |  |  |  |  |
| Waste Vehicles Turning Points |  |  |  |  |  |  |  | 50 | 50 | 50 |
| Recycling Victoria Project (Subject to Funding) |  |  |  |  |  |  |  |  | 2,300 | 4,700 |
| **TOTAL WASTE MANAGEMENT** | **0** | **0** | **0** | **0** | **0** | **0** | **0** | **50** | **2,350** | **4,750** |
| **OTHER** |  |  |  |  |  |  |  |  |  |  |
| Commercial Centres Improvement Program |  |  |  |  |  |  |  | 600 | 220 | 230 |
| Ringwood Metropolitan Activity Centre | 85 | 85 |  |  |  | 85 |  | 100 | 100 | 100 |
| Bus Shelters |  |  |  |  |  |  |  | 30 | 30 | 30 |
| Carbon Neutral - Greenpower |  |  |  |  |  |  |  | 0 | 75 | 75 |
| Sustainable Maroondah Fund | 43 | 43 |  |  |  |  | 43 | 60 | 60 | 70 |
| Street Furniture Works |  |  |  |  |  |  |  | 75 | 75 | 75 |
| Street Lighting Improvements - Energy Efficiency | 475 | 475 |  |  | 475 |  |  | 525 |  |  |
| **TOTAL OTHER** | **603** | **603** | **0** | **0** | **475** | **85** | **43** | **1,390** | **560** | **580** |
| **TOTAL ROADS AND DRAINAGE** | **9,370** | **8,963** | **407** | **0** | **7,212** | **948** | **1,210** | **12,913** | **14,809** | **18,219** |

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **CAPITAL EXPENDITURE PROGRAM 2020/21 TO 2023/24** | | | | | | | | | | |
|  | **Budget 2020/21** | | | | | | | **Budget 2021/22** | **Budget 2022/23** | **Budget 2023/24** |
|  | **Total Expenditure** | **Council Cash** | **Grants** | **Others Contrib'n** | **Asset Renewal** | **Upgrade** | **New Work** | **Total Expenditure** | **Total Expenditure** | **Total Expenditure** |
|  | **$000** | **$000** | **$000** | **$000** | **$000** | **$000** | **$000** | **$000** | **$000** | **$000** |
| **RECREATIONAL IMPROVEMENTS** |  |  |  |  |  |  |  |  |  |  |
| **RECREATIONAL, LEISURE AND COMMUNITY FACILITIES** |  |  |  |  |  |  |  |  |  |  |
| Sportsfield Improvement Program  - North Ringwood Reserve Sportsfield - Ringwood Soccer Synthetic Sportsfield - Silcock Reserve Sportsfields - Dorset Reserve Soccer Sportsfields | 1,900 | 1,900 |  |  | 1,900 |  |  |  | 1,050 | 1,100 |
| Sportsfield Lighting Improvement Program | 154 | 154 |  |  | 123 | 31 |  | 250 | 250 | 270 |
| Sportsfield Irrigation Improvement Program | 80 | 80 |  |  | 80 |  |  | 80 | 80 | 90 |
| Golf Course Improvement Program | 250 | 250 |  |  | 115 | 135 |  | 500 | 500 | 500 |
| Sport and Recreation Infrastructure Improvement Program | 203 | 203 |  |  | 203 |  |  | 310 | 310 | 320 |
| Sports Oval Fence Replacement (ongoing) | 60 | 60 |  |  | 60 |  |  | 75 | 75 | 85 |
| Bedford Park Advisory Group Project | 36 |  |  | 36 | 36 |  |  | 36 | 36 | 36 |
| Integrated Monitoring Project | 19 | 19 |  |  |  |  | 19 |  |  |  |
| **TOTAL RECREATIONAL, LEISURE AND COMMUNITY FACILITIES** | **2,702** | **2,666** | **0** | **36** | **2,517** | **166** | **19** | **1,251** | **2,301** | **2,401** |

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **CAPITAL EXPENDITURE PROGRAM 2020/21 TO 2023/24** | | | | | | | | | | |
|  | **Budget 2020/21** | | | | | | | **Budget 2021/22** | **Budget 2022/23** | **Budget 2023/24** |
|  | **Total Expenditure** | **Council Cash** | **Grants** | **Others Contrib'n** | **Asset Renewal** | **Upgrade** | **New Work** | **Total Expenditure** | **Total Expenditure** | **Total Expenditure** |
|  | **$000** | **$000** | **$000** | **$000** | **$000** | **$000** | **$000** | **$000** | **$000** | **$000** |
| **RECREATIONAL IMPROVEMENTS Continuation…** |  |  |  |  |  |  |  |  |  |  |
| **PARKS AND OPEN SPACE** |  |  |  |  |  |  |  |  |  |  |
| Open Space Playground Improvement Program | 476 | 476 |  |  | 426 | 50 | 0 | 735 | 735 | 555 |
| Open Space Lighting Improvement Program | 34 | 34 |  |  | 17 |  | 17 | 50 | 50 | 60 |
| Open Space Pathway Improvement Program | 43 | 43 |  |  | 22 | 22 | 0 | 60 | 60 | 70 |
| Open Space Improvement Program | 306 | 306 |  |  | 131 | 175 | 0 | 375 | 375 | 85 |
| Open Space Footbridge and Boardwalk Improvement Program |  |  |  |  |  |  |  | 210 | 210 | 220 |
| Committees of Management Open Space Improvements | 20 | 20 |  |  | 10 | 10 |  | 20 | 20 | 20 |
| Tree Improvement Program | 536 | 536 |  |  |  |  | 536 | 685 | 685 | 685 |
| Bushland Improvement Program |  |  |  |  |  |  |  | 50 | 50 | 60 |
| **TOTAL PARKS AND OPEN SPACE** | **1,415** | **1,415** | **0** | **0** | **606** | **257** | **553** | **2,185** | **2,185** | **1,755** |
|  |  |  |  |  |  |  |  |  |  |  |
| **TOTAL RECREATIONAL IMPROVEMENTS** | **4,117** | **4,081** | **0** | **36** | **3,123** | **422** | **572** | **3,436** | **4,486** | **4,156** |

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **CAPITAL EXPENDITURE PROGRAM 2020/21 TO 2023/24** | | | | | | | | | | |
|  | **Budget 2020/21** | | | | | | | **Budget 2021/22** | **Budget 2022/23** | **Budget 2023/24** |
|  | **Total Expenditure** | **Council Cash** | **Grants** | **Others Contrib'n** | **Asset Renewal** | **Upgrade** | **New Work** | **Total Expenditure** | **Total Expenditure** | **Total Expenditure** |
|  | **$000** | **$000** | **$000** | **$000** | **$000** | **$000** | **$000** | **$000** | **$000** | **$000** |
| **PLANT AND EQUIPMENT** |  |  |  |  |  |  |  |  |  |  |
| **FIXTURES, FITTINGS AND FURNITURE** |  |  |  |  |  |  |  |  |  |  |
| Karralyka and Federation Estate - Renew Equipment | 68 | 68 |  |  | 34 | 34 |  | 80 | 80 | 85 |
| REALM Furniture and Equipment |  |  |  |  |  |  |  | 50 | 50 | 50 |
| Leisure Facilities - Equipment Replacement | 250 | 250 |  |  | 250 |  |  | 500 | 750 | 650 |
| Art in Public Places | 50 | 50 |  |  |  |  | 50 | 50 | 50 | 50 |
| Smart Cities Project | 15 | 15 |  |  |  |  | 15 |  |  |  |
| **TOTAL FIXTURES, FITTINGS AND FURNITURE** | **383** | **383** | **0** | **0** | **284** | **34** | **65** | **680** | **930** | **835** |
| **PLANT, MACHINERY AND EQUIPMENT** |  |  |  |  |  |  |  |  |  |  |
| Plant and Fleet Replacement Program | 1,634 | 982 |  | 652 | 1,634 |  |  | 1,962 | 1,275 | 2,912 |
| **TOTAL PLANT, MACHINERY AND EQUIPMENT** | **1,634** | **982** | **0** | **652** | **1,634** | **0** | **0** | **1,962** | **1,275** | **2,912** |
| **COMPUTERS AND TELECOMMUNICATIONS** |  |  |  |  |  |  |  |  |  |  |
| Information Technology Improvement Program | 528 | 528 |  |  | 148 | 160 | 220 | 548 | 843 | 800 |
| Web Related Program | 150 | 150 |  |  |  | 150 |  | 150 | 120 | 50 |
| **TOTAL COMPUTERS AND TELECOMMNUNICATIONS** | **678** | **678** | **0** | **0** | **148** | **310** | **220** | **698** | **963** | **850** |
| **TOTAL PLANT AND EQUIPMENT** | **2,695** | **2,043** | **0** | **652** | **2,066** | **344** | **285** | **3,340** | **3,168** | **4,597** |
| **TOTAL CAPITAL EXPENDITURE** | **85,466** | **38,059** | **26,557** | **20,850** | **25,757** | **4,892** | **54,817** | **65,539** | **34,069** | **39,773** |

## 7. Financial performance indicators

The following table highlights Council’s current and projected performance across a range of key financial performance indicators. These indicators provide a useful analysis of Council’s financial position and performance and should be interpreted in the context of Council’s future outcomes and priority actions.

|  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Indicator** | **Measure** | **Notes** | **Actual** | **Forecast** | **Budget** | **Strategic Resource Plan Projections** | | | **Trend** |
| **2018/19** | **2019/20** | **2020/21** | **2021/22** | **2022/23** | **2023/24** | **+/o/-** |
| ***Operating position*** | |  |  |  |  |  |  |  |  |
| Adjusted underlying result | Adjusted underlying surplus (deficit) / Adjusted underlying revenue | 1 | 6.58% | 0.84% | 9.09% | 4.15% | 5.92% | 5.63% | **+** |
| ***Liquidity*** |  |  |  |  |  |  |  |  |  |
| Working Capital | Current assets / current liabilities | 2 | 199.1% | 160.2% | 113.6% | 110.2% | 112.6% | 100.4% | **-** |
| Unrestricted cash | Unrestricted cash / current liabilities |  | 9.7% | 47.9% | 28% | 21% | 17% | 7% | **-** |
| ***Obligations*** |  |  |  |  |  |  |  |  |  |
| Loans and borrowings | Interest bearing loans and borrowings / rate revenue | 3 | 20.7% | 19.9% | 17.5% | 24.4% | 20.9% | 17.4% | **+** |
| Loans and borrowings | Interest and principal repayments on interest bearing loans and borrowings / rate revenue |  | 2.6% | 2.0% | 2.5% | 3.6% | 3.4% | 3.3% | **o** |
| Indebtedness | Non-current liabilities / own source revenue |  | 15.4% | 13.5% | 10.9% | 15.9% | 13.5% | 11.5% | **-** |
| Asset renewal | Asset renewal expenses / Asset depreciation | 4 | 85.3% | 150.1% | 125.4% | 162.9% | 109.7% | 118.3% | **o** |
| ***Stability*** |  |  |  |  |  |  |  |  |  |
| Rates concentration | Rate revenue / adjusted underlying revenue | 5 | 63.09% | 70.8% | 65.3% | 67.3% | 66.8% | 68.2% | **o** |
| Rates effort | Rate revenue / CIV of rateable properties in the municipality |  | 0.23% | 0.3% | 0.3% | 0.3% | 0.3% | 0.3% | **o** |

|  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Indicator** | **Measure** | **Notes** | **Actual** | **Forecast** | **Budget** | **Strategic Resource Plan Projections** | | | **Trend** |
| **2018/19** | **2019/20** | **2020/21** | **2021/22** | **2022/23** | **2023/24** | **+/o/-** |
| ***Efficiency*** |  |  |  |  |  |  |  |  |  |
| Expenditure level | Total expenses/ no. of property assessments |  | $2,654 | $2,893 | $2,929 | $3,097 | $3,151 | $3,212 | **+** |
| Revenue level | Residential rate revenue / no. of residential property assessments |  | $1,718 | $1,747 | $1,785 | $1,845 | $1,900 | $1,969 | **+** |
| Workforce turnover | No. of permanent staff resignations & terminations / average no. of permanent staff for the financial year |  | 13.0% | 9.7% | 9.9% | 9.9% | 9.9% | 9.9% | **o** |
|

Key to Forecast Trend:

+ Forecasts improvement in Council's financial performance/financial position indicator

o Forecasts that Council's financial performance/financial position indicator will be steady

- Forecasts deterioration in Council's financial performance/financial position indicator

**Notes to indicators**

***1 Adjusted underlying result***– An indicator of the sustainable operating result required to enable Council to continue to provide core services and meet its objectives. There is an improvement in financial performance expected over the period.

***2 Working capital*** – The proportion of current liabilities represented by current assets. Working capital is forecast to decrease from 2019/20 to 2020/21. This trend is forecast to reduce slightly in later years however with the ratio remaining at a healthy level.

***3 Debt compared to rates*** - Trend indicates Council's reducing reliance on debt against its annual rate revenue through redemption of long term debt.

***4 Asset renewal*** - This percentage indicates the extent of Council's renewals against its depreciation charge (an indication of the decline in value of its existing capital assets). A percentage greater than 100 indicates Council is maintaining its existing assets.

***5 Rates concentration*** - Reflects extent of reliance on rate revenues to fund all of Council's on-going services. Trend indicates Council will have a steady reliance on rate revenue compared to all other revenue sources.

# Appendices

The contents of the appendices following are summarised below:

|  |  |  |
| --- | --- | --- |
| **Appendix** | **Nature of information** | **Page** |
| A | Budget process | 75 |
| B | Statutory disclosures | 77 |
| C | Fees and Charges | 79 |

## Appendix A - Budget Process

The preparation of the budget begins with Council’s employees preparing the annual budget in accordance with the Local Government Act 1989 (the Act) and Local Government (Planning and Reporting) Regulations 2014 (the Regulations) and submitting the “proposed” budget to Council for approval “in principle”. Council is then required to give “public notice” that it intends to “adopt” the budget. It must give a minimum 28 days notice of its intention to adopt the proposed budget and make the budget available for inspection at its offices. A person is able to make a submission on any proposal contained in the budget and Council must consider any submission before adoption of the budget.

This section lists the budget processes to be undertaken in order to adopt the Budget in accordance with the Local Government Act 1989 (the Act) and Local Government (Planning and Reporting) Regulations 2014 (the Regulations).

Under the Act, Council is required to prepare and adopt an annual budget for each financial year. The budget is required to include certain information about the rates and charges that Council intends to levy as well as a range of other information required by the Regulations which support the Act.

The 2020/21 budget is for the year 1 July 2020 to 30 June 2021 and is prepared in accordance with the Act and Regulations. The budget includes financial statements being a Comprehensive Income Statement, Balance Sheet, Statement of Changes in Equity, Statement of Cash Flows and Statement of Capital Works and Statement of Human Resources. These statements have been prepared for the year ending 30 June 2021 in accordance with the Act and Regulations, and consistent with the annual financial statements which are prepared in accordance with Australian Accounting Standards and the Local Government Model Accounts. The budget also includes information about the rates and charges to be levied, the capital works program to be undertaken, the human resources required, and other financial information Council requires in order to make an informed decision about the adoption of the budget.

A ‘proposed’ budget is prepared in accordance with the Act and submitted to Council in April for approval ’in principle’. Council is then required to give ’public notice’ that it intends to ’adopt’ the budget. It must give 28 days notice of its intention to adopt the proposed budget and make the budget available for inspection at its offices and on its web site. A person has a right to make a submission on any proposal contained in the budget and any submission must be considered before adoption of the budget by Council.

With the introduction of the State Governments Rate Capping legislation in 2015 Councils are now unable to determine the level of rate increase and instead must use a maximum rate increase determined by the Minister for Local Government which is announced in December for application in the following financial year.

If a Council wishes to seek a rate increase above the maximum allowable it must submit a rate variation submission to the Essential Services Commission (ESC). The Commission will endeavour to notify councils of its decision in respect of an application within two months of receipt of application. In many cases this will require Councils to undertake ‘public notice’ on two separate proposed budgets simultaneously, i.e. the Ministers maximum rate increase and the Council’s required rate increase. The final step is for Council to adopt the budget after receiving and considering any submissions from interested parties. A copy of the budget is required to be submitted to the Minister within 28 days after adoption.

This 2020/21 Budget has been prepared in compliance with the Act and the Regulations that set out the required preparation process. Council is not seeking a rate increase above the maximum allowable by the ESC.

**Community Consultation**

Section 129 of the Act provides that Council follows a public consultation process prior to formal Budget adoption. This commences with a public notice by Council announcing the preparation of the Proposed Budget. Copies of the Budget are made available on Council’s website [www.maroondah.vic.gov.au](http://www.maroondah.vic.gov.au) and for inspection at Council’s service centres and libraries and the public may obtain further information on the Budget content from Council Officers by appointment.

The public notice invites submissions to be made to Council under Section 223 of the Act. This Section also gives those making submissions the right to speak to their submission before a sub-committee of Council. The legislation also requires Council to formally respond to any submissions in writing and to provide reasons for such response.

## Appendix B - Statutory Disclosures

This appendix lists the items that must be included in Council’s annual budget in order for it to comply with the requirements of the *Local Government Act 1989* and the *Local Government (Planning and Reporting) Regulations 2014*.

Under Section 127 of the Local Government Act 1989, Council must prepare a budget for the financial year and ensure that the budget contains information as detailed in the Act and the Local Government (Planning and Reporting) Regulations 2014. The Regulations, supporting the Act also specify further information to be included in the Budget. The following tables provides where in this document information is available to the reader.

|  |  |  |  |
| --- | --- | --- | --- |
| **Requirement** | | **Act & Regulations** | **Budget Document Reference** |
| 1. | Financial statements (income statement, balance sheet, changes in equity, cash flows, capital works) in the form set out in the Local Government Model Financial Report | Section 127(2)(a) Regulation 9 | Section 5 |
| 2. | Services and initiatives to be funded in the budget | Section 127(2)(b) | Section 2 |
| 3. | Statement as to how the services and initiatives will contribute to achieving the strategic objectives specified in the Council Plan | Section 127(2)(c) | Section 2 |
| 4. | Major initiatives, being initiatives identified by Council as priorities, to be undertaken during the financial year | Section 127(2)(d) | Section 2 |
| 5. | For services to be funded in the budget, the prescribed indicators of service performance that are required to be reported against in the performance statement, and the prescribed measures relating to those indicators | Section 127(2)(da)-(db) | Section 2 |
| 6. | Details of the rates to be declared | Section 158(1) | Section 6 |
| 7. | Details of differential rates | Section 127(3)(b) and (c) and Section 161(2) | Section 6 |
| 8. | A detailed list of capital works expenditure in relation to non-current assets classified in accordance with the model statement of capital works in the Local Government Model Financial Report, and set out according to asset expenditure type | Regulation 10(1)(a) | Section 6 |
| 9. | A summary of the funding sources in relation to the capital works expenditure, classified separately as to grants, contributions, Council cash and borrowings | Regulation 10(1)(b) | Section 6 |
| 10. | A statement of human resources | Regulation 10(1)(c) | Section 5 |
| 11. | A summary of human resources expenditure and the number of full time equivalent Council employees referred to in the statement of human resources, categorised according to the organisational structure of the Council and classified separately as to permanent full time or permanent part time | Regulation 10(1)(d-e) | Section 5 |
| 12. | A list of grants by type and source, classified as recurrent grants to be used to fund operation expenditure and capital expenditure, and non-recurrent grants to be used to fund operation and capital expenditure | Regulation 10(1)(f) | Section 6 |
| 13. | Total amount borrowed as at 30 June of the financial year compared with the previous financial year | Regulation 10(1)(g) | Section 6 |
| 14. | Total amount to be borrowed during the financial year compared with the previous financial year | Regulation 10(1)(h)(i) | Section 6 |
| 15. | Total amount projected to be redeemed during the financial year compared with the previous financial year | Regulation 10(1)(i) | Section 6 |
| 16. | Rate in the dollar for each type or class of land | Regulation 10(2)(a) | Section 6 |
| 17. | Percentage change in the rate in the dollar for each class or type of land compared with the previous year | Regulation 10(2)(b) | Section 6 |
| 18. | Estimated amount to be raised by general rates in relation to each type of class of land compared with the previous financial year | Regulation 10(2)(c) | Section 6 |
| 19. | Estimated total amount to be raised by general rates compared with the previous financial year | Regulation 10(2)(d) | Section 6 |
| 20. | Number of assessments for each class or type of land compared with the previous financial year | Regulation 10(2)(e) | Section 6 |
| **Requirement** | | **Act & Regulations** | **Budget Document Reference** |
| 21. | Number of assessments compared with the previous financial year | Regulation 10(2)(f) | Section 6 |
| 22. | Basis of valuation to be used | Regulation 10(2)(g) | Section 6 |
| 23. | Estimated value of each type or class of land compared with the previous financial year | Regulation 10(2)(h) | Section 6 |
| 24. | Estimated total value of land rated compared with the previous financial year | Regulation 10(2)(i) | Section 6 |
| 25. | Municipal charge compared with the previous financial year | Regulation 10(2)(j) | Not Applicable |
| 26. | Percentage change in the municipal charge compared with the previous financial year | Regulation 10(2)(k) | Not Applicable |
| 27. | Estimated amount to be raised by municipal charges compared with the previous financial year | Regulation 10(2)(l) | Not Applicable |
| 28. | Rate or unit amount to be levied for each type of service rate or charge compared with the previous financial year | Regulation 10(2)(m) | Section 6 |
| 29. | Percentage change for each type of service rate or charge compared with the previous financial year | Regulation 10(2)(n) | Section 6 |
| 30. | Estimated amount to be raised by each type of service rate or charge compared with the previous financial year | Regulation 10(2)(o) | Section 6 |
| 31. | Estimated total amount to be raised by service rates and charges compared with the previous financial year | Regulation 10(2)(p) | Section 6 |
| 32. | Estimated total amount to be raised by all rates and charges compared with the previous financial year | Regulation 10(2)(q) | Section 6 |
| 33. | Any significant changes that may affect the estimated amounts referred to in Regulation 10(2) | Regulation 10(2)(r) | Section 6 |
| 34. | Councils applying to the Essential Services Commission for a rates variation must meet disclosure requirements | Local Government Amendment (Fair Go Rates) Act 2015 | Not Applicable |

## Appendix C - Fees and Charges

This appendix presents the fees and charges of a statutory/discretionary nature which will be charged in respect to various goods and services during the FY 2020/21.

Fees and charges are based on information available at the time of publishing and may vary during the financial year subject to any changes in Council's policy or legislation.

| **FEES AND CHARGES 2020/21** | | | |
| --- | --- | --- | --- |
| **Account Description** | **Fee Type D= Discretionary S=Statutory** | **GST Yes/No** | **2020/21 Fees & Charges Inc. GST** |
| **Business & Activity Centre Development** |  |  |  |
| **Business & Development Business Training & Seminars** |  |  |  |
| Training courses | D | Yes | 20.00 |
| **Business & Development Business Events** |  |  |  |
| Business Breakfast series | D | Yes | 20.00 |
| **Business & Development Business Week** |  |  |  |
| Business Week events | D | Yes | 40.00 |
| **Business & Development Co-Working Memberships** |  |  |  |
| Casual per attendance | D | Yes | 30.00 |
| Casual per year | D | Yes | 80.00 |
| Premium per additional member | D | Yes | 150.00 |
| Premium per month | D | Yes | 450.00 |
| Resident per additional member | D | Yes | 150.00 |
| Resident per month | D | Yes | 250.00 |
| **Realm** |  |  |  |
| Fee Content Development per hour | D | Yes | 0.00 |
| Realm Room Hire (varies according to quote) | D | Yes | 0.00 |
| **Business & Development Business Awards** |  |  |  |
| Fee | D | Yes | 100.00 |
| Sponsorship | D | Yes | Varies according to type of sponsorship |
| **Engineering & Building Services** |  |  |  |
| **Engineering Services** |  |  |  |
| Build on flood prone land | S | No | 297.67 |
| Build Over Easement Application | S | No | 297.70 |
| Commercial 2-5 industrial/factory/warehouse developments | D | No | 443.00 |
| Commercial Development Plan Checking Medium commercial development (500-2000m2) | D | No | 760.00 |
| Commercial Development Plan Checking Small commercial development (<500m2) | D | No | 318.00 |
| Commercial Large development (2000m2+) | D | No | 1,268.00 |
| Construction Management Plan Checking (Commercial / Industrial) | D | No | 507.00 |
| Construction Management Plan Checking (Major residential - 7+ dwellings) | D | No | 318.00 |
| Construction Management Plan Checking (Minor residential - up to 6 dwellings) | D | No | 191.00 |
| Development Plan Checking 6+ industrial/factory/warehouse developments | D | No | 697.00 |
| Drainage Fee - Stormwater Flood Modelling Information | D | No | 63.00 |
| Issue of Legal Point of Discharge, Fees in accordance with Statutory Building Regs | S | No | 148.40 |
| Permit to occupy road reserve | D | No | Price on Application |
| Permit to occupy road reserve (short term occupation) | D | No | 495.00 |
| Residential Development Plan Checking 13-19 Lot development with common property | D | No | 950.00 |
| Residential Development Plan Checking 2 Lot development with common property | D | No | 191.00 |
| Residential Development Plan Checking 20+ Lot development with common property | D | No | 1,268.00 |
| Residential Development Plan Checking 3-4 Lot development with common property | D | No | 318.00 |
| Residential Development Plan Checking 5-8 Lot development with common property | D | No | 507.00 |
| Residential Development Plan Checking 9-12 Lot development with common property | D | No | 760.00 |
| Road Opening Permit | D | No | 241.00 |
| Single industrial/factory/warehouse development | D | No | 191.00 |
| Subdivisions Supervision, Fee set by Subdivision Act | S | No | Price on Application |
| Traffic Management Plan Approval | D | No | 80.00 |
| Unit / Apartment Development Plan Checking 20-60 unit apartment building | D | No | 507.00 |
| Unit / Apartment Development Plan Checking Up to 20 unit apartment building | D | No | 318.00 |
| Unit / Apartment Residential Development Plan Checking 60+ unit apartment building | D | No | 760.00 |
| Vehicle Crossing Inspections / User charges Fees & Fines | D | No | 241.00 |
| **Building Services** |  |  |  |
| $100,001 - $150,000 Cost of Construction including 5 inspections ($ Fee + (0.81%) of building works) | D | Yes | Price on Application |
| Building Permit Amendments Class 1 or 10 Amendments | D | Yes | Price on Application |
| Building Permit Amendments Class 2 - 9 Amendments | D | Yes | Price on Application |
| Building Service Permit Fees Garages/Sheds/Carports $0 - $30,000 | D | Yes | Price on Application |
| Building Service Permit Fees Garages/Sheds/Carports $30,001 - $50,000 ($ Fee + (0.99%) of building work | D | Yes | Price on Application |
| Building Service Permit Fees Garages/Sheds/Carports $100,000 + (Price on Application POA) | D | Yes | Price on Application |
| Building Services Additional Inspection Fees Additional Inspection required for Building Permits & Lapsed Permits | D | Yes | Price on Application |
| Class 2 to 9 Buildings $0 - $12,000 ($ Fee + (2.20%) of building works) | D | Yes | Price on Application |
| Class 2 to 9 Buildings $1,000,001 + (POA) | D | Yes | Price on Application |
| Class 2 to 9 Buildings $10,001 - $50,000 ($ Fee + (0.99%) of building works) | D | Yes | Price on Application |
| Class 2 to 9 Buildings $350,001 - $650,000 ($ Fee + (0.4%) of building works) | D | Yes | Price on Application |
| Class 2 to 9 Buildings $50,001 - $350,000 ($ Fee + (0.3%) of building works) | D | Yes | Price on Application |
| Class 2 to 9 Buildings $650,001 - $1,000,000 ($ Fee + (0.35%) of building works) | D | Yes | Price on Application |
| Consent & Reports: (Dispensations) 29A Process | S | No | 87.28 |
| Consent & Reports: (Dispensations) Advertise for Owner - First property | D | Yes | 160.00 |
| Consent & Reports: (Dispensations) Advertise for Owner - subsequent properties | D | Yes | 62.50 |
| Consent & Reports: (Dispensations) Hoarding Occupation Activity - m2 per week | D | Yes | 5.00 |
| Consent & Reports: (Dispensations) Hoarding Occupation Domestic - per week | D | Yes | 110.00 |
| Consent & Reports: (Dispensations) Hoarding Occupation Non-Activity - m2 per week | D | Yes | 3.90 |
| Consent & Reports: (Dispensations) Hoarding Permit | S | No | 302.00 |
| Consent & Reports: (Dispensations) Permit issued or work commenced - first clause | D | Yes | 440.00 |
| Consent & Reports: (Dispensations) Permit issued or work commenced - subsequent clauses | D | Yes | 298.00 |
| Consent & Reports: Dispensations | S | No | 297.67 |
| Copy of plans - Class 1 or 10, including copy of any associated documentation | D | No | 135.00 |
| Copy of plans - Class 2 - 9, (Commercial Plans - up to 10 pages, more pages POA) | D | No | 255.00 |
| Demolitions Commercial ($ Fee + $680 per storey) | D | Yes | 155.00 |
| Demolitions Domestic | D | Yes | Price on Application |
| Dwellings $0 - $12,000 inc. 3 inspections | D | Yes | Price on Application |
| Dwellings $12,000 - $25,000 Cost of Construction including 4 inspections ($ Fee + (2.20%) of building works) | D | Yes | Price on Application |
| Dwellings $150,001 - $200,000 Cost of Construction including 6 inspections ($ Fee + (0.80%) of building works) | D | Yes | Price on Application |
| Dwellings $200,001 - $250,000 Cost of Construction including 7 inspections ($ Fee + (0.90%) of building works) | D | Yes | Price on Application |
| Dwellings $25,001 - $50,000 Cost of Construction including 4 inspections ($ Fee + (2.20%) of building works) | D | Yes | Price on Application |
| Dwellings $250,001 - $300,000 Cost of Construction including 7 inspections ($ Fee + (0.99%) of building works) | D | Yes | Price on Application |
| Dwellings $50,001 - $100,000 Cost of Construction including 4 inspections ($ Fee + (0.80%) of building works) | D | Yes | Price on Application |
| Dwellings > $300,000 unit development (Price on Application POA) | D | Yes | Price on Application |
| Extension of Time for Permits Class 2 - 9 | D | Yes | Price on Application |
| Extension of Time for Permits Class 1 or 10 | D | Yes | Price on Application |
| Fences/Ret Walls/Masts/Poles $100,000 + (Price on Application POA) | D | Yes | Price on Application |
| Fences/Ret Walls/Masts/Poles $30,001 - $50,000 | D | Yes | Price on Application |
| Fences/Ret Walls/Masts/Poles $50,001 - $100,000 | D | Yes | Price on Application |
| Fences/Ret Walls/Masts/Poles$ 0 - $30,000 | D | Yes | Price on Application |
| Lodgement Fee | S | No | 124.93 |
| Reg 326 (1), (2) & (3). Owner or mortgagee of building or land or prescribed building practitioner requesting information in respect to building or land | S | No | 48.42 |
| Swimming Pools and Spas $12,001 - $20,000 ($ Fee + (0.1%) of building works) | D | Yes | Price on Application |
| Swimming Pools and Spas $20,001 - $40,000 ($ Fee + (1.20%) of building works) | D | Yes | Price on Application |
| Swimming Pools and Spas $40,001 - $60,000 ($ Fee + (1.80%) of building works) | D | Yes | Price on Application |
| Swimming Pools and Spas $60,001 + (Price on Application POA) | D | Yes | Price on Application |
| Swimming Pools and Spas Temp Pool Barrier | D | Yes | Price on Application |
| Swimming Pool Audit Compliance Lodgement fee | S | No | 20.94 |
| Swimming Pool Audit Non-Compliance Fee | S | No | 394.68 |
| Swimming Pool Audit Fee-Registration | S | No | 32.63 |
| Swimming Pool Audit Fee-Search | S | No | 48.42 |
| **Asset Protection** |  |  |  |
| Asset Protection - Industrial/Commercial/Warehouse | D | No | 653.00 |
| Asset Protection - Verandah/Decks/Pergola/Alfresco/small shed | D | No | 381.00 |
| Asset Protection - Demolition/New dwelling/Swimming pool/spa/Garage/Carport/large shed/Dpu/Extension/Addition/Alteration | D | No | 490.00 |
| Multi Dwelling - 10+ | D | No | 1,305.00 |
| Multi Dwelling - 2 | D | No | 653.00 |
| Multi Dwelling - 3 -5 | D | No | 870.00 |
| Multi Dwelling - 6 -9 | D | No | 1,087.00 |
| Multi storey development - 2-4 | D | No | 1,631.00 |
| Multi storey development - 5+ | D | No | 2,174.00 |
| **Operations** |  |  |  |
| Use of Marveloo (varies according to quote) | D | Yes | Varies according to quote |
| **Health, Local Laws & Emergency** |  |  |  |
| **Community Health** |  |  |  |
| Prescribed Accommodation Registration/Renewal 4 - 20 Beds | D | No | 310.00 |
| Prescribed Accommodation Registration/Renewal 21 - 40 Beds | D | No | 460.00 |
| Prescribed Accommodation Registration/Renewal (more than 41 bedrooms) | D | No | 625.00 |
| Prescribed Accommodation - Rooming House | D | No | 340.00 |
| Community Health Education Seminar (2 Hours) / Min grp 10 people | D | Yes | 277.00 |
| Community Health Education Seminar (per person over minimum) | D | Yes | 27.00 |
| Food Events/Fetes once-off/Short term registration (CLASS 2) | D | No | 190.00 |
| Food Premises Registration/Renewal Fees Class 1 Premises | D | No | 620.00 |
| Food Premises Registration/Renewal Fees Class 2 Premises | D | No | 515.00 |
| Food Premises Registration/Renewal Fees Class 3 Premises | D | No | 385.00 |
| Food Premises Registration/Renewal Fees Class 2 Additional Premises | D | No | 260.00 |
| Food Premises Registration/Renewal Fees Class 2 Streatrader Temporary Mobile Premises | D | No | 515.00 |
| Food Premises Registration/Renewal Fees Class 3 Additional Premises | D | No | 195.00 |
| Food Premises Registration/Renewal Fees Class 3 Streatrader Temporary Mobile Premises | D | No | 385.00 |
| Food Premises Registration/Renewal Fees Food Class 2 Premises - Community/Sports Groups | D | No | 255.00 |
| Food Premises Registration/Renewal Fees Food Class 3 Premises - Community/Sports Groups | D | No | 195.00 |
| Food Premises Additional Inspection | D | No | 190.00 |
| Food Premises Transfer (Class 1,2 & 3) | D | No | 235.00 |
| Food Premises Plans Assessment (Optional) | D | No | 170.00 |
| Wastewater Application - Additional Compliance Inspection | D | No | 155.00 |
| Wastewater Application - Permit to Install/alter | D | No | 365.00 |
| Wastewater Application - Permit to Use | D | No | 155.00 |
| Food Premises Registration/Renewal Fees Very Large Manufactures & Supermarkets | D | No | 2,480.00 |
| Food Premises Registration/Renewal Fees Very Large Restaurants/Cafes/Hotels/Clubs (>100 seats) | D | No | 730.00 |
| Health Premises Additional Inspection | D | No | 115.00 |
| Health Premises one-off Registration - Low Risk Activities | D | No | 260.00 |
| Health Premises Registration/Renewal Fee - Low Risk Activities | D | No | 195.00 |
| Health Premises Registration/Renewal Fee - Medium Risk Activities | D | No | 250.00 |
| Health Premises Registration/Renewal Fee - High Risk Activities | D | No | 310.00 |
| Food Premises Renewal High Risk category - Very Large Manufacturers/Supermarkets | D | No | 2,911.00 |
| Food Premises Renewal High Risk category - Very Large Restaurants/Cafes/Hotels/Clubs (>100 seats) | D | No | 860.00 |
| Food Premises Renewal - Low Risk category (Class 3) | D | No | 272.00 |
| Food Premises renewal High Risk Category- Class 1 | D | No | 726.00 |
| Food Premises renewal High Risk Category- Class 2 | D | No | 607.00 |
| Food Premises renewal - Class 3 (compliant over 2 years) | D | No | 272.00 |
| Registration/Renewal Late Payment Administration Fee | D | No | 105.00 |
| (NEW) Health Premises Renewal - High Risk Assessment Result (2 inspections) | D | No | 360.00 |
| Health Premises Additional Inspection | D | No | 115.00 |
| Pre-application Fee Food Class 1 Premises | D | No | 340.00 |
| Pre-application Fee Food Class 2 Premises | D | No | 345.00 |
| Pre-application Fee Food Class 2 Premises - Community/Sports Groups | D | No | 235.00 |
| Pre-application Fee Food Class 3 Premises | D | No | 235.00 |
| Pre-application Fee Food Class 3 Premises - Community/Sports Groups | D | No | 210.00 |
| Pre-application Fees Health Premises - Low Risk Activities | D | No | 180.00 |
| Pre-application Fees Health Premises - Medium Risk Activities | D | No | 180.00 |
| Pre-application Fees Health Premises - High Risk Activities | D | No | 180.00 |
| Pre-application Fees Food Manufacturers & Supermarkets | D | No | 450.00 |
| Pre-application Fees Restaurants/Cafes/Hotels/Clubs (>100 seats) | D | No | 340.00 |
| Transfer Inspection Report - All premises types | D | No | 230.00 |
| Transfer Inspection Report - All premises types - less than 5 Days Notification | D | No | 290.00 |
| Wastewater Application - LCA Assessment | D | No | 180.00 |
| **Local Laws** |  |  |  |
| Footpath Trading area in excess of 6m2 (per square metre) | D | No | 33.00 |
| Permit for Commercial Waste Bin to be stored on Council land | D | No | 200.00 |
| Permit for Footpath Trading -1 category | D | No | 115.00 |
| Permit for Footpath Trading - 2 categories | D | No | 205.00 |
| Permit for Footpath Trading - 3 categories | D | No | 330.00 |
| Permit for waste bin to be left on nature strip (Contractor not individual person) 1 to 3 days | D | No | 76.00 |
| Permit for waste bin to be left on nature strip (Contractor not individual person) 4 to 8 days | D | No | 127.00 |
| Permit for waste bin to be left on nature strip (Contractor not individual person) 9 + days | D | No | 170.00 |
| Permit to burn off | D | No | 170.00 |
| Permit to keep additional animals (annual renewal) | D | No | 52.00 |
| Permit to sell goods i.e. Street Stalls - per annum | D | No | 2,582.00 |
| Fines - Litter Environmental Protection Act 1974 regulates amount reviewed by Dept Justice on 1st July each yr | S | No | 22,000.00 |
| Permits Real Estate Multiple Boards | D | No | 380.00 |
| Permits Street Performance | D | No | 40.00 |
| Administration fee - Compulsory Clearance | D | No | 100.00 |
| Impound fee - small items | D | No | 60.00 |
| Impound fee - large items | D | No | 120.00 |
| **Animals** |  |  |  |
| Animal Registrations - All other Cats to which the reduced fee does not apply. | S | No | 121.00 |
| Animal Registrations - All other dogs to which a reduced fee does not apply | S | No | 160.00 |
| Animal Registrations - Desexed & Microchipped Cats | S | No | 42.00 |
| Animal Registrations - Dogs Desexed & Microchipped | S | No | 55.00 |
| Domestic Animal Business Registration | S | No | 225.00 |
| Animal Registrations Dangerous Dog. Includes dogs declared menacing & all restricted breeds | S | No | 225.00 |
| Animal Registrations Pensioner/Concession - Cats Desexed & Microchipped | S | No | 21.00 |
| Animal Registrations Pensioner/Concession - Cats Entire | S | No | 63.00 |
| Animal Registrations Pensioner/Concession - Dogs Desexed & Microchipped | S | No | 27.00 |
| Animal Registrations Pensioner/Concession - Dogs Entire | S | No | 80.00 |
| Permit to keep additional animals (annual renewal) | D | No | 52.00 |
| **Traffic** |  |  |  |
| Croydon Traders Vehicle 12 months | D | No | 160.00 |
| Croydon Traders Vehicle 6 months | D | No | 80.00 |
| Parking Road Safety (General) Regulations 2019 "Green Sign" Offence Codes 701 - 714 (0.5 penalty unit) | S | No | 87.00 |
| Parking Road Safety (General) Regulations 2019 Offence Codes 715 - 808 (0.6 penalty unit) | S | No | 103.00 |
| RCAD Permit builder/Contractor Vehicle Weekly | D | No | 15.00 |
| RCAD Permit Vehicle 1 | D | No | 42.00 |
| RCAD Permit Vehicle 2 | D | No | 75.00 |
| RCAD Permit Vehicle 3 | D | No | 115.00 |
| RCAD Permit Visitor | D | No | 36.00 |
| Statutory Offences Fine prescribed in Road Rules Victoria (1 Penalty unit) | S | No | 172.00 |
| Abandoned vehicles reclaim fee | D | No | 382.00 |
| **Immunisation** |  |  |  |
| Chicken pox | D | Yes | 69.00 |
| Hepatitis B | D | Yes | 0.00 |
| Influenza per dose | D | Yes | 27.00 |
| Diphtheria Tetanus Pertussis | D | Yes | 51.00 |
| Meningococcal ACYW | D | Yes | 82.00 |
| **Statutory Planning** |  |  |  |
| 1 Tree removal Permit Fees: P/E Act Fee | S | Yes | 120.75 |
| 2 Tree removal Permit Fees: P/E Act Fee | S | Yes | 147.00 |
| 3 Tree removal Permit Fees: P/E Act Fee | S | Yes | 173.25 |
| 4 Tree removal Permit Fees: P/E Act Fee | S | Yes | 199.50 |
| 5 Tree removal Permit Fees: P/E Act Fee | S | Yes | 225.75 |
| 6+ Tree removal Permit Fees: P/E Act Fee | S | Yes | 252.00 |
| A3 Size - Black & White per copy | D | Yes | 1.68 |
| A4 Size - Black & White per copy | D | Yes | 0.32 |
| A1 Size - Black & White per copy | D | Yes | 22.84 |
| Subdivision - Alteration of a plan | S | Yes | 113.85 |
| All other Applications, P/E Act Fee | S | Yes | 1,351.04 |
| Other subdivision fee: re-cert(second time), P/E Act Fee | S | Yes | 144.21 |
| All other development more than $50M (50% discount to this fee applies until 12/10/2017) | S | No | 59,111.89 |
| A permit not otherwise provided for in the regulation | S | No | 1,351.04 |
| All other development more than $100,000 to $1M | S | No | 1,586.34 |
| All other development more than $15M to $50M | S | No | 26,299.78 |
| All other development more than $1M to $5M | S | No | 3,499.05 |
| All other development more than $5M to $15M | S | No | 8,918.40 |
| All other development up to $100,000 | S | No | 1,176.47 |
| Amend or end a section 173 agreement | S | No | 675.52 |
| Amendment to a permit to change the permit | S | No | 1,351.04 |
| Certificate of compliance | S | No | 333.97 |
| Determination to the satisfaction of Council (Includes secondary consent amendment applications | S | No | 342.09 |
| Extension of Permit/Time, Planning & Environment (P/E) Act Fee | D | Yes | 294.00 |
| Fences, Act | S | No | 150.00 |
| General Planning Information request | D | Yes | 174.30 |
| Infringements-Company, P/E Act Fee | S | No | 1,693.51 |
| Infringements-Individual, P/E Act Fee | S | No | 846.75 |
| Permit Requests ($80 for each thereafter) | D | Yes | 325.00 |
| Public Notices | D | Yes | 194.25 |
| Single dwelling (Residential Zone) requests ($30 each thereafter) | D | Yes | 119.70 |
| Single dwelling more than $10,000 to $100,000 | S | No | 645.16 |
| Single dwelling more than $100,000 to $500,000 | S | No | 1,320.68 |
| Single dwelling more than $500,000 to $1M | S | No | 1,426.94 |
| Single dwelling more than $1M to $2M | S | No | 1,533.21 |
| Single Dwelling Residential Information request | D | Yes | 107.10 |
| Single dwelling up to $10,000 | S | No | 204.93 |
| Siting, Act | S | No | 297.68 |
| Subdivision - Amend a certified plan | S | Yes | 144.21 |
| Change Of Use Only, P/E Act Fee | S | No | 1,351.04 |
| Subdivision: P/E Act Fee - Boundary realignment | S | No | 1,351.04 |
| Subdivision: P/E Act Fee - Remove Restriction(Covenant)-no adv req | S | No | 1,351.04 |
| Subdivision: P/E Act Fee - Create, Vary Or Remove An Easement | S | No | 1,351.04 |
| Subdivision: P/E Act Fee - Create/Vary/Remove Restriction(Covenant) | S | No | 1,351.04 |
| Subdivision: P/E Act Fee - Subdivide existing building | S | No | 1,351.04 |
| Subdivision: P/E Act Fee - Subdivide into 2 lots | S | No | 1,351.04 |
| Subdivision: P/E Act Fee - Subdivide into 3 or more lots | S | No | 1,351.04 |
| Use of land (includes car parking and liquor licence applications) | S | No | 1,351.04 |
| VicSmart application to subdivide or consolidate land | S | No | 204.93 |
| VicSmart more than $10,000 | S | No | 440.23 |
| VicSmart up to $10,000 | S | No | 204.93 |
| **Revenue, Property & Customer Service** |  |  |  |
| **Revenue** |  |  |  |
| Fee- DD Dishonour/Admin | D | No | 25.00 |
| Dishonoured Cheques | D | No | 25.00 |
| Land Information Certificate Fees | S | No | 27.00 |
| Copy Rate Notice | D | No | 20.00 |
| Urgent Land Information Certificate | D | No | 50.00 |
| **Finance & Governance** |  |  |  |
| **Election** |  |  |  |
| Failure to vote | S | No | 81.00 |
| **Leisure** |  |  |  |
| **Aquanation - Casual** |  |  |  |
| Adult swim | D | Yes | 9.00 |
| Child Swim | D | Yes | 7.60 |
| Family swim | D | Yes | 25.60 |
| Pensioner/Health Care Card | D | Yes | 7.20 |
| Seniors | D | Yes | 8.10 |
| Waterslide - Adult/Child Member | D | Yes | 3.60 |
| Group Swim | D | Yes | 6.30 |
| Shower Access | D | Yes | 4.20 |
| **Aquanation - Waterslide** |  |  |  |
| Adult (unlimited slides 4-7pm weekdays, 10am-6pm weekends, school holidays and public holidays) | D | Yes | 8.30 |
| Child (unlimited slides 4-7pm weekdays, 10am-6pm weekends, school holidays and public holidays) | D | Yes | 6.80 |
| **Aquanation - Casual spa, sauna & steam room** |  |  |  |
| Adult | D | Yes | 12.70 |
| Concession | D | Yes | 10.20 |
| Seniors | D | Yes | 11.40 |
| **Aquanation - Aquatic 10 Visit Pass** |  |  |  |
| Adult swim | D | Yes | 81.00 |
| Concession swim | D | Yes | 64.80 |
| Child Swim | D | Yes | 68.40 |
| Family swim | D | Yes | 230.40 |
| Seniors | D | Yes | 72.90 |
| **Aquanation -Spa, sauna & steam room 10 Visit Pass** |  |  |  |
| Adult | D | Yes | 114.30 |
| Concession | D | Yes | 91.80 |
| Seniors | D | Yes | 102.60 |
| **Aquanation - Waterslide 10 Visit Pass** |  |  |  |
| Adult | D | Yes | 74.70 |
| Child/Concession swim | D | Yes | 61.20 |
| Group Swim/Slide | D | Yes | 12.40 |
| **Aquanation - Aquatic Education** |  |  |  |
| membership (48 weeks) | D | Yes | 40.70 |
| Private 1:1 | D | Yes | 65.00 |
| **Aquanation - Schools** |  |  |  |
| lessons | D | Yes | 10.00 |
| **Aquanation - Events** |  |  |  |
| Fee | D | Yes | Varies according to quote |
| Fee - Club Membership | D | Yes | Varies according to quote |
| **Aquanation - Facility Hire** |  |  |  |
| 25m lane hire | D | Yes | 37.00 |
| 25m pool booking | D | Yes | 187.00 |
| 50m lane hire | D | Yes | 54.00 |
| 50m pool booking | D | Yes | 312.00 |
| Warm water pool booking | D | Yes | 124.00 |
| Warm water pool - half pool booking | D | Yes | 48.00 |
| Waterslide hire (hire cost only, excludes staff costs) | D | Yes | 198.00 |
| Dive pool hire | D | Yes | 171.50 |
| Half dive pool hire | D | Yes | 107.00 |
| Group fitness room hire | D | Yes | 75.00 |
| Multipurpose (room 2) hire | D | Yes | 86.00 |
| Group Fitness Room Hire plus Classes | D | Yes | 90.00 |
| RSC Room Hire | D | Yes | 86.00 |
| Cycle Studio Hire | D | Yes | 86.00 |
| Dry Dive Hire | D | Yes | 139.00 |
| Half Dry Dive | D | Yes | 83.50 |
| Crèche hire | D | Yes | 75.00 |
| **Aquanation - Learn to Swim** |  |  |  |
| Pool booking | D | Yes | 151.00 |
| Lane hire | D | Yes | 32.00 |
| **Aquanation - Creche** |  |  |  |
| Member - One Child | D | Yes | 9.50 |
| Non member - One Child | D | Yes | 11.70 |
| **Aquanation - Creche 10 Visit Passes** |  |  |  |
| Member 10 visit pass | D | Yes | 85.50 |
| Non member 10 visit pass | D | Yes | 105.30 |
| Occasional care | D | Yes | 13.80 |
| 10 visit pass Occasional care | D | Yes | 124.20 |
| **Aquanation-Lockers** |  |  |  |
| Fee | D | Yes | 3.20 |
| **Aquanation - Personal Training** |  |  |  |
| Member 10 pass 30 mins - 1:1 | D | Yes | 455.00 |
| Member 10 pass 60 mins - 1:1 | D | Yes | 715.00 |
| Member 30 mins - 1:1 | D | Yes | 50.00 |
| Member 30 mins - 2:1 | D | Yes | 69.00 |
| Member 60 mins - 1:1 | D | Yes | 79.00 |
| Member 60 mins - 2:1 | D | Yes | 96.00 |
| Non member 10 pass 30 mins - 1:1 | D | Yes | 525.00 |
| Non member 10 pass 60 mins - 1:1 | D | Yes | 810.00 |
| Non member 30 mins - 1:1 | D | Yes | 58.00 |
| Non member 30 mins - 2:1 | D | Yes | 79.00 |
| Non member 60 mins - 1:1 | D | Yes | 90.00 |
| Non member 60 mins - 2:1 | D | Yes | 106.00 |
| Start up Trial - 3 sessions | D | Yes | 99.00 |
| **Aquanation - Casual Health Club** |  |  |  |
| Adult | D | Yes | 23.00 |
| Concession | D | Yes | 20.00 |
| Seniors | D | Yes | 21.00 |
| **Aquanation - Casual Group Fitness** |  |  |  |
| 10 visits Adult | D | Yes | 207.00 |
| 10 visits Seniors | D | Yes | 189.00 |
| 10 visits Concession | D | Yes | 180.00 |
| Adult | D | Yes | 19.50 |
| Concession | D | Yes | 16.50 |
| Fitness 30 min class Adult | D | Yes | 12.50 |
| Seniors | D | Yes | 17.50 |
| **Aquanation - Family Lifestyle Members-Dry** |  |  |  |
| Fee | D | Yes | 107.70 |
| **Aquanation - Individual Lifestyle -Dry** |  |  |  |
| Fee | D | Yes | 56.10 |
| **Aquanation - Members Dry** |  |  |  |
| Concession fortnightly | D | Yes | 42.40 |
| Fortnightly | D | Yes | 49.90 |
| Foundation - stage 1 (35 pct. discount) Fortnightly | D | Yes | 32.45 |
| Foundation - stage 2 (30 pct discount) Fortnightly | D | Yes | 34.95 |
| Foundation - stage 3 (25 pct discount) Fortnightly | D | Yes | 37.40 |
| Foundation - stage 4 (18 pct discount) Fortnightly | D | Yes | 40.90 |
| Foundation - stage 5 (6.99 pct discount) Fortnightly | D | Yes | 46.40 |
| **Aquanation - Swim Lifestyle Membership** |  |  |  |
| Fee | D | Yes | 34.90 |
| **Aquanation - Corporate Membership** |  |  |  |
| Fortnightly | D | Yes | 42.40 |
| **Aquanation - M/ship Joining Fee** |  |  |  |
| Fee | D | Yes | 59.00 |
| **Aquahub-Casual Fitness** |  |  |  |
| Health Club Casual | D | Yes | 23.00 |
| Health Club Casual Concession | D | Yes | 20.00 |
| Health Club Casual Senior | D | Yes | 21.00 |
| Health Club Casual Teen | D | Yes | 18.00 |
| **Aquahub-Corporate Membership - Dry** |  |  |  |
| Fortnightly | D | Yes | 38.00 |
| **Aquahub-Family Membership - Dry** |  |  |  |
| Fee | D | Yes | 107.70 |
| **Aquahub-Individual Membership - Dry** |  |  |  |
| Fee | D | Yes | 56.10 |
| **Aquahub-Monthly** |  |  |  |
| Memberships | D | Yes | 45.90 |
| **Aquahub-50's plus Membership - Dry** |  |  |  |
| Fee | D | Yes | 53.40 |
| **Aquahub - Gymnastics** |  |  |  |
| 59 | D | Yes | 39.50 |
| **Aquahub-Room hire** |  |  |  |
| stadium hire per hr | D | Yes | 62.00 |
| **Aquahub-Stadium** |  |  |  |
| single court per hour | D | Yes | 47.00 |
| Casual - shoot hoops | D | Yes | 4.70 |
| Single half court | D | Yes | 23.50 |
| Stadium hire (per hour) | D | Yes | 144.00 |
| **Aquahub-Personal Training** |  |  |  |
| 10 Pass 30mins 1:1 (1 free session) | D | Yes | 455.00 |
| 10 Pass 60mins 1:1 (1 free session) | D | Yes | 715.00 |
| 30mins 1:1 | D | Yes | 50.00 |
| 60mins 1:1 | D | Yes | 79.00 |
| Start Up Trial - 3 sessions (30mins) | D | Yes | 99.00 |
| Non member 30 mins - 1:1 | D | Yes | 58.00 |
| Non member 60 mins - 1:1 | D | Yes | 90.00 |
| Member 30 mins - 2:1 | D | Yes | 69.00 |
| Member 60 mins - 2:1 | D | Yes | 96.00 |
| Non member 30 mins - 2:1 | D | Yes | 79.00 |
| Non member 60 mins - 2:1 | D | Yes | 106.00 |
| Member 10 pass 30 mins - 1:1 | D | Yes | 455.00 |
| Member 10 pass 60 mins - 1:1 | D | Yes | 715.00 |
| Non member 10 pass 30 mins - 1:1 | D | Yes | 525.00 |
| Non member 10 pass 60 mins - 1:1 | D | Yes | 810.00 |
| Member 10 pass 30 mins - 2:1 | D | Yes | 621.00 |
| Member 10 pass 60 mins - 2:1 | D | Yes | 864.00 |
| Non member 10 pass 30 mins - 2:1 | D | Yes | 711.00 |
| Non member 10 pass 60 mins - 2:1 | D | Yes | 954.00 |
| **Aquahub-Active Adults** |  |  |  |
| Casual Active Adults programs | D | Yes | 7.00 |
| Active Adults - 10 visit pass | D | Yes | 63.00 |
| Dry Fortnightly | D | Yes | 0.00 |
| Per fortnight (membership) | D | Yes | 0.00 |
| **Aquahub-Membership Joining Fee** |  |  |  |
| Fee | D | Yes | 59.00 |
| **Aquahub-Creche** |  |  |  |
| Creche Member - 1 Session | D | Yes | 9.50 |
| Creche Member - 2 Sessions | D | Yes | 18.50 |
| Occasional Care 1 session | D | Yes | 13.40 |
| Occasional Care 2 sessions | D | Yes | 26.80 |
| **Aquahub-Aquahub Membership - Wet** |  |  |  |
| Fee | D | Yes | 34.90 |
| **Aquahub-Adults** |  |  |  |
| 10 Pass Swim Spa Sauna | D | Yes | 73.80 |
| 10 Visit Adult Swim | D | Yes | 73.80 |
| Adult Swim | D | Yes | 8.20 |
| Swim Spa Sauna Adult | D | Yes | 11.50 |
| **Aquahub-Juniors** |  |  |  |
| Child Swim | D | Yes | 7.00 |
| 10 pass Child Swim | D | Yes | 63.00 |
| **Aquahub - Concession** |  |  |  |
| 10 Pass Swim Spa Sauna Concession | D | Yes | 87.30 |
| 10 Visit Concession Swim | D | Yes | 59.40 |
| Concession Swim | D | Yes | 6.60 |
| Swim Spa Sauna Concession | D | Yes | 9.70 |
| **Aquahub-Senior Card** |  |  |  |
| 10 Visit Seniors Swim | D | Yes | 66.60 |
| Seniors Swim | D | Yes | 7.40 |
| Swim Spa Sauna Senior | D | Yes | 10.40 |
| 10 Pass Swim Spa Sauna Senior | D | Yes | 93.60 |
| **Aquahub-Family** |  |  |  |
| 10 Visit Family | D | Yes | 210.60 |
| Family Swim (2 adults, 1Child) | D | Yes | 23.40 |
| **Aquahub - Learn to Swim** |  |  |  |
| per fortnight m/ship | D | Yes | 39.50 |
| **Aquahub-Schools Learn to Swim** |  |  |  |
| per fortnight m/ship | D | Yes | 10.00 |
| **Aquahub-Water Aerobics** |  |  |  |
| Water Aerobics | D | Yes | 19.50 |
| **Aquahub-Sauna & Spa** |  |  |  |
| Spa/Sauna Upgrade | D | Yes | 3.30 |
| **Aquahub-Lane Hire** |  |  |  |
| Lane Hire (per hour) | D | Yes | 37.00 |
| **Aquahub-Hydrotherapy Hire** |  |  |  |
| Hydrotherapy Hire Full Pool (per hour) | D | Yes | 106.00 |
| Hydrotherapy Hire Half Pool (per hour) | D | Yes | 53.00 |
| **Maroondah Leisure Corporate Membership** |  |  |  |
| Individual Lifestyle Fortnightly | D | Yes | 0.00 |
| Joining fee for all memberships | D | Yes | 59.00 |
| **Maroondah Leisure-Family Membership** |  |  |  |
| Lifestyle concession fortnightly | D | Yes | 95.35 |
| Lifestyle fortnightly | D | Yes | 107.70 |
| Mates Lifestyle x 2 - fortnightly | D | Yes | 101.00 |
| Mates Lifestyle x 3 - fortnightly | D | Yes | 151.45 |
| Mates Lifestyle x 4 - fortnightly | D | Yes | 201.95 |
| Teen Lifestyle Fortnightly | D | Yes | 28.05 |
| **Maroondah Leisure-50+Lifestyle Member** |  |  |  |
| Fee | D | Yes | 53.40 |
| **Maroondah Leisure-Individual Member** |  |  |  |
| Lifestyle Concession Fortnightly | D | Yes | 47.70 |
| Lifestyle Fortnightly | D | Yes | 56.10 |
| Lifestyle Off peak | D | Yes | 36.45 |
| **Maroondah Leisure-Golf** |  |  |  |
| Concession | D | Yes | 46.00 |
| Fortnightly | D | Yes | 54.10 |
| **Maroondah Leisure-Aquatics** |  |  |  |
| Swim Lifestyle Concession Fortnightly | D | Yes | 29.65 |
| Swim Lifestyle Fortnightly | D | Yes | 34.90 |
| **Croydon Memorial Pool Carnival** |  |  |  |
| Carnival Hire - per hour, exclusive use | D | Yes | 290.00 |
| Lane Hire | D | Yes | 44.00 |
| **Croydon Memorial Pool Concession** |  |  |  |
| Pensioners | D | Yes | 6.00 |
| 10 Visit Child/Concession Swim | D | Yes | 54.00 |
| **Croydon Memorial Pool Juniors** |  |  |  |
| Juniors | D | Yes | 6.40 |
| 10 pass Junior Swim | D | Yes | 57.60 |
| **Croydon Memorial Pool Family Concessions** |  |  |  |
| Family Concessions | D | Yes | 21.40 |
| **Croydon Memorial Pool Adults** |  |  |  |
| Adults | D | Yes | 7.50 |
| 10 Visit Adult Swim | D | Yes | 67.50 |
| **Croydon Memorial Pool Senior Card** |  |  |  |
| Senior Card | D | Yes | 6.75 |
| 10 Visit Seniors Swim | D | Yes | 60.75 |
| **Croydon Memorial Pool Family Membership** |  |  |  |
| Fee | D | Yes | 107.70 |
| **Croydon Memorial Pool Individual Memberships** |  |  |  |
| Fee | D | Yes | 56.10 |
| **Croydon Memorial Pool Corporate Memberships** |  |  |  |
| CMP Corp Membership | D | Yes | 38.00 |
| **Croydon Memorial Pool 50's Plus Membership** |  |  |  |
| CMP 50's Plus Membership | D | Yes | 42.40 |
| **Croydon Memorial Pool Aquatics Membership** |  |  |  |
| Fee | D | Yes | 34.90 |
| **Ringwood Golf Course Fees** |  |  |  |
| 18 Hole Mid Week - Adult M/W 18 Holes | D | Yes | 34.50 |
| 18 Hole Mid Week - Concession m/w 18 | D | Yes | 24.00 |
| 18 Hole Mid Week - Senior Card m/w 18 | D | Yes | 28.00 |
| 18 Hole Mid Week - Junior m/w 18 | D | Yes | 19.00 |
| 18 Hole Weekend - Adult W/E 18 Holes | D | Yes | 39.00 |
| 18 Hole Weekend - Junior w/e 18 | D | Yes | 20.00 |
| Adult Mid Week 9 Holes | D | Yes | 26.00 |
| Junior Mid Week 9 Holes | D | Yes | 15.00 |
| Pension Mid Week 9 Holes | D | Yes | 19.50 |
| Senior Card Mid Week 9 Holes | D | Yes | 23.00 |
| Weekend - Adult Weekend 9 Holes | D | Yes | 29.00 |
| Weekend - Junior Weekend 9 Holes | D | Yes | 15.00 |
| **Ringwood Golf Course Family Membership** |  |  |  |
| Fee | D | Yes | 107.70 |
| **Ringwood Golf Course 50's Plus Membership** |  |  |  |
| Concession | D | Yes | 53.40 |
| **Ringwood Golf Course Corporate Membership** |  |  |  |
| Per fortnight | D | Yes | 46.00 |
| **Ringwood Golf Equipment Hire** |  |  |  |
| Buggy Hire | D | Yes | 6.00 |
| Cart 18 | D | Yes | 20.00 |
| Cart 9 | D | Yes | 15.00 |
| Club hire 18 holes | D | Yes | 20.00 |
| Club hire 9 holes | D | Yes | 15.00 |
| **The Rings Soccer Intro** |  |  |  |
| **The Rings Thursday Ladies** |  |  |  |
| Scoresheet | D | Yes | 72.00 |
| **The Rings Sunday Mixed** |  |  |  |
| Scoresheet | D | Yes | 72.00 |
| **The Rings BB Monday Senior** |  |  |  |
| Scoresheet - Winter Season Fees | D | Yes | 70.00 |
| Scoresheet - Summer Season Fees | D | Yes | 72.00 |
| **The Rings Biddy Ball Skills** |  |  |  |
| New Enrolment Fee | D | Yes | 10.50 |
| **The Rings Biddy Ball Play** |  |  |  |
| Weekly Fee | D | Yes | 10.50 |
| **The Rings Schools Court Hire** |  |  |  |
| Per Hour | D | Yes | 41.55 |
| **The Rings General Court Hire** |  |  |  |
| Casual Shooting | D | Yes | 4.50 |
| Off Peak | D | Yes | 41.55 |
| Peak | D | Yes | 57.10 |
| **The Rings General** |  |  |  |
| Per Hour | D | Yes | 5.40 |
| **The Rings Family Membership** |  |  |  |
| Fee | D | Yes | 107.70 |
| **The Rings ML Individual Member** |  |  |  |
| Fee | D | Yes | 56.10 |
| **The Rings Open Days** |  |  |  |
| Open day | D | Yes | 9.40 |
| **The Rings Biddy Ball Intro** |  |  |  |
| Weekly Fee | D | Yes | 10.50 |
| **The Rings Basketball Holiday Prog** |  |  |  |
| Daily Rate | D | Yes | 50.00 |
| **The Rings Multi Sports Holiday Prog** |  |  |  |
| Participation Fee | D | Yes | 56.00 |
| **The Rings Soccer Holiday Prog** |  |  |  |
| Participation Fee | D | Yes | 50.00 |
| **Maroondah Nets Volleyball Badminton Holiday Prog** |  |  |  |
| Holiday Prog | D | Yes | 50.00 |
| **Maroondah Nets Netball Holiday Prog** |  |  |  |
| Holiday Prog | D | Yes | 50.00 |
| Rep Program | D | Yes | 46.00 |
| **Maroondah Nets Multi Sports Holiday Prog** |  |  |  |
| Holiday Prog | D | Yes | 50.00 |
| **Maroondah Nets School Court Hire** |  |  |  |
| Court Hire - Schools | D | Yes | 41.55 |
| **Maroondah Nets General Court Hire** |  |  |  |
| Fee Off Peak Badminton | D | Yes | 16.20 |
| Fee Off Peak Netball Indoor | D | Yes | 41.75 |
| Fee Off Peak Netball Outdoor | D | Yes | 13.25 |
| Fee Off Peak Table Tennis | D | Yes | 14.95 |
| Fee Off Peak Volleyball | D | Yes | 30.55 |
| Fee Peak Badminton | D | Yes | 20.40 |
| Fee Peak Netball Indoor | D | Yes | 57.10 |
| Fee Peak Netball Outdoor | D | Yes | 16.20 |
| Fee Peak Table Tennis | D | Yes | 19.05 |
| Fee Peak Volleyball | D | Yes | 38.30 |
| **Maroondah Nets Function Room Hire** |  |  |  |
| Room Hire - Kitchen | D | Yes | 0.00 |
| Room Hire - Combined | D | Yes | 39.50 |
| Room Hire - Room A | D | Yes | 22.00 |
| Room Hire - Room B | D | Yes | 22.00 |
| **Dorset Golf Course Fees** |  |  |  |
| 18 Hole Mid Week - Adult M/W 18 Holes | D | Yes | 34.50 |
| 18 Hole Mid Week - Concession m/w 18 | D | Yes | 24.00 |
| 18 Hole Mid Week - Senior Card m/w 18 | D | Yes | 28.00 |
| 18 Hole Mid Week - Junior m/w 18 | D | Yes | 19.00 |
| 18 Hole Weekend - Adult W/E 18 Holes | D | Yes | 39.00 |
| 18 Hole Weekend - Junior w/e 18 | D | Yes | 20.00 |
| Adult Mid Week 9 Holes | D | Yes | 26.00 |
| Junior Mid Week 9 Holes | D | Yes | 15.00 |
| Pension Mid Week 9 Holes | D | Yes | 19.50 |
| Senior CardMid Week 9 Holes | D | Yes | 23.00 |
| Weekend - Adult Weekend 9 Holes | D | Yes | 29.00 |
| Weekend - Junior Weekend 9 Holes | D | Yes | 15.00 |
| **Dorset Golf Equipment Hire** |  |  |  |
| Buggy Hire | D | Yes | 6.00 |
| Cart 18 | D | Yes | 20.00 |
| Cart 9 | D | Yes | 15.00 |
| Club hire 18 holes | D | Yes | 20.00 |
| Club hire 9 holes | D | Yes | 15.00 |
| **Dorset Golf Course Family Memberships** |  |  |  |
| Fee | D | Yes | 107.70 |
| Per fortnight | D | Yes | 53.40 |
| **Recreation Program Active Participation** |  |  |  |
| Fee | D | Yes | Varies on type of run |
| **Night Run** |  |  |  |
| Fee | D | Yes | Varies on type of run |
| Varies on type of run | D | Yes | 20 |
| **Run Maroondah** |  |  |  |
| Participation Fee - Community Group | D | Yes | Varies |
| Entry fee - individual 15km | D | Yes | 35.00 |
| Entry fee - individual 10km | D | Yes | 30.00 |
| Entry fee - individual 5km | D | Yes | 25.00 |
| Entry fee - concession 15km | D | Yes | 30.00 |
| Entry fee - concession 10km | D | Yes | 25.00 |
| Entry fee - concession 5km | D | Yes | 20.00 |
| Entry fee - family 5km run/walk (up to 4 participants) | D | Yes | 55.00 |
| Entry fee - family additional family entry per person | D | Yes | 5.00 |
| Entry fee - kids 1.2km dash (under 14 years) | D | Yes | 15.00 |
| **Tri Maroondah** |  |  |  |
| 1312. Participation fee - varies | D | Yes | 20 |
| Participation Fee - Community Group | D | Yes | Varies |
| **Maroondah Festival** | D | Yes |  |
| Community site fee - marquee (no power) | D | Yes | 35.00 |
| Community site fee - display site (no power) | D | Yes | 65.00 |
| Market stall site - artisan stall | D | Yes | 120.00 |
| Market stall site | D | Yes | 120.00 |
| Commercial - Business & Eco Village site - commercial business marquee site | D | Yes | 495.00 |
| Commercial - Business & Eco Village site - homegrown marquee site | D | Yes | 430.00 |
| Commercial - food vendor site | D | Yes | 450.00 |
| **Carols by Candlelight** |  |  |  |
| Seasonal & casual use of council facilities | D | Yes | Refer to policy on the Maroondah City Council Website |
| **Quambee Reserve** |  |  |  |
| Seasonal & casual use of council facilities (Refer to policy on the Maroondah City Council Website) | D | Yes | Refer to policy on the Maroondah City Council Website |
| **Nth Ringwood Reserve** |  |  |  |
| Seasonal & casual use of council facilities (Refer to policy on the Maroondah City Council Website) | D | Yes | Refer to policy on the Maroondah City Council Website |
| **Jubilee Park Reserve** |  |  |  |
| Seasonal & casual use of council facilities (Refer to policy on the Maroondah City Council Website) | D | Yes | Refer to policy on the Maroondah City Council Website |
| **Proclamation Park Income** |  |  |  |
| Seasonal & casual use of council facilities (Refer to policy on the Maroondah City Council Website) | D | Yes | Refer to policy on the Maroondah City Council Website |
| **Heathmont Reserve** |  |  |  |
| Seasonal & casual use of council facilities (Refer to policy on the Maroondah City Council Website) | D | Yes | Refer to policy on the Maroondah City Council Website |
| **Manson Reserve** |  |  |  |
| Seasonal & casual use of council facilities (Refer to policy on the Maroondah City Council Website) | D | Yes | Refer to policy on the Maroondah City Council Website |
| **HE Parker Reserve** |  |  |  |
| Seasonal & casual use of council facilities (Refer to policy on the Maroondah City Council Website) | D | Yes | Refer to policy on the Maroondah City Council Website |
| **East Ringwood Reserve** |  |  |  |
| Seasonal & casual use of council facilities (Refer to policy on the Maroondah City Council Website) | D | Yes | Refer to policy on the Maroondah City Council Website |
| **Mullum Reserve** |  |  |  |
| Seasonal & casual use of council facilities (Refer to policy on the Maroondah City Council Website) | D | Yes | Refer to policy on the Maroondah City Council Website |
| **Belmont Reserve** |  |  |  |
| Seasonal & casual use of council facilities (Refer to policy on the Maroondah City Council Website) | D | Yes | Refer to policy on the Maroondah City Council Website |
| **Arrabri Oval** |  |  |  |
| Seasonal & casual use of council facilities (Refer to policy on the Maroondah City Council Website) | D | Yes | Refer to policy on the Maroondah City Council Website |
| **Cheong Park** |  |  |  |
| Seasonal & casual use of council facilities (Refer to policy on the Maroondah City Council Website) | D | Yes | Refer to policy on the Maroondah City Council Website |
| **Eastfield Park** |  |  |  |
| Seasonal & casual use of council facilities (Refer to policy on the Maroondah City Council Website) | D | Yes | Refer to policy on the Maroondah City Council Website |
| **Glen Park** |  |  |  |
| Seasonal & casual use of council facilities (Refer to policy on the Maroondah City Council Website) | D | Yes | Refer to policy on the Maroondah City Council Website |
| **Gracedale Park** |  |  |  |
| Seasonal & casual use of council facilities (Refer to policy on the Maroondah City Council Website) | D | Yes | Refer to policy on the Maroondah City Council Website |
| **Ainslie Park** |  |  |  |
| Seasonal & casual use of council facilities (Refer to policy on the Maroondah City Council Website) | D | Yes | Refer to policy on the Maroondah City Council Website |
| **Hughes Park** |  |  |  |
| Seasonal & casual use of council facilities (Refer to policy on the Maroondah City Council Website) | D | Yes | Refer to policy on the Maroondah City Council Website |
| **Lipscombe Park** |  |  |  |
| Seasonal & casual use of council facilities (Refer to policy on the Maroondah City Council Website) | D | Yes | Refer to policy on the Maroondah City Council Website |
| **Griff Hunt Reserve** |  |  |  |
| Seasonal & casual use of council facilities (Refer to policy on the Maroondah City Council Website) | D | Yes | Refer to policy on the Maroondah City Council Website |
| **Barngeong Reserve** |  |  |  |
| Seasonal & casual use of council facilities (Refer to policy on the Maroondah City Council Website) | D | Yes | Refer to policy on the Maroondah City Council Website |
| **Silcock Reserve** |  |  |  |
| Seasonal & casual use of council facilities (Refer to policy on the Maroondah City Council Website) | D | Yes | Refer to policy on the Maroondah City Council Website |
| **Town Park** |  |  |  |
| Seasonal & casual use of council facilities (Refer to policy on the Maroondah City Council Website) | D | Yes | Refer to policy on the Maroondah City Council Website |
| **Croydon Park** |  |  |  |
| Seasonal & casual use of council facilities (Refer to policy on the Maroondah City Council Website) | D | Yes | Refer to policy on the Maroondah City Council Website |
| **Dorset Complex** |  |  |  |
| Seasonal & casual use of council facilities (Refer to policy on the Maroondah City Council Website) | D | Yes | Refer to policy on the Maroondah City Council Website |
| **Sundry Parks Reserve** |  |  |  |
| Seasonal & casual use of council facilities (Refer to policy on the Maroondah City Council Website) | D | Yes | Refer to policy on the Maroondah City Council Website |
| **East Ringwood Hall** |  |  |  |
| East Ringwood Hall NFP casual hour rate - Jul to Dec | D | Yes | Varies according to quote |
| East Ringwood Hall NFP casual hour rate - Jan to Jun | D | Yes | Varies according to quote |
| East Ringwood Hall NFP regular hour rate - Jul to Dec | D | Yes | Varies according to quote |
| East Ringwood Hall NFP regular hour rate - Jan to Jun | D | Yes | Varies according to quote |
| East Ringwood Hall NFP Night Hire - Jul to Dec | D | Yes | Varies according to quote |
| East Ringwood Hall NFP Night Hire - Jan to Jun | D | Yes | Varies according to quote |
| East Ringwood Hall Community casual hour rate - Jul to Dec | D | Yes | Varies according to quote |
| East Ringwood Hall Community casual hour rate - Jan to Jun | D | Yes | Varies according to quote |
| East Ringwood Hall Community regular hour rate - Jul to Dec | D | Yes | Varies according to quote |
| East Ringwood Hall Community regular hour rate - Jan to Jun | D | Yes | Varies according to quote |
| East Ringwood Hall Community Night Hire - Jul to Dec | D | Yes | Varies according to quote |
| East Ringwood Hall Community Night Hire - Jan to Jun | D | Yes | Varies according to quote |
| East Ringwood Hall Corporate casual hour rate - Jul to Dec | D | Yes | Varies according to quote |
| East Ringwood Hall Corporate casual hour rate - Jan to Jun | D | Yes | Varies according to quote |
| East Ringwood Hall Corporate regular hour rate - Jul to Dec | D | Yes | Varies according to quote |
| East Ringwood Hall Corporate regular hour rate - Jan to Jun | D | Yes | Varies according to quote |
| East Ringwood Hall Corporate Night Hire - Jul to Dec | D | Yes | Varies according to quote |
| East Ringwood Hall Corporate Night Hire - Jan to Jun | D | Yes | Varies according to quote |
| Casual Cleaner 3 hours | D | Yes | Varies according to quote |
| **Occupancy Payments** |  |  |  |
| Tennis Club Rentals | D | Yes | Refer to policy on the Maroondah City Council Website |
| **Sporting Clubs** |  |  |  |
| Use of facility | D | Yes | Refer to policy on the Maroondah City Council Website |
| **Brushy Creek Hall** |  |  |  |
| Brushy Creek Hall NFP casual hour rate - Jul to Dec | D | Yes | Varies according to quote |
| Brushy Creek Hall NFP casual hour rate - Jan to Jun | D | Yes | Varies according to quote |
| Brushy Creek Hall NFP regular hour rate - Jul to Dec | D | Yes | Varies according to quote |
| Brushy Creek Hall NFP regular hour rate - Jan to Jun | D | Yes | Varies according to quote |
| Brushy Creek Hall NFP Night Hire - Jul to Dec | D | Yes | Varies according to quote |
| Brushy Creek Hall NFP Night Hire - Jan to Jun | D | Yes | Varies according to quote |
| Brushy Creek Hall Community casual hour rate - Jul to Dec | D | Yes | Varies according to quote |
| Brushy Creek Hall Community casual hour rate - Jan to Jun | D | Yes | Varies according to quote |
| Brushy Creek Hall Community regular hour rate - Jul to Dec | D | Yes | Varies according to quote |
| Brushy Creek Hall Community regular hour rate - Jan to Jun | D | Yes | Varies according to quote |
| Brushy Creek Hall Community Night Hire - Jul to Dec | D | Yes | Varies according to quote |
| Brushy Creek Hall Community Night Hire - Jan to Jun | D | Yes | Varies according to quote |
| Brushy Creek Hall Corporate casual hour rate - Jul - Dec | D | Yes | Varies according to quote |
| Brushy Creek Hall Corporate casual hour rate - Jan to Jun | D | Yes | Varies according to quote |
| Brushy Creek Hall Corporate regular hour rate - Jul to Dec | D | Yes | Varies according to quote |
| Brushy Creek Hall Corporate regular hour rate - Jan - Jun | D | Yes | Varies according to quote |
| Brushy Creek Hall Corporate Night Hire - Jul to Dec | D | Yes | Varies according to quote |
| Brushy Creek Hall Corporate Night Hire - Jan to Jun | D | Yes | Varies according to quote |
| Casual Cleaner 3 hours | D | Yes | Varies according to quote |
| **Croydon Swim Club** |  |  |  |
| Croydon Swimming Club NFP casual hour rate - Jul to Dec | D | Yes | Varies according to quote |
| Croydon Swimming Club NFP casual hour rate - Jan to Jun | D | Yes | Varies according to quote |
| Croydon Swimming Club NFP regular hour rate - Jul to Dec | D | Yes | Varies according to quote |
| Croydon Swimming Club NFP regular hour rate - Jan to Jun | D | Yes | Varies according to quote |
| Croydon Swimming Club Hall NFP Night Hire - Jul to Dec | D | Yes | Varies according to quote |
| Croydon Swimming Club Hall NFP Night Hire - Jan to Jun | D | Yes | Varies according to quote |
| Croydon Swimming Club Community casual hour rate - Jul to Dec | D | Yes | Varies according to quote |
| Croydon Swimming Club Community casual hour rate - Jan to Jun | D | Yes | Varies according to quote |
| Croydon Swimming Club Community regular hour rate - Jul to Dec | D | Yes | Varies according to quote |
| Croydon Swimming Club Community regular hour rate - Jan to Jun | D | Yes | Varies according to quote |
| Croydon Swimming Club Hall Community Night Hire - Jul to Dec | D | Yes | Varies according to quote |
| Croydon Swimming Club Hall Community Night Hire - Jan to Jun | D | Yes | Varies according to quote |
| Croydon Swimming Club Corporate casual hour rate - Jul to Dec | D | Yes | Varies according to quote |
| Croydon Swimming Club Corporate casual hour rate - Jan to Jun | D | Yes | Varies according to quote |
| Croydon Swimming Club Corporate regular hour rate - Jul to Dec | D | Yes | Varies according to quote |
| Croydon Swimming Club Corporate regular hour rate - Jan to Jun | D | Yes | Varies according to quote |
| Croydon Swimming Club Hall Corporate Night Hire - Jul to Dec | D | Yes | Varies according to quote |
| Croydon Swimming Club Hall Corporate Night Hire - Jan to Jun | D | Yes | Varies according to quote |
| Casual Cleaner 3 hours | D | Yes | Varies according to quote |
| **Belmont Pavilion** |  |  |  |
| Belmont Park Hall NFP casual hour rate - Jul to Dec | D | Yes | Varies according to quote |
| Belmont Park Hall NFP casual hour rate - Jan to Jun | D | Yes | Varies according to quote |
| Belmont Park Hall NFP regular hour rate - Jul to Dec | D | Yes | Varies according to quote |
| Belmont Park Hall NFP regular hour rate - Jan to Jun | D | Yes | Varies according to quote |
| Belmont Park Hall NFP Night Hire - Jul to Dec | D | Yes | Varies according to quote |
| Belmont Park Hall NFP Night Hire - Jan to Jun | D | Yes | Varies according to quote |
| Belmont Park Hall Community casual hour rate - Jul to Dec | D | Yes | Varies according to quote |
| Belmont Park Hall Community casual hour rate - Jan to Jun | D | Yes | Varies according to quote |
| Belmont Park Hall Community regular hour rate - Jul to Dec | D | Yes | Varies according to quote |
| Belmont Park Hall Community regular hour rate - Jan to Jun | D | Yes | Varies according to quote |
| Belmont Park Hall Community Night Hire - Jul to Dec | D | Yes | Varies according to quote |
| Belmont Park Hall Community Night Hire - Jan to Jun | D | Yes | Varies according to quote |
| Belmont Park Hall Corporate casual hour rate - Jul to Dec | D | Yes | Varies according to quote |
| Belmont Park Hall Corporate casual hour rate - Jan to Jun | D | Yes | Varies according to quote |
| Belmont Park Hall Corporate regular hour rate - Jul to Dec | D | Yes | Varies according to quote |
| Belmont Park Hall Corporate regular hour rate - Jan to Jun | D | Yes | Varies according to quote |
| Belmont Park Hall Corporate Night Hire - Jul to Dec | D | Yes | Varies according to quote |
| Belmont Park Hall Corporate Night Hire - Jan to Jun | D | Yes | Varies according to quote |
| Casual Cleaner 3 hours | D | Yes | Varies according to quote |
| **Keystone Hall** |  |  |  |
| Keystone Hall NFP casual hour rate - Jul to Dec | D | Yes | Varies according to quote |
| Keystone Hall NFP casual hour rate - Jan to Jun | D | Yes | Varies according to quote |
| Keystone Hall NFP regular hour rate - Jul to Dec | D | Yes | Varies according to quote |
| Keystone Hall NFP regular hour rate - Jan to Jun | D | Yes | Varies according to quote |
| Keystone Hall NFP Night Hire - Jul to Dec | D | Yes | Varies according to quote |
| Keystone Hall NFP Night Hire - Jan to Jun | D | Yes | Varies according to quote |
| Keystone Hall Community casual hour rate - Jul to Dec | D | Yes | Varies according to quote |
| Keystone Hall Community casual hour rate - Jan to Jun | D | Yes | Varies according to quote |
| Keystone Hall Community regular hour rate - Jul to Dec | D | Yes | Varies according to quote |
| Keystone Hall Community regular hour rate - Jan to Jun | D | Yes | Varies according to quote |
| Keystone Hall Community Night Hire - Jul to Dec | D | Yes | Varies according to quote |
| Keystone Hall Community Night Hire - Jan to Jun | D | Yes | Varies according to quote |
| Keystone Hall Corporate casual hour rate - Jul to Dec | D | Yes | Varies according to quote |
| Keystone Hall Corporate casual hour rate - Jan to Jun | D | Yes | Varies according to quote |
| Keystone Hall Corporate regular hour rate - Jul to Dec | D | Yes | Varies according to quote |
| Keystone Hall Corporate regular hour rate - Jan to Jun | D | Yes | Varies according to quote |
| Keystone Hall Corporate Night Hire - Jul to Dec | D | Yes | Varies according to quote |
| Keystone Hall Corporate Night Hire - Jan to Jun | D | Yes | Varies according to quote |
| Casual Cleaner 3 hours | D | Yes | Varies according to quote |
| **Glen Frost Room** |  |  |  |
| Glen Frost Registered Charity hour rate | D | Yes | Varies according to quote |
| Glen Frost Community Group hour rate | D | Yes | Varies according to quote |
| Glen Frost All other businesses hour rate | D | Yes | Varies according to quote |
| Glen Frost NFP casual hour rate - Jul to Dec | D | Yes | Varies according to quote |
| Glen Frost NFP casual hour rate - Jan to Jun | D | Yes | Varies according to quote |
| Glen Frost NFP regular hour rate - Jul to Dec | D | Yes | Varies according to quote |
| Glen Frost NFP regular hour rate - Jan to Jun | D | Yes | Varies according to quote |
| Glen Frost NFP Night Hire - Jul to Dec | D | Yes | Varies according to quote |
| Glen Frost NFP Night Hire - Jan to Jun | D | Yes | Varies according to quote |
| Glen Frost Community casual hour rate - Jul to Dec | D | Yes | Varies according to quote |
| Glen Frost Community casual hour rate - Jan to Jun | D | Yes | Varies according to quote |
| Glen Frost Community regular hour rate - Jul to Dec | D | Yes | Varies according to quote |
| Glen Frost Community regular hour rate - Jan to Jun | D | Yes | Varies according to quote |
| Glen Frost Community Night Hire - Jul to Dec | D | Yes | Varies according to quote |
| Glen Frost Community Night Hire - Jan to Jun | D | Yes | Varies according to quote |
| Glen Frost Corporate casual hour rate - Jul to Dec | D | Yes | Varies according to quote |
| Glen Frost Corporate casual hour rate - Jan to Jun | D | Yes | Varies according to quote |
| Glen Frost Corporate regular hour rate - Jul to Dec | D | Yes | Varies according to quote |
| Glen Frost Corporate regular hour rate - Jan to Jun | D | Yes | Varies according to quote |
| Glen Frost Corporate Night Hire - Jul to Dec | D | Yes | Varies according to quote |
| Glen Frost Corporate Night Hire - Jan to Jun | D | Yes | Varies according to quote |
| **Parkwood Hall** |  |  |  |
| Parkwood Hall Hire | D | Yes | Varies according to quote |
| **Bill Wilkins Lodge** |  |  |  |
| Bill Wilkins Lodge NFP casual hour rate - Jul to Dec | D | Yes | Varies according to quote |
| Bill Wilkins Lodge NFP casual hour rate - Jan to Jun | D | Yes | Varies according to quote |
| Bill Wilkins Lodge NFP regular hour rate - Jul to Dec | D | Yes | Varies according to quote |
| Bill Wilkins Lodge NFP regular hour rate - Jan to Jun | D | Yes | Varies according to quote |
| Bill Wilkins Lodge NFP Night Hire - Jul to Dec | D | Yes | Varies according to quote |
| Bill Wilkins Lodge NFP Night Hire - Jan to Jun | D | Yes | Varies according to quote |
| Bill Wilkins Lodge Community casual hour rate - Jul to Dec | D | Yes | Varies according to quote |
| Bill Wilkins Lodge Community casual hour rate - Jan to Jun | D | Yes | Varies according to quote |
| Bill Wilkins Lodge Community regular hour rate - Jul to Dec | D | Yes | Varies according to quote |
| Bill Wilkins Lodge Community regular hour rate - Jan to Jun | D | Yes | Varies according to quote |
| Bill Wilkins Lodge Community Night Hire - Jul to Dec | D | Yes | Varies according to quote |
| Bill Wilkins Lodge Community Night Hire - Jan to Jun | D | Yes | Varies according to quote |
| Bill Wilkins Lodge Corporate casual hour rate - Jul to Dec | D | Yes | Varies according to quote |
| Bill Wilkins Lodge Corporate casual hour rate - Jan to Jun | D | Yes | Varies according to quote |
| Bill Wilkins Lodge Corporate regular hour rate - Jul to Dec | D | Yes | Varies according to quote |
| Bill Wilkins Lodge Corporate regular hour rate - Jan to Jun | D | Yes | Varies according to quote |
| Bill Wilkins Lodge Corporate Night Hire - Jul to Dec | D | Yes | Varies according to quote |
| Bill Wilkins Lodge Corporate Night Hire - Jan to Jun | D | Yes | Varies according to quote |
| Casual Cleaner 3 hours | D | Yes | Varies according to quote |
| **Federation Estate Lifestyle Centre** |  |  |  |
| Facility Hire (Prices vary according to quote) | D | Yes | Varies according to quote |
| **Federation Cultural Centre** |  |  |  |
| Federation Estate Hire of Studio 1 | D | Yes | Varies according to quote |
| Federation Estate Hire of Studio 3 | D | Yes | Varies according to quote |
| Federation Estate Hire of Studio 4 | D | Yes | Varies according to quote |
| Federation Estate Per month | D | Yes | Varies according to quote |
| **Karralyka Theatre Hire** |  |  |  |
| Commercial Performance (Prices vary according to quote) | D | Yes | Varies according to quote |
| Commercial Rehearsal (Prices vary according to quote) | D | Yes | Varies according to quote |
| Community Performance (Prices vary according to quote) | D | Yes | Varies according to quote |
| Community Rehearsal (Prices vary according to quote) | D | Yes | Varies according to quote |
| Not for Profit Performance (Prices vary according to quote) | D | Yes | Varies according to quote |
| Not for Profit Rehearsal (Prices vary according to quote) | D | Yes | Varies according to quote |
| **Karralyka Theatre Tickets** |  |  |  |
| Theatre Tickets (Prices vary according to quote) | D | Yes | Varies according to quote |
| **Karralyka Theatre Equipment** |  |  |  |
| Theatre Equipment (Prices vary according to quote) | D | Yes | Varies according to quote |
| **Karralyka Theatre Labour** |  |  |  |
| Theatre labour (Prices vary according to quote) | D | Yes | Varies according to quote |
| **Karralyka Morning Music** |  |  |  |
| Morning Music (show and morning tea) | D | Yes | Varies according to quote |
| **Karralyka Functions-Other** |  |  |  |
| Breakfast Events (Prices vary according to quote) | D | Yes | Varies according to quote |
| Cocktail Events (Prices vary according to quote) | D | Yes | Varies according to quote |
| Commercial Full Day - Banquet Room (all 3 rooms) | D | Yes | Varies according to quote |
| Commercial Full Day - Maroondah Room | D | Yes | Varies according to quote |
| Commercial Full Day - Mt Dandenong & Mullum Rooms | D | Yes | Varies according to quote |
| Commercial Full Day - Mt. Dandenong Room | D | Yes | Varies according to quote |
| Commercial Full Day - Mullum Room | D | Yes | Varies according to quote |
| Commercial Half Day - Banquet Room (all 3 rooms) | D | Yes | Varies according to quote |
| Commercial Half Day - Maroondah & Mullum Rooms | D | Yes | Varies according to quote |
| Commercial Half Day - Maroondah & Mullum Rooms | D | Yes | Varies according to quote |
| Commercial Half Day - Maroondah Room | D | Yes | Varies according to quote |
| Commercial Half Day - Mt Dandenong & Mullum Rooms | D | Yes | Varies according to quote |
| Commercial Half Day - Mt. Dandenong Room | D | Yes | Varies according to quote |
| Commercial Half Day - Mullum Room | D | Yes | Varies according to quote |
| Conference Full Day - 8 Hours | D | Yes | Varies according to quote |
| Conference Half Day - 5 Hours | D | Yes | Varies according to quote |
| Dinner Events (Prices vary according to quote) | D | Yes | Varies according to quote |
| Lunch Events (Prices vary according to quote) | D | Yes | Varies according to quote |
| Not For Profit Full Day - Banquet Room (all 3 rooms) | D | Yes | Varies according to quote |
| Not For Profit Full Day - Maroondah Room | D | Yes | Varies according to quote |
| Not For Profit Full Day - Mt Dandenong & Mullum Rooms | D | Yes | Varies according to quote |
| Not For Profit Full Day - Mt. Dandenong Room | D | Yes | Varies according to quote |
| Not For Profit Full Day - Mullum Room | D | Yes | Varies according to quote |
| Not For Profit Half Day - Banquet Room (all 3 rooms) | D | Yes | Varies according to quote |
| Not For Profit Half Day - Maroondah & Mullum Rooms | D | Yes | Varies according to quote |
| Not For Profit Half Day - Maroondah & Mullum Rooms | D | Yes | Varies according to quote |
| Not For Profit Half Day - Maroondah Room | D | Yes | Varies according to quote |
| Not For Profit Half Day - Mt Dandenong & Mullum Rooms | D | Yes | Varies according to quote |
| Not For Profit Half Day - Mt. Dandenong Room | D | Yes | Varies according to quote |
| Not For Profit Half Day - Mullum Room | D | Yes | Varies according to quote |
| Pre Theatre Dinner | D | Yes | Varies according to quote |
| School Function (Prices vary according to quote) | D | Yes | Varies according to quote |
| Sporting Club Function (Prices vary according to quote) | D | Yes | Varies according to quote |
| **Community Services** |  |  |  |
| **Wyreena Facility Hire** |  |  |  |
| Facility Hire | D | Yes | Varies according to quote |
| **Wyreena Music Cafe** |  |  |  |
| **Wyreena Open Day Music Café** | D | Yes | 35.00 |
| **Wyreena Course Fees Term 1** |  |  |  |
| Adults | D | Yes | Varies according to course |
| Adults with a disability | D | Yes | Varies according to course |
| Children | D | Yes | Varies according to course |
| Makers workshops | D | Yes | Varies according to course |
| **Wyreena Course Fees Term 2** |  |  |  |
| Adults | D | Yes | Varies according to course |
| Adults with a disability | D | Yes | Varies according to course |
| Children | D | Yes | Varies according to course |
| Makers workshops | D | Yes | Varies according to course |
| **Wyreena Course Fees Term 3** |  |  |  |
| Adults | D | Yes | Varies according to course |
| Adults with a disability | D | Yes | Varies according to course |
| Children | D | Yes | Varies according to course |
| Makers workshops | D | Yes | Varies according to course |
| **Wyreena Course Fees Term 4** |  |  |  |
| Adults | D | Yes | Varies according to course |
| Adults with a disability | D | Yes | Varies according to course |
| Children | D | Yes | Varies according to course |
| Makers workshops | D | Yes | Varies according to course |
| **Wyreena School Holiday** |  |  |  |
| Wyreena School Holidays Fees Course Fees | D | Yes | Varies according to workshop |
| **Wyreena Arts Lounge** |  |  |  |
| Rental hire fees for Gallery | D | Yes | Varies according to type of hire |
| **Holiday Program** |  |  |  |
| Inhouse Day | D | No | 65.00 |
| Excursion Day | D | No | 76.00 |
| **Federation Estate Gallery** |  |  |  |
| Fees for Hire of the Gallery 1 For 8 week blocks | D | Yes | 968.00 |
| **Social Support** |  |  |  |
| Monthly Social Outing Fee | D | No | 4.90 |
| Shopping/library Return Trip | D | No | 4.90 |
| **Family Day Care** |  |  |  |
| Family Day Care - Fee | D | No | 12.17 |
| Family Day Care - Levy | D | No | 4.88 |
| **Occasional Day Care** |  |  |  |
| Occasional Day Care - Parents fee (half day) | D | No | 45.00 |
| Occasional Day Care - Parents fee (full day) | D | No | 77.00 |
| **HACC Allied Health** |  |  |  |
| OT fee High Fee/ Per Hour | D | No | 104.90 |
| OT fee low fee | D | No | 10.35 |
| OT fee medium fee | D | No | 15.90 |
| **Social Inclusion & Well Being** |  |  |  |
| Low Fee - Social Support Group | D | No | 7.95 |
| Low Fee - Social Support Group with meal | D | No | 17.15 |
| High/Private Fee - Social Support Group | D | No | 121.00 |
| High/Private Fee - Social Support Group with meal | D | No | 136.60 |
| **Maroondah Police Seniors Register** |  |  |  |
| Seniors Register | D | No | 4.90 |
| **Maternal Child Health Norwood** |  |  |  |
| Community hourly rate | D | Yes | 22.50 |
| Others - hourly rate | D | Yes | 22.50 |
| **Meals on Wheels** |  |  |  |
| High fee | D | No | 15.60 |
| low fee | D | No | 9.20 |
| **HAC Other Food Services** |  |  |  |
| Fee | D | No | 10.35 |

