

# Maroondah City Council Adopted Budget 2023/2024



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Front page image: *Mother and daughter attend the free movie night at BJ Hubbard Reserve in Ringwood North as part of Council's Celebrate Maroondah event.*

## Message from the Mayor and Chief Executive Officer

On behalf of Maroondah City Council, we are pleased to present the adopted 2023/2024 Budget to the Maroondah community.

In preparing the adopted 2023/2024 Budget, Council has taken into consideration the rising cost of living facing our community along with the significant financial impacts of the COVID-19 pandemic.

While Council continued to provide the majority of its services throughout the pandemic, like most organisations we also had to manage and adapt to the various stages and restrictions, including the required long-term closures during 2020 and short reactive shutdowns during 2021, and continuing restrictions during the first half of 2022. They also meant a redirection of resources and/or funding in excess of \$10 million to respond to the COVID pandemic in the 2019/20, 2020/21 and 2021/2022 financial years.



As a consequence, the adopted 2023/2024 Budget has been reviewed to take into account the financial outcomes of the previous three years, as well as the ongoing impacts for 2023/2024. This includes a review of income and capital work projects, ensuring a sustainable outcome for the year ahead and for the 10 year Long Term Financial Strategy (LTFS).

The LTFS outlines Council's projected financial position for the next 10 years and provides a guide to the community, Council, and management to assist with decision-making about the future directions and operations of Council. The LTFS demonstrates our long-term financial sustainability and ensures we can continue to invest in community facilities and services while operating in a rate cap environment as set out in the Local Government (Fair Go Rates) Act 2015.

Council continues to work towards the community's vision as outlined in *Maroondah 2040 - Our future together*. The vision is the foundation from which Council shapes its long-term plans for the municipality. Following extensive community and key stakeholder consultation this long-term vision for the future of Maroondah was adopted in late 2014. The Vision has undergone further consultation with our community to provide a revised vision that captures the latest community aspirations and priorities, emerging themes and trends, and provides the strategic blueprint for Council and the community to continue to work together to shape the future of Maroondah to the year 2040. This refreshed Maroondah 2040 Community Vision was adopted by Council in 2020. The community aspirations and priorities are grouped into eight broad outcome areas that provide the structure for the four-year Maroondah City Council Plan 2021-25.

The Council Plan has been informed by Council's community engagement activities undertaken for the development and review of the Maroondah 2040 Community Vision; Maroondah COVID-19 Recovery Plan; and Maroondah Liveability, Wellbeing and Resilience Strategy 2021-2031. In addition the inputs and recommendations of a Deliberative Panel made up of 40 community members also contributed to the development of the Council Plan.

The adopted Budget for 2023/2024 links to the achievement of the Council Plan as part of Council's integrated planning framework. The adopted 2023/2024 Budget outlines the provision of financial resources for the next 12 months and details how these resources will be applied to meet the actions and initiatives detailed in the Council Plan, as well as delivering the more than 120 services and the extensive range of programs and activities that Council provides to the Maroondah community.

## Budget Highlights

The 2023/2024 budget contains 37 major initiatives as identified in the Council Plan. These initiatives will contribute to the achievement of the four-year Council Plan key directions and ultimately the outcomes as outlined in Maroondah 2040.

Some initiatives include:

- Finalise and implement the Maroondah Liveability, Wellbeing and Resilience Strategy 2021-2031 (including the Health and Wellbeing Action Plan 2021-2023 and Positive Ageing Framework and Action Plan 2021-2025) in accordance with the Public Health and Wellbeing Act 2008;
- Review, update and implement Council's Physical Activity Strategy; and develop and implement a Stadium Sports Strategy;
- Continue to monitor the social and economic impacts of the COVID-19 pandemic and provide responses aligned to community needs;
- Work in partnership with the Victorian Government to support the construction of a new Hospital in Maroondah to ensure the location and construction maximises community benefit;
- Undertake the staged redevelopment of the Croydon Community Wellbeing Precinct;
- Work in partnership with the Victorian Government to support the removal of level crossings at Bedford Road Ringwood; Dublin Road Ringwood East and Coolstore Road Croydon; and the construction of new stations at Ringwood East and Croydon;
- Engage the community in developing a new Community Vision and prepare the Council Plan 2025-2029 following election of a new Council; and
- Advocate on key local issues on behalf of the Maroondah community, including in the lead up to the Australian and Victorian Government elections in 2024/25 and 2026/27

An extensive Capital Works Program of \$65.77 million will be undertaken in 2023/2024. This capital investment includes funding of \$32.71 million from Council operations and cash holdings; \$32.26 million from external grants; and \$0.80 million from contributions.

Highlights of the 2023/2024 Capital Works Program include:

Program	\$ (million)	Details
<b>Buildings</b>	<b>\$45.212</b>	<ul style="list-style-type: none"> <li>• Activity Centre Carpark Development Program - at Ringwood (\$28.62 million)</li> <li>• Community Facilities Improvement Program (\$3.75 million)</li> <li>• Croydon Community Wellbeing Precinct (\$5.40 million)</li> <li>• Upgrade and renewal of Sporting and Community Group facilities on Council land (\$0.36 million)</li> <li>• Community Facilities Access and Public Toilet Improvement (\$0.53 million) – to improve accessibility to Council facilities for people with disabilities</li> </ul>
<b>Roads</b>	<b>\$3.652</b>	<ul style="list-style-type: none"> <li>• Local road renewal program (\$1.64 million)</li> <li>• Local road reconstruction (\$0.50 million)</li> <li>• Kerb and channel replacement works (\$0.58 million)</li> <li>• Local area traffic management (\$0.20 million)</li> </ul>
<b>Footpaths &amp; cycleways</b>	<b>\$3.200</b>	<ul style="list-style-type: none"> <li>• Footpath replacement works (\$1.05 million)</li> <li>• Footpath construction program (\$1.45 million)</li> <li>• Accessibility Improvement Program (\$0.30 million)</li> </ul>
<b>Carparks</b>	<b>\$0.400</b>	<ul style="list-style-type: none"> <li>• Carpark improvement program (\$0.40 million)</li> </ul>
<b>Drainage</b>	<b>\$4.925</b>	<ul style="list-style-type: none"> <li>• Stormwater drainage renewal program including but not limited to, Sherbrook Catchment Flood Mitigation Stage 4</li> </ul>

		(\$2.00 million), Mullum Mullum Road - Retarding Basin & Panfield Lane Upgrades (\$1.00 million), Easement Drain Upgrade - 3-21 Dixon Avenue Croydon (\$0.25 million, Easement Drain Upgrade - 2-14 Wilson Concourse Croydon North (\$0.25 million), Relining Works (\$0.25 million)
<b>Recreational, leisure and community facilities</b>	<b>\$1.901</b>	<ul style="list-style-type: none"> <li>• Sports field improvement program (\$0.65)</li> <li>• Sports field lighting improvement program (\$0.27 million)</li> <li>• Sports infrastructure renewal including cricket nets, coach's boxes and scoreboards (\$0.49 million)</li> <li>• Golf Course improvement program (\$0.45 million)</li> </ul>
<b>Parks and open space</b>	<b>\$1.931</b>	<ul style="list-style-type: none"> <li>• Open space playground improvement program (\$0.72 million)</li> <li>• Open space improvement program (\$0.08 million)</li> <li>• Tree improvement program (\$0.91 million)</li> <li>• Open space footbridge and boardwalk improvement program (\$0.07 million)</li> </ul>

## The Rate Rise & Rate Capping

Councils have the obligation to levy rates and charges under the Local Government Act 2020 in order to fund and deliver essential community infrastructure and services. The rates Councils collect are a form of property tax. The value of each property is used as the basis for calculating what each property owner will pay.

All of Victoria's 79 Councils have been operating under rate caps since 1 July 2016. Each year the Minister for Local Government sets a cap on rate increases based on that period's Consumer Price Index (CPI) and advice from the Essential Services Commission (ESC). The rate cap limits the total amount a Council can increase its rates each year based on the amount it levied in the previous year.

The decision must be made by 31 December each year to apply to rates in the following financial year. For the 2023/2024 financial year, Council's rate rise has been capped at 3.5%. While Councils may seek approval to increase rates above the rate cap, Council's 10-year Financial Plan has no intention to do so.

The rate cap applies to the Council's total rate revenue and not individual properties. In many cases, an individual rates bill may increase or decrease by more (or less) than the capped rise amount. This may happen because:

- the value of the property has increased or decreased in relation to the value of other properties in the Council;
- other charges and levies that are not subject to the cap, such as the waste charge, has risen. The capped increases apply to the general rates only; and
- the amount of rates levied from properties of that type (residential, commercial or industrial) has changed through the Council's application of differential rates.

Council recognises that some members of the community may have difficulty paying their rates, and has a Financial Hardship Policy, which includes offering payment arrangements based on individual ratepayer circumstances.

Further information on Rates and Charges can be found in Section 5.1.1 Notes to financial statements within this document.

## Waste Management

Waste and recycling collection is considered a critical service used by all residents. As documented over the past few years, the recycling industry has been through some challenging moments and events stemming from issues across the globe. Whilst these challenges are expected to continue into the foreseeable future, Maroondah will continue to work towards a pathway that results in an efficient and resilient recycling system. This includes:

- Investing in the initiatives and the infrastructure required to deliver on the outcomes set out in Council's 10 Year Waste Strategy over the course of the next decade.
- Driving key initiatives to reduce waste that align with State direction and the State Government Policy.
- Ensuring contracts continue to deliver for current and future requirements.

For waste services to be delivered effectively and efficiently throughout the municipality and particularly recycling, the charge for 2023/2024, incorporating kerbside collection, green waste, the introduction of Food in Organics (FOGO) initiatives and recycling, will increase by 9.8% from the 2022/2023 level. This increase in price, assists the municipality in ensuring a reliable and environmentally friendly waste processing service is delivered.

## Other Challenges

In addition to the Victorian Government cap on rates and the waste management challenges, Maroondah also faces other challenges including:

- Funding renewal and maintenance of infrastructure and community assets whilst at the same time meeting the expectations of delivering new and enhanced infrastructure in an economic environment where cost of materials and services have increased dramatically;
- Constrained ability to fund the delivery of services whilst revenue is capped, whilst also delivering on services that have gradually shifted from State/Federal responsibility. Over time, those same services have become expected by the Community to be continually delivered by Council, but the level of funding received does not reflect the real cost of providing these services to the community;
- Human capital is a challenge across the sector, identifying the people with the right skill sets whilst competing with private sector for talent
- Pandemic recovery and associated economic impacts
- Digital transformation to help Council better serve its citizens; and
- Funding expectations of enhanced service provision to meet changing citizen expectations.

This adopted Budget has been set using a rigorous process of consultation and review and Council endorses it as a balanced, sustainable, and responsible platform to ensure enhanced services, protection of Council's \$2.09 billion in net assets, the delivery of \$65.77 million extensive capital projects, an underlying surplus of \$3.9 million excluding extraordinary items, and a financially prudent future for our community.

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**Cr Rob Steane**  
Mayor



**Mr Steve Kozlowski**  
Chief Executive Officer

## Budget influences

This section sets out the key budget influences arising from the internal and external environment within which the Council operates.

## Budget implications

In framing the Budget, Council has not only focussed on its key directions (strategies) and priority actions (major initiatives) as contained in the Council Plan but has also accommodated significant external influences on its planned levels of revenue and expenditure. In particular, Council operates in a highly regulated environment and decisions by other levels of government and the private sector can have major impacts locally.

Whilst such influences are outside the control of Council, others arise as a result of decisions taken and policies proposed in response to community priorities, the drive for continuous improvement, innovation and the requirement for ongoing sound financial management. The major influences are listed on the next few pages.

Notwithstanding their effect, Council's Budget will deliver outcomes that:

- Provide for the ongoing provision of its wide range of quality services to the community;
- Build on its existing firm financial base to continue its strategy to improve its long-term financial viability;
- Strike an appropriate balance between today's and future generations in respect of the funding of its operations and the development, renewal, and maintenance of its long-term assets; and
- Support an organisational and administrative framework that will help ensure the provision of continued good governance.

## External Influences

In preparing the 2023/2024 budget, a number of external influences have been taken into consideration, because they will impact significantly on the services delivered by Council in the budget period when compared to the 2022/2023 budget. These include:

- The Victorian State Government introduced a cap on rate increases from 2016/17. The cap for 2023/2024 has been set at 3.50%;
- Consumer Price Index – (CPI) All groups Consumer Price Index rose 1.9% in the December 2022 quarter and 7.8% annually. Melbourne Index rose 1.6% in the December 2022 quarter and 8.0% annually (ABS). CPI is forecast to increase to 6.7% by June 2023 before decreasing to 3.6% by the end of the 2023/2024 year (RBA Economic Outlook February 2023).
- Significant loss of revenue and overall impacts on financial position directly as a result of COVID19 including funding the renewal of infrastructure and community assets in a COVID19 environment;
- Cost Shifting occurs where Local Government provides a service to the community on behalf of the State and Federal Government. Over time the funds received by local governments do not increase in line with the real cost increases;
- An increase of \$0.05 million in the Federal Government Funding Assistance Grants funding compared to the prior year;
- The Australian Federal Government Superannuation Guarantee rate is increasing to 11.00% from 10.50%, effective 1 July 2023 and will then continue to increase until it reaches 12% on 1 July 2025.
- The Fire Services Property Levy will continue to be collected by Council on behalf of the State Government with the introduction of the Fire Services Levy Act 2012 which is not included in Council's budget;
- An overall decrease of \$4.30 million in total capital grants is anticipated in 2023/2024.
- Councils across Australia raise approximately 3.5% of the total taxation collected by all levels of Government in Australia. In addition to this, Councils are responsible with the maintenance of more than 30% of all Australian public assets including roads, bridges, parks, public buildings and footpaths. Leading to a large portion of Council income being allocated to the maintenance and replacement of these valuable public assets in order to ensure the quality of public infrastructure is maintained at satisfactory levels.

## Internal Influences

As well as external influences, there are also a number of internal influences which are expected to have a significant impact on the 2023/2024 budget. These matters and their financial impact when compared to the 2022/2023 budget are set out below:

- Depreciation of Council's core asset infrastructure for 2023/2024 is \$28.86 million. Council must ensure its capital renewal program at minimum keeps pace with this figure to ensure adequate maintenance of Council's \$2.1 billion infrastructure;
- Continued objective of meeting financial sustainability objectives and targets, such as the underlying result, liquidity, indebtedness and renewal/upgrade ratios;
- The inclusion of 37 Council Plan Priority Actions (Major initiatives) that will be undertaken by Council in 2023/2024 that will contribute to the achievement of preferred community outcomes outlined in Maroondah 2040: *Our future together*. for a full list of all initiatives refer to Section 2;
- Work in partnership with a broad range of service providers and agencies to develop and deliver services and cultural experiences in the Croydon Community Wellbeing Precinct.
- Advance planning to reinforce the sense of place and Local Neighborhoods to enable people the choice to live local through the provision of services and daily needs from across a network of neighborhoods within Maroondah;
- New Green Waste processing introduced at the end of 2022/2023 and the continued roll out of Council's 10 Year Waste, Litter and Resource Recovery Strategy 2020-2030;
- Work in partnership to plan for and support the Victorian Government three-and four-year-old kindergarten reforms, including advocating for funding at all levels of Government for new and redeveloped facilities to enable these reforms in Maroondah;
- Implement the Ringwood Metropolitan Activity Centre Master Plan including enhancing the Maroondah Highway boulevard and Staley Gardens.

## Budget Principles

In response to these influences, guidelines were prepared and distributed to all Council employees with budget responsibilities. The guidelines set out the key budget principles upon which the employees prepare their budgets.

The principles included:

- The outcomes of Councils' Financial Plan will drive the 2023/2024 budget process. The primary direction for the Budget is to ensure Council's continued long-term financial sustainability and that the requirements of the State Government in relation to Rate Capping are met;
- Service levels to be maintained at 2022/2023 levels with the aim to use fewer resources with an emphasis on innovation, productivity and efficiency enhancements;
- Grants to be based on confirmed funding levels;
- New initiatives which are not cost neutral to be justified through a business case;
- Existing fees and charges to be increased at market levels for unit costs and volume;
- New revenue sources such as partnerships and shared services to be identified where possible;
- Salaries and wages to be increased in line with estimated Enterprise Bargaining outcomes; and
- Operating revenue and expenses arising from completed 2022/2023 capital projects to be included.



## Legislative requirements

Under Division 2 - Budget Process Section 94 of the Local Government Act 2020, Council must prepare a budget for each financial year and the subsequent 3 financial years:

- (1) A Council must prepare and adopt a budget for each financial year and the subsequent 3 financial years by—
  - (a) 30 June each year; or
  - (b) any other date fixed by the Minister by notice published in the Government Gazette.
- (2) A Council must ensure that the budget gives effect to the Council Plan and contains the following—
  - (a) financial statements in the form and containing the information required by the regulations;
  - (b) a general description of the services and initiatives to be funded in the budget;
  - (c) major initiatives identified by the Council as priorities in the Council Plan, to be undertaken during each financial year;
  - (d) for services to be funded in the budget, the prescribed indicators and measures of service performance that are required to be reported against by this Act;
  - (e) the total amount that the Council intends to raise by rates and charges;
  - (f) a statement as to whether the rates will be raised by the application of a uniform rate or a differential rate;
  - (g) a description of any fixed component of the rates, if applicable;
  - (h) if the Council proposes to declare a uniform rate, the matters specified in section 160 of the **Local Government Act 1989**;
  - (i) if the Council proposes to declare a differential rate for any land, the matters specified in section 161(2) of the **Local Government Act 1989**;
  - (j) any other information prescribed by the regulations.
- (3) The Council must ensure that, if applicable, the budget also contains a statement—
  - (a) that the Council intends to apply for a special Order to increase the Council's average rate cap for the financial year or any other financial year; or
  - (b) that the Council has made an application to the ESC for a special Order and is waiting for the outcome of the application; or
  - (c) that a special Order has been made in respect of the Council and specifying the average rate cap that applies for the financial year or any other financial year.

Council must ensure that the budget contains information as detailed in the Act and the Local Government (Planning and Reporting) Regulations 2020:

- (1) For the purposes of section 94(2)(a) of the Act, the financial statements included in a budget must—
  - (a) contain a statement of capital works for the budget year and subsequent 3 financial years; and
  - (b) be in the form set out in the Local Government Model Financial Report.

# 1. Link to the Integrated Strategic Planning and Reporting Framework

This section describes how the Budget links to the achievement of the Council Plan within an overall integrated strategic planning and reporting framework. This framework guides the Council in identifying community needs and aspirations over the long term (Maroondah 2040 Community Vision, Financial Plan and Asset Plan), medium term (Council Plan 2021-2025 and Revenue and Rating Plan) and short term (Service Delivery Plans and Budget) and then holding itself accountable (Annual Report).

## 1.1 Legislative planning and accountability framework

The Budget is a rolling four-year plan that outlines the financial and non-financial resources that Council requires to achieve the strategic objectives described in the Council Plan. The diagram below depicts the integrated strategic planning and reporting framework that applies to local government in Victoria. At each stage of the integrated strategic planning and reporting framework there are opportunities for community and stakeholder input. This is important to ensure transparency and accountability to both residents and ratepayers.



Figure 1: Maroondah City Council's Integrated Planning Framework

Council's framework is underpinned by the shared long-term community vision outlined in *Maroondah 2040 'Our Future Together'*. Council has undertaken a review of *Maroondah 2040 'Our future together'* in consultation with the Maroondah community. The refreshed Community Vision was adopted in June 2021.

The community aspirations and priorities for the future of Maroondah have been grouped into eight broad outcome areas that provide the structure for the Council Plan 2021-2025 (Council Plan). These community outcome areas comprise:

- A safe, healthy and active community
- A prosperous and learning community
- A vibrant and culturally rich community
- A clean, green and sustainable community
- An accessible and connected community
- An attractive, thriving and well-built community
- An inclusive and diverse community
- A well governed and empowered community

The strategic direction through Maroondah 2040, the Council Plan, and the Financial Plan has resulted in detailed service delivery plans across each of Council's service areas. These plans are reviewed annually to ensure alignment with community needs and expectations.

The framework both feeds into and is supported by a number of other key planning documents – in particular Council's budget, legislated plans and strategies and a broad range of supporting strategies and policies adopted by Council.

To ensure Council has the capacity to work towards the achievement of the Maroondah 2040 Community Vision, a Financial Plan has been prepared to guide the financial resources of Council over the next 10 years. This plan is updated annually.

From the Financial plan evolves a Budget that provides specific targets in relation to financial resources for the next financial year and a framework to ensure strategies and commitments are transformed into 'on the ground' results. The Budget specifies goals against which Council can measure its progress and performance whilst also articulating sources of revenue and how that revenue is spent in delivering services to the community.

### **1.1.2 Key planning considerations**

Although councils have a legal obligation to provide some services— such as animal management, local roads, food safety and statutory planning—most council services are not legally mandated, including some services closely associated with councils, such as libraries, building permits and sporting facilities. Further, over time, the needs and expectations of communities can change. Therefore, councils need to have robust processes for service planning and review to ensure all services continue to provide value for money and are in line with community expectations. In doing so, councils should engage with communities to determine how to prioritise resources and balance service provision against other responsibilities such as asset maintenance and capital works.

Community consultation needs to be in line with a councils adopted Community Engagement Policy and Public Transparency Policy.

## 1.2 Our Purpose

### *Organisational Vision*

We will foster a prosperous, healthy and sustainable community.

### *Our Mission*

We are dynamic and innovative leaders, working in partnership to enhance community wellbeing.

### *Our Workplace Values*

- We are **ACCOUNTABLE** to each other and our community
- We collaborate in an adaptable and **SUPPORTIVE** workplace
- We **PERFORM** at our best
- We are open, honest, **INCLUSIVE** and act with integrity
- We ensure every voice is heard, valued and **RESPECTED**
- We are brave, bold and achieve **EXCELLENCE**

### 1.2.1 What Our Community Said

The Budget evolves from Maroondah 2040 - Our future together. Broad engagement was undertaken in both the development, and recent interim review, of the Maroondah 2040 Community Vision. This engagement included surveys, forums, workshops and events with community members, stakeholders, Advisory Committees and employees.

The Budget has also been informed by the outcomes of recent engagement undertaken for the Maroondah COVID-19 Recovery Plan, including over 3,000 community survey responses; and broad scale engagement for the Maroondah Liveability, Wellbeing and Resilience Strategy 2021-2031 during 2019 and 2020.

### 1.2.2 Deliberative Engagement

Over a period of six weeks, and ten sessions, a panel of 40 community members came together to deliberate on the topics of health and wellbeing; liveable communities; environment; and assets. The inputs and recommendations from this panel have informed the Finance Plan, Council Plan 2021-2025, and four-year Budget and will also inform a range of Council's future strategic work, projects and service delivery.

## 1.3 Strategic Objectives

The Council Plan articulates eight future outcome areas (strategic objectives), each with a set of four-year key directions (strategies), priority actions, Council Plan indicators (strategic indicators) and supporting strategies and plans. The priority actions (major initiatives) work towards the achievement of the key directions, and ultimately the outcome areas and vision outlined in *Maroondah 2040 'Our future together'*.

Council delivers services and initiatives under 14 major service areas. Each contributes to the achievement of the future outcome areas as set out in *Maroondah 2040 'Our future together'* and Council Plan. The Budget converts these services and initiatives into financial terms to ensure that there are sufficient resources for their achievement. The following table lists the eight community outcome areas as described in the Council Plan.

Outcome Area	Vision Statements
1. <i>A safe, healthy and active community</i>	In 2040, Maroondah will be a safe, healthy and active community where all people have the opportunity to experience enhanced levels of social, emotional and physical wellbeing.
2. <i>A prosperous and learning community</i>	In 2040, Maroondah will be a thriving regional centre of economic activity and education, where the sustainable growth of local businesses is supported, and diverse lifelong learning opportunities are accessible for all community members.
3. <i>A vibrant and culturally rich community</i>	In 2040, Maroondah will be a vibrant and creative community recognised for celebration of the arts, cultural expression and diverse entertainment options.
4. <i>A clean, green and sustainable community</i>	In 2040, Maroondah will be a resilient community committed to sustainable living, enhancing our natural environment, and providing leadership in responding to climate change.
5. <i>An accessible and connected community</i>	In 2040, Maroondah will be accessible for all ages and abilities with walkable neighbourhoods, sustainable transport options, and a safe integrated transport network.
6. <i>An attractive, thriving and well built community</i>	In 2040, Maroondah will be an attractive, sustainable and well built community with thriving activity centres and a network of neighbourhoods where everyone has the opportunity to live, work and play locally.
7. <i>An inclusive and diverse community</i>	In 2040, Maroondah will be an inclusive and equitable community where all people are valued, supported and socially connected, and diversity is embraced and celebrated.
8. <i>A well governed and empowered community</i>	In 2040, Maroondah will be an empowered community actively engaged in local decision making, led by an innovative community inspired Council that collaborates regionally and proactively champions local needs.

## 2. Services and service performance indicators

This section provides a description of the services and initiatives to be funded in the Budget for the 2023/2024 year and how these will contribute to achieving the strategic objectives outlined in the Council Plan. It also describes several initiatives and service performance outcome indicators for key areas of Council's operations. Council is required by legislation to identify major initiatives, initiatives and service performance outcome indicators in the Budget and report against them in their Annual Report to support transparency and accountability.

### 2.1 Outcome Area (Strategic Objective) 1: A safe, healthy and active community

Service and Description		2021/2022 Actual \$'000	2022/2023 Forecast \$'000	2023/2024 Budget \$'000
<b>Youth and Children's Services</b>				
<p>These services work to raise the wellbeing of Maroondah's children, young people and their families by performing a wide range of roles and functions. Key services and functions include:</p> <ul style="list-style-type: none"> <li>Youth development programs, individual support services and events for young people</li> <li>Occasional Care Services for children</li> <li>Information and education sessions for parents</li> <li>Professional learning program for early childhood educators</li> <li>Working with schools to enhance student wellbeing through the School Focussed Youth Service</li> <li>Maroondah Positive Education Network</li> <li>Capacity building initiatives for professionals including education and professional networks</li> <li>Supporting kindergartens</li> <li>Facility provision and management</li> <li>Community and online engagement</li> <li>Strategic planning, projects and sector development</li> </ul>	Inc	1,048	1,231	793
	Exp	2,888	3,347	2,847
	<b>Surplus / (deficit)</b>	<b>(1,840)</b>	<b>(2,116)</b>	<b>(2,054)</b>
<b>Community Health</b>				
<p>Council plays an instrumental role protecting and promoting the health and wellbeing of the community through education and prevention strategies while supporting sustainable safe environments. A broad range of proactive and reactive activities are undertaken to reduce public health risks that include:</p> <ul style="list-style-type: none"> <li>The registration and assessment of food and health businesses</li> <li>Statutory food and water sampling</li> <li>Communicable disease investigations</li> <li>Immunisation Services</li> <li>Preventative health services &amp; health promotion activities</li> <li>Environmental pollution and remediation activities</li> </ul> <p>The team also coordinates the Maroondah Liveability, Safety and Amenity Advisory Committee</p>	Inc	631	750	753
	Exp	1,547	1,544	1,661
	<b>Surplus / (deficit)</b>	<b>(916)</b>	<b>(794)</b>	<b>(908)</b>

Service and Description		2021/2022 Actual \$'000	2022/2023 Forecast \$'000	2023/2024 Budget \$'000
<b>Emergency and Recovery Management</b>				
The Emergency Management area facilitates Council's planning and readiness to mitigate, respond to and recover from emergencies within the municipality. The Emergency Management team take a lead role in supporting the emergency management partnership with eastern region Councils and resource sharing	Inc	93	-	-
	Exp	455	141	148
	<b>Surplus / (deficit)</b>	<b>(362)</b>	<b>(141)</b>	<b>(148)</b>
<b>Community Well Being</b>				
This team oversees the integrated planning and delivery of Council activities in accordance with organisational goals, objectives and budgets. The team facilitates: <ul style="list-style-type: none"> <li>community wellbeing initiatives, including developing a future operational model for the Croydon Community Wellbeing precinct</li> <li>disability advocacy,</li> <li>social research,</li> <li>community safety,</li> <li>and on-the-ground community development activities.</li> </ul> <p>It also leads Council policy development on social issues such as affordable housing and gender equity and gambling.</p> <p>The team supports the following Committees:</p> <ul style="list-style-type: none"> <li>Maroondah Access Inclusion and Equity,</li> <li>Maroondah Community Health and Wellbeing,</li> <li>Maroondah Disability Advisory,</li> <li>Maroondah Liveability Safety and Amenity,</li> <li>as well as the Maroondah Communities of Wellbeing initiative.</li> </ul> <p>In addition, the team oversees:</p> <ul style="list-style-type: none"> <li>Council's Community Grants funding program,</li> <li>supports the work of the Maroondah Liquor Accord, coordinates the Maroondah's Community Houses Network,</li> <li>supports Preventing Violence Against Women and gender equity activities,</li> <li>leads disability initiatives and advocacy</li> </ul>	Inc	8	219	1
	Exp	1,310	1,591	1,750
	<b>Surplus / (deficit)</b>	<b>(1,302)</b>	<b>(1,372)</b>	<b>(1,749)</b>

Service and Description		2021/2022	2022/2023	2023/2024
		Actual \$'000	Forecast \$'000	Budget \$'000
<b>Leisure and Aquatics, Stadiums, Golf and Sports fields</b>				
<p>These three (3) teams provide a broad range of services and activities from a range of community facilities and open space assets, to meet the needs of Maroondah's diverse community. The teams provide support, management and operation of Council's major leisure facilities, including:</p> <ul style="list-style-type: none"> <li>• Aquahub</li> <li>• Aquanation</li> <li>• Croydon Memorial Pool</li> <li>• Dorset Golf</li> <li>• Ringwood Golf</li> <li>• The Rings</li> <li>• Maroondah Nets; and</li> <li>• Maroondah Edge</li> </ul> <p>In addition, the Golf and sports fields team provides maintenance and renewal of Council's 48 sports fields, which includes cricket pitch turf management. The teams also have a strong focus on service co-ordination and policy development.</p>	Inc	13,668	21,496	23,365
	Exp	17,857	22,184	23,259
	<b>Surplus / (deficit)</b>	<b>(4,189)</b>	<b>(688)</b>	<b>106</b>
<b>Sports, Recreation and Events</b>				
<p>This team supports and encourages community involvement in physical activity via direct and indirect service provision through:</p> <ul style="list-style-type: none"> <li>• Casual and seasonal allocation of sports fields and pavilions;</li> <li>• Community Facilities Tenancy agreement development and management;</li> <li>• Events (including Maroondah Carols and Maroondah Festival); direct service provision, support and advice for community-based events;</li> <li>• Community sporting liaison and advocacy; capital works project planning and co-ordination;</li> <li>• Promotion of participation in physical activity; information dissemination and direct liaison with sport and recreation groups;</li> <li>• Leisure planning and policy development; and</li> </ul> <p>Facility management of 72 community buildings and club development initiatives.</p>	Inc	1,038	715	723
	Exp	1,889	1,480	1,416
	<b>Surplus / (deficit)</b>	<b>(851)</b>	<b>(765)</b>	<b>(693)</b>
<b>Maternal and Child Health Services</b>				
<p>This is a state-wide universal service for families with children from birth to school age. The service is delivered at seven Maternal and Child Health centres across the municipality and is provided in partnership with the Department of Families, Fairness &amp; Housing. Council also provides an enhanced MCH service focusing on children, mothers, fathers, parents and families at risk of poor health and community wellbeing outcomes. The service also works in close partnership with a wide range of external organisations such as Eastern Health, EACH, CYMHS (Child and Youth Mental Health Services), ECLC (Eastern Community Legal Centre) and Refugee Health Services to deliver innovative and targeted programs to ensure the wellbeing of children and families connected with the service.</p>	Inc	1,523	1,806	1,383
	Exp	2,902	3,360	3,048
	<b>Surplus / (deficit)</b>	<b>(1,379)</b>	<b>(1,554)</b>	<b>(1,665)</b>



## Major Initiatives (Priority Actions)

- 1) Review, update and implement Council's Physical Activity Strategy; and develop and implement a Stadium Sport Strategy
- 2) Finalise and implement the Maroondah Liveability, Wellbeing and Resilience Strategy 2021-2031 (including the Health and Wellbeing Action Plan and Positive Ageing Framework and Action Plan 2021-2025) in accordance with the Public Health and Wellbeing Act 2008
- 3) Work in partnership with a broad range of service providers and agencies, to develop and deliver services and cultural experiences in the Croydon Community Wellbeing Precinct
- 4) Continue to monitor the social and economic impacts of the COVID-19 pandemic and provide responses aligned to community needs
- 5) Work in partnership with the Victorian Government to support the construction of a new hospital in Maroondah to ensure the location and construction maximises community benefit

## Service Performance Indicators

Service	Indicator	Performance Measure	Computation
Aquatic Facilities	Utilisation	Utilisation of aquatic facilities. (Number of visits to aquatic facilities per head of population)	Number of visits to aquatic facilities / Population
Food Safety	Health And Safety	Critical and major non-compliance outcome notifications. (Percentage of critical and major non-compliance outcome notifications that are followed up by Council)	[Number of critical non-compliance outcome notifications and major non-compliance outcome notifications about a food premises followed up / Number of critical non-compliance outcome notifications and major non-compliance outcome notifications about food premises] x100
Maternal and Child Health	Participation	Participation in the MCH service. (Percentage of children enrolled who participate in the MCH service)	[Number of children who attend the MCH service at least once (in the financial year) / Number of children enrolled in the MCH service] x100
Maternal and Child Health	Participation	Participation in the MCH service by Aboriginal children. (Percentage of Aboriginal children enrolled who participate in the MCH service)	[Number of Aboriginal children who attend the MCH service at least once (in the financial year) / Number of Aboriginal children enrolled in the MCH service] x100

## 2.2 Outcome Area (Strategic Objective) 2: A prosperous and learning community

Service and Description		2021/2022	2022/2023	2023/2024
		Actual \$'000	Forecast \$'000	Budget \$'000
<b>Business &amp; Activity Centre Development</b>				
<p>The key focus of these services is to strengthen the local economy, recognising that a healthy community is built on a strong local economy. The team stewards investment attraction and development of the:</p> <ul style="list-style-type: none"> <li>the Ringwood Metropolitan Activity Centre</li> <li>Croydon Major Activity Centre</li> <li>and 31 Local centres across the municipality</li> </ul> <p>as well as the Bayswater Business Precinct which is a precinct of regional significance shared with Knox and Yarra Ranges City Councils.</p> <p>The team delivers a collaborative co-workspace, business programs, workshops and events and information all designed to develop, strengthen, connect and celebrate our businesses as well as developing partnerships which are critical to delivery such as:</p> <ul style="list-style-type: none"> <li>business</li> <li>investors</li> <li>governments</li> <li>education providers and others.</li> </ul>	Inc	125	277	274
	Exp	1,298	1,460	1,458
	<b>Surplus / (deficit)</b>	<b>(1,173)</b>	<b>(1,183)</b>	<b>(1,184)</b>
<b>Libraries</b>				
<p>Maroondah City Council provides two library facilities – one in Realm and one in Croydon, delivered under a regional Business Enterprise partnership model with the Eastern Regional Libraries Corporation.</p>	Inc	-	-	-
	Exp	3,061	3,085	3,156
	<b>Surplus / (deficit)</b>	<b>(3,061)</b>	<b>(3,085)</b>	<b>(3,156)</b>

### Major Initiatives (Priority Action)

- 6) Advance planning to reinforce the sense of place and Local Neighbourhoods to enable people the choice to live local through the provision of services and daily needs from across a network of neighbourhoods within Maroondah
- 7) Work in partnership to implement the Bayswater Business Precinct Transformation Strategy and investigate and implement innovative opportunities to enhance business capability, skill development, employment and education pathways for the manufacturing sector
- 8) Work in partnership to plan for and support the Victorian Government three- and four year old kindergarten reforms, including advocating for funding at all levels of Government for new and redeveloped facilities to enable these reforms in Maroondah
- 9) Implement the Ringwood Metropolitan Activity Centre Master Plan including enhancing the Maroondah Highway boulevard and Staley Gardens
- 10) Successfully transition the Eastern Regional Libraries service to a Beneficial Enterprise Model

### Service Performance Indicators

Service	Indicator	Performance Measure	Computation
Libraries	Participation	Library membership (Percentage of the population that are registered library members)	[Number of registered library members / Population] x100

## 2.3 Outcome Area (Strategic Objective) 3: A vibrant and culturally rich community

Service and Description		2021/2022	2022/2023	2023/2024
		Actual \$'000	Forecast \$'000	Budget \$'000
<b>Arts and Cultural Development</b>				
Arts, creativity and cultural vitality are a key part of Maroondah's liveability. This team presents, supports and facilitates a wide range of creative opportunities across Maroondah, ensuring a culturally rich and vibrant municipality in line with the community's aspirations.	Inc	213	337	352
	Exp	1,270	1,464	1,566
	<b>Surplus / (deficit)</b>	<b>(1,057)</b>	<b>(1,127)</b>	<b>(1,214)</b>
<p>The team develops and delivers dynamic and exciting arts programming for all ages and abilities within high calibre indoor and outdoor arts spaces. All art forms are included, from visual arts to music, from performance to digital media. Innovative visual and performing arts programming, including arts incubators and the R &amp; M McGivern Prize valued at \$25,000, bring highly skilled artists and a wide range of visitors to Maroondah from across the eastern region and beyond.</p>				
<b>Karralyka Centre</b>				
This is a premier theatre and function centre in Melbourne's eastern suburbs and the only such facility of this size in Maroondah. The theatre has a seating capacity of 430 and delivers a season of theatre for the community including:	Inc	2,227	3,160	3,342
	Exp	3,348	3,475	3,447
	<b>Surplus / (deficit)</b>	<b>(1,121)</b>	<b>(315)</b>	<b>(105)</b>
<ul style="list-style-type: none"> <li>• Morning Melodies</li> <li>• children's theatre and drama workshops</li> <li>• comedy</li> <li>• musical and</li> <li>• dramatic performances</li> </ul> <p>Karralyka partners with local theatre groups to promote and develop performing arts in the community. The theatre generates positive demand as a 'venue for hire', and regularly hosts local school and corporate performances and seminars. Karralyka is a flexible function and conference venue with a total capacity for 550 seated guests. Karralyka manages its food and beverage operations in-house. The kitchen facilities at Karralyka are also used to prepare food for Council's Meals on Wheels service (including Knox City Council and emergency supply as required). The Maroondah Federation Estate and Maroondah Community Halls are also managed through Karralyka.</p>				

### Major Initiatives (Priority Actions)

- 11) Design the Karralyka redevelopment, and undertake staged redevelopment works
- 12) Implement *the Arts and Cultural Development Strategy 2020-2025* and work with the Maroondah Arts Advisory Committee to maximise arts and cultural opportunities across Maroondah

## 2.4 Outcome Area (Strategic Objective) 4: A clean, green and sustainable community

Service and Description		2021/2022	2022/2023	2023/2024
		Actual \$'000	Forecast \$'000	Budget \$'000
<b>Natural Environment (bushland Management, Parks and Open Space, and Tree Maintenance)</b>				
<p>There are three (3) distinct teams that maintain and manage aspects of Maroondah's Natural Environment, including Bushland Management, Parks and Open Space, and Tree Maintenance.</p> <p>The Bushland Management team maintains over 50 bushland reserves, which involves proactively supporting and protecting biodiversity and maintaining appropriate fire breaks. The team also works closely and proactively with Council's bush reserve 'Friends of Groups' to support and assist with the maintenance of Maroondah's Bushland Reserves.</p> <p>The Parks and Open Space team maintains Maroondah's extensive parks and gardens, including proactive and reactive maintenance of landscaped areas, and grass mowing.</p> <p>The Tree Maintenance team manage power line clearance, the reactive tree maintenance program, tree data capture program and Council's Tree Improvement program (which includes tree planting in streets and reserves).</p>	Inc	50	50	60
	Exp	10,484	10,474	10,688
	<b>Surplus / (deficit)</b>	<b>(10,434)</b>	<b>(10,424)</b>	<b>(10,628)</b>
<b>Waste Management</b>				
<p>This team provides residential and commercial waste services to the Maroondah community, including public recycling bins, street litter bins, parks and reserves bins and Council facilities bins. They manage kerbside collection, receipt and sorting, green organics, land fill supply and hard waste contracts. Services also include the on-call hard waste collection, a schools and community waste education program, and planning to meet future waste management needs, including the rollout of the new Food and Garden Organics (FOGO) service.</p>	Inc	139	-	-
	Exp	15,791	18,491	20,435
	<b>Surplus / (deficit)</b>	<b>(15,652)</b>	<b>(18,491)</b>	<b>(20,435)</b>

### Major Initiatives (Priority Actions)

- 13) Work in partnership to deliver the staged implementation of the Reimagining Tarralla Creek project
- 14) Implement Council's *Sustainability Strategy 2022-2031*, including development of a Climate Change Plan integrating carbon reduction and climate adaptation measures
- 15) Develop and implement *Council's Waste, Litter and Resource Recovery Strategy 2020-2030*
- 16) Prepare and implement a series of Biolink Action Plans that implement the Maroondah Habitat Connectivity Study
- 17) Implement a streetscape enhancement program, including a significant increase in tree planting

### Service Performance Indicators

Service	Indicator	Performance Measure	Computation
Waste management	Waste Diversion	Kerbside collection waste diverted from landfill. (Percentage of recyclables and green organics collected from kerbside bins that is diverted from landfill)	[Weight of recyclables and green organics collected from kerbside bins / Weight of garbage, recyclables and green organics collected from kerbside bins] x100

## 2.5 Outcome Area (Strategic Objective) 5: An accessible and connected community

Service and Description		2021/2022	2022/2023	2023/2024
		Actual	Forecast	Budget
		\$'000	\$'000	\$'000
<b>Asset Management</b>				
<p>The Asset Management team provides specialist advice and support to facilitate improved asset management capabilities for the organisation, including:</p> <ul style="list-style-type: none"> <li>Strategic asset management</li> <li>Implementation and development of Council's corporate asset and works management system</li> <li>Management of all corporate data relating to Council's assets</li> <li>Cyclical proactive inspections of Council's assets in accordance with Council's Road Management Plan; and</li> </ul> <p>Development of Council's annual capital works programs relating to roads, car parks, laneways, shared paths, community facilities, and open space assets</p>	Inc	40	14,991	46
	Exp	1,644	16,811	1,932
	<b>Surplus / (deficit)</b>	<b>(1,604)</b>	<b>(1,820)</b>	<b>(1,886)</b>
<b>Engineering Services</b>				
<p>Engineering Services provides professional advice and technical expertise in a wide range of infrastructure areas including traffic and transport investigations, strategic transportation issues, stormwater drainage investigations and flood management strategies.</p> <p>The team is also responsible for various statutory approval functions in relation to private developments including:</p> <ul style="list-style-type: none"> <li>assessment of engineering and construction and management plans,</li> <li>assessment and approval of report and consents,</li> <li>asset protection and other engineering applications,</li> <li>supervision of engineering works relating to developments along with construction site and</li> <li>general infrastructure compliance activities.</li> </ul> <p>The team is responsible for the engineering related component of Council's Capital Works Program including:</p> <ul style="list-style-type: none"> <li>management of design consultants,</li> <li>the tendering and contract process, and</li> </ul> <p>the supervision of construction works.</p>	Inc	1,046	1,197	1,374
	Exp	2,295	2,362	2,286
	<b>Surplus / (deficit)</b>	<b>(1,249)</b>	<b>(1,165)</b>	<b>(912)</b>

### Major Initiatives (Priority Actions)

- 18) Work in partnership with the Victorian Government to implement road improvement works at: New Street, Ringwood; Reilly Street and Wantirna Road, Ringwood; Eastfield Road, Ringwood East; and Plymouth Road and Kirtain Drive, Croydon. Undertake carpark improvement works at: McAlpin Reserve, Ringwood North; and Dorset Recreation Reserve, Croydon
- 19) Design and construct an activity centre carpark in Ringwood
- 20) Work in partnership with the Victorian Government to support the removal of level crossings at Bedford Road Ringwood; Dublin Road Ringwood East and Coolstore Road Croydon; and the construction of new stations at Ringwood East and Croydon

- 21) Advocate to the Australian and Victorian Governments for the provision of new and upgraded transportation infrastructure in Maroondah
- 22) Work in partnership to undertake renewal works on the Mullum Mullum Creek and Colchester Road shared trails; and continue footpath construction in the Principle Pedestrian Network

## 2.6 Outcome Area (Strategic Objective) 6: An attractive, thriving and well built community

Service and Description		2021/2022	2022/2023	2023/2024
		Actual	Forecast	Budget
		\$'000	\$'000	\$'000
<b>Building Services</b>				
<p>The Building Services team ensures the compliance of existing and proposed buildings in Maroondah with the Building Act and Regulations and provides advice on variations to Building Regulations and swimming pool/spa safety barriers, building permits and inspections.</p> <p>The Building Services team also issue building permits for building works and conduct the inspections related to the permits issued.</p> <p>The team perform a statutory function relating to report and consent (dispensation) applications and Hoarding Permits under the Building Regulations, co-ordinate Section 29A reports for demolition and provide property and building permit information on application.</p>	Inc	576	787	548
	Exp	1,232	1,501	1,473
	<b>Surplus / (deficit)</b>	<b>(656)</b>	<b>(714)</b>	<b>(925)</b>
<b>Built Environment</b>				
<p>This team provides pro-active and reactive maintenance of Council's infrastructure assets including roads, footpaths and drains. The team also provides pro-active cleaning of all drainage pits within road reserves, programmed street sweeping, public toilet &amp; BBQ cleaning, graffiti removal, and plant and fleet management for all Council's vehicles (including the workshop).</p>	Inc	109	87	80
	Exp	7,557	7,657	7,833
	<b>Surplus / (deficit)</b>	<b>(7,448)</b>	<b>(7,570)</b>	<b>(7,753)</b>
<b>Statutory Planning</b>				
<p>Council has the responsibility for delivering town planning land use and development advice and assessments to diverse residential and commercial communities. These residential and commercial land uses are set in a unique urban environment with high levels of amenity protected by various landscape and environmental controls as set out in the Maroondah Planning Scheme.</p> <p>The role of statutory planning is to manage and consult with the community on changes and ensure that such changes are to the social, environmental and economic betterment of the City.</p> <p>\$4.0M income is restricted for Public Open Space.</p>	Inc	5,054	6,608	6,498
	Exp	2,842	2,904	2,910
	<b>Surplus / (deficit)</b>	<b>2,212</b>	<b>3,704</b>	<b>3,588</b>

Service and Description		2021/2022	2022/2023	2023/2024
		Actual	Forecast	Budget
		\$'000	\$'000	\$'000
<b>Strategic Planning and Sustainability</b>				
This function carries oversight of the Maroondah Planning Scheme to ensure efficient and effective economic, social and environmental outcomes for the City, this includes: <ul style="list-style-type: none"> <li>• reviewing the Maroondah Planning Scheme,</li> <li>• undertaking supporting strategic studies such as neighbourhood character and vegetation,</li> <li>• preparing housing strategies and structure plans for activity centres,</li> <li>• identifying and recommending places of heritage significance,</li> <li>• preparing and considering planning scheme amendments,</li> <li>• and working in partnership with a range of stakeholders to deliver projects such as Greening the Greyfields.</li> </ul>	Inc	1,093	1,072	694
	Exp	2,467	3,075	2,505
	<b>Surplus / (deficit)</b>	<b>(1,374)</b>	<b>(2,003)</b>	<b>(1,811)</b>
This function also assists with the development and implementation of integrated and sustainable transport services for the community along with a range of environmental sustainability initiatives and programs for both the community and Council services. This includes support for the Eastern Alliance for Greenhouse Action (EAGA), a formal collaboration of eight Councils in Melbourne's east, working together on regional programs that reduce greenhouse gas emissions and facilitate regional adaptation. The team also supports the Maroondah Environment Advisory Committee.				

### Major Initiatives (Priority Actions)

- 23) Develop a new Croydon Structure Plan and prepare a planning scheme amendment to incorporate the policy into the Maroondah Planning Scheme
- 24) Work in partnership to implement the Greening the Greyfields project to facilitate a sustainable approach to urban redevelopment in identified residential precincts
- 25) Undertake the staged redevelopment of the Croydon Community Wellbeing Precinct
- 26) Undertake flood mitigation works in New Street, Ringwood, Sherbrook Avenue catchment in Ringwood, and Scenic Avenue and Wingate Avenue catchments in Ringwood East; and work in partnership to develop flood mitigation solutions for central Croydon

### Service Performance Indicators

Service	Indicator	Performance Measure	Computation
Statutory Planning	Service standard	Planning applications decided within required timeframes (percentage of regular and VicSmart planning application decisions made within legislated timeframes)	[Number of planning application decisions made within 60 days for regular permits and 10 days for VicSmart permits / Number of planning application decisions made] x100
Roads	Condition	Sealed local roads below the intervention level (percentage of sealed local roads that are below the	[Number of kilometres of sealed local roads below the renewal intervention level set by Council / Kilometres of sealed local roads] x100

renewal intervention level set by Council and not requiring renewal)

## 2.7 Outcome Area (Strategic Objective) 7: An inclusive and diverse community

Service and Description		2021/2022	2022/2023	2023/2024
		Actual	Forecast	Budget
		\$'000	\$'000	\$'000
<b>Aged and Disability Services</b>				
Council provides the Commonwealth Home Support Program (CHSP) which includes: Delivered Meals; Social Support Groups; and Occupational Therapy services to eligible residents who are 65 years of age or more (50+ years for people of Aboriginal and/or Torres Strait Islander identity). CHSP is for people who require support to remain independent and safe in their home, maximise their wellbeing and connected to their community.  The team also provides support for residents under the age of 65 years who need assistance to navigate and/or advocate for access and supports through National Disability Insurance Scheme (NDIS).  The Maroondah Connect program provides a local point of contact for Maroondah residents who have difficulty navigating and accessing the new service systems and local services and need person-centred, local solutions to respond to the various needs due to vulnerability or risk of adverse outcomes. The team provide community outings and events for seniors such as: <ul style="list-style-type: none"> <li>Library, shopping &amp; outings</li> <li>Carer support groups</li> <li>Buried in Treasures (BITS) peer support (for people affected by hoarding) and</li> <li>offer support to Senior Citizens Clubs and other older persons groups</li> </ul> The Active and Health Ageing Initiative engages community partners to establish sustainable wellbeing-related activities for older residents. Short courses, seminars and forums are run to enhance people's capacity to make positive changes to their living situations, independence and wellbeing (for example: Buried in Treasures for people affected by hoarding; Good Food for Me to improve nutrition and independence in meal preparation).	Inc	2,039	2,144	2,110
	Exp	3,235	3,305	3,602
	<b>Surplus / (deficit)</b>	<b>(1,196)</b>	<b>(1,161)</b>	<b>(1,492)</b>

### Major Initiatives (Priority Actions)

- 27) Investigate and implement additional female changing facilities at local sporting venues
- 28) Implement the *Gender Equality Act 2020*, including the *Maroondah Gender Equality Action Plan 2021-2025*
- 29) Continue to monitor and respond to Australian Government Aged Care Reforms to ensure that Council services adapt appropriately to meet current and future community needs, and advocate for ongoing support and care for Maroondah senior citizens



## 2.8 Outcome Area (Strategic Objective) 8: A well governed and empowered community

Service and Description		2021/2022 Actual \$'000	2022/2023 Forecast \$'000	2023/2024 Budget \$'000
<b>Communications &amp; Engagement</b>				
<p>This team has both a corporate and an operational responsibility for the management of communications, public relations, media and engagement for Council promoting the work and achievements of Council and keeping the community informed and engaged. They provide information and promotion on all Council services, Communication activities and events across a range of channels. Activities include:</p> <ul style="list-style-type: none"> <li>• advertising and newsletters</li> <li>• communication and advocacy campaigns</li> <li>• Corporate identity and marketing</li> <li>• Council branding</li> <li>• development of style guides and related policies</li> <li>• eNewsletters</li> <li>• internal communications and Intranet</li> <li>• Management of corporate and civic events</li> <li>• Management of Council's e-Communications</li> <li>• production of publications</li> <li>• social media and websites</li> </ul>	Inc	-	4	-
	Exp	1,644	2,009	2,527
	<b>Surplus / (deficit)</b>	<b>(1,644)</b>	<b>(2,005)</b>	<b>(2,527)</b>
<b>Customer Service</b>				
<p>This team manages and operates Council's multi-channel Contact Centre, including inbound and outbound telephone enquiries, live chat, and a range of digital channels. The provision of in-person customer contact via service centres is also delivered in Realm and Croydon Library. They seek to be a responsive customer service and assist the organisation to connect its services to the community as a centralised point of contact to access Council services. The Customer Service team operates a 10-seat call centre and two Customer Service centres (at Croydon and Realm) that support in-person enquiries, community information, and customer payments. The Customer Service team directly answers and responds to over 100,000 phone calls, 22,147 live chats (including Facebook messenger, SMS &amp; Snap Send Solve) and over 27,000 receipting transactions per annum</p>	Inc	-	-	-
	Exp	1,423	1,465	1,309
	<b>Surplus / (deficit)</b>	<b>(1,423)</b>	<b>(1,465)</b>	<b>(1,309)</b>
<b>Governance &amp; Procurement</b>				
<p>This team provides administration and civic support to Councillors, develops Council agendas and minutes, organises citizenship ceremonies, ensures Council-wide statutory compliance and provides governance advice to Council. They also assist Council's Service Areas in the best value purchasing of goods and services through the strategic development and co-ordination of the purchasing, tendering and contract management processes.</p>	Inc	113	34	-
	Exp	750	851	978
	<b>Surplus / (deficit)</b>	<b>(637)</b>	<b>(817)</b>	<b>(978)</b>

Service and Description		2021/2022	2022/2023	2023/2024
		Actual	Forecast	Budget
		\$'000	\$'000	\$'000
<b>Council Planning</b>				
<p>The team oversees the development and implementation of the:</p> <ul style="list-style-type: none"> <li>community vision,</li> <li>Maroondah 2040 (to become Maroondah 2050),</li> <li>coordinates the development and implementation of the Maroondah Health and Wellbeing Plan,</li> <li>Disability Policy and Action Plan</li> <li>and Reconciliation Action Plan.</li> </ul> <p>The team also coordinates:</p> <ul style="list-style-type: none"> <li>the preparation of the Annual Report and Council Plan</li> <li>facilitates service delivery planning across the organisation</li> <li>coordinates reporting on the Local Government Performance Reporting Framework</li> <li>and supports organisation wide policy development and strategy development.</li> </ul>	Inc	-	-	-
	Exp	216	276	463
	<b>Surplus / (deficit)</b>	<b>(216)</b>	<b>(276)</b>	<b>(463)</b>
<b>Executive Office</b>				
<p>The Chief Executive Officer oversees total management of the Council and is responsible for high level decisions regarding policy and strategy and is the main point of communication between Council and corporate operations. The Executive team provides support for the Mayor and Councillors and Corporate Management Team and coordinates key stakeholder management and advocacy effort.</p>	Inc	4	5	5
	Exp	1,180	1,475	1,737
	<b>Surplus / (deficit)</b>	<b>(1,176)</b>	<b>(1,470)</b>	<b>(1,732)</b>
<b>Asset Projects and Facilities</b>				
<p>The Projects and Facilities team is responsible for the delivery of facility and open space capital works projects, as well as the proactive and reactive maintenance of all of Maroondah's community facility assets. Specific team functions includes:</p> <ul style="list-style-type: none"> <li>Design and construction management</li> <li>Contract administration</li> <li>Regulatory/compliance inspections/assessments</li> <li>Repairs/rectification</li> <li>Building Access and security management</li> </ul> <p>In addition, the team works closely with the users and operational managers on all aspects of Maroondah's community facility assets.</p>	Inc	13	-	-
	Exp	2,848	2,364	2,291
	<b>Surplus / (deficit)</b>	<b>(2,835)</b>	<b>(2,364)</b>	<b>(2,291)</b>

Service and Description		2021/2022	2022/2023	2023/2024
		Actual	Forecast	Budget
		\$'000	\$'000	\$'000
<b>Financial Services</b>				
<p>This team provides financial management that complies with legislative requirements and ensures that planning and budgeting activities meet Maroondah's vision and the long-term financial sustainability of Council. The services include:</p> <ul style="list-style-type: none"> <li>• accounts payable,</li> <li>• financial accounting (including reconciliations, financial accounts and statutory returns),</li> <li>• management accounting (including annual budget, monitoring and reporting)</li> <li>• and strategic project analysis.</li> </ul> <p>The payroll team manages payroll systems and processes, remuneration services, reporting and policy development and review.</p>	Inc	9,898	131	138
	Exp	9,148	1,305	1,034
	<b>Surplus / (deficit)</b>	<b>750</b>	<b>(1,174)</b>	<b>(896)</b>
<b>Realm Operations</b>				
<p>This team provides operational support for the Realm Complex consisting of the public building (Realm West) and the administration building (Realm East). Service includes:</p> <ul style="list-style-type: none"> <li>• room bookings and setup</li> <li>• catering, car parking</li> <li>• building maintenance requests</li> <li>• courier services</li> <li>• management of the cleaning contract and the broader facility.</li> </ul>	Inc	13	35	40
	Exp	878	865	895
	<b>Surplus / (deficit)</b>	<b>(865)</b>	<b>(830)</b>	<b>(855)</b>
<b>COVID-19 Pandemic</b>				
<p>Specific funding made available for Council to assist towards community recovery and relief as a result of the impacts of the COVID-19 pandemic.</p>	Inc	911	298	-
	Exp	1,363	468	5
	<b>Surplus / (deficit)</b>	<b>(452)</b>	<b>(170)</b>	<b>(5)</b>

Service and Description		2021/2022	2022/2023	2023/2024	
		Actual	Forecast	Budget	
		\$'000	\$'000	\$'000	
<b>Workplace People &amp; Culture</b>					
<p>This service provides a comprehensive range of organisational management and employee support including:</p> <ul style="list-style-type: none"> <li>• advisory services for both internal and external candidates seeking employment opportunities within Council</li> <li>• corporate change management and process improvement activities</li> <li>• employee and industrial relations advice</li> <li>• employee and leadership development</li> <li>• employee engagement and cultural development</li> <li>• employment contracts management</li> <li>• enterprise agreement negotiation and award interpretation</li> <li>• induction</li> <li>• job design and analysis</li> <li>• remuneration and benchmarking</li> <li>• selection and recruitment</li> <li>• workforce planning</li> <li>• workplace relations management</li> </ul> <p>The team also provide management of Council's safety management system which includes:</p> <ul style="list-style-type: none"> <li>• reviewing and updating OH&amp;S policies;</li> <li>• OH&amp;S training;</li> <li>• hazard identification;</li> <li>• inspections and reporting</li> <li>• OH&amp;S consultative processes;</li> <li>• Advisory services for the community, particularly relating to OH&amp;S requirements for Council's facilities and buildings.</li> </ul> <p>The WorkCover and Injury management aspect of the service involves management of:</p> <ul style="list-style-type: none"> <li>• rehabilitation and the return to work program</li> <li>• the employee assistance program</li> <li>• employees' health and wellbeing initiatives and</li> <li>• development of associated policies</li> </ul>	Inc	-	-	-	
		Exp	2,245	2,445	2,507
		<b>Surplus / (deficit)</b>	<b>(2,245)</b>	<b>(2,445)</b>	<b>(2,507)</b>

Service and Description		2021/2022	2022/2023	2023/2024
		Actual	Forecast	Budget
		\$'000	\$'000	\$'000
<b>Cyber and Technology</b>				
This team provides core services and support to internal Council employees which indirectly benefits the community through the provision of information technology infrastructure and systems to all Council teams, enabling efficient and effective service delivery to the community. They provide back of house technical support for Council's public facing websites; the enablement and provision of secure electronic transactions through Council's eServices; and a public facing online mapping system for the community to access via Council's primary website.	Inc	-	3	-
	Exp	4,784	5,609	6,003
	<b>Surplus / (deficit)</b>	<b>(4,784)</b>	<b>(5,606)</b>	<b>(6,003)</b>
<b>Local Laws</b>				
The Local Laws Team provides a broad range of services including the registration and management of domestic animals, ensuring the management of safe and accessible car parking, protection of resident and business amenity and safety, fire prevention, and managing Maroondah's school crossings. Undertakes the appeals and prosecution processes (where applicable) for the organisation's compliance teams	Inc	2,737	3,069	3,179
	Exp	3,606	3,716	4,116
	<b>Surplus / (deficit)</b>	<b>(869)</b>	<b>(647)</b>	<b>(937)</b>
<b>Revenue</b>				
This team provides, develops and implements: <ul style="list-style-type: none"> <li>Revenue policy and strategy development,</li> <li>the annual rating strategy,</li> <li>statutory declarations and notices,</li> <li>and rate and charge generation.</li> <li>They also issue rate notices,</li> <li>develops revenue projections,</li> <li>manage concessions and leads Council's debt recovery.</li> <li>Pay the State Government for general property valuations,</li> <li>supplementary rating valuations,</li> <li>non-rating valuations,</li> <li>the Fire services Levy</li> <li>collects reviews from rateability of properties.</li> </ul>	Inc	282	281	373
	Exp	1,316	1,456	1,670
	<b>Surplus / (deficit)</b>	<b>(1,034)</b>	<b>(1,175)</b>	<b>(1,297)</b>
<b>Property Management</b>				
This team Manages Council's property and leases portfolio.	Inc	520	643	688
	Exp	423	413	370
	<b>Surplus / (deficit)</b>	<b>97</b>	<b>230</b>	<b>318</b>

Service and Description		2021/2022	2022/2023	2023/2024
		Actual	Forecast	Budget
		\$'000	\$'000	\$'000
<b>Risk, Information and Integrity Management</b>				
<p>This team oversees the implementation of the risk management framework across Council, the development of risk treatment plans and administration of the risk register. They also provide risk management advice and training to Council service areas. Mitigation of Council's liability is achieved through effective claims management, and the team also maintains appropriate insurance cover for insurable assets and liabilities. They also provides administration of Council's corporate recordkeeping system which includes:</p> <ul style="list-style-type: none"> <li>• mail processing</li> <li>• systems management and file movement</li> <li>• archival, retrieval</li> <li>• FOI</li> <li>• privacy &amp; Fraud Mitigation</li> </ul>	Inc	4	1,148	1
	Exp	2,332	2,436	2,967
	<b>Surplus / (deficit)</b>	<b>(2,328)</b>	<b>(1,288)</b>	<b>(2,966)</b>

### Major Initiatives

- 30) Advocate on key local issues on behalf of the Maroondah community, including in the lead up to the Australian and Victorian Government elections in 2024/25 and 2026/27
- 31) Implement and deploy the *Customer Service Strategy 2020* that will continue to advance Council's commitment to be highly responsive and customer focused
- 32) Work in partnership with the Victorian Electoral Commission to coordinate a Council Election in October 2024 for the 2024-2028 period
- 33) Develop a strategy for Connected Communities involving digitising metrics to understand and respond efficiently to community needs.
- 34) Enhance connections between Council's statutory committees (including advisory committees) and the Integrated Planning Framework to ensure alignment with emerging community priorities
- 35) Engage the community in developing a new Community Vision and prepare the *Council Plan 2025-2029* following election of a new Council
- 36) Undertake a review of a range of Council technological systems
- 37) Evolve organisational capacity and implement systems to minimise risks to cybersecurity impacts

### Service Performance Indicators

Service	Indicator	Performance Measure	Computation
Governance	Consultation and engagement	Satisfaction with community consultation and engagement. (Community satisfaction rating out of 100 with the consultation and engagement efforts of Council)	Community satisfaction rating out of 100 with how Council has performed on community consultation and engagement
Animal Management	Health and safety	Animal management prosecutions. (Percentage of animal management prosecutions which are successful)	Number of successful animal management prosecutions / Total number of animal management prosecutions

## 2.9 Reconciliation with budgeted operating result

(Note: This reconciles to the budgeted Comprehensive Result from Operations as shown on the Comprehensive Income Statement included in Section 4

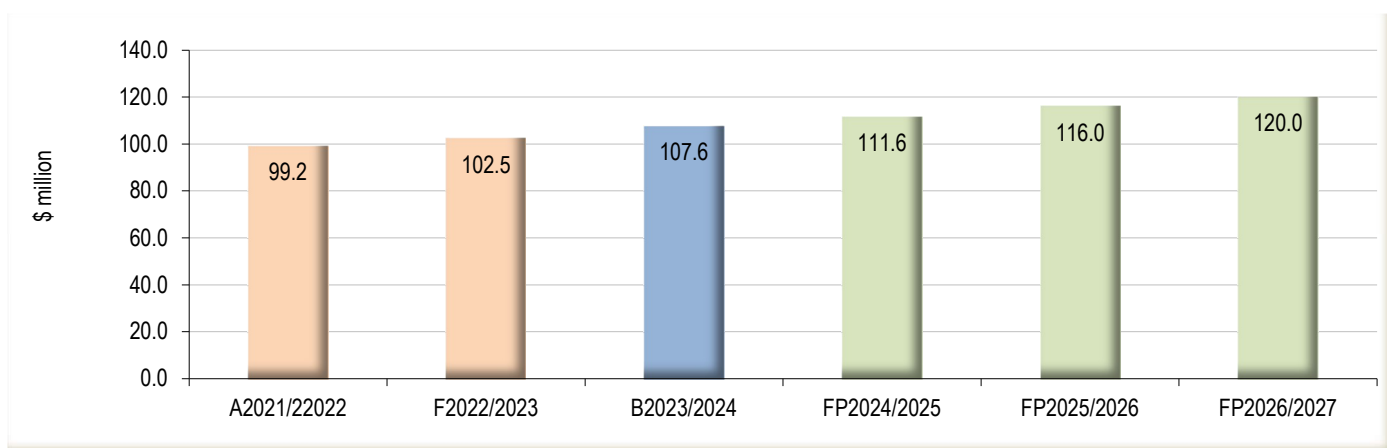
	Surplus/ (Deficit) \$'000	Expenditure \$'000	Revenue \$'000
A safe, healthy and active community	(7,113)	34,130	27,017
A prosperous and learning community	(4,340)	4,614	274
A vibrant and culturally rich community	(1,319)	5,013	3,694
A clean, green and sustainable community	(31,063)	31,123	60
An accessible and connected community	(2,798)	4,218	1,420
An attractive, thriving and well built community	(6,901)	14,721	7,820
An inclusive and diverse community	(1,492)	3,602	2,110
A well governed and empowered community	(24,448)	28,872	4,424
<b>Total services and initiatives</b>	<b>(79,474)</b>	<b>126,293</b>	<b>46,819</b>
<b>Expenses added in:</b>			
Depreciation	28,862		
Amortisation	1,523		
Other non-attributable	93		
<b>Surplus/(Deficit) before funding sources</b>	<b>(109,952)</b>		
<b>Funding sources</b>			
Rates and charges	107,639		
Funding assistance	5,100		
Capital grants & Contributions	32,476		
Interest	1,132		
<b>Total funding sources</b>	<b>146,347</b>		
<b>Surplus for the year</b>	<b>36,395</b>		

### 3. Summary of financial position

This section considers the long-term financial projections of the Council. The Act and Regulations require a Financial Plan to be prepared covering both financial and non-financial resources and including financial performance indicators for at least the next four financial years to support the Council Plan. Council prepares the Financial Plan for the next ten years from which the financial statements are derived.

Key budget information is provided below about the rate and charges; comprehensive result; cash and investments; capital expenditure; financial position (working capital) and financial sustainability of the Council.

#### 3.1 Total Rates & Charges



A = Actual F = Forecast B = Budget FP = Financial Plan estimates

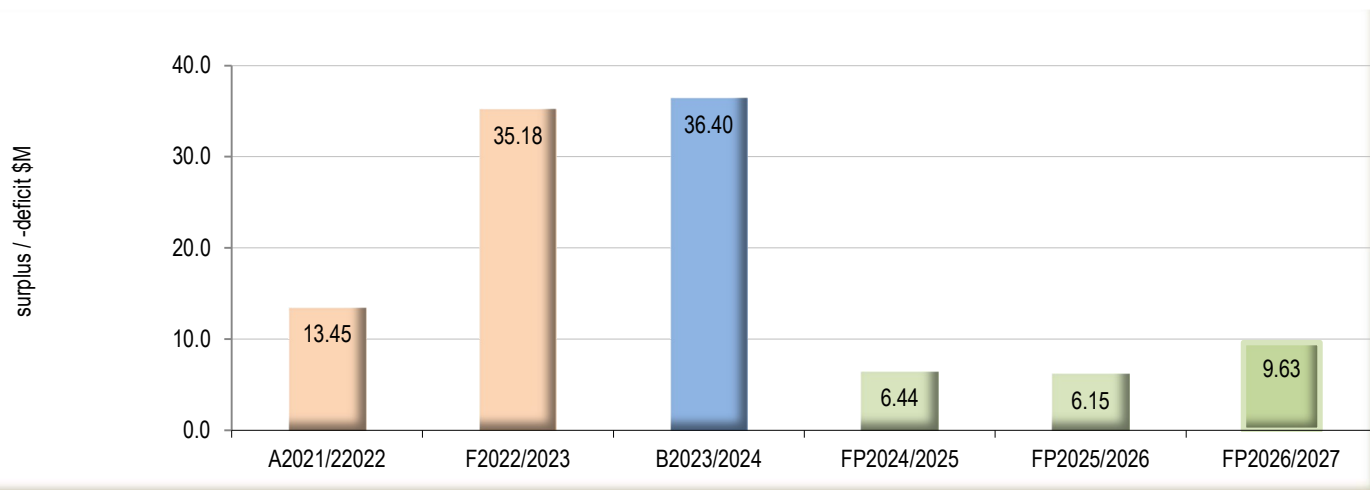
Source: Section 5

Rates will increase by 3.50% (as applied to the Base Average Property Rate in accordance with ESC formulae) and waste charges to increase by 9.80% in 2023/2024 year in line with contract obligations and planning the implementation of Victoria’s Recycling Policy. Total rates and charges of \$107.64 million, which includes \$0.51 million generated from supplementary rates. This rate increase is in line with Council’s rating strategy.

Future rate increases are tied to the assumed rate cap each year based on predicted annual CPI increases (as applied to the Base Average Property Rate in accordance with ESC formulae). Waste charges are estimated to increase by 9.80% in 2023/2024, 5.1% in 2024/2025, 6.0% in 2025/2026 and by 4.5% in 2026/2027. The increase in the waste charge is to anticipate the State requirements of the circular economy and ensuring Council meets the required outcomes of the State Government’s Policy Paper ‘Transforming Recycling in Victoria’.



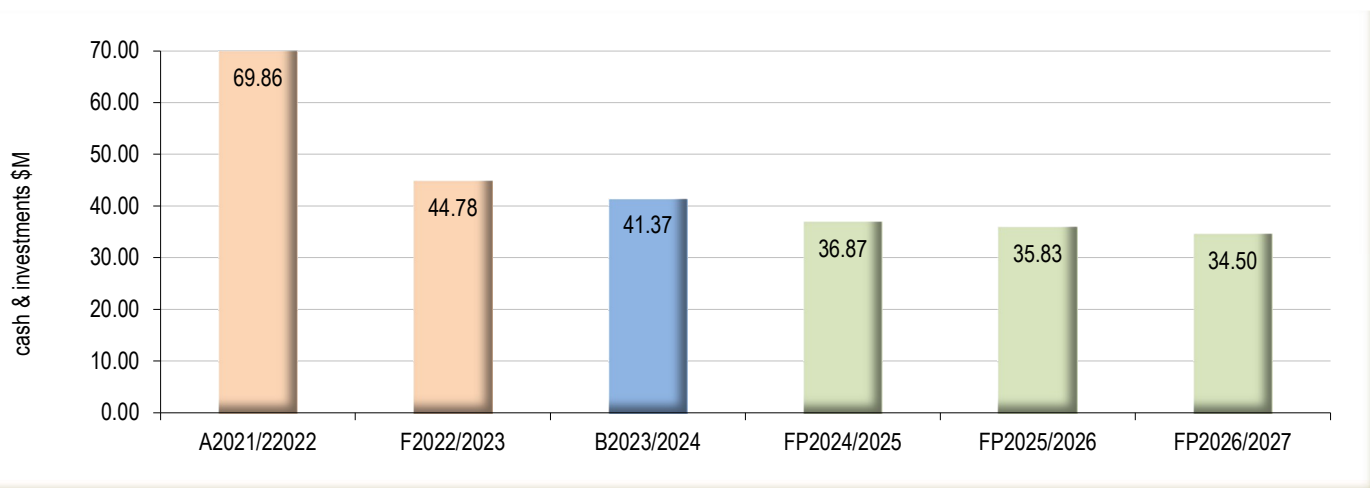
### 3.2 Comprehensive result



Source: Section 5

The expected comprehensive result for the 2023/2024 year is a surplus of \$36.40 million, which is an increase of \$1.22 million over the 2022/2023 Forecast Budget. It is anticipated that a surplus result will be achieved throughout the Financial Plan period. The forecast comprehensive result for the 2022/2023 year is a surplus of \$35.18 million which is better than the adopted budget provision by \$9.54 million due to the inclusion of carried forward grants, unbudgeted new grants, and savings achieved. However, the comprehensive result is not the only measure that identifies Council’s position in ensuring financial sustainability and delivering services, given that it comprises of income of a capital nature and grants. Hence, Council continues to measure the underlying result as well as the comprehensive result, when considering particular decisions.

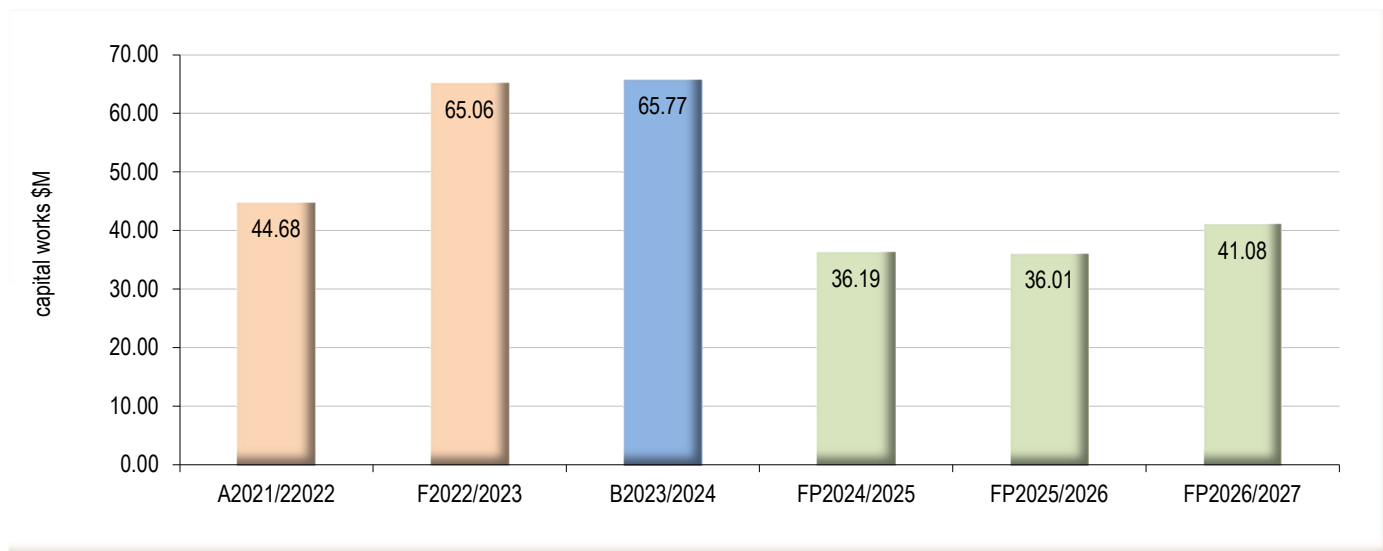
### 3.3 Cash and investments



Source: Section 5

Cash and investments are expected to decrease by \$3.41 million during the year to \$41.37 million (Cash and cash equivalents \$24.80 million and Financial Assets \$16.57 million) as at 30 June 2024. The decrease in cash and investments is in line with Council’s Financial Plan. The higher level of cash and investments for 2021/2022 relates to the receipt of capital grants relating to multi-level carparks. Cash and investments are forecast to be \$44.78 million as at 30 June 2023. Council cash has been impacted by over \$20 million over the 2019/2020, 2020/2021 and 2021/2022 year mainly as a result of COVID. Future years cash and investments are estimated to remain stable.

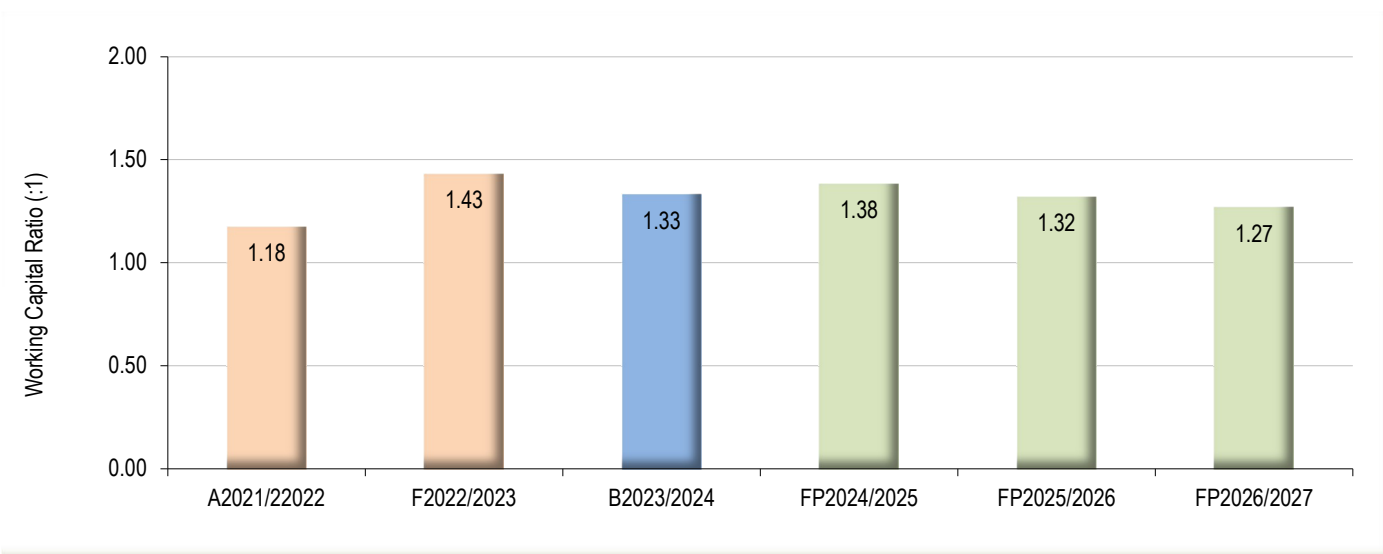
### 3.4 Capital expenditure



Source: Section 5

The capital works program for the 2023/2024 year is expected to be \$65.77 million of which \$32.2 million will come from external grants, contributions of \$0.2 million and \$0.6million will be funded by sale of assets and the balance \$32.71 million internally through general rates and cash holdings. The priorities for the capital expenditure program have been established through a rigorous process of consultation that has enabled Council to assess community needs and develop sound business cases for each project.

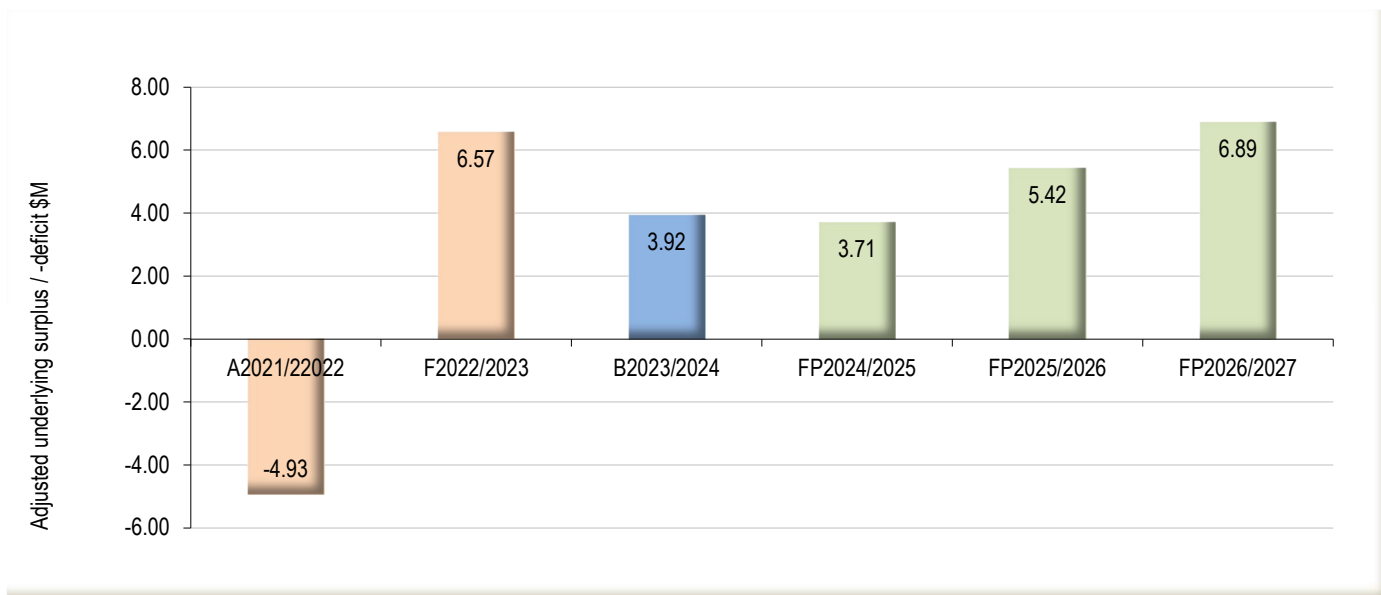
### 3.5 Financial Position (Working Capital)



Source: Section 5

The working capital ratio calculated as Current Assets divided by Current Liabilities is a key indicator to assess Council's ability to meet current commitments. The expected working capital ratio for 2023/2024 is 1.33 which means that Council can meet its short-term obligations and has sufficient cash or operating liquidity remaining to meet fluctuating cash levels during the year. Future years (2024/2025 to 2026/2027) are expected to remain relatively steady and positive.

### 3.6 Financial Sustainability



Source: Section 5

A Financial Plan for the years 2023/2024 to 2032/2033 has been developed to assist Council in adopting a budget within a longer term prudent financial framework. The key objective of the Financial Plan is financial sustainability in the medium to longer term, while still achieving Council's future outcome areas (strategic objectives) as specified in the Council Plan. The adjusted surplus result, which is a measure of financial sustainability, portrays positive outcomes in terms of net surplus comprehensive results for the entire ten-year period outlook (2023/2024 to 2032/2033). This can be achieved after absorbing the impact of borrowing and the graduated increase in the superannuation guarantee by the Federal Government.

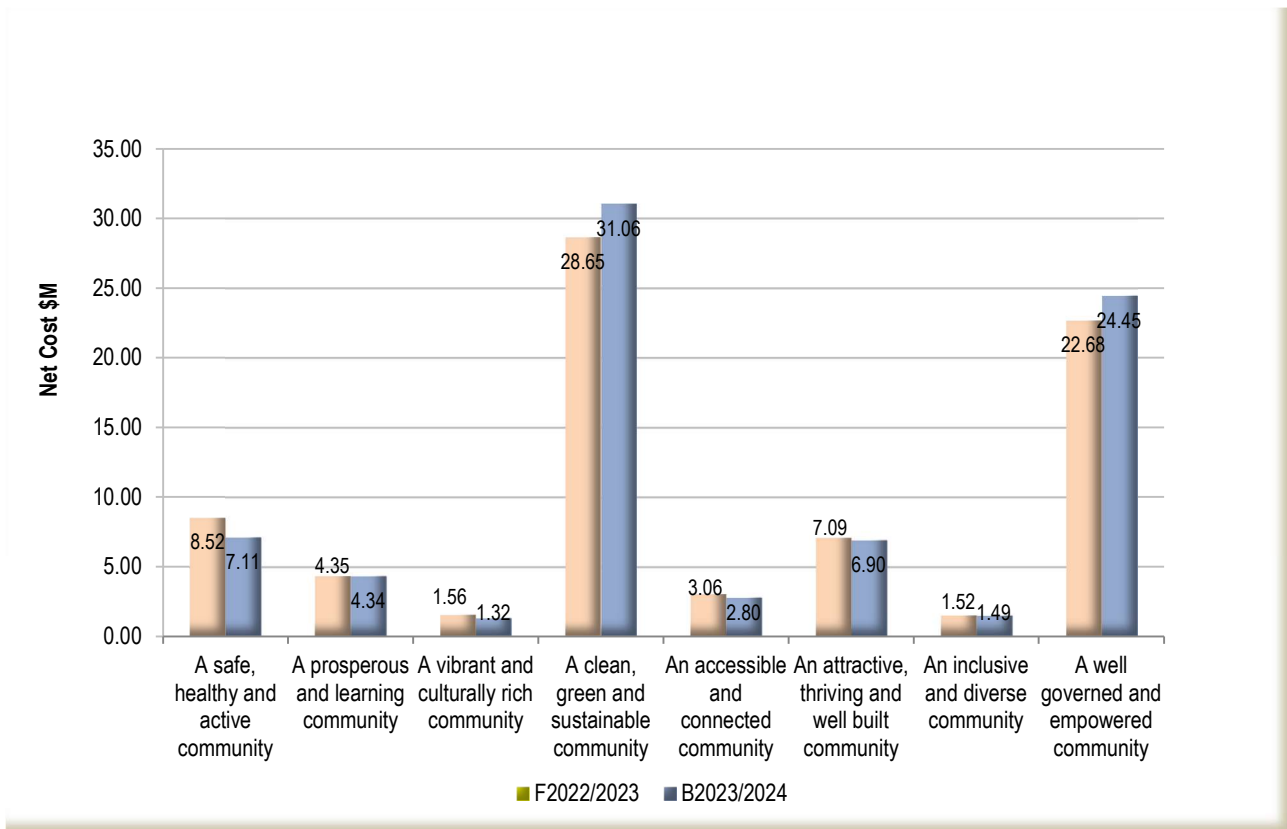
Further indicators of the long-term financial sustainability of Councils are the financial sustainability risk indicators as defined by Victorian Auditor General's Office (VAGO). Council is in a sound position financially with all indicators showing results within acceptable low to medium risk levels. The following table show these indicators over the ten-year period, shading green for low risk and yellow for medium risk.

Indicator	Measures	Forecast	Budget	Financial Plan								
		Actual		Projections								
		2022/2023	2023/2024	2024/2025	2025/2026	2026/2027	2027/2028	2028/2029	2029/2030	2030/2031	2031/2032	2032/2033
Net Result %	> 0%	20.4%	22.6%	3.9%	3.6%	5.4%	5.0%	5.4%	6.0%	6.6%	7.2%	7.6%
Liquidity Ratio	> 1.0	1.51	1.43	1.40	1.34	1.27	1.33	1.44	1.68	1.89	2.12	2.32
Internal financing %	> 100%	116.6%	200.1%	107.9%	113.2%	116.9%	121.9%	126.4%	129.4%	130.0%	131.1%	128.8%
Indebtedness %	≤ 40%	15.3%	15.4%	12.3%	11.0%	7.6%	4.2%	3.7%	2.7%	2.1%	2.6%	2.0%
Capital replacement ratio	> 1.5	2.39	2.28	1.20	1.16	1.29	1.13	1.11	1.11	1.13	1.14	1.19
Renewal gap ratio	> 1.0	1.43	1.08	1.11	1.04	1.04	1.01	1.00	1.00	1.01	1.04	1.08

The ratios are benchmarked against the VAGO indicators which assesses medium (yellow) level risks namely the Capital replacement ratio as still being within acceptable levels since it is greater than 1. The impact on the ratios is largely due to the cumulative effect of COVID-19 over the past couple of years. However, despite the impact of COVID-19 being significant, Council has still been able to maintain levels of risk in low and medium risk ratings once benchmarked against the VAGO measure.

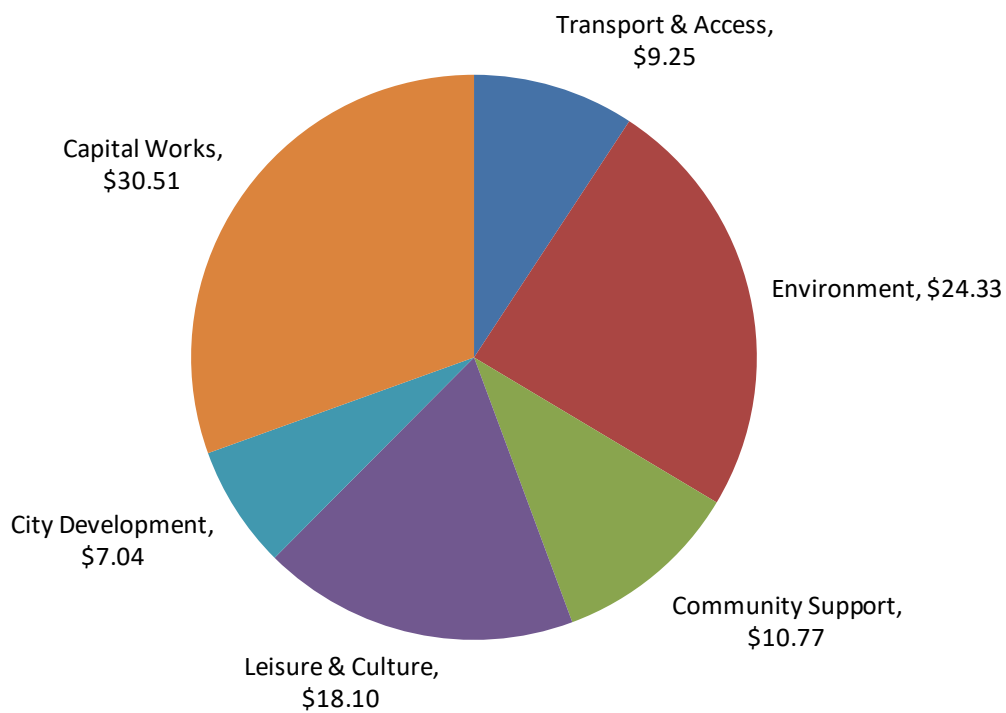
### 3.7 Strategic objectives

The Budget includes a range of services and initiatives to be funded that will contribute to achieving the strategic objectives specified in the Council Plan. The below graph shows the level of funding allocated in the budget to achieve the strategic objectives as set out in the Council Plan for the 2023/2024 year.



Source: Section 2

### 3.8 Council net expenditure allocations per \$100



The above chart provides an indication of how Council allocates its expenditure across the main services that it delivers. It shows how much is allocated to each service for every \$100 that Council spends.

This budget has been developed through a rigorous process of consultation and review and management endorses it as financially responsible. More detailed budget information is available throughout this document.

## 4. Financial Statements

This section presents information regarding the Budgeted Financial Statements. The budget information for the years 2023/2024 to 2026/2027 has been extracted from the Financial Plan. A Statement of Human Resources is also included for the years 2023/2024 to 2026/2027.

At the end of each financial year Council is required to report back to the community a comparison of actual financial results against these Budgeted Financial Statements and provide an explanation of significant variances. The Financial Statements together with the Performance Statement provide a clear, concise and understandable report of Council's activities for the year from both a financial and non-financial perspective, particularly for those users who do not have a financial background.

This section includes the following financial statements prepared in accordance with the *Local Government Act 2020 and the Local Government (Planning and Reporting) Regulations 2020*:

- Comprehensive Income Statement ..... Page 40
- Balance Sheet ..... Page 41
- Statement of Changes in Equity..... Page 42
- Statement of Cash Flow..... Page 43
- Statement of Capital Works..... Page 44
- Statement of Human Resources..... Page 45

## Comprehensive Income Statement

For the four years ending 30 June 2027

	NOTES	Forecast	Budget	Financial Plan		
		Actual 2022/2023 \$'000	2023/2024 \$'000	2024/2025 \$'000	Projections 2025/2026 \$'000	2026/2027 \$'000
<b>Income/Revenue</b>						
Rates and charges	5.1.1	102,486	<b>107,639</b>	111,614	116,024	120,048
Statutory fees and fines	5.1.2	5,237	<b>5,404</b>	5,649	5,662	5,793
User fees	5.1.3	29,348	<b>30,334</b>	32,396	33,671	35,108
Grants -operating	5.1.4	25,380	<b>8,600</b>	8,005	8,122	8,242
Grants - capital	5.1.4	27,964	<b>32,260</b>	2,508	508	2,508
Contributions - monetary	5.1.5	7,526	<b>6,948</b>	6,007	5,864	5,707
Contributions - non-monetary	5.1.5	-	-	-	-	-
Net (gain)/loss on disposal of property, infrastructure, plant and equipment		(113)	<b>(93)</b>	(93)	(93)	(93)
Share of net surplus/(deficit) of associates		-	-	-	-	-
Other income	5.1.6	2,285	<b>1,980</b>	2,140	2,104	2,472
<b>Total income/Revenue</b>		<b>200,113</b>	<b>193,072</b>	<b>168,226</b>	<b>171,862</b>	<b>179,785</b>
<b>Expenses</b>						
Employee costs	5.1.7	63,849	<b>66,055</b>	67,110	68,390	70,096
Materials and services	5.1.8	71,890	<b>58,403</b>	60,581	62,402	64,211
Depreciation	5.1.9	27,209	<b>28,862</b>	30,104	31,026	31,868
Amortisation - right of use assets	5.1.10	862	<b>1,523</b>	1,529	1,684	1,874
Bad and doubtful debts - allowance for impairment losses		-	-	-	-	-
Borrowing costs		354	<b>915</b>	789	657	519
Finance Costs - leases		61	<b>218</b>	182	175	220
Other expenses	5.1.11	710	<b>701</b>	1,490	1,376	1,366
<b>Total expenses</b>		<b>164,935</b>	<b>156,677</b>	<b>161,785</b>	<b>165,710</b>	<b>170,154</b>
<b>Surplus/(deficit) for the year</b>		<b>35,178</b>	<b>36,395</b>	<b>6,441</b>	<b>6,152</b>	<b>9,631</b>
<b>Other comprehensive income</b>						
<b>Items that will not be reclassified to surplus or deficit in future periods</b>						
Net asset revaluation increment /(decrement)		-	-	-	-	-
<b>Total other comprehensive income</b>		<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>Total comprehensive result</b>		<b>35,178</b>	<b>36,395</b>	<b>6,441</b>	<b>6,152</b>	<b>9,631</b>



## Balance Sheet

For the four years ending 30 June 2027

	NOTES	Forecast	Budget	Financial Plan		
		Actual 2022/2023 \$'000	2023/2024 \$'000	2024/2025 \$'000	Projections 2025/2026 \$'000	2026/2027 \$'000
<b>Assets</b>						
<b>Current assets</b>						
Cash and cash equivalents		26,870	<b>24,798</b>	22,098	17,476	17,181
Trade and other receivables		12,256	<b>12,725</b>	13,441	13,917	14,450
Other financial assets		17,913	<b>16,570</b>	14,771	18,357	17,314
Inventories		510	<b>528</b>	541	555	568
Prepayments		682	<b>706</b>	724	742	760
Other assets		87	<b>90</b>	92	95	97
<b>Total current assets</b>	5.2.1	<b>58,318</b>	<b>55,417</b>	51,667	51,142	50,370
<b>Non-current assets</b>						
Trade and other receivables		447	<b>447</b>	447	447	447
Investments in associates, joint arrangement and subsidiaries		2,533	<b>2,533</b>	2,533	2,533	2,533
Property, infrastructure, plant & equipment		2,051,299	<b>2,087,476</b>	2,092,656	2,097,172	2,105,930
Right-of-use assets	5.2.4	1,987	<b>6,333</b>	5,787	7,772	6,011
Intangible assets		748	<b>748</b>	748	748	748
<b>Total non-current assets</b>	5.2.1	<b>2,057,014</b>	<b>2,097,537</b>	2,102,171	2,108,672	2,115,669
<b>Total assets</b>		<b>2,115,332</b>	<b>2,152,954</b>	2,153,838	2,159,814	2,166,039
<b>Liabilities</b>						
<b>Current liabilities</b>						
Trade and other payables		13,695	<b>12,413</b>	9,677	9,841	10,529
Trust funds and deposits		6,573	<b>6,573</b>	6,573	6,573	6,573
Unearned Income/revenue		-	<b>-</b>	-	-	-
Provisions		14,738	<b>15,367</b>	15,984	16,647	17,343
Interest-bearing liabilities	5.2.3	2,836	<b>2,962</b>	3,094	3,232	3,376
Lease liabilities	5.2.4	856	<b>1,495</b>	1,657	1,836	1,892
<b>Total current liabilities</b>	5.2.2	<b>38,698</b>	<b>38,810</b>	36,985	38,129	39,713
<b>Non-current liabilities</b>						
Provisions		1,284	<b>1,348</b>	1,416	1,487	1,561
Trust funds and deposits		293	<b>293</b>	293	293	293
Interest-bearing liabilities	5.2.3	18,726	<b>15,763</b>	12,669	9,438	6,062
Lease liabilities	5.2.4	987	<b>5,001</b>	4,295	6,135	4,446
<b>Total non-current liabilities</b>	5.2.2	<b>21,290</b>	<b>22,405</b>	18,673	17,353	12,362
<b>Total liabilities</b>		<b>59,988</b>	<b>61,215</b>	55,658	55,482	52,075
<b>Net assets</b>		<b>2,055,344</b>	<b>2,091,739</b>	2,098,180	2,104,332	2,113,964
<b>Equity</b>						
Accumulated surplus		887,942	<b>929,337</b>	935,878	942,930	951,562
Reserves		1,167,402	<b>1,162,402</b>	1,162,302	1,161,402	1,162,402
<b>Total equity</b>		<b>2,055,344</b>	<b>2,091,739</b>	2,098,180	2,104,332	2,113,964

**Statement of Changes in Equity**  
For the four years ending 30 June 2027

	NOTES	Total \$'000	Accumulated Surplus \$'000	Revaluation Reserve \$'000	Other Reserves \$'000
<b>2023 Forecast Actual</b>					
Balance at beginning of the financial year		2,020,166	848,764	1,159,402	12,000
Surplus/(deficit) for the year		35,178	35,178	-	-
Transfers to / from general reserve		-	4,000	-	(4,000)
<b>Balance at end of the financial year</b>		<b>2,055,344</b>	<b>887,942</b>	<b>1,159,402</b>	<b>8,000</b>
<b>2024 Budget</b>					
Balance at beginning of the financial year		2,055,344	887,942	1,159,402	8,000
Surplus/(deficit) for the year		36,395	36,395	-	-
Transfers to / from general reserve	5.3.1	-	5,000	-	(5,000)
<b>Balance at end of the financial year</b>	5.3.2	<b>2,091,739</b>	<b>929,337</b>	<b>1,159,402</b>	<b>3,000</b>
<b>2025</b>					
Balance at beginning of the financial year		2,091,739	929,337	1,159,402	3,000
Surplus/(deficit) for the year		6,441	6,441	-	-
Transfers to / from general reserve		-	100	-	(100)
<b>Balance at end of the financial year</b>		<b>2,098,180</b>	<b>935,878</b>	<b>1,159,402</b>	<b>2,900</b>
<b>2026</b>					
Balance at beginning of the financial year		2,098,180	935,878	1,159,402	2,900
Surplus/(deficit) for the year		6,152	6,152	-	-
Transfers to / from general reserve		-	900	-	(900)
<b>Balance at end of the financial year</b>		<b>2,104,332</b>	<b>942,930</b>	<b>1,159,402</b>	<b>2,000</b>
<b>2027</b>					
Balance at beginning of the financial year		2,104,332	942,930	1,159,402	2,000
Surplus/(deficit) for the year		9,631	9,631	-	-
Transfers to / from general reserve		-	(1,000)	-	1,000
<b>Balance at end of the financial year</b>		<b>2,113,963</b>	<b>951,561</b>	<b>1,159,402</b>	<b>3,000</b>

## Statement of Changes in Equity

For the four years ending 30 June 2027

	NOTES	Total \$'000	Accumulated Surplus \$'000	Revaluation Reserve \$'000	Other Reserves \$'000
<b>2023 Forecast Actual</b>					
Balance at beginning of the financial year		2,020,166	848,764	1,159,402	12,000
Surplus/(deficit) for the year		35,178	35,178	-	-
Transfers to / from general reserve		-	4,000	-	(4,000)
<b>Balance at end of the financial year</b>		<b>2,055,344</b>	<b>887,942</b>	<b>1,159,402</b>	<b>8,000</b>
<b>2024 Budget</b>					
Balance at beginning of the financial year		2,055,344	887,942	1,159,402	8,000
Surplus/(deficit) for the year		36,395	36,395	-	-
Transfers to / from general reserve	5.3.1	-	5,000	-	(5,000)
<b>Balance at end of the financial year</b>	5.3.2	<b>2,091,739</b>	<b>929,337</b>	<b>1,159,402</b>	<b>3,000</b>
<b>2025</b>					
Balance at beginning of the financial year		2,091,739	929,337	1,159,402	3,000
Surplus/(deficit) for the year		6,442	6,442	-	-
Transfers to / from general reserve		-	100	-	(100)
<b>Balance at end of the financial year</b>		<b>2,098,181</b>	<b>935,879</b>	<b>1,159,402</b>	<b>2,900</b>
<b>2026</b>					
Balance at beginning of the financial year		2,098,181	935,879	1,159,402	2,900
Surplus/(deficit) for the year		6,153	6,153	-	-
Transfers to / from general reserve		-	900	-	(900)
<b>Balance at end of the financial year</b>		<b>2,104,334</b>	<b>942,932</b>	<b>1,159,402</b>	<b>2,000</b>
<b>2027</b>					
Balance at beginning of the financial year		2,104,334	942,932	1,159,402	2,000
Surplus/(deficit) for the year		9,632	9,632	-	-
Transfers to / from general reserve		-	(1,000)	-	1,000
<b>Balance at end of the financial year</b>		<b>2,113,966</b>	<b>951,564</b>	<b>1,159,402</b>	<b>3,000</b>

## Statement of Cash Flows

For the four years ending 30 June 2027

	Notes	Forecast Actual	Budget	Financial Plan Projections		
		2022/2023	2023/2024	2024/2025	2025/2026	2026/2027
		\$'000	\$'000	\$'000	\$'000	\$'000
		Inflows (Outflows)	<b>Inflows (Outflows)</b>	Inflows (Outflows)	Inflows (Outflows)	Inflows (Outflows)
<b>Cash flows from operating activities</b>						
Rates and charges		103,790	<b>107,459</b>	111,475	115,869	119,908
Statutory fees and fines		5,237	<b>5,404</b>	5,649	5,662	5,793
User fees		44,657	<b>30,046</b>	31,819	33,349	34,715
Grants - operating		13,851	<b>8,600</b>	8,005	8,122	8,242
Grants - capital		(2,118)	<b>32,260</b>	2,508	508	2,508
Contributions - monetary		7,526	<b>6,948</b>	6,007	5,864	5,707
Interest received		2,285	<b>1,980</b>	2,140	2,104	2,472
Trust funds and deposits taken		18,500	<b>18,500</b>	18,500	18,500	18,500
Net GST refund / payment		-	-	-	-	-
Employee costs		(63,243)	<b>(65,361)</b>	(66,426)	(67,655)	(69,326)
Materials and services		(68,739)	<b>(60,431)</b>	(64,840)	(63,648)	(64,923)
Trust funds and deposits repaid		(18,500)	<b>(18,500)</b>	(18,500)	(18,500)	(18,500)
Other payments		-	-	-	-	-
<b>Net cash provided by/(used in) operating activities</b>	5.4.1	43,246	<b>66,905</b>	36,337	40,175	45,096
<b>Cash flows from investing activities</b>						
Payments for property, infrastructure, plant and equipment		(65,063)	<b>(65,724)</b>	(36,185)	(36,006)	(41,085)
Proceeds from sale of property, infrastructure, plant and equipment		714	<b>589</b>	808	371	367
Net Payments/sale for investments		6,068	<b>1,343</b>	1,799	(3,586)	1,044
<b>Net cash provided by/ (used in) investing activities</b>	5.4.2	(58,281)	<b>(63,792)</b>	(33,578)	(39,221)	(39,674)
<b>Cash flows from financing activities</b>						
Finance costs		(354)	<b>(915)</b>	(789)	(657)	(519)
Proceeds from borrowings		-	-	-	-	-
Repayment of borrowings		(2,715)	<b>(2,836)</b>	(2,962)	(3,094)	(3,232)
Interest paid - lease liability		(61)	<b>(218)</b>	(182)	(175)	(220)
Repayment of lease liabilities		(840)	<b>(1,216)</b>	(1,526)	(1,650)	(1,746)
<b>Net cash provided by/(used in) financing activities</b>	5.4.3	(3,970)	<b>(5,185)</b>	(5,459)	(5,576)	(5,717)
<b>Net increase/(decrease) in cash &amp; cash equivalents</b>		(19,005)	<b>(2,072)</b>	(2,700)	(4,622)	(295)
Cash and cash equivalents at the beginning of the financial year		45,875	<b>26,870</b>	24,798	22,098	17,476
<b>Cash and cash equivalents at the end of the financial year</b>		26,870	<b>24,798</b>	22,098	17,476	17,181

## Statement of Capital Works

For the four years ending 30 June 2027

	NOTES	Forecast	Budget	Financial Plan Projections		
		Actual		2024/2025	2025/2026	2026/2027
		2022/2023	2023/2024	2024/2025	2025/2026	2026/2027
		\$'000	\$'000	\$'000	\$'000	\$'000
<b>Property</b>						
Land		-	-	-	-	-
Land improvements		-	-	-	-	-
<b>Total land</b>		-	-	-	-	-
Buildings		35,940	45,212	13,536	14,776	14,609
<b>Total buildings</b>		35,940	45,212	13,536	14,776	14,609
<b>Total property</b>		35,940	<b>45,212</b>	13,536	14,776	14,609
<b>Plant and equipment</b>						
Plant, machinery and equipment		3,683	2,196	2,637	1,257	1,104
Fixtures, fittings and furniture		135	830	832	809	835
Computers and telecommunications		2,286	371	516	326	601
<b>Total plant and equipment</b>		6,104	<b>3,397</b>	3,985	2,392	2,540
<b>Infrastructure</b>						
Roads		5,298	3,652	4,295	4,426	4,596
Footpaths and cycleways		2,602	3,200	3,292	3,387	3,520
Drainage		6,345	4,925	5,285	5,430	5,470
Recreational, leisure and community facilities		1,888	1,901	1,971	1,971	2,006
Waste management		2,570	50	50	50	4,050
Parks, open space and streetscapes		2,542	1,931	2,236	1,986	2,676
Off street car parks		70	400	420	440	470
Other infrastructure		1,703	1,105	1,115	1,147	1,147
<b>Total infrastructure</b>		23,018	<b>17,164</b>	18,664	18,837	23,935
<b>Total capital works expenditure</b>	5.5.1	65,062	<b>65,773</b>	36,185	36,005	41,084
<b>Represented by:</b>						
New asset expenditure		26,007	<b>34,467</b>	2,911	3,880	8,059
Asset renewal expenditure		26,445	<b>25,427</b>	27,168	25,939	26,654
Asset upgrade expenditure		12,610	<b>5,879</b>	6,106	6,185	6,371
<b>Total capital works expenditure</b>	5.5.1	65,062	<b>65,773</b>	36,185	36,005	41,084
<b>Funding sources represented by:</b>						
Grants		27,966	<b>32,260</b>	2,508	508	2,971
Contributions		616	<b>805</b>	1,034	597	603
Council cash		<b>36,480</b>	<b>32,708</b>	<b>32,643</b>	<b>34,900</b>	<b>37,510</b>
<b>Total capital works expenditure</b>	5.5.1	65,062	<b>65,773</b>	36,185	36,005	41,084

**Statement of Human Resources**  
For the four years ending 30 June 2027

	Forecast	Budget	Projections		
	2022/2023	2023/2024	2024/2025	2025/2026	2026/2027
	\$'000	\$'000	\$'000	\$'000	\$'000
<b>Staff expenditure</b>					
Employee costs - operating	63,849	<b>66,055</b>	67,110	68,390	70,096
Employee costs - capital	1,640	<b>1,718</b>	1,758	1,800	1,843
<b>Total staff expenditure</b>	<b>65,489</b>	<b>67,772</b>	<b>68,869</b>	<b>70,190</b>	<b>71,939</b>
	EFT	EFT	EFT	EFT	EFT
<b>Staff numbers</b>					
Employees (EFT*)	582.4	<b>582.4</b>	582.4	582.4	582.4
<b>Total staff numbers</b>	<b>582.4</b>	<b>582.4</b>	<b>582.4</b>	<b>582.4</b>	<b>582.4</b>

\* EFT represents the full-time equivalent number of employees

A summary of human resources expenditure categorised according to organisational structure of Council is detailed below:

Department	Budget	Comprises		
	2023/2024	Permanent		Casual
	\$'000	Full Time \$'000	Part Time \$'000	\$'000
Strategy and Development	<b>13,703</b>	10,629	2,553	522
People and Places	<b>16,124</b>	7,800	6,901	1,424
Assets and Leisure	<b>24,711</b>	14,842	3,188	6,681
Chief Executive's Office	<b>1,020</b>	1,020	0	0
Chief Financial Office	<b>8,789</b>	7,736	1,003	50
Total permanent staff expenditure	<b>64,348</b>	42,027	13,645	8,676
Other Employee Related Expenditure*	<b>1,707</b>			
Capitalised labour costs	<b>1,718</b>			
<b>Total expenditure</b>	<b>67,772</b>			

\*Seasonal employees, other expenditure relates to Overtime, Travel Allowance, Performance Recognition, Training etc.

A summary of the number of full time equivalent (FTE) Council employees in relation to the above expenditure is included below:

Department	Budget	Comprises		
	FTE	Permanent		Casual
		Full Time	Part Time	
Strategy and Development	<b>117.5</b>	84.0	27.1	6.4
People and Places	<b>142.7</b>	62.4	63.6	16.7
Assets and Leisure	<b>227.4</b>	146.3	32.8	48.3
Chief Executive's Office	<b>5.0</b>	5.0	0.0	0.0
Chief Financial Office	<b>74.8</b>	65.0	9.5	0.3
Capitalised labour	<b>15.0</b>	15.0	0.0	0.0
<b>Total staff</b>	<b>582.4</b>	<b>377.7</b>	<b>133.0</b>	<b>71.7</b>

## Statement of Planned Human Resources Expenditure

For the four years ending 30 June 2027

Directorate	2023/2024 \$'000	2024/2025 \$'000	2025/2026 \$'000	2026/2027 \$'000
<b>Strategy and Development</b>				
<b>Permanent full time</b>	<b>10,629</b>	<b>10,801</b>	<b>11,008</b>	<b>11,282</b>
Women	3,863	3,926	4,001	4,101
Men	6,444	6,548	6,674	6,840
Persons of self-described gender	0	0	0	0
Vacant Position	322	327	334	342
<b>Permanent part time</b>	<b>2,553</b>	<b>2,594</b>	<b>2,644</b>	<b>2,710</b>
Women	1,820	1,850	1,885	1,932
Men	418	424	433	443
Persons of self-described gender	0	0	0	0
Vacant Position	315	320	326	334
<b>Total Strategy and Development</b>	<b>13,182</b>	<b>13,395</b>	<b>13,652</b>	<b>13,992</b>
<b>People and Places</b>				
<b>Permanent full time</b>	<b>7,800</b>	<b>7,926</b>	<b>8,078</b>	<b>8,279</b>
Women	4,677	4,753	4,844	4,964
Men	1,664	1,691	1,723	1,766
Persons of self-described gender	0	0	0	0
Vacant Position	1,459	1,483	1,511	1,549
<b>Permanent part time</b>	<b>6,901</b>	<b>7,013</b>	<b>7,147</b>	<b>7,325</b>
Women	5,578	5,668	5,777	5,921
Men	599	608	620	635
Persons of self-described gender	44	44	45	46
Vacant Position	681	692	705	723
<b>Total People and Places</b>	<b>14,701</b>	<b>14,938</b>	<b>15,225</b>	<b>15,604</b>
<b>Assets &amp; Leisure</b>				
<b>Permanent full time</b>	<b>14,842</b>	<b>15,082</b>	<b>15,371</b>	<b>15,755</b>
Women	2,431	2,470	2,517	2,580
Men	11,658	11,846	12,073	12,374
Persons of self-described gender	0	0	0	0
Vacant Position	754	766	781	800
<b>Permanent part time</b>	<b>3,188</b>	<b>3,240</b>	<b>3,302</b>	<b>3,384</b>
Women	3,047	3,097	3,156	3,235
Men	102	104	106	109
Persons of self-described gender	0	0	0	0
Vacant Position	39	39	40	41
<b>Total Assets &amp; Leisure</b>	<b>18,030</b>	<b>18,322</b>	<b>18,673</b>	<b>19,139</b>
<b>Chief Executive's office</b>				
<b>Permanent full time</b>	<b>1,020</b>	<b>1,037</b>	<b>1,057</b>	<b>1,083</b>
Women	550	558	569	583
Men	471	478	488	500
Persons of self-described gender	0	0	0	0
Vacant Position	0	0	0	0
<b>Permanent part time</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Women	0	0	0	0
Men	0	0	0	0
Persons of self-described gender	0	0	0	0
Vacant Position	0	0	0	0
<b>Total Chief Executive's office</b>	<b>1,020</b>	<b>1,037</b>	<b>1,057</b>	<b>1,083</b>

Directorate	2023/2024 \$'000	2024/2025 \$'000	2025/2026 \$'000	2026/2027 \$'000
<b>Chief Financial Office</b>				
<b>Permanent full time</b>	<b>7,736</b>	<b>7,861</b>	<b>8,012</b>	<b>8,211</b>
Women	3,934	3,998	4,075	4,176
Men	2,984	3,032	3,090	3,167
Persons of self-described gender	0	0	0	0
Vacant Position	818	831	847	868
<b>Permanent part time</b>	<b>1,003</b>	<b>1,020</b>	<b>1,039</b>	<b>1,065</b>
Women	893	908	925	948
Men	71	72	74	75
Persons of self-described gender	0	0	0	0
Vacant Position	39	40	41	42
<b>Total Chief Financial Office</b>	<b>8,739</b>	<b>8,881</b>	<b>9,051</b>	<b>9,276</b>
Casuals, temporary and other expenditure	10,383	10,551	10,753	11,021
Capitalised labour costs	<b>1,718</b>	<b>1,745</b>	<b>1,779</b>	<b>1,823</b>
<b>Total Staff Expenditure</b>	<b>67,772</b>	<b>68,869</b>	<b>70,190</b>	<b>71,939</b>

Directorate	2023/2024 FTE	2024/2025 FTE	2025/2026 FTE	2026/2027 FTE
<b>Strategy and Development</b>				
<b>Permanent full time</b>	<b>84.0</b>	<b>84.0</b>	<b>84.0</b>	<b>84.0</b>
Women	31.4	31.4	31.4	31.4
Men	50.6	50.6	50.6	50.6
Persons of self-described gender	-	-	-	-
Vacant Position	2.0	2.0	2.0	2.0
<b>Permanent part time</b>	<b>27.1</b>	<b>27.1</b>	<b>27.1</b>	<b>27.1</b>
Women	19.8	19.8	19.8	19.8
Men	5.2	5.2	5.2	5.2
Persons of self-described gender	-	-	-	-
Vacant Position	2.1	2.1	2.1	2.1
<b>Total Strategy and Development</b>	<b>111.1</b>	<b>111.1</b>	<b>111.1</b>	<b>111.1</b>
<b>People and Places</b>				
<b>Permanent full time</b>	<b>62.4</b>	<b>62.4</b>	<b>62.4</b>	<b>62.4</b>
Women	44.7	44.7	44.7	44.7
Men	14.1	14.1	14.1	14.1
Persons of self-described gender	-	-	-	-
Vacant Position	3.5	3.5	3.5	3.5
<b>Permanent part time</b>	<b>63.6</b>	<b>63.6</b>	<b>63.6</b>	<b>63.6</b>
Women	54.8	54.8	54.8	54.8
Men	6.6	6.6	6.6	6.6
Persons of self-described gender	0.7	0.7	0.7	0.7
Vacant Position	1.5	1.5	1.5	1.5
<b>Total People and Places</b>	<b>126.0</b>	<b>126.0</b>	<b>126.0</b>	<b>126.0</b>



Directorate	2023/2024 FTE	2024/2025 FTE	2025/2026 FTE	2026/2027 FTE
<b>Assets &amp; Leisure</b>				
<b>Permanent full time</b>	<b>146.3</b>	<b>146.3</b>	<b>146.3</b>	<b>146.3</b>
Women	25.0	25.0	25.0	25.0
Men	117.6	117.6	117.6	117.6
Persons of self-described gender	-	-	-	-
Vacant Position	3.8	3.8	3.8	3.8
<b>Permanent part time</b>	<b>32.8</b>	<b>32.8</b>	<b>32.8</b>	<b>32.8</b>
Women	28.7	28.7	28.7	28.7
Men	2.0	2.0	2.0	2.0
Persons of self-described gender	-	-	-	-
Vacant Position	2.0	2.0	2.0	2.0
<b>Total Assets &amp; Leisure</b>	<b>179.1</b>	<b>179.1</b>	<b>179.1</b>	<b>179.1</b>
<b>Chief Executive's office</b>				
<b>Permanent full time</b>	<b>5.0</b>	<b>5.0</b>	<b>5.0</b>	<b>5.0</b>
Women	4.0	4.0	4.0	4.0
Men	1.0	1.0	1.0	1.0
Persons of self-described gender	-	-	-	-
Vacant Position	-	-	-	-
<b>Permanent part time</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
Women	-	-	-	-
Men	-	-	-	-
Persons of self-described gender	-	-	-	-
Vacant Position	-	-	-	-
<b>Total Chief Executive's office</b>	<b>5.0</b>	<b>5.0</b>	<b>5.0</b>	<b>5.0</b>
<b>Chief Financial Office</b>				
<b>Permanent full time</b>	<b>65.0</b>	<b>65.0</b>	<b>65.0</b>	<b>65.0</b>
Women	37.7	37.7	37.7	37.7
Men	25.2	25.2	25.2	25.2
Persons of self-described gender	-	-	-	-
Vacant Position	2.1	2.1	2.1	2.1
<b>Permanent part time</b>	<b>9.5</b>	<b>9.5</b>	<b>9.5</b>	<b>9.5</b>
Women	8.2	8.2	8.2	8.2
Men	0.6	0.6	0.6	0.6
Persons of self-described gender	-	-	-	-
Vacant Position	0.6	0.6	0.6	0.6
<b>Total Chief Financial Office</b>	<b>74.5</b>	<b>74.5</b>	<b>74.5</b>	<b>74.5</b>
Total Casuals	71.7	71.7	71.7	71.7
Capitalised labour	15.0	15.0	15.0	15.0
<b>Total Staff FTE</b>	<b>582.4</b>	<b>582.4</b>	<b>582.4</b>	<b>582.4</b>

## 5. Notes to the financial statements

This section presents detailed information on material components of the financial statements.

### 5.1 Comprehensive Income Statement

#### 5.1.1 Rates and charges

Rates and charges are required by the Act and the Regulations to be disclosed in Council's budget.

As per the Local Government Act 2020, Council is required to have a Revenue and Rating Plan which is a four year plan for how Council will generate income to deliver the Council Plan, program and services and capital works commitments over a four-year period.

In developing the Budget, rates and charges were identified as an important source of revenue. Planning for future rate increases has therefore been an important component of the financial planning process. The Fair Go Rates System (FGRS) sets out the maximum amount councils may increase rates in a year. For 2022/2023 the FGRS cap has been set at 3.50%. The cap applies to both general rates and municipal charges and is calculated on the basis of council's average rates and charges.

The level of required rates and charges has been considered in this context, with reference to Council's other sources of income and the planned expenditure on services and works to be undertaken for the community.

To achieve these objectives while maintaining service levels and a strong capital expenditure program, the average general rate and the municipal charge will increase by 3.50% in line with the rate cap and the waste collection charges will increase by 9.80%.

This will raise total rates and charges for 2023/2024 to \$107,639m

5.1.1(a) The reconciliation of the total rates and charges to the Comprehensive Income Statement is as follows:

	Forecast Actual 2022/2023	Budget 2023/2024	Change	
	\$'000	\$'000	\$'000	%
General rates*	83,098	<b>86,799</b>	3,701	<b>4.45%</b>
Waste management charge	18,167	<b>19,947</b>	1,780	<b>9.80%</b>
Special rates and charges	161	<b>161</b>	(0)	<b>0.28%</b>
Supplementary rates and rate adjustments	630	<b>512</b>	(118)	<b>(18.7%)</b>
Interest on rates and charges	430	<b>220</b>	(210)	<b>(48.8%)</b>
<b>Total rates and charges</b>	<b>102,486</b>	<b>107,639</b>	<b>5,153</b>	<b>5.03%</b>

\*These items are subject to the rate cap established under the FGRS

5.1.1(b) The rate in the dollar to be levied as general rates under section 158 of the Act for each type or class of land compared with the previous financial year

Type or class of land	2022/2023	2023/2024	Change
	cents/\$CIV*	cents/\$CIV*	
General Land	0.180907	<b>0.191439</b>	5.82%
Differential Rate:			
Vacant Land	0.271361	<b>0.287159</b>	5.82%
Commercial Land	0.217088	<b>0.229727</b>	5.82%
Industrial Land	0.217088	<b>0.229727</b>	5.82%
Derelict Land	0.542721	<b>0.574317</b>	5.82%

\* Capital Improved Value

5.1.1(c) The estimated total amount to be raised by general rates in relation to each type or class of land, and the estimated total amount to be raised by general rates, compared with the previous financial year

Type or class of land	2022/2023	2023/2024	Change	
	\$'000	\$'000	\$'000	%
General Land	71,859	<b>73,004</b>	1,144	1.59%
Differential Rate:				
Vacant Land	469	<b>590</b>	120	25.63%
Commercial Land	6,529	<b>7,560</b>	1,031	15.80%
Industrial Land	4,213	<b>5,616</b>	1,403	33.31%
Derelict Land	9	<b>10</b>	1	12.05%
Amounts in Lieu of Rates:				
Cultural and Recreational Lands Act	19	<b>19</b>	0	1.12%
<b>Total amount to be raised by general rates</b>	<b>83,098</b>	<b>86,799</b>	<b>3,701</b>	<b>4.45%</b>

5.1.1(d) The number of assessments in relation to each type or class of land, and the total number of assessments compared with the previous financial year

Type or class of land	2022/2023	2023/2024	Change	
	Number	Number	Number	%
General Land	47,307	<b>47,654</b>	347	0.73%
Differential Rate:				
Vacant Land	161	<b>197</b>	36	22.36%
Commercial Land	2,230	<b>2,219</b>	(11)	(0.49%)
Industrial Land	2,122	<b>2,162</b>	40	1.89%
Derelict Land	1	<b>1</b>	0	0.00%
Cultural and Recreational Lands Act	3	<b>3</b>	0	0.00%
<b>Total number of assessments</b>	<b>51,824</b>	<b>52,236</b>	<b>412</b>	<b>0.79%</b>

5.1.1(e) The basis of valuation to be used is the Capital Improved Value (CIV)

5.1.1(f) The estimated total value of each type or class of land, and the estimated total value of land, compared with the previous financial year

Type or class of land	2022/2023	2023/2024	Change	
	\$'000	\$'000	\$'000	%
General Land	39,721,563	<b>38,134,108</b>	(1,587,455)	(4.00%)
Differential Rate:				
Vacant Land	172,995	<b>205,380</b>	32,385	18.72%
Commercial Land	3,007,594	<b>3,291,059</b>	283,465	9.42%
Industrial Land	1,940,491	<b>2,444,634</b>	504,143	25.98%
Derelict Land	1,700	<b>1,800</b>	100	5.88%
Cultural and Recreational Lands Act	15,750	<b>15,050</b>	(700)	(4.44%)
<b>Total Value of Land</b>	<b>44,860,092</b>	<b>44,092,030</b>	<b>(768,062)</b>	<b>(1.71%)</b>

5.1.1(g) The rate or unit amount to be levied for each type of service rate or charge under Section 162 of the Act compared with the previous financial year

Type of Charge	Per Rateable Property	Per Rateable Property	Change	
	2022/2023	2023/2024		
	\$	\$	\$	%
Residential 80 Litre Bins	327	<b>357</b>	30	9.17%
Residential 120 Litre Bins	393	<b>429</b>	36	9.16%
Second and Subsequent Bins*	417	<b>455</b>	38	9.11%
Additional Residential 120 Litre Bin*	250	<b>273</b>	23	9.20%
Additional Residential Garden Organics*	230	<b>230</b>	0	0.00%
Commercial 240 Litre Service				
One per week #	715	<b>770</b>	55	7.69%
Three times per week #	1,552	<b>1,680</b>	128	8.25%
Additional Recycling-Non-Residential #	158	<b>171</b>	13	8.23%
Commercial & Industrial Garden Organics#*	230	<b>252</b>	22	9.57%
Industrial 120 Litre Service #	376	<b>412</b>	36	9.57%
Industrial 80 Litre Service #	316	<b>346</b>	30	9.49%

#These figures include GST which applies to these services.

\* Approval of additional waste service is subject to Council assessment.

5.1.1(h) The estimated total amount to be raised by each type of service rate or charge, and the estimated total amount to be raised by service rates and charges, compared with the previous financial year

Type of Charge	2022/2023	2023/2024	Change	
	\$	\$	\$	%
Residential 80 Litre Bins	3,457,371	<b>3,831,324</b>	373,953	10.82%
Residential 120 Litre Bins	13,530,490	<b>14,795,228</b>	1,264,738	9.35%
Second and Subsequent Bins*	176,808	<b>182,910</b>	6,102	3.45%
Additional Residential 120 Litre Bin*	93,250	<b>113,568</b>	20,318	21.79%
Additional Residential Garden Organics*	137,080	<b>169,970</b>	32,890	23.99%
Commercial 240 Litre Service				
One per week #	438,200	<b>488,323</b>	50,123	11.44%
Three times per week #	177,775	<b>192,436</b>	14,661	8.25%
Additional Recycling-Non-residential #	19,535	<b>22,230</b>	2,695	13.80%
Commercial & Industrial Garden Organics#*	6,691	<b>8,476</b>	1,785	26.68%
Industrial 120 Litre Service #	120,320	<b>131,840</b>	11,520	9.57%
Industrial 80 Litre Service #	9,480	<b>10,695</b>	1,215	12.82%
<b>Total</b>	<b>18,167,000</b>	<b>19,947,000</b>	<b>1,780,000</b>	<b>9.80%</b>

#These figures exclude GST on Industrial, Commercial and second bin Residential Services.

\* Approval of additional waste service is subject to Council assessment.

5.1.1(i) The estimated total amount to be raised by all rates and charges compared with the previous financial year

	2022/2023	2023/2024	Change	
	\$'000	\$'000	\$'000	%
General rates	83,098	<b>86,799</b>	3,701	4.45%
Service (Garbage) Charges #	18,167	<b>19,947</b>	1,780	9.80%
<b>Total Rates and charges</b>	<b>101,265</b>	<b>106,746</b>	<b>5,481</b>	<b>5.41%</b>

#These figures exclude GST on Industrial, Commercial and additional recycling-non-residential Services.

5.1.1(j) Fair Go Rates System Compliance

Maroondah City Council is required to comply with the State Government's Fair Go Rates System (FGRS). The table below details the budget assumptions consistent with the requirements of the Fair Go Rates System.

	2022/2023	2023/2024
Total Rates	\$81,668,841	<b>\$83,863,560</b>
Number of rateable properties	51,821	<b>52,233</b>
Base Average Rates	1,576	<b>1,605.57</b>
Maximum Rate Increase (set by the State Government)	1.75%	<b>3.50%</b>
Capped Average Rate	\$1,604	<b>\$1,662</b>
Maximum General Rates and Municipal Charges Revenue	\$83,098,046	<b>\$86,798,784</b>
Budgeted General Rates and Municipal Charges Revenue	\$83,078,659	<b>\$86,780,056</b>
Budgeted Supplementary Rates	\$784,901	<b>\$462,000</b>
Budgeted Total Rates and Municipal Charges Revenue	\$83,863,560	<b>\$87,242,056</b>

### 5.1.1(k) Any significant changes that may affect the estimated amounts to be raised by rates and charges

There are no known significant changes which may affect the estimated amounts to be raised by rates and charges. However, the total amount to be raised by rates and charges may be affected by:

- The making of supplementary valuations (2023/2024: estimated \$0.46 million and 2022/2023: \$0.55million)
- The variation of returned levels of value (e.g., valuation appeals)
- Changes of use of land such that rateable land becomes non-rateable land and vice versa
- Changes of use of land such that residential land becomes business land and vice versa.

### 5.1.1(l) Differential rates

#### **Rates to be levied**

The rate and amount of rates payable in relation to land in each category of differential are:

- A general rate of 0.191439% for all rateable General Land; and
- A general rate of 0.229727% for all rateable Commercial Land; and
- A general rate of 0.229727% for all rateable Industrial Land; and
- A general rate of 0.287159% for all rateable Vacant Land; and
- A general rate of 0.574317% for all rateable Derelict Land.

Each differential rate will be determined by multiplying the Capital Improved Value of each rateable land (categorised by the characteristics described below) by the relevant percentages indicated above.

Council considers that each differential rate will contribute to the equitable and efficient carrying out of Council functions. Details of the objectives of each differential rate, the types of classes of land, which are subject to each differential rate and the uses of each differential rate are set out below.

#### **General Land**

##### **Definitions/Characteristics:**

Any land which does not have the characteristics of Commercial, Industrial, Vacant or Derelict Land.

##### **Objective:**

To ensure that all rateable land makes an equitable financial contribution to the cost of carrying out the functions of Council, including:

1. Construction and maintenance of public infrastructure; and
2. Development and provision of health & community services; and
3. Provision of general support services; and
4. Requirement to ensure that Council has adequate funding to undertake its strategic, statutory and service provision obligations.

##### **Types and Classes:**

Rateable land having the relevant characteristics described in the definition/characteristics

##### **Use and Level of Differential Rate:**

The differential rate will be used to fund some of those items of expenditure described in the Budget adopted by Council. The level of differential rate is the level which Council considers is necessary to achieve the objectives specified above.

##### **Geographic Location:**

Wherever located within the municipal district.

##### **Use of Land:**

Any use permitted under the relevant Planning Scheme.

**Planning Scheme Zoning:**

The zoning applicable to each rateable land within this category, as determined by consulting maps referred to in the relevant Planning Scheme.

**Types of Buildings:**

All buildings which are now constructed on the land or which are constructed prior to the expiry of the 2023/2024 financial Year.

**Commercial Land****Definitions/Characteristics:**

Commercial Land is any land that does not have the characteristics of General, Industrial, Vacant or Derelict Land and which is used, designed or adapted to be used primarily for the sale of goods or services or other commercial purposes.

**Objective:**

To ensure that all rateable land makes an equitable financial contribution to the cost of carrying out the functions of Council, including:

1. Construction and maintenance of public infrastructure; and
2. Development and provision of health & community services; and
3. Provision of general support services; and
4. Enhancement of the economic viability of the commercial and industrial sector through targeted programs and projects; and
5. Encouragement of employment opportunities; and
6. Promotion of economic development; and
7. Requirement to ensure that streetscaping and promotional activity is complimentary to the achievement of commercial and industrial objectives.

**Types and Classes:**

Rateable land having the relevant characteristics described in the definition/characteristics

**Use and Level of Differential Rate:**

The differential rate will be used to fund some of those items of expenditure described in the Budget adopted by Council. The level of differential rate is the level which Council considers is necessary to achieve the objectives specified above.

**Geographic Location:**

Wherever located within the municipal district.

**Use of Land:**

Any use permitted under the relevant Planning Scheme.

**Planning Scheme Zoning:**

The zoning applicable to each rateable land within this category, as determined by consulting maps referred to in the relevant Planning Scheme.

**Types of Buildings:**

All buildings which are now constructed on the land or which are constructed prior to the expiry of the 2022/2023 financial Year.



## **Industrial Land**

### **Definitions/Characteristics:**

Industrial Land is any land that does not have the characteristics of General, Commercial, Vacant or Derelict Land, that is used, designed or adapted to be used primarily for industrial purposes.

### **Objective:**

To ensure that all rateable land makes an equitable financial contribution to the cost of carrying out the functions of Council, including:

1. Construction and maintenance of public infrastructure; and
2. Development and provision of health & community services; and
3. Provision of general support services; and
4. Enhancement of the economic viability of the commercial and industrial sector through targeted programs and projects; and
5. Encouragement of employment opportunities; and
6. Promotion of economic development; and
7. Requirement to ensure that streetscaping and promotional activity is complimentary to the achievement of commercial and industrial objectives.

### **Types and Classes:**

Rateable land having the relevant characteristics described in the definition/characteristics

### **Use and Level of Differential Rate:**

The differential rate will be used to fund some of those items of expenditure described in the Budget adopted by Council. The level of differential rate is the level which Council considers is necessary to achieve the objectives specified above.

### **Geographic Location:**

Wherever located within the municipal district.

### **Use of Land:**

Any use permitted under the relevant Planning Scheme.

### **Planning Scheme Zoning:**

The zoning applicable to each rateable land within this category, as determined by consulting maps referred to in the relevant Planning Scheme.

### **Types of Buildings:**

All buildings which are now constructed on the land or which are constructed prior to the expiry of the 2022/2023 financial Year.

## **Vacant Land**

### **Definitions/Characteristics:**

Any land on which there is no building which is occupied or adapted for occupation and that is not General, Commercial, Industrial or Derelict Land.

### **Objective:**

To ensure that all rateable land makes an equitable financial contribution to the cost of carrying out the functions of Council, including:

1. Construction and maintenance of public infrastructure; and
2. Development and provision of health & community services; and
3. Provision of general support services; and
4. Enhancement of the economic viability of the commercial and industrial sector through targeted programs and projects; and
5. Encouragement of development on land.

**Types and Classes:**

Rateable land having the relevant characteristics described in the definition/characteristics

**Use and Level of Differential Rate:**

The differential rate will be used to fund some of those items of expenditure described in the Budget adopted by Council. The level of differential rate is the level which Council considers is necessary to achieve the objectives specified above.

**Geographic Location:**

Wherever located within the municipal district.

**Use of Land:**

Any use permitted under the relevant Planning Scheme.

**Planning Scheme Zoning:**

The zoning applicable to each rateable land within this category, as determined by consulting maps referred to in the relevant Planning Scheme.

**Derelict Land****Definitions/Characteristics:****1. Derelict Land**

1.1 Land is “Derelict Land” where, at any point in the rating year, a notice to comply to is issued to the Owner or Occupier of the land under the Local Law on the grounds that the land:

- (a) is kept in a manner which is unsightly or detrimental to the general amenity of the area in which the land is located; or
- (b) is used for storage of such amounts of goods, machinery, materials or equipment that the amenity of the area is adversely affected, or the land is, or has the potential to become infested by rats and/or other vermin species; or
- (c) is kept in a manner which is dangerous or likely to cause danger to life or property; or
- (d) has become infested with blackberry or other invasive plants or vermin; or
- (e) has become a source of offensive odour discernible beyond the land;
- (f) contains a vacant building that has been kept in a manner to the extent that the exterior of the building;
  - (i) is in a state of disrepair; or
  - (ii) is damaged or defaced; or
  - (iii) affects the amenity of the surrounding neighbourhood; or
  - (iv) causes the building to be out of conformity with the visual appearance of other buildings in the vicinity; or
  - (v) is declared in writing by an Authorised Officer to be unsafe; and

1.2 The grounds in the notice to comply have not been addressed to Council’s satisfaction.

1.3 For the purposes of this section:

- (a) "Land" includes all land within Council's municipality, including land with or (where relevant) without structures or buildings on it, in any zone, used for any purpose, other than land that is Vacant Land, Industrial Land, Commercial Land, Cultural and Recreational Land.
- (b) "Authorised Officer" means an officer appointed by Council as an Authorised Officer under s124 of the Local Government Act 2020.
- (c) Local Law means the Maroondah City Council Local Law no. 11 as amended or replaced from time to time.

**Objective:**

To ensure that the incidence of dilapidated properties reduce in the municipality and all rateable land makes an equitable financial contribution to the cost of carrying out the functions of Council, including the:

- 1. Encouragement of development/and or improvement of land; and
- 2. Construction and maintenance of public infrastructure: and
- 3. Development and provision of health and community services; and
- 4. Provision of general support services.

**Types and Classes:**

Rateable land having the relevant characteristics described in the definition/characteristics

**Use and Level of Differential Rate:**

The differential rate will be used to fund some of those items of expenditure described in the Budget adopted by Council. The level of differential rate is the level which Council considers is necessary to achieve the objectives specified above.

**Geographic Location:**

Wherever located within the municipal district.

**Use of Land:**

Any use permitted under the relevant Planning Scheme.

**Planning Scheme Zoning:**

The zoning applicable to each rateable land within this category, as determined by consulting maps referred to in the relevant Planning Scheme.

**Types of Buildings:**

All buildings which are now constructed on the land or which are constructed prior to the expiry of the 2022/2023 financial Year.

## 5.1.2 Statutory fees and fines

	Forecast	Budget	Change	
	Actual	2023/2024		
	2022/2023		\$'000	%
	\$'000	\$'000	\$'000	%
Infringements and costs	1,356	<b>1,366</b>	10	0.7%
Court recoveries	190	<b>200</b>	10	5.3%
Town planning fees	1,704	<b>1,708</b>	4	0.2%
Land information certificates	115	<b>138</b>	23	20.0%
Permits	1,743	<b>1,825</b>	82	4.7%
Other	129	<b>167</b>	38	29.5%
<b>Total statutory fees and fines</b>	<b>5,237</b>	<b>5,404</b>	<b>167</b>	<b>3.2%</b>

Statutory fees relate mainly to fees and fines levied in accordance with legislation and include animal registrations, local laws and parking fines and statutory planning application fees. Increases in statutory fees are made in accordance with legislative requirements.

## 5.1.3 User fees

	Forecast	Budget	Change	
	Actual	2023/2024		
	2022/2023		\$'000	%
	\$'000	\$'000	\$'000	%
Active leisure centres	22,577	<b>23,317</b>	740	3.3%
Aged and health Services	620	<b>654</b>	34	5.5%
Community facilities - recreation	645	<b>695</b>	50	7.8%
Community health	37	<b>32</b>	(5)	(13.5%)
Local laws	155	<b>175</b>	20	12.9%
Other fees and charges	1,161	<b>1,176</b>	15	1.3%
Performing arts, functions & conferences	3,377	<b>3,563</b>	186	5.5%
Occupation road reserve	130	<b>150</b>	20	15.4%
Public notices	100	<b>59</b>	(41)	(41.0%)
Asset Protection	340	<b>360</b>	20	5.9%
Youth and Children Services	206	<b>153</b>	(53)	(25.7%)
<b>Total user fees</b>	<b>29,348</b>	<b>30,334</b>	<b>986</b>	<b>3.4%</b>

User fees relate mainly to the recovery of service delivery costs through the charging of fees to users of Council's services. These include use of Maroondah Leisure facilities: Aquahub; Aquanation; Croydon Memorial Pool; The Rings; Maroondah Nets; and the Ringwood and Croydon Golf courses, Council Multi-purpose centres facilities including Karralyka Centre, Realm, Federation Estate and Wyreena. In addition, the provision of services such as meals on wheels and occasional care are included in user fees.

User fees are projected to increase by 3.4% or \$1.0 million over 2023/2024. The main areas contributing to the increase are Aquanation (\$0.70 million), Aquahub (\$0.69 million) and Jubilee Indoor Cricket Centre (\$0.22million). Council plans to increase user charges for all areas in line with expected inflationary trends and increase service use over the budget period to maintain parity between user charges and the costs of service delivery.

## 5.1.4 Grants

	Forecast Actual	Budget	Change	
	2022/2023	2023/2024	\$'000	%
	\$'000	\$'000	\$'000	%
<b>Grants were received in respect of the following:</b>				
Summary of grants				
Commonwealth funded grants	41,459	<b>38,554</b>	(2,905)	(7.0%)
State funded grants	11,884	<b>2,306</b>	(9,578)	(80.6%)
<b>Total grants received</b>	<b>53,343</b>	<b>40,860</b>	<b>(12,483)</b>	<b>(23.4%)</b>

### 5.1.4.1 Grants – operating

Operating grants include all monies received from State and Federal sources for the purposes of funding the delivery of Council's services to ratepayers. Overall, the level of operating grants has decreased by 66.1% or \$16.78 million compared to 2022/2023. The decrease mainly relates to non-recurrent grants being the receipt in 2022/2023 of a Federal Government grant for the multilevel carpark at Heatherdale (\$14.9 million).

Operating Grants	Forecast Actual	Budget	Change	
	2022/2023	2023/2024	\$'000	%
	\$'000	\$'000	\$'000	%
<b>Recurrent - Commonwealth Government</b>				
Aged and Disability Services	966	<b>912</b>	(54)	(5.6%)
COVID-19 Pandemic	20	<b>0</b>	(20)	(100.0%)
Youth and Children Services	341	<b>267</b>	(74)	(21.7%)
Community Safety	14	<b>14</b>	0	0.0%
Financial Assistance Grants	4,227	<b>4,269</b>	42	1.0%
Local Roads	823	<b>831</b>	8	1.0%
<b>Recurrent - State Government</b>				
Aged and Disability Services	559	<b>541</b>	(18)	(3.2%)
Youth and Children Services	135	<b>86</b>	(49)	(36.3%)
Maternal Child Health	1,656	<b>1,233</b>	(423)	(25.5%)
Community Safety	99	<b>75</b>	(24)	(24.2%)
<b>Total recurrent grants</b>	<b>8,840</b>	<b>8,228</b>	<b>(612)</b>	<b>(6.9%)</b>
<b>Non-recurrent - Commonwealth Government</b>				
Asset Management	14,945	<b>0</b>	(14,945)	(100.0%)
<b>Non-recurrent - State Government</b>				
Maternal Child Health	147	<b>148</b>	1	0.7%
Strategic Planning and Sustainability	199	<b>15</b>	(184)	(92.5%)
Youth and Children Services	458	<b>185</b>	(273)	(59.6%)
Other Grants	266	<b>1</b>	(265)	(99.6%)
COVID-19 Pandemic	274	<b>0</b>	(274)	(100.0%)
Sport and Recreation	10	<b>0</b>	(10)	(100.0%)
Community Wellbeing	218	<b>0</b>	(218)	(100.0%)
Community Safety	23	<b>23</b>	0	0.0%
<b>Total non-recurrent grants</b>	<b>16,540</b>	<b>372</b>	<b>(16,168)</b>	<b>(97.8%)</b>
<b>Total Operating Grants</b>	<b>25,380</b>	<b>8,600</b>	<b>(16,780)</b>	<b>(66.1%)</b>

### 5.1.4.2 Grants - capital

Capital grants (non-recurrent) include all monies received from State, Federal and community sources for the purposes of funding the capital works program. Overall the level of capital grants has increased by 15.4% or \$4.30 million compared to 2022/2023, specific funding in 2023/2024 is for large capital works project Ringwood Activity Centre Car Park \$28.62 million. Section 5.5 “Capital works program” includes a more detailed analysis of the grants and contributions expected to be received during the 2023/2024 year. Significant movements in capital grant funding are summarised below:

Capital Grants	Forecast	Budget	Change	
	Actual \$'000	\$'000	\$'000	%
<b>Non-recurrent - Commonwealth Government</b>				
Croydon Community HUB A	0	3,000	3,000	0.0%
Heathmont Multi Level Carpark	18,932	0	(18,932)	(100.0%)
Roads to Recovery	0	637	637	0.0%
Ringwood Activity Centre Carpark	300	28,623	28,323	100.0%
LRCI Eastfield Rd Renew & Footpath	380	0	(380)	(100.0%)
LRCI Tintern Avenue TMD Works	150	0	(150)	(100.0%)
East Ringwood Spectator Shelter	15	0	(15)	(63.4%)
LRCI Kent Ave Asphalt Over Treatmn	350	0	(350)	(100.0%)
<b>Non-recurrent - State Government</b>				
Garden Organics Bin Upgrade	307	0	(307)	(100.0%)
Jubilee Park Indoor Cricket Facilit	2,168	0	(2,168)	(100.0%)
Parkwood Dog Park	3	0	(3)	(100.0%)
RRIF InitiativeConsol Council Syst	180	0	(180)	(100.0%)
Tarralla Crk-Stormwater Harvesting	759	0	(759)	(100.0%)
Town Park Athletics Install Drainag	244	0	(244)	(100.0%)
Colchester Rd Blackspot Lighting	202	0	(202)	(100.0%)
JW Manson Pavilion Improvements	2,474	0	(2,474)	(100.0%)
Croydon North Children Centre	83	0	(83)	(100.0%)
Jubilee Precinct Changing Places	180	0	(180)	(100.0%)
Hughes Park Scoreboard Improvements	44	0	(44)	(100.0%)
Heathmont Rsv Install safety nets	61	0	(61)	(100.0%)
Proc Park Baseball Safety Fence	108	0	(108)	(100.0%)
JM Manson Res Cricket Nets	130	0	(130)	(100.0%)
East Rwood Res Sport Lighting UPG	480	0	(480)	(100.0%)
Reignite Croy Laneway Light Project	110	0	(110)	(100.0%)
CRM Backend System Integration	304	0	(304)	(100.0%)
<b>Total non-recurrent grants</b>	<b>27,964</b>	<b>32,260</b>	<b>4,296</b>	<b>15.4%</b>
<b>Total Capital Grants</b>	<b>27,964</b>	<b>32,260</b>	<b>4,296</b>	<b>15.4%</b>

### 5.1.5 Contributions

	Forecast Actual	Budget	Change	
	2022/2023	2023/2024	\$'000	%
	\$'000	\$'000	\$'000	%
Contributions - Monetary	6,970	<b>6,732</b>	(238)	(3.4%)
Contributions - Monetary (Capital)	556	<b>216</b>	(340)	(61.2%)
<b>Total contributions</b>	<b>7,526</b>	<b>6,948</b>	<b>(578)</b>	<b>(7.7%)</b>

Contributions Monetary are projected to decrease by \$0.6 million or 7.7% compared to 2022/2023. Capital Contributions are projected to decrease by \$0.34 million or 61.2% compared to 2022/2023 due to numerous one-off contributions for Capital projects in 2022/2023.

### 5.1.6 Other income

	Forecast Actual	Budget	Change	
	2022/2023	2023/2024	\$'000	%
	\$'000	\$'000	\$'000	%
Interest on investments	1,500	<b>1,131</b>	(369)	(24.6%)
Interest on other	1	<b>1</b>	0	0.00%
Rent	784	<b>848</b>	64	8.16%
<b>Total other income</b>	<b>2,285</b>	<b>1,980</b>	<b>(305)</b>	<b>(13.3%)</b>

Other income is projected to decrease by \$0.30 million or 13.3% compared to 2022/2023 mainly due to a decrease on investments by \$0.37 million.

### 5.1.7 Employee costs

	Forecast Actual	Budget	Change	
	2022/2023	2023/2024	\$'000	%
	\$'000	\$'000	\$'000	%
Wages and salaries	55,778	<b>51,605</b>	(4,173)	(7%)
Workcover	(568)	<b>(580)</b>	(12)	2.1%
Casual staff	1,724	<b>7,886</b>	6,162	357.4%
Superannuation	6,389	<b>6,610</b>	221	3.5%
Fringe benefits tax	526	<b>534</b>	8	1.5%
<b>Total employee costs</b>	<b>63,849</b>	<b>66,055</b>	<b>2,206</b>	<b>3.5%</b>

Employee costs include all labour related expenditure such as salaries and on-costs (employer superannuation, long service leave and Workcover), allowances, overtime and annual leave loading etc.

Employee costs are forecast to increase by 3.5% or \$2.2 million compared to 2022/2023. This increase relates mainly to employee costs being aligned with the Enterprise Bargaining Agreement (EBA) outcomes for 2023/2024; together with projected movement of employees within employment bands; and in 2023/2024 the Superannuation Guarantee increases from 10.5% to 11.0%.

## 5.1.8 Materials and services

	Forecast	Budget	Change	
	Actual	2023/2024		
	2022/2023		\$'000	%
	\$'000	\$'000	\$'000	%
Agency staff	529	<b>244</b>	(285)	(53.9%)
Apprentices	502	<b>575</b>	73	14.5%
Bank charges	325	<b>351</b>	26	8.0%
Cleaning	1,084	<b>1,056</b>	(28)	(2.6%)
Communication, postage & advertising	1,271	<b>1,242</b>	(29)	(2.3%)
Consultants	1,366	<b>954</b>	(412)	(30.2%)
Contract payments - Election	1	<b>0</b>	(1)	(100.0%)
Contract payments - home care	3	<b>2</b>	(1)	(33.3%)
Contract payments - Operations	4,619	<b>4,991</b>	372	8.1%
contract payments - Other	21,007	<b>5,806</b>	(15,201)	(72.4%)
Contract payments - Valuations	60	<b>60</b>	0	0.0%
Contract payments - Waste	15,594	<b>16,829</b>	1,235	7.9%
Cost of goods sold	976	<b>1,050</b>	74	7.6%
Fire services levy	115	<b>115</b>	0	0.0%
Fuels, oil, registrations & running costs - plant & fleet	1,117	<b>1,233</b>	116	10.4%
Grants to community	544	<b>548</b>	4	0.7%
Insurance	1,500	<b>1,733</b>	233	15.5%
Legal fees	612	<b>573</b>	(39)	(6.4%)
Library contribution	2,822	<b>2,890</b>	68	2.4%
Licence fees	540	<b>622</b>	82	15.2%
Maintenance	4,901	<b>4,994</b>	93	1.9%
Marketing and promotion	150	<b>167</b>	17	11.3%
Materials - depot & golf courses	1,537	<b>1,842</b>	305	19.8%
Memberships/subscriptions	266	<b>297</b>	31	11.7%
Other	5,759	<b>5,301</b>	(458)	(8.0%)
Printing and stationary	160	<b>165</b>	5	3.1%
Security	457	<b>425</b>	(32)	(7.0%)
Training	394	<b>437</b>	43	10.9%
Uniforms	110	<b>106</b>	(4)	(3.6%)
Utilities	3,568	<b>3,795</b>	227	6.4%
<b>Total materials and services</b>	<b>71,889</b>	<b>58,403</b>	<b>(13,486)</b>	<b>(18.8%)</b>

Materials and services are forecast to decrease by 18.8% or \$13.5 million compared to 2022/2023. Materials and services include the purchases of consumables, payments to contractors for the provision of services, utility costs, annual contribution for the provision of library services to the Eastern Regional Libraries (this has increased 2.40% for the 2023/2024 year), contributions to community groups, software maintenance, insurances, advertising, motor vehicle running costs, fuel and registrations and other miscellaneous expenditure items. Utility costs relating to water, gas and electricity are forecast to increase by 6.4% or \$0.23 million compared to 2022/2023 resulting mainly from increased prices from suppliers. Contract payments are included as part of materials and services and are for the provision of services which have been tendered under section 108 of the Local Government Act 2020 including external contracts for services such as waste collection, road maintenance, street tree pruning etc. and are forecast to decrease by 31.5% or \$13.0 million compared to 2022/2023. The decrease in contractors is mainly due to the Heatherdale Multilevel Carpark project in 2022/2023.



### 5.1.9 Depreciation

	Forecast Actual	Budget	Change	
	2022/2023	2023/2024		
	\$'000	\$'000	\$'000	%
Property	8,044	<b>12,478</b>	4,434	55.1%
Plant & equipment	2,316	<b>2,481</b>	165	7.1%
Infrastructure	16,849	<b>13,903</b>	(2,946)	(17.5%)
<b>Total depreciation</b>	<b>27,209</b>	<b>28,862</b>	<b>1,653</b>	<b>6.1%</b>

Depreciation is an accounting measure which attempts to allocate the value of an asset over its useful life for Council's property, plant and equipment including infrastructure assets such as roads and drains. The increase of 6.1% or \$1.65 million for 2023/2024 is due mainly to the full year effect of depreciation on the 2022/2023 capital works program. Refer to section 5.5 Capital works program' for a more detailed analysis of Council's capital works program for the 2023/2024 year.

### 5.1.10 Amortisation - right of use assets

	Forecast Actual	Budget	Change	
	2022/2023	2023/2024		
	\$'000	\$'000	\$'000	%
IT Equipment	615	<b>747</b>	132	21.5%
Land	0	<b>5</b>	5	100.0%
Other	214	<b>228</b>	14	6.5%
Photocopiers	33	<b>50</b>	17	51.5%
Trucks	0	<b>493</b>	493	100.0%
<b>Total amortisation - right of use assets</b>	<b>862</b>	<b>1,523</b>	<b>661</b>	<b>76.7%</b>

### 5.1.11 Other expenses

	Forecast Actual	Budget	Change	
	2022/2023	2023/2024		
	\$'000	\$'000	\$'000	%
Auditor's remuneration - VAGO - audit of the financial statements, performance statement and grant acquittals	75	<b>76</b>	1	1.3%
Auditor's remuneration - internal	146	<b>150</b>	4	2.7%
Councillors' allowances	365	<b>377</b>	12	3.3%
Operating lease rentals	124	<b>98</b>	(26)	(21.0%)
<b>Total other expenses</b>	<b>710</b>	<b>701</b>	<b>(9)</b>	<b>(1.3%)</b>

## 5.2 Balance Sheet

This section analyses the movements in assets, liabilities and equity between 2022/2023 and 2023/2024. It also considers a number of key performance indicators.

### 5.2.1 Assets

Cash and cash equivalents include cash and investments such as cash held in the bank and in petty cash and the value of investments in deposits or other highly liquid investments with short term maturities of three months or less. These balances are projected to decrease by \$2.0 million during the year in line with the rise and fall of Council's operations.

Cash and cash equivalents held by Council are restricted in part and not fully available for Council's operations. The budgeted balance sheet indicates that Council is estimating at 30 June 2024 it will have cash and investments of \$41.37 million, which are partly restricted as shown in the following table.

	Ref	Forecast		Variance \$'000
		Actual 2022/2023 \$'000	Budget 2023/2024 \$'000	
<b>Total cash and investments including financial assets</b>		<b>44,784</b>	<b>41,368</b>	<b>(3,416)</b>
Restricted cash and investments	5.2.1.1			
- Trust funds and deposits		(6,664)	<b>(6,664)</b>	0
- Unexpended grants and contributions		(2,500)	<b>(2,500)</b>	0
- Unexpended specific purpose investments other		(14,072)	<b>(12,891)</b>	1,181
- Cash backed reserve		(8,000)	<b>(3,000)</b>	5,000
<b>Unrestricted cash and investments</b>	5.2.1.2	<b>13,548</b>	<b>16,313</b>	<b>2,765</b>

Trade and other receivables are monies owed to Council by ratepayers and others. Minimal change is expected in the level of debtors in the budget.

Other financial assets include the value of investments held in deposits with a maturity of greater than three months at the time of initial investment. These balances are projected to decrease by \$1.3 million during the year in line with the rise and fall of Council's operations.

Other assets include items such as prepayments for expenses that Council has paid in advance of service delivery and inventories or stocks held for sale or consumption in Council's services. Minimal change is expected in the budget.

Property, infrastructure, plant and equipment is the largest component of Council's worth and represents the value of all the land, buildings, roads, vehicles, equipment, etc. which has been built up by Council over many years. The net increase in this balance is attributable to the net result of the capital works program \$65.77 million, new assets (\$34.47 million); depreciation of assets (\$28.86 million); and the net loss of property, plant and equipment (\$0.9 million).

#### 5.2.1.1 Restricted cash and investments

Council has cash and cash equivalents that are subject to restrictions, Council has restrictions in relation to unexpended specific purpose investments which relate mainly to monies received by Council for Public Open Space and Waste; trust funds and deposits; unexpended grants and contributions and cash backed reserves.

### 5.2.1.2 Unrestricted cash and investments

These funds are free of all specific Council commitments and represent funds available to meet daily cash flow requirements, unexpected short term needs and any budget commitments which will be expended in the following year such as grants and contributions. Council regards these funds as the minimum necessary to ensure that it can meet its commitments as and when they fall due without borrowing further funds.

### 5.2.2 Liabilities

'Trade and other payables' are those to whom Council owes money as of 30 June. These liabilities are budgeted to decrease which is consistent with 2023/2024 increased levels of expenditure on materials and services relating to capital projects.

Provisions include accrued long service leave, annual leave, annual leave loading and time in lieu to employees. These employee entitlements are only expected to increase marginally in line with EBA outcomes.

### 5.2.3 Borrowings

Interest-bearing liabilities are loans or borrowings of Council. Council borrowed \$24.2 million in 2014/15 and \$10.0 million in 2021/2022. Repayment of loan principal of \$2.83 million will be made during the year.

In 2014/2015 Council constructed a new regional aquatic and leisure centre in Ringwood known as Aquanation. The facility was opened in August 2015, with borrowings to fund a portion of this project. The total cost was \$52.2 million and has been funded by Federal and State Government grants to a total of \$13.0 million. The remaining funding came from a combination of loan borrowings by Council (\$24.2 million), budgeted capital expenditure, public open space contributions and cash reserves.

Council market tendered for the provision of the loan in August 2014 and the loan was drawdown in November 2014 with repayment of principal and interest over 15 years and at a fixed rate for the term of the loan of 4.91% interest per annum.

In 2021/2022 Council borrowed \$10 million with a fixed rate of 3.635% to partly fund capital projects that generate income from commercial activities.

The budget for 2023/2024 provides for repayment of loan principal and interest per the agreed schedules.

The table below shows information on borrowings specifically required by the Regulations.

	2022/2023	2023/2024
	\$	\$
Amount borrowed as at 30 June of the prior year	24,277	<b>21,562</b>
Amount proposed to be borrowed	-	-
Amount projected to be redeemed	(2,715)	<b>(2,836)</b>
Amount of borrowings as at 30 June	21,562	<b>18,726</b>

## 5.2.4 Leases by category

As a result of the introduction of AASB 16 Leases, right-of-use assets and lease liabilities have been recognised as outlined in the table below.

	Forecast Actual 2022/2023 \$	Budget 2023/2024 \$
<b>Right-of-use assets</b>		
<b>Current Right-of-use assets</b>		
Plant and equipment	-	-
<b>Total Current Right-of-use assets</b>	-	-
<b>Non Current Right-of-use assets</b>		
Plant and equipment	1,987	6,333
<b>Total Non Current Right-of-use assets</b>	1,987	6,333
<b>Total right-of-use assets</b>	1,987	6,333
<b>Lease liabilities</b>		
<b>Current lease Liabilities</b>		
Plant and equipment	856	1,495
<b>Total current lease liabilities</b>	856	1,495
<b>Non-current lease liabilities</b>		
Plant and equipment	987	5,001
<b>Total non-current lease liabilities</b>	987	5,001
<b>Total lease liabilities</b>	1,843	6,496

Where the interest rate applicable to a lease is not expressed in the lease agreement, Council applies the average incremental borrowing rate in the calculation of lease liabilities. The current incremental borrowing rate is 3.5%.

## 5.3 Statement of changes in Equity

### 5.3.1 Reserves

Council maintains general reserves to record funds set aside for future possible contingencies e.g. unfunded superannuation call, unplanned capital expenditure transferred to and from the accumulated surplus.

### 5.3.2 Equity

Total equity always equals net assets and is made up of the following components:

- **Asset revaluation reserve** which represents the difference between the previously recorded value of assets and their current valuations.
- **Accumulated surplus** which is the value of all net assets less Reserves that have accumulated over time. The increase in accumulated surplus of \$36.39 million results directly from the surplus for the year.

## 5.4 Statement of Cash Flows

This section analyses the expected cash flows from the operating, investing and financing activities of Council for the 2023/2024 year. Budgeting cash flows for Council is one of the key factors in setting the level of rates and providing a guide to the level of capital expenditure that can be sustained.

The analysis is based on three main categories of cash flows:

- **Operating activities** - Refers to the cash generated or used in the normal service delivery functions of Council. Cash remaining after paying for the provision of services to the community may be available for investment in capital works, or repayment of debt.
- **Investing activities** - Refers to cash generated or used in the enhancement or creation of infrastructure and other assets. These activities also include the acquisition and sale of other assets such as vehicles, property and equipment.
- **Financing activities** - Refers to cash generated or used in the financing of Council functions and include borrowings from financial institutions and the repayments of borrowings. These activities also include repayment of the principal component of loan repayments for the year.

#### 5.4.1 Net cash flows provided by/used in operating activities

The increase in cash inflows from operating activities of \$23.7 million is due mainly to an increase in Capital Grants expected to be received in 2023/2024 including \$28.6m for the Ringwood Activity Centre Car Park. Large Prior year capital grant income is forecasted to expended in 2022/2023.

The net cash flows from operating activities does not equal the surplus (deficit) for the year as the expected revenues and expenses of the Council include non-cash items which have been excluded from the Cash Flow Statement. The budgeted operating result is reconciled to budgeted cash flows available from operating activities as set out in the following table.

	Forecast		Variance
	Actual	Budget	
	2022/2023	2023/2024	
	\$'000	\$'000	\$'000
<b>Surplus (deficit) for the year</b>	35,178	<b>36,395</b>	1,217
Depreciation	27,209	<b>28,862</b>	1,653
Net gain/(loss) on disposal of property, infrastructure, plant and equipment	(113)	<b>(93)</b>	20
Finance costs	(61)	<b>(218)</b>	(157)
Net movement in current assets and liabilities	(18,967)	<b>1,959</b>	20,926
<b>Cash flows available from operating activities</b>	<b>43,246</b>	<b>66,905</b>	<b>23,659</b>

#### 5.4.2 Net cash flows provided by/used in investing activities

The decrease in payments for investing activities represents expenditure in large capital works projects in 2022/2023 and 2023/2024.

#### 5.4.3 Net cash flows provided by/used in financing activities

The payments for financing activities represents repayment of borrowings both principal and interest for the existing loan for Aquanation and Capital projects in 2023/2024. (Refer 5.2.3).

## 5.5 Capital works program

### 5.5.1 Summary

This section presents a listing of the capital works projects that will be undertaken for the 2023/2024 year, classified by expenditure type and funding source.

	Forecast Actual	Budget	Change	%
	2022/23	2023/24		
	\$'000	\$'000	\$'000	
Property	35,940	<b>45,212</b>	9,272	25.80%
Plant and equipment	6,104	<b>3,397</b>	(2,707)	(44.3%)
Infrastructure	23,018	<b>17,164</b>	(5,854)	(25.4%)
<b>Total</b>	<b>65,062</b>	<b>65,773</b>	<b>711</b>	<b>1.09%</b>

	Project Cost \$'000	Asset expenditure types				Summary of Funding Sources		
		New	Renewal	Upgrade	Expansion	Grants	Contrib.	Council cash
		\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
Property	<b>45,212</b>	31,623	10,585	3,004	-	31,623	180	13,409
Plant and equipment	<b>3,397</b>	220	3,072	106	-	-	589	2,808
Infrastructure	<b>17,164</b>	2,624	11,771	2,769	-	637	36	16,491
<b>Total</b>	<b>65,773</b>	34,467	25,427	2,769	-	32,260	805	32,708

The following sections present the four-year capital expenditure program for the period 2023/2024 to 2026/27. Council has already made prior budget commitments to a number of projects to ensure timely completion consistent with expectations.

The capital projects are grouped by class and include detail of both Council and Other contributions to individual projects. Further detail is also provided on asset renewal, new assets, asset upgrade and asset expansion projects.

## 5.5.2 Summary of Planned Capital Works Expenditure

<b>Summary of Planned Capital Works Expenditure</b>								
For the four years ended 30 June 2027								
2023/24	Asset Expenditure Types				Funding Sources			
	Total \$'000	New \$'000	Renewal \$'000	Upgrade \$'000	Total \$'000	Grants \$'000	Contributions \$'000	Council Cash \$'000
<b>Property</b>								
Land	0	0	0	0	0	0	0	0
Land improvements	0	0	0	0	0	0	0	0
<b>Total Land</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Buildings	45,212	31,623	10,585	3,004	45,212	31,623	180	13,409
<b>Total Buildings</b>	<b>45,212</b>	<b>31,623</b>	<b>10,585</b>	<b>3,004</b>	<b>45,212</b>	<b>31,623</b>	<b>180</b>	<b>13,409</b>
<b>Total Property</b>	<b>45,212</b>	<b>31,623</b>	<b>10,585</b>	<b>3,004</b>	<b>45,212</b>	<b>31,623</b>	<b>180</b>	<b>13,409</b>
<b>Plant and Equipment</b>								
Plant, machinery and equipment	2,196	0	2,196	0	2,196	0	589	1,607
Fixtures, fittings and furniture	830	70	718	43	830	0	0	830
Computers and telecommunications	371	150	158	63	371	0	0	371
<b>Total Plant and Equipment</b>	<b>3,397</b>	<b>220</b>	<b>3,072</b>	<b>106</b>	<b>3,397</b>	<b>0</b>	<b>589</b>	<b>2,808</b>
<b>Infrastructure</b>								
Roads	3,652	0	3,460	192	3,652	637	0	3,015
Footpaths and cycleways	3,200	1,447	1,559	194	3,200	0	0	3,200
Drainage	4,925	0	4,108	817	4,925	0	0	4,925
Recreational, leisure and community facilities	1,901	0	1,599	302	1,901	0	36	1,865
Waste management	50	0	0	50	50	0	0	50
Parks, open space and streetscapes	1,931	1,027	680	224	1,931	0	0	1,931
Off street car parks	400	0	200	200	400	0	0	400
Other infrastructure	1,105	150	165	790	1,105	0	0	1,105
<b>Total Infrastructure</b>	<b>17,164</b>	<b>2,624</b>	<b>11,771</b>	<b>2,769</b>	<b>17,164</b>	<b>637</b>	<b>36</b>	<b>16,491</b>
<b>Total Capital Works Expenditure</b>	<b>65,773</b>	<b>34,467</b>	<b>25,427</b>	<b>5,879</b>	<b>65,773</b>	<b>32,260</b>	<b>805</b>	<b>32,708</b>



2024/25	Asset Expenditure Types				Funding Sources			
	Total \$'000	New \$'000	Renewal \$'000	Upgrade \$'000	Total \$'000	Grants \$'000	Contributions \$'000	Council Cash \$'000
<b>Property</b>								
Land	0	0	0	0	0	0	0	0
Land improvements	0	0	0	0	0	0	0	0
<b>Total Land</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Buildings	13,536	0	10,455	3,081	13,536	2,000	190	11,346
<b>Total Buildings</b>	<b>13,536</b>	<b>0</b>	<b>10,455</b>	<b>3,081</b>	<b>13,536</b>	<b>2,000</b>	<b>190</b>	<b>11,346</b>
<b>Total Property</b>	<b>13,536</b>	<b>0</b>	<b>10,455</b>	<b>3,081</b>	<b>13,536</b>	<b>2,000</b>	<b>190</b>	<b>11,346</b>
<b>Plant and Equipment</b>								
Plant, machinery and equipment	2,637	0	2,637	0	2,637	0	808	1,829
Fixtures, fittings and furniture	832	72	718	43	832	0	0	832
Computers and telecommunications	516	155	258	103	516	0	0	516
<b>Total Plant and Equipment</b>	<b>3,985</b>	<b>227</b>	<b>3,613</b>	<b>146</b>	<b>3,985</b>	<b>0</b>	<b>808</b>	<b>3,177</b>
<b>Infrastructure</b>								
Roads	4,295	0	4,068	227	4,295	508	0	3,787
Footpaths and cycleways	3,292	1,487	1,607	198	3,292	0	0	3,292
Drainage	5,285	0	4,396	889	5,285	0	0	5,285
Recreational, leisure and community facilities	1,971	0	1,704	267	1,971	0	36	1,935
Waste management	50	0	0	50	50	0	0	50
Parks, open space and streetscapes	2,236	1,047	945	244	2,236	0	0	2,236
Off street car parks	420	0	210	210	420	0	0	420
Other infrastructure	1,115	150	170	795	1,115	0	0	1,115
<b>Total Infrastructure</b>	<b>18,664</b>	<b>2,684</b>	<b>13,100</b>	<b>2,880</b>	<b>18,664</b>	<b>508</b>	<b>36</b>	<b>18,120</b>
<b>Total Capital Works Expenditure</b>	<b>36,185</b>	<b>2,911</b>	<b>27,168</b>	<b>6,106</b>	<b>36,185</b>	<b>2,508</b>	<b>1,034</b>	<b>32,643</b>

2025/26	Asset Expenditure Types				Funding Sources			
	Total \$'000	New \$'000	Renewal \$'000	Upgrade \$'000	Total \$'000	Grants \$'000	Contributions \$'000	Council Cash \$'000
<b>Property</b>								
Land	0	0	0	0	0	0	0	0
Land improvements	0	0	0	0	0	0	0	0
<b>Total Land</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Buildings	14,776	1,000	10,629	3,147	14,776	0	190	14,586
<b>Total Buildings</b>	<b>14,776</b>	<b>1,000</b>	<b>10,629</b>	<b>3,147</b>	<b>14,776</b>	<b>0</b>	<b>190</b>	<b>14,586</b>
<b>Total Property</b>	<b>14,776</b>	<b>1,000</b>	<b>10,629</b>	<b>3,147</b>	<b>14,776</b>	<b>0</b>	<b>190</b>	<b>14,586</b>
<b>Plant and Equipment</b>								
Plant, machinery and equipment	1,257	0	1,257	0	1,257	0	371	886
Fixtures, fittings and furniture	809	74	693	43	809	0	0	809
Computers and telecommunications	326	98	163	65	326	0	0	326
<b>Total Plant and Equipment</b>	<b>2,392</b>	<b>171</b>	<b>2,113</b>	<b>108</b>	<b>2,392</b>	<b>0</b>	<b>371</b>	<b>2,021</b>
<b>Infrastructure</b>								
Roads	4,426	0	4,199	227	4,426	508	0	3,918
Footpaths and cycleways	3,387	1,502	1,675	210	3,387	0	0	3,387
Drainage	5,430	0	4,514	916	5,430	0	0	5,430
Recreational, leisure and community facilities	1,971	0	1,697	274	1,971	0	36	1,935
Waste management	50	0	0	50	50	0	0	50
Parks, open space and streetscapes	1,986	1,037	715	234	1,986	0	0	1,986
Off street car parks	440	0	220	220	440	0	0	440
Other infrastructure	1,147	170	177	800	1,147	0	0	1,147
<b>Total Infrastructure</b>	<b>18,837</b>	<b>2,709</b>	<b>13,197</b>	<b>2,931</b>	<b>18,837</b>	<b>508</b>	<b>36</b>	<b>18,293</b>
<b>Total Capital Works Expenditure</b>	<b>36,005</b>	<b>3,880</b>	<b>25,939</b>	<b>6,185</b>	<b>36,005</b>	<b>508</b>	<b>597</b>	<b>34,900</b>

2026/27	Asset Expenditure Types				Funding Sources			
	Total \$'000	New \$'000	Renewal \$'000	Upgrade \$'000	Total \$'000	Grants \$'000	Contributions \$'000	Council Cash \$'000
<b>Property</b>								
Land	0	0	0	0	0	0	0	0
Land improvements	0	0	0	0	0	0	0	0
<b>Total Land</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Buildings	14,609	1,000	10,459	3,150	14,609	2,000	200	12,409
<b>Total Buildings</b>	<b>14,609</b>	<b>1,000</b>	<b>10,459</b>	<b>3,150</b>	<b>14,609</b>	<b>2,000</b>	<b>200</b>	<b>12,409</b>
<b>Total Property</b>	<b>14,609</b>	<b>1,000</b>	<b>10,459</b>	<b>3,150</b>	<b>14,609</b>	<b>2,000</b>	<b>200</b>	<b>12,409</b>
<b>Plant and Equipment</b>								
Plant, machinery and equipment	1,104	0	1,104	0	1,104	0	367	737
Fixtures, fittings and furniture	835	75	715	45	835	0	0	835
Computers and telecommunications	601	219	273	109	601	0	0	601
<b>Total Plant and Equipment</b>	<b>2,540</b>	<b>294</b>	<b>2,092</b>	<b>154</b>	<b>2,540</b>	<b>0</b>	<b>367</b>	<b>2,173</b>
<b>Infrastructure</b>								
Roads	4,596	0	4,369	227	4,596	508	0	4,088
Footpaths and cycleways	3,520	1,535	1,741	244	3,520	0	0	3,520
Drainage	5,470	0	4,548	922	5,470	0	0	5,470
Recreational, leisure and community facilities	2,006	0	1,746	260	2,006	0	36	1,970
Waste management	4,050	4,000	0	50	4,050	463	0	3,587
Parks, open space and streetscapes	2,676	1,060	1,286	330	2,676	0	0	2,676
Off street car parks	470	0	235	235	470	0	0	470
Other infrastructure	1,147	170	177	800	1,147	0	0	1,147
<b>Total Infrastructure</b>	<b>23,935</b>	<b>6,765</b>	<b>14,103</b>	<b>3,067</b>	<b>23,935</b>	<b>971</b>	<b>36</b>	<b>22,928</b>
<b>Total Capital Works Expenditure</b>	<b>41,084</b>	<b>8,059</b>	<b>26,654</b>	<b>6,371</b>	<b>41,084</b>	<b>2,971</b>	<b>603</b>	<b>37,510</b>

### 5.5.3 Capital Works Program

CAPITAL EXPENDITURE PROGRAM 2023/2024 TO 2026/2027										
	Budget 2023/2024							Budget 2024/2025	Budget 2025/2026	Budget 2026/2027
	Total Expenditure \$000	Council Cash \$000	Grants \$000	Others Contrib'n \$000	Asset Renewal \$000	Upgrade \$000	New Work \$000	Total Expenditure \$000	Total Expenditure \$000	Total Expenditure \$000
<b>BUILDINGS</b>										
<b>BUILDINGS</b>										
Capital Funding for Community Groups	360	180		180	180	180		380	380	400
Community Facilities - Access & Inclusion	230	230			184	46		240	240	250
Public Toilet Improvement Program	300	300			300			300	310	320
Community Facilities Major Plant Renewal	600	600			600			400	300	340
Community Facilities Replacement Program	0	0			0	0		0	0	0
Carbon Neutral-Energy Revolving Fund	448	448				448		500	500	550
Community Facilities Improvement Program	3,751	3,751			3,001	750		3,366	4,407	4,949
Croydon Community Wellbeing Precinct Hub A (Subject to Funding)	5,400	2,400	3,000	0	4,320	1,080		7,350	7,500	
Croydon Community Precinct Redevelopment - Multipurpose Pavilion and Bowling Greens (Subject to Funding)	0	0			0	0		0		7,800
Croydon Community Precinct Redevelopment - Open Space Improvements (Subject to Funding)	2,500	2,500			2,000	500		1,000	1,139	
Ringwood Activity Centre Carpark	28,623		28,623				28,623			
Commercial Opportunities	1,780	1,780					1,780			
Aquahub Gymnastics	1,220	1,220					1,220			
<b>TOTAL BUILDINGS</b>	<b>45,212</b>	<b>13,409</b>	<b>31,623</b>	<b>180</b>	<b>10,585</b>	<b>3,004</b>	<b>31,623</b>	<b>13,536</b>	<b>14,776</b>	<b>14,609</b>
<b>TOTAL BUILDINGS</b>	<b>45,212</b>	<b>13,409</b>	<b>31,623</b>	<b>180</b>	<b>10,585</b>	<b>3,004</b>	<b>31,623</b>	<b>13,536</b>	<b>14,776</b>	<b>14,609</b>

## CAPITAL EXPENDITURE PROGRAM 2023/2024 TO 2026/2027

	Budget 2023/2024							Budget 2024/2025	Budget 2025/2026	Budget 2026/2027
	Total Expenditure	Council Cash	Grants	Others Contrib'n	Asset Renewal	Upgrade	New Work	Total Expenditure	Total Expenditure	Total Expenditure
	\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000
<b>ROADS AND DRAINAGE</b>										
<b>ROADS</b>										
Roads to Recovery Funding of Local Road Improvements by the Federal Government	637		637		510	127		508	508	508
Local Road Reconstruction Program	500	500			500			550	550	600
Local Area Traffic Management	130	130			65	65		250	250	250
Local Area Traffic Management - Renewal	75	75			75			75	95	105
Traffic Lights and Pedestrian Crossings	80	80			80			80	90	100
Local Road Renewal Program	1,645	1,645			1,645			2,197	2,298	2,348
Kerb and Channel Replacement Works	585	585			585			635	635	685
<b>TOTAL ROADS</b>	<b>3,652</b>	<b>3,015</b>	<b>637</b>	<b>0</b>	<b>3,460</b>	<b>192</b>	<b>0</b>	<b>4,295</b>	<b>4,426</b>	<b>4,596</b>
<b>FOOTPATHS AND CYCLEWAYS</b>										
Shared (Bike) Path Improvement Program	400	400			267	133		400	430	530
Footpath Replacement Works	1,048	1,048			1,048			1,080	1,120	1,120
Footpath Construction Program	1,447	1,447					1,447	1,487	1,502	1,535
Disability Footpath Access	305	305			244	61		325	335	335
<b>TOTAL FOOTPATHS AND CYCLEWAYS</b>	<b>3,200</b>	<b>3,200</b>	<b>0</b>	<b>0</b>	<b>1,559</b>	<b>194</b>	<b>1,447</b>	<b>3,292</b>	<b>3,387</b>	<b>3,520</b>
<b>CARPARKS</b>										
Car Park Improvement Program	400	400			200	200		420	440	470
<b>TOTAL CARPARKS</b>	<b>400</b>	<b>400</b>	<b>0</b>	<b>0</b>	<b>200</b>	<b>200</b>	<b>0</b>	<b>420</b>	<b>440</b>	<b>470</b>

## CAPITAL EXPENDITURE PROGRAM 2023/2024 TO 2026/2027

	Budget 2023/2024							Budget 2024/25	Budget 2025/26	Budget 2026/2027
	Total Expenditure	Council Cash	Grants	Others Contrib'n	Asset Renewal	Upgrade	New Work	Total Expenditure	Total Expenditure	Total Expenditure
	\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000
<b>ROADS AND DRAINAGE Continuation...</b>										
<b>DRAINAGE</b>										
Ringwood Metropolitan Activities Centre -Drainage Infrastructure	700	700			700			700	700	700
Waterway Improvement Program	140	140			140			140	150	160
Stormwater drainage renewal program	4,085	4,085			3,268	817		4,445	4,580	4,610
<b>TOTAL DRAINAGE</b>	<b>4,925</b>	<b>4,925</b>	<b>0</b>	<b>0</b>	<b>4,108</b>	<b>817</b>	<b>0</b>	<b>5,285</b>	<b>5,430</b>	<b>5,470</b>
<b>WASTE MANAGEMENT</b>										
Waste Vehicles Turning Points	50	50				50		50	50	50
Glass Bin and Recycling Bin Upgrade										4,000
<b>TOTAL WASTE MANAGEMENT</b>	<b>50</b>	<b>50</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>50</b>	<b>0</b>	<b>50</b>	<b>50</b>	<b>4,050</b>
<b>OTHER</b>										
Commercial Centres Improvement Program	230	230			115	115		240	250	250
Christmas Decorations	50	50					50	50	50	50
Ringwood Metropolitan Activity Centre	600	600				600		600	600	600
Bus Shelters	30	30					30	30	40	40
Carbon Neutral - Greenpower	75	75				75		75	75	75
Sustainable Maroondah Fund	70	70					70	70	80	80
Street Furniture Works	50	50			50			50	52	52
<b>TOTAL OTHER</b>	<b>1,105</b>	<b>1,105</b>	<b>0</b>	<b>0</b>	<b>165</b>	<b>790</b>	<b>150</b>	<b>1,115</b>	<b>1,147</b>	<b>1,147</b>
<b>TOTAL ROADS AND DRAINAGE</b>	<b>13,332</b>	<b>12,695</b>	<b>637</b>	<b>0</b>	<b>9,491</b>	<b>2,244</b>	<b>1,597</b>	<b>14,457</b>	<b>14,880</b>	<b>19,253</b>

## CAPITAL EXPENDITURE PROGRAM 2023/2024 TO 2026/2027

	Budget 2023/2024							Budget 2024/2025	Budget 2025/2026	Budget 2026/2027
	Total Expenditure	Council Cash	Grants	Others Contrib'n	Asset Renewal	Upgrade	New Work	Total Expenditure	Total Expenditure	Total Expenditure
	\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000
<b>RECREATIONAL IMPROVEMENTS</b>										
<b>RECREATIONAL, LEISURE AND COMMUNITY FACILITIES</b>										
Sportsfield Improvement Program	650	650			650			900	900	930
Sportsfield Lighting Improvement Program	270	270			216	54		180	180	180
Sportsfield Irrigation Improvement Program	90	90			90			90	100	100
Golf Course Improvement Program	450	450			202	248		450	450	450
Sport and Recreation Infrastructure Improvement Program	320	320			320			230	220	220
Sports Oval Fence Replacement (ongoing)	85	85			85			85	85	90
Bedford Park Advisory Group Project	36			36	36			36	36	36
<b>TOTAL RECREATIONAL, LEISURE AND COMMUNITY FACILITIES</b>	<b>1,901</b>	<b>1,865</b>	<b>0</b>	<b>36</b>	<b>1,599</b>	<b>302</b>	<b>0</b>	<b>1,971</b>	<b>1,971</b>	<b>2,006</b>

## CAPITAL EXPENDITURE PROGRAM 2023/2024 TO 2026/2027

	Budget 2023/2024							Budget 2024/2025	Budget 2025/2026	Budget 2026/27
	Total Expenditure	Council Cash	Grants	Others Contrib'n	Asset Renewal	Upgrade	New Work	Total Expenditure	Total Expenditure	Total Expenditure
	\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000
<b>RECREATIONAL IMPROVEMENTS Continuation...</b>										
<b>PARKS AND OPEN SPACE</b>										
Open Space Playground Improvement Program	719	719			605	114	0	764	764	1,089
Open Space Lighting Improvement Program	60	60			20		40	60	60	70
Open Space Pathway Improvement Program	70	70			25	35	10	100	80	80
Open Space Improvement Program	85	85			20	65	0	85	85	200
Open Space Footbridge and Boardwalk Improvement Program	0	0			0			230	0	230
Committees of Management Open Space Improvements	20	20			10	10		20	20	20
Tree Improvement Program	917	917					917	917	917	917
Bushland Improvement Program	60	60					60	60	60	70
<b>TOTAL PARKS AND OPEN SPACE</b>	<b>1,931</b>	<b>1,931</b>	<b>0</b>	<b>0</b>	<b>680</b>	<b>224</b>	<b>1,027</b>	<b>2,236</b>	<b>1,986</b>	<b>2,676</b>
<b>TOTAL RECREATIONAL IMPROVEMENTS</b>	<b>3,832</b>	<b>3,796</b>	<b>0</b>	<b>36</b>	<b>2,279</b>	<b>526</b>	<b>1,027</b>	<b>4,207</b>	<b>3,957</b>	<b>4,682</b>



## CAPITAL EXPENDITURE PROGRAM 2023/2024 TO 2026/2027

	Budget 2023/2024							Budget 2024/2025	Budget 2025/2026	Budget 2026/2027
	Total Expenditure \$000	Council Cash \$000	Grants \$000	Others Contrib'n \$000	Asset Renewal \$000	Upgrade \$000	New Work \$000	Total Expenditure \$000	Total Expenditure \$000	Total Expenditure \$000
<b>PLANT AND EQUIPMENT</b>										
<b>FIXTURES, FITTINGS AND FURNITURE</b>										
Karralyka and Federation Estate - Renew Equipment	85	85			43	43		85	85	90
REALM Furniture and Equipment	50	50			50	0		50	50	70
Leisure Facilities - Equipment Replacement	750	750			750			625	600	600
Art in Public Places	50	50					50	72	74	75
<b>TOTAL FIXTURES, FITTINGS AND FURNITURE</b>	<b>830</b>	<b>830</b>	<b>0</b>	<b>0</b>	<b>718</b>	<b>43</b>	<b>70</b>	<b>832</b>	<b>809</b>	<b>835</b>
<b>PLANT, MACHINERY AND EQUIPMENT</b>										
Plant and Fleet Replacement Program	2196	1607		589	2196			2637	1257	1104
<b>TOTAL PLANT, MACHINERY AND EQUIPMENT</b>	<b>2196</b>	<b>1607</b>	<b>0</b>	<b>589</b>	<b>2196</b>	<b>0</b>	<b>0</b>	<b>2637</b>	<b>1257</b>	<b>1104</b>
<b>COMPUTERS AND TELECOMMUNICATIONS</b>										
Information Technology Improvement Program	316	316			158	63	95	516	326	546
Digital Initiatives	55	55					55			55
<b>TOTAL COMPUTERS AND TELECOMMUNICATIONS</b>	<b>371</b>	<b>371</b>	<b>0</b>	<b>0</b>	<b>158</b>	<b>63</b>	<b>150</b>	<b>516</b>	<b>326</b>	<b>601</b>
<b>TOTAL PLANT AND EQUIPMENT</b>	<b>3,397</b>	<b>2,808</b>	<b>0</b>	<b>589</b>	<b>3,072</b>	<b>106</b>	<b>220</b>	<b>3,985</b>	<b>2,392</b>	<b>2,540</b>
<b>TOTAL CAPITAL EXPENDITURE</b>	<b>65,773</b>	<b>32,708</b>	<b>32,260</b>	<b>805</b>	<b>25,427</b>	<b>5,879</b>	<b>34,467</b>	<b>36,185</b>	<b>36,005</b>	<b>41,084</b>

## 6. Financial performance indicators

### 6.1 Targeted performance indicators

The following tables highlight Council's current and projected performance across a selection of targeted service and financial performance indicators. These indicators provide a useful analysis of Council's intentions and performance and should be interpreted in the context of the organisation's objectives. The targeted performance indicators below are the prescribed performance indicators contained in Schedule 4 of the Local Government (Planning and Reporting) Regulations 2020. Results against these indicators and targets will be reported in Council's Performance Statement included in the Annual Report.

#### Targeted performance indicators - Service

Indicator	Measure	Notes	Actual	Forecast	Target	Target Projections			Trend
			2021/2022	2022/2023	2023/2024	2024/2025	2025/2026	2026/2027	+o/-
<b>Governance</b>									
Satisfaction with community consultation and engagement	Community satisfaction rating out of 100 with the consultation and engagement efforts of Council	1	59	59	59	59	59	59	+
<b>Roads</b>									
Sealed local roads below the intervention level	Number of kms of sealed local roads below the renewal intervention level set by Council / Kms of sealed local roads	2	98.65%	98.65%	98.00%	98.00%	98.00%	98.00%	+
<b>Statutory planning</b>									
Planning applications decided within the relevant required time	Number of planning application decisions made within the relevant required time / Number of decisions made	3	83.52%	83.52%	84.00%	84.42%	84.84%	85.27%	+
<b>Waste management</b>									
Kerbside collection waste diverted from landfill	Weight of recyclables and green organics collected from kerbside bins / Weight of garbage, recyclables and green organics collected from kerbside bins	4	55.50%	55.50%	56.00%	56.50%	57.01%	57.53%	+

## Targeted performance indicators - Financial

Indicator	Measure	Notes	Actual	Forecast	Target	Target Projections			Trend
			2021/2022	2022/2023	2023/2024	2024/2025	2025/2026	2026/2027	+/-
<b>Liquidity</b>									
Working Capital	Current assets / current liabilities	5	201.3%	150.7%	142.7%	139.6%	134.1%	126.8%	-
<b>Obligations</b>									
Asset renewal	Asset renewal and upgrade expense / Asset depreciation	6	135.3%	143.5%	108.5%	110.5%	103.5%	103.6%	-
<b>Obligations</b>									
Rates concentration	Rate revenue / adjusted underlying revenue	7	68.7%	71.7%	84.0%	68.6%	68.1%	68.9%	-
<b>Obligations</b>									
Expenditure level	Total expenses / no. of property assessments	8	\$2,908	\$3,536	\$3,326	\$3,401	\$3,449	\$3,505	+

## 6.2 Financial performance indicators

The following table highlights Council's current and projected performance across a range of key financial performance indicators. These indicators provide a useful analysis of Council's financial position and performance and should be interpreted in the context of the organisation's objectives. The financial performance indicators below are the prescribed financial performance indicators contained in Part 3 of Schedule 3 of the Local Government (Planning and Reporting) Regulations 2020. Results against these indicators will be reported in Council's Performance Statement included in the Annual Report.

Indicator	Measure	Notes	Actual	Forecast	Budget	Financial Plan Projections			Trend
			2021/2022	2022/2023	2023/2024	2024/2025	2025/2026	2026/2027	+/-
<b>Operating position</b>									
Adjusted underlying result	Adjusted underlying surplus (deficit) / Adjusted underlying revenue	9	(2.80%)	4.60%	3.06%	2.28%	3.18%	3.95%	+
<b>Liquidity</b>									
Unrestricted cash	Unrestricted cash / current liabilities	10	79.0%	30.2%	23%	18%	11%	13%	-
<b>Obligations</b>									
Loans and borrowings	Interest bearing loans and borrowings / rate revenue	11	24.5%	21.0%	17.4%	14.1%	10.9%	7.9%	-
Loans and borrowings	Interest and principal repayments on interest bearing loans and borrowings / rate revenue		0.8%	3.0%	3.5%	3.4%	3.2%	3.1%	o
Indebtedness	Non-current liabilities / own source revenue		40.1%	14.9%	17.5%	11.5%	10.2%	7.1%	-
<b>Stability</b>									
Rates effort	Rate revenue / CIV of rateable properties in the municipality	12	0.3%	0.2%	0.2%	0.2%	0.2%	0.2%	o
<b>Efficiency</b>									
Revenue level	Residential rate revenue / no. of residential property assessments	13	\$1,601	\$1,868	\$1,942	\$1,994	\$2,052	\$2,102	+

### Key to Forecast Trend:

+ Forecasts improvement in Council's financial performance/financial position indicator
o Forecasts that Council's financial performance/financial position indicator will be steady
- Forecasts deterioration in Council's financial performance/financial position indicator

## Notes to indicators

- 1 **Governance** – This target is expected to maintain and then improve going forward as capacity building for consultation and engagement continues across Council. Council will continue to improve community consultation and engagement opportunities for residents for key policies, programs, and services.
- 2 **Roads** – This target anticipates maintaining a continued high standard for sealed local roads (Council maintained), showing steady levels Council will continue to achieve a high standard of sealed local roads maintained to condition standard.
- 3 **Statutory planning** – The target considers current trends for planning applications which is influenced by the economy, Statutory Planning will continue to improve planning processes to ensure planning applications are decided within required timeframes.
- 4 **Waste management** – Council will continue to divert waste from landfill, while considering major influences including environmental and economic factors, and the success of recycling schemes. The amount of waste diverted from landfill is expected to increase in subsequent years
- 5 **Working capital** – The proportion of current liabilities represented by current assets. Working capital is forecast to decrease from 2022/2023 to 2023/2024. This trend is forecast to continue in later years with the ratio remaining at a healthy level.
- 6 **Asset renewal** - This target measures the rate of spending on existing assets through renewing, restoring, and replacing existing assets compared to depreciation. In order to ensure Council Infrastructure is maintained, a target of over 1 (100%) is a reasonable target that Council should be aiming towards. Noting that this can fluctuate year-on-year, depending on possible funding allocations and grant monies.
- 7 **Rates concentration** - Reflects extent of reliance on rate revenues to fund all of Council's on-going services. Trend indicates Council will have a steady reliance on rate revenue compared to all other revenue sources.
- 8 **Expenditure level** - This target measures what is being spent on a per property basis across the municipality. This is expected to increase slightly across the next three years.
- 9 **Adjusted underlying result** – An indicator of the sustainable operating result required to enable Council to continue to provide core services and meet its objectives. The declining trend in 2023/2024 demonstrates a reduction of cash and cash equivalents. A steady increase is expected in future years.
- 10 **Unrestricted cash** – Reflects the cash and cash equivalents plus financial assets less Restricted assets.
- 11 **Debt compared to rates** – Trend indicates Council's reducing reliance on debt against its annual rate revenue through redemption of long-term debt. Interest-bearing borrowings will decrease in 2023/2024.
- 12 **Rates effort** – The rating level should be set based on the community's capacity to pay. Reflects extent of reliance on rate revenues to fund all of Council's ongoing services. This is expected to remain steady in future years
- 13 **Revenue level** – This is an indicator of the total rate revenue divided by the number of property assessments. The broad objective that resources should be used efficiently in the delivery of services

## 7. Schedule of Fees and Charges

This represents the fees and charges of a statutory/non-statutory nature which will be charged in respect to various goods and services during the FY 2023/2024.

Fees and charges are based on information available at the time of publishing and may vary during the financial year subject to any changes in Council's policy or legislation.

FEES AND CHARGES 2023/2024					
Account Description	Fee Type N=Non Statutory S=Statutory	GST Yes/No	2022/2023 Fees & Charges Incl. GST	2023/2024 Fees & Charges Incl. GST	% Change
<b>Business &amp; Precincts</b>					
<b>Business &amp; Development Business Week</b>					
Business Week events	N	Yes	44.00	44.00	0.0
<b>Business &amp; Development Co-Working Memberships</b>					
Casual per attendance	N	Yes	30.00	30.00	0.0
Casual per year	N	Yes	80.00	80.00	0.0
Premium per additional Membership	N	Yes	150.00	150.00	0.0
Premium per month	N	Yes	450.00	450.00	0.0
Resident per additional Membership	N	Yes	150.00	150.00	0.0
Resident per month	N	Yes	250.00	250.00	0.0
<b>Business &amp; Development Maroondah Business Awards</b>					
Fee	S	No	110.00	110.00	0.0
Sponsorship	N	Yes	Varies according to type of sponsorship	Varies according to type of sponsorship	
<b>Brushy Creek Hall</b>					
Brushy Creek Hall casual hour rate - Jul to Dec	N	Yes	25.00	25.00	0.0
Brushy Creek Hall casual hour rate - Jan to Jun	N	Yes	25.00	25.00	0.0
Brushy Creek Hall Not For Profit regular hour rate - Jul to Dec	N	Yes	19.40	19.40	0.0
Brushy Creek Hall Not For Profit regular hour rate - Jan to Jun	N	Yes	19.40	19.40	0.0
Brushy Creek Hall Not For Profit Night Hire - Jul to Dec	N	Yes	377.70	377.70	0.0
Brushy Creek Hall Not For Profit Night Hire - Jan to Jun	N	Yes	377.70	377.70	0.0
Brushy Creek Hall Community casual hour rate - Jul to Dec	N	Yes	28.30	28.30	0.0
Brushy Creek Hall Community casual hour rate - Jan to Jun	N	Yes	28.30	28.30	0.0
Brushy Creek Hall Community regular hour rate - Jul to Dec	N	Yes	22.20	22.20	0.0
Brushy Creek Hall Community regular hour rate - Jan to Jun	N	Yes	22.20	22.20	0.0
Brushy Creek Hall Community Night Hire - Jul to Dec	N	Yes	411.00	411.00	0.0
Brushy Creek Hall Community Night Hire - Jan to Jun	N	Yes	411.00	411.00	0.0
Brushy Creek Hall Corporate casual hour rate - Jul - Dec	N	Yes	33.30	33.30	0.0
Brushy Creek Hall Corporate casual hour rate - Jan to Jun	N	Yes	33.30	33.30	0.0
Brushy Creek Hall Corporate regular hour rate - Jul to Dec	N	Yes	27.75	27.75	0.0
Brushy Creek Hall Corporate regular hour rate - Jan - Jun	N	Yes	27.75	27.75	0.0
Brushy Creek Hall Corporate Night Hire - Jul to Dec	N	Yes	444.00	444.00	0.0
Brushy Creek Hall Corporate Night Hire - Jan to Jun	N	Yes	444.00	444.00	0.0
Casual Cleaner 3 hours	N	Yes	120.00	120.00	0.0
<b>Croydon Swim Club</b>					
Croydon Swimming Club Not For Profit casual hour rate - Jul to Dec	N	Yes	25.00	25.00	0.0
Croydon Swimming Club Not For Profit casual hour rate - Jan to Jun	N	Yes	25.00	25.00	0.0
Croydon Swimming Club Not For Profit regular hour rate - Jul to Dec	N	Yes	19.40	19.40	0.0
Croydon Swimming Club Not For Profit regular hour rate - Jan to Jun	N	Yes	19.40	19.40	0.0
Croydon Swimming Club Hall Not For Profit Night Hire - Jul to Dec	N	Yes	207.70	207.70	0.0
Croydon Swimming Club Hall Not For Profit Night Hire - Jan to Jun	N	Yes	207.70	207.70	0.0
Croydon Swimming Club Community casual hour rate - Jul to Dec	N	Yes	28.30	28.30	0.0
Croydon Swimming Club Community casual hour rate - Jan to Jun	N	Yes	28.30	28.30	0.0
Croydon Swimming Club Community regular hour rate - Jul to Dec	N	Yes	22.20	22.20	0.0
Croydon Swimming Club Community regular hour rate - Jan to Jun	N	Yes	22.20	22.20	0.0
Croydon Swimming Club Hall Community Night Hire - Jul to Dec	N	Yes	277.45	277.45	0.0
Croydon Swimming Club Hall Community Night Hire - Jan to Jun	N	Yes	277.45	277.45	0.0
Croydon Swimming Club Corporate casual hour rate - Jul to Dec	N	Yes	33.30	33.30	0.0
Croydon Swimming Club Corporate casual hour rate - Jan to Jun	N	Yes	33.30	33.30	0.0
Croydon Swimming Club Corporate regular hour rate - Jul to Dec	N	Yes	27.75	27.75	0.0
Croydon Swimming Club Corporate regular hour rate - Jan to Jun	N	Yes	27.75	27.75	0.0
Croydon Swimming Club Hall Corporate Night Hire - Jul to Dec	N	Yes	300.00	300.00	0.0
Croydon Swimming Club Hall Corporate Night Hire - Jan to Jun	N	Yes	300.00	300.00	0.0
Casual Cleaner 3 hours	N	Yes	120.00	120.00	0.0
<b>Belmont Pavilion</b>					
Belmont Park Hall Not For Profit casual hour rate - Jul to Dec	N	Yes	25.00	25.00	0.0
Belmont Park Hall Not For Profit casual hour rate - Jan to Jun	N	Yes	25.00	25.00	0.0
Belmont Park Hall Not For Profit regular hour rate - Jul to Dec	N	Yes	19.40	19.40	0.0
Belmont Park Hall Not For Profit regular hour rate - Jan to Jun	N	Yes	19.40	19.40	0.0
Belmont Park Hall Not For Profit Night Hire - Jul to Dec	N	Yes	377.70	377.70	0.0

FEES AND CHARGES 2023/2024					
Account Description	Fee Type N=Non Statutory S=Statutory	GST Yes/No	2022/2023 Fees & Charges Incl. GST	2023/2024 Fees & Charges Incl. GST	% Change
Belmont Park Hall Not For Profit Night Hire - Jan to Jun	N	Yes	377.70	377.70	0.0
Belmont Park Hall Community casual hour rate - Jul to Dec	N	Yes	28.30	28.30	0.0
Belmont Park Hall Community casual hour rate - Jan to Jun	N	Yes	28.30	28.30	0.0
Belmont Park Hall Community regular hour rate - Jul to Dec	N	Yes	22.20	22.20	0.0
Belmont Park Hall Community regular hour rate - Jan to Jun	N	Yes	22.20	22.20	0.0
Belmont Park Hall Community Night Hire - Jul to Dec	N	Yes	329.90	329.90	0.0
Belmont Park Hall Community Night Hire - Jan to Jun	N	Yes	329.90	329.90	0.0
Belmont Park Hall Corporate casual hour rate - Jul to Dec	N	Yes	33.30	33.30	0.0
Belmont Park Hall Corporate casual hour rate - Jan to Jun	N	Yes	33.30	33.30	0.0
Belmont Park Hall Corporate regular hour rate - Jul to Dec	N	Yes	27.75	27.75	0.0
Belmont Park Hall Corporate regular hour rate - Jan to Jun	N	Yes	27.75	27.75	0.0
Belmont Park Hall Corporate Night Hire - Jul to Dec	N	Yes	245.00	245.00	0.0
Belmont Park Hall Corporate Night Hire - Jan to Jun	N	Yes	245.00	245.00	0.0
Casual Cleaner 3 hours	N	Yes	120.00	120.00	0.0
<b>Keystone Hall</b>					
Keystone Hall Not For Profit casual hour rate - Jul to Dec	N	Yes	25.00	25.00	0.0
Keystone Hall Not For Profit casual hour rate - Jan to Jun	N	Yes	25.00	25.00	0.0
Keystone Hall Not For Profit regular hour rate - Jul to Dec	N	Yes	19.40	19.40	0.0
Keystone Hall Not For Profit regular hour rate - Jan to Jun	N	Yes	19.40	19.40	0.0
Keystone Hall Not For Profit Night Hire - Jul to Dec	N	Yes	302.15	302.15	0.0
Keystone Hall Not For Profit Night Hire - Jan to Jun	N	Yes	302.15	302.15	0.0
Keystone Hall Community casual hour rate - Jul to Dec	N	Yes	28.30	28.30	0.0
Keystone Hall Community casual hour rate - Jan to Jun	N	Yes	28.30	28.30	0.0
Keystone Hall Community regular hour rate - Jul to Dec	N	Yes	22.20	22.20	0.0
Keystone Hall Community regular hour rate - Jan to Jun	N	Yes	22.20	22.20	0.0
Keystone Hall Community Night Hire - Jul to Dec	N	Yes	328.80	328.80	0.0
Keystone Hall Community Night Hire - Jan to Jun	N	Yes	328.80	328.80	0.0
Keystone Hall Corporate casual hour rate - Jul to Dec	N	Yes	33.30	33.30	0.0
Keystone Hall Corporate casual hour rate - Jan to Jun	N	Yes	33.30	33.30	0.0
Keystone Hall Corporate regular hour rate - Jul to Dec	N	Yes	27.75	27.75	0.0
Keystone Hall Corporate regular hour rate - Jan to Jun	N	Yes	27.75	27.75	0.0
Keystone Hall Corporate Night Hire - Jul to Dec	N	Yes	356.00	356.00	0.0
Keystone Hall Corporate Night Hire - Jan to Jun	N	Yes	356.00	356.00	0.0
Casual Cleaner 3 hours	N	Yes	120.00	120.00	0.0
<b>Bill Wilkins Lodge</b>					
Bill Wilkins Lodge Not For Profit casual hour rate - Jul to Dec	N	Yes	25.00	25.00	0.0
Bill Wilkins Lodge Not For Profit casual hour rate - Jan to Jun	N	Yes	25.00	25.00	0.0
Bill Wilkins Lodge Not For Profit regular hour rate - Jul to Dec	N	Yes	19.40	19.40	0.0
Bill Wilkins Lodge Not For Profit regular hour rate - Jan to Jun	N	Yes	19.40	19.40	0.0
Bill Wilkins Lodge Not For Profit Night Hire - Jul to Dec	N	Yes	377.70	377.70	0.0
Bill Wilkins Lodge Not For Profit Night Hire - Jan to Jun	N	Yes	377.70	377.70	0.0
Bill Wilkins Lodge Community casual hour rate - Jul to Dec	N	Yes	28.30	28.30	0.0
Bill Wilkins Lodge Community casual hour rate - Jan to Jun	N	Yes	28.30	28.30	0.0
Bill Wilkins Lodge Community regular hour rate - Jul to Dec	N	Yes	22.20	22.20	0.0
Bill Wilkins Lodge Community regular hour rate - Jan to Jun	N	Yes	22.20	22.20	0.0
Bill Wilkins Lodge Community Night Hire - Jul to Dec	N	Yes	411.00	411.00	0.0
Bill Wilkins Lodge Community Night Hire - Jan to Jun	N	Yes	411.00	411.00	0.0
Bill Wilkins Lodge Corporate casual hour rate - Jul to Dec	N	Yes	33.30	33.30	0.0
Bill Wilkins Lodge Corporate casual hour rate - Jan to Jun	N	Yes	33.30	33.30	0.0
Bill Wilkins Lodge Corporate regular hour rate - Jul to Dec	N	Yes	27.75	27.75	0.0
Bill Wilkins Lodge Corporate regular hour rate - Jan to Jun	N	Yes	27.75	27.75	0.0
Bill Wilkins Lodge Corporate Night Hire - Jul to Dec	N	Yes	444.00	444.00	0.0
Bill Wilkins Lodge Corporate Night Hire - Jan to Jun	N	Yes	444.00	444.00	0.0
<b>Cheong Park Hall</b>					
Cheong Park Hall Hire	N	Yes	Refer to policy on the Maroondah City Council Website	Refer to policy on the Maroondah City Council Website	
<b>Wyreena administration</b>					
Facility Hire	N	Yes	Varies according to quote	Varies according to quote	
<b>Wyreena Music Cafe and Events</b>					
Wyreena Open Day Music Café	N	Yes	35.00	40.00	12.5
<b>Wyreena Course Fees Term 1</b>					
Adults	N	Yes	Varies according to course	Varies according to course	
Children	N	Yes	Varies according to course	Varies according to course	
<b>Wyreena Course Fees Term 2</b>					

FEES AND CHARGES 2023/2024					
Account Description	Fee Type N=Non Statutory S=Statutory	GST Yes/No	2022/2023 Fees & Charges Incl. GST	2023/2024 Fees & Charges Incl. GST	% Change
Adults	N	Yes	Varies according to course	Varies according to course	
Children	N	Yes	Varies according to course	Varies according to course	
<b>Wyreena Course Fees Term 3</b>					
Adults	N	Yes	Varies according to course	Varies according to course	
Children	N	Yes	Varies according to course	Varies according to course	
<b>Wyreena Course Fees Term 4</b>					
Adults	N	Yes	Varies according to course	Varies according to course	
Children	N	Yes	Varies according to course	Varies according to course	
<b>Wyreena School Holiday</b>					
Wyreena School Holidays Fees Course Fees	N	Yes	Varies according to workshop	Varies according to workshop	
<b>Wyreena Arts Lounge</b>					
Rental hire fees for Gallery	N	Yes	Varies according to type of hire	Varies according to type of hire	
<b>Federation Estate Gallery</b>					
Fees for Hire of the Gallery 1 For 8 week blocks	N	Yes	968.00	968.00	0.0
<b>Federation Estate Cultural Centre</b>					
Federation Estate Hire of Studio 1	N	Yes	Varies according to quote	Varies according to quote	
Federation Estate Hire of Studio 3	N	Yes	Varies according to quote	Varies according to quote	
Federation Estate Hire of Studio 4	N	Yes	Varies according to quote	Varies according to quote	
Federation Estate Per month	N	Yes	Varies according to quote	Varies according to quote	
<b>Karralyka Theatre Hire</b>					
Commercial Performance	N	Yes	Varies according to quote	Varies according to quote	
Commercial Rehearsal	N	Yes	Varies according to quote	Varies according to quote	
Community Performance	N	Yes	Varies according to quote	Varies according to quote	
Community Rehearsal	N	Yes	Varies according to quote	Varies according to quote	
Not for Profit Performance	N	Yes	Varies according to quote	Varies according to quote	
Not for Profit Rehearsal	N	Yes	Varies according to quote	Varies according to quote	
<b>Karralyka Theatre Tickets</b>					
Theatre Tickets	N	Yes	Varies according to quote	Varies according to quote	
<b>Karralyka Theatre Equipment</b>					
Theatre Equipment	N	Yes	Varies according to quote	Varies according to quote	
<b>Karralyka Theatre Labour</b>					
Theatre labour	N	Yes	Varies according to quote	Varies according to quote	
<b>Karralyka Morning Music</b>					
Morning Music (show and morning tea)	N	Yes	24.00	25.00	4.0
<b>Karralyka Functions-Other</b>					
Breakfast Events	N	Yes	Varies according to quote	Varies according to quote	



FEES AND CHARGES 2023/2024					
Account Description	Fee Type N=Non Statutory S=Statutory	GST Yes/No	2022/2023 Fees & Charges Incl. GST	2023/2024 Fees & Charges Incl. GST	% Change
Cocktail Events	N	Yes	Varies according to quote	Varies according to quote	
Commercial Full Day - Banquet Room (all 3 rooms)	N	Yes	2,800.00	3,080.00	9.1
Commercial Full Day - Maroondah Room	N	Yes	1,400.00	1,540.00	9.1
Commercial Full Day - Mt Dandenong & Mullum Rooms	N	Yes	1,400.00	1,540.00	9.1
Commercial Full Day - Mt. Dandenong Room	N	Yes	800.00	1,000.00	20.0
Commercial Full Day - Mullum Room	N	Yes	800.00	1,000.00	20.0
Commercial Half Day - Banquet Room (all 3 rooms)	N	Yes	2,000.00	2,200.00	9.1
Commercial Half Day - Maroondah & Mullum Rooms	N	Yes	1,500.00	1,650.00	9.1
Commercial Half Day - Maroondah & Mullum Rooms	N	Yes	1,500.00	1,650.00	9.1
Commercial Half Day - Maroondah Room	N	Yes	1,200.00	1,320.00	9.1
Commercial Half Day - Mt Dandenong & Mullum Rooms	N	Yes	1,200.00	1,320.00	9.1
Commercial Half Day - Mt. Dandenong Room	N	Yes	600.00	800.00	25.0
Commercial Half Day - Mullum Room	N	Yes	600.00	800.00	25.0
Conference Full Day - 8 Hours	N	Yes	2,800.00	2,800.00	0.0
Conference Half Day - 5 Hours	N	Yes	2,000.00	2,000.00	0.0
Dinner Events	N	Yes	Varies according to quote	Varies according to quote	
Lunch Events	N	Yes	Varies according to quote	Varies according to quote	
Not For Profit Full Day - Banquet Room (all 3 rooms)	N	Yes	2,240.00	0.00	
Not For Profit Full Day - Maroondah Room	N	Yes	1,120.00	0.00	
Not For Profit Full Day - Mt Dandenong & Mullum Rooms	N	Yes	1,120.00	0.00	
Not For Profit Full Day - Mt. Dandenong Room	N	Yes	640.00	0.00	
Not For Profit Full Day - Mullum Room	N	Yes	640.00	0.00	
Not For Profit Half Day - Banquet Room (all 3 rooms)	N	Yes	1,600.00	0.00	
Not For Profit Half Day - Maroondah & Mullum Rooms	N	Yes	1,200.00	0.00	
Not For Profit Half Day - Maroondah & Mullum Rooms	N	Yes	1,200.00	0.00	
Not For Profit Half Day - Maroondah Room	N	Yes	960.00	0.00	
Not For Profit Half Day - Mt Dandenong & Mullum Rooms	N	Yes	960.00	0.00	
Not For Profit Half Day - Mt. Dandenong Room	N	Yes	480.00	0.00	
Not For Profit Half Day - Mullum Room	N	Yes	480.00	0.00	
Pre-Theatre Dinner	N	Yes	Varies according to quote	Varies according to quote	
School Function	N	Yes	Varies according to quote	Varies according to quote	
Sporting Club Function	N	Yes	Varies according to quote	Varies according to quote	
<b>Engineering &amp; Building Services</b>					
<b>Road Opening Permit</b>					
Road Opening Permit	N	No	246.00	277.00	11.2
<b>Flood/Overland Flow Information</b>					
Build on flood prone land	S	No	299.80	305.80	2.0
<b>Legal Point of Discharge</b>					
Issue of Legal Point of Discharge, Fees in accordance with Statutory Building Regs	S	No	149.40	152.39	2.0
<b>Vehicle Crossing Permit</b>					
Vehicle Crossing Inspections / User charges Fees & Fines	N	No	246.00	277.00	11.2
Retrospective Vehicle Crossing	N	No	369.00	416.00	11.3
<b>Drainage</b>					
Drainage Fee - Stormwater Flood Modelling Information	N	No	65.00	65.00	0.0
<b>Occupation Road Reserve Permit</b>					
Construction Zone (Residential/Industrial occupation rate \$ per sqm per day)	N	No	0.61	0.68	10.3
Construction Zone (application fee)	N	No	104.00	117.00	11.1
Construction Zone (administration fee)	N	No	573.00	645.00	11.2
Construction Zone (Commercial occupation rate \$ per sqm per day)	N	No	1.21	1.36	11.0
Construction Zone extension (application fee)	N	No	104.00	117.00	11.1
Construction zone extension (administration fee)	N	No	115.00	130.00	11.5
Construction Zone extension (occupation rate \$ per sqm per day)	N	No	1.21	1.36	11.0
Construction zone (modification fee)	N	No	150.00	169.00	11.2
<b>Occupation Road Reserve Permit</b>					
Temporary Storage Container Permit Fee	N	No	440.00	495.00	11.1
Construction Zone (expenditure fee)	N	No	1,002.00	1,130.00	11.3
<b>Traffic Management Plan Approval Permit</b>					
Road and Footpath Closure Permit (occupation rate \$ per sqm per day)	N	No	100.00	112.50	11.1
Road and Footpath Closure Permit (application Fee)	N	No	200.00	225.00	11.1
Road and Footpath Closure Permit (modification fee)	N	No	80.00	90.00	11.1
<b>Development</b>					

FEES AND CHARGES 2023/2024					
Account Description	Fee Type N=Non Statutory S=Statutory	GST Yes/No	2022/2023 Fees & Charges Incl. GST	2023/2024 Fees & Charges Incl. GST	% Change
2-5 industrial/factory/warehouse developments	N	No	454.00	873.00	48.0
Commercial Development Plan Checking Medium commercial development (500-2000m2)	N	No	776.00	873.00	11.1
Commercial Development Plan Checking Small commercial development (<500m2)	N	No	325.00	366.00	11.2
Commercial Large development (2000m2+)	N	No	1,295.00	1,457.00	11.1
Construction Management Plan Checking (Commercial / Industrial)	N	No	518.00	873.00	40.7
Construction Management Plan Checking (Major residential - 7+ dwellings)	N	No	325.00	366.00	11.2
Development Plan Checking 6+ industrial/factory/warehouse developments	N	No	711.00	1,457.00	51.2
Small Residential Development Plan Checking (2-4 Lot development)	N	No	325.00	366.00	11.2
Residential Development Plan Checking 5-8 Lot development with common property	N	No	518.00	0.00	
Medium Residential Development Plan Checking 5-9 Lot development)	N	No	776.00	873.00	11.1
Single industrial/factory/warehouse development	N	No	195.00	366.00	46.7
Medium Unit / Apartment Development Plan Checking 11-40 unit apartment building	N	No	518.00	873.00	40.7
Small Unit / Apartment Development Plan Checking Up to 10 unit apartment building	N	No	325.00	366.00	11.2
Large Unit / Apartment Residential Development Plan Checking 41+ unit apartment building	N	No	776.00	1,457.00	46.7
Subdivisions Supervision, Fee set by Subdivision Act	S	No	Price on Application	Price on Application	
Amended Endorsed Engineering Plans	S	No	336.40	344.13	2.2
<b>Engineering Services</b>					
Build Over Easement Application	S	No	299.80	305.80	2.0
<b>Building Services</b>					
\$100,001 - \$150,000 Cost of Construction including 5 inspections (\$ Fee + (0.81%) of building works)	N	Yes	Price on Application	Price on Application	
Building Permit Amendments Class 1 or 10 Amendments	N	Yes	Price on Application	Price on Application	
Building Permit Amendments Class 2 - 9 Amendments	N	Yes	Price on Application	Price on Application	
Building Services Additional Inspection Fees Additional Inspection required for Building Permits & Lapsed Permits	N	Yes	Price on Application	Price on Application	
Demolitions Commercial (\$ Fee + \$680 per storey)	N	Yes	Price on Application	Price on Application	
Demolitions Domestic	N	Yes	Price on Application	Price on Application	
Dwellings > \$300,000 unit development	N	Yes	Price on Application	Price on Application	
Extension of Time for Permits Class 2 - 9	N	Yes	Price on Application	Price on Application	
Extension of Time for Permits Class 1 or 10	N	Yes	Price on Application	Price on Application	
Lodgement Fee	S	No	125.80	128.32	2.0
Consent & Reports: (Dispensations) Advertise for Owner - first property	N	Yes	160.00	180.00	11.1
Consent & Reports: (Dispensations) Advertise for Owner - subsequent properties	N	Yes	65.00	73.00	11.0
Consent & Reports: (Dispensations) Hoarding Occupation Activity - m2	N	Yes	7 ( weekly rate)	1.36 ( daily rate)	
Consent & Reports: (Dispensations) Hoarding Occupation Domestic	N	Yes	65 (per week)	1.36 ( per day)	
Consent & Reports: (Dispensations) Hoarding Occupation Non-Declared Roads - m2 per day	N	Yes	4 (per week)	0.8 ( per day)	
Consent & Reports: (Dispensations) Hoarding Occupation Activity Centre - m2 per day	N	Yes	0.00	0.80	
Consent & Reports: (Dispensations) Hoarding Permit	S	No	299.80	305.00	1.7
Consent & Reports: (Dispensations) Permit issued or work commenced - first clause	N	Yes	450.00	506.25	11.1
Consent & Reports: (Dispensations) Permit issued or work commenced - subsequent clauses	N	Yes	305.45	343.65	11.1
Consent & Reports: (Dispensations)	S	No	299.80	305.00	1.7
Consent & Reports: (Dispensations) 29A Process	S	No	87.90	89.70	2.0
Reg 326 (1), (2) & (3). Owner or mortgagee of building or land or prescribed building practitioner requesting information in respect to building or land	S	No	48.75	49.75	2.0
Copy of plans - Class 1 or 10, including copy of any associated documentation	N	No	165.00	175.00	5.7
Copy of plans - Class 2 - 9, (Commercial Plans - up to 10 pages, more pages Price On Application)	N	No	260.00	295.00	11.9
Building Permit Fees Garages/Sheds/Carports/veranda/shade sails \$0-\$25,000 (including 3 inspections) (\$Fee)	N	Yes	Price on Application	Price on Application	
Building Permit Fees Garages/Sheds/Carports/veranda/shade sail \$25,001-\$50,000 including 3 inspections (\$Fee+(0.45%) of building work	N	Yes	Price on Application	Price on Application	
Building Permit fee garages/Sheds/Carports/verandas/shade sails \$50,000+ (\$Fee+0.45%)	N	Yes	Price on Application	Price on Application	

FEES AND CHARGES 2023/2024					
Account Description	Fee Type N=Non Statutory S=Statutory	GST Yes/No	2022/2023 Fees & Charges Incl. GST	2023/2024 Fees & Charges Incl. GST	% Change
Building Permit Fee Class 2 to 9 Buildings Minor works \$0-\$10,000 (\$ Fee + building work)	N	Yes	Price on Application	Price on Application	
Building Permit Fee Class 2 to 9 Buildings \$1,000,001+(Price on Application)	N	Yes	Price on Application	Price on Application	
Building Permit Fee Class 2 to 9 \$10,001-\$50,000 (\$Fee+(0.45% of building works)	N	Yes	Price on Application	Price on Application	
Building Permit Fee Class 2 to 9 Buildings \$50,001-\$100,000 (\$Fee+(0.455) of building works)	N	Yes	Price on Application	Price on Application	
Building Permit Fee Class 2 to 9 Buildings \$100,001-\$300,000 (\$Fee+(0.45%) of building works)	N	Yes	Price on Application	Price on Application	
Building Permit Fee Class 2 to 9 Buildings \$300,001-\$50,000(\$Fee+(0.45% of building works)	N	Yes	Price on Application	Price on Application	
Building permit Fee Demolitions Commercial (\$Fee+\$680 per storey)	N	Yes	Price on Application	Price on Application	
Building Permit Fee Demolitions Domestic	N	Yes	Price on Application	Price on Application	
Building Permit Fee Restump/underpin of dwelling including 4 inspections (\$ fee)	N	Yes	Price on Application	Price on Application	
Building Permit Fee Dwellings \$12,000-\$50,000 Cost of Construction including 4 inspections (Fee of building works)	N	Yes	Price on Application	Price on Application	
Building Permit Fee Dwellings \$50,001-\$100,000 Cost of Construction including 4 inspections (\$ Fee + (0.35%) of building works)	N	Yes	Price on Application	Price on Application	
Building Permit fee Dwellings \$100,001-\$150,000 Cost of Construction including 5 inspections (\$ Fee + (0.30% of building works)	N	Yes	Price on Application	Price on Application	
Building Permit Fee Dwellings \$150,001-\$200,000 Cost of Construction including 5 inspections (\$ Fee + (0.65%) of building works)	N	Yes	Price on Application	Price on Application	
Building Permit Fee Dwellings \$200,001-\$250,000 Cost of Construction including 5 inspections (\$ Fee + (0.65% of building works)	N	Yes	Price on Application	Price on Application	
Building Permit Fee Dwellings \$250,001-\$300,000 Cost of Construction including 5 inspections (\$ Fee + (0.65% of building works)	N	Yes	Price on Application	Price on Application	
Building Permit Fee Non prescribed fences due to report and consent including 2 inspections	N	Yes	Price on Application	Price on Application	
Building Permit Fee Fences/Ret Walls/Masts/Poles Up to \$25,000 including 2 inspections (\$ Fee)	N	Yes	Price on Application	Price on Application	
Building Permit Fee Fences/Ret Walls/Masts/Poles \$25,001-\$50,000 including 2 inspections (\$ Fee + 0.45 of cost of building works)	N	Yes	Price on Application	Price on Application	
Building Permit Fee Fences/Ret Walls/Masts/Poles \$50,001-over including 3 inspections (\$ Fee + (0.45% f cost of building works)	N	Yes	Price on Application	Price on Application	
Building Permit Fee Swimming pool barrier (Temp Pool), above ground pool, Alterations to existing barrier including 2 inspections (\$Fee)-NEW	N	Yes	Price on Application	Price on Application	
Building Permit Fee Swimming pools and Spas \$12,001-\$20,000 including 4 inspections (\$Fee+(0.30%) of building works)	N	Yes	Price on Application	Price on Application	
Building Permit Fee Swimming pools and Spas \$20,001-\$40,000 including 4 inspections (\$ Fee + (0.35%) of building works)	N	Yes	Price on Application	Price on Application	
Building Permit Fee Swimming pools and Spas \$40,001-\$60,000 including 4 inspections (\$ Fee + (0.45%) cost of building works)	N	Yes	Price on Application	Price on Application	
Building Permit Fee Swimming pools and Spas \$60,001+ over including 4 inspections (\$ Fee + 0.45%)	N	Yes	Price on Application	Price on Application	
Consent & Reports: (Dispensations) Extension of time	N	Yes	144.00	162.00	11.1
Copy of plans - Class 2 - 9, Commercial Plans additional permits - Copies of plans, Certificates or any requested information)	N	No	150.00	170.00	11.8
<b>BS Swimming Pool Audit</b>					
Swimming Pool Audit Compliance Lodgement fee	S	No	21.10	21.50	1.9
Swimming Pool Audit Non-Compliance Fee	S	No	397.54	405.50	2.0
Swimming Pool Audit Fee-Registration	S	No	48.75	48.75	0.0
Infringements	N	No	0.00	378.00	
Swimming Pool Register - Registration (2.15 fee units)	S	No	32.85	32.85	0.0
<b>Asset Protection Program</b>					
Asset Protection - Industrial/Commercial/Warehouse	N	No	665.00	750.00	11.3
Asset Protection - Veranda/Decks/Pergola/Alfresco/Small Shed	N	No	390.00	440.00	11.4
Asset Protection - Demolition/New dwelling/Swimming pool/spa/Garage/Carport/large shed/Dpu/Extension/Addition/Alteration	N	No	500.00	565.00	11.5
Multi Dwelling - 10+	N	No	1,335.00	1,500.00	11.0
Multi Dwelling - 2	N	No	665.00	750.00	11.3
Multi Dwelling - 3 -5	N	No	890.00	1,000.00	11.0
Multi Dwelling - 6 -9	N	No	1,110.00	1,250.00	11.2
Multi storey development - 2-4	N	No	2,220.00	2,500.00	11.2
Fee-Asset Protection	N	No	0.00	1,000.00	
<b>Service Authority Inspections</b>					
Permit Income	N	No	0.00	100.00	
<b>Community Safety</b>					
<b>Local Laws</b>					
Local Law Infringement Notices - Category 1	N	No	200.00	0.00	
Local Law Infringement Notices - Category 2	N	No	500.00	0.00	

FEES AND CHARGES 2023/2024					
Account Description	Fee Type N=Non Statutory S=Statutory	GST Yes/No	2022/2023 Fees & Charges Incl. GST	2023/2024 Fees & Charges Incl. GST	% Change
Local Law Infringement Notices - Category 3	N	No	1,000.00	0.00	
Local Law Infringement Notices - 1 Penalty Unit	N	No	185.00	185.00	0.0
Footpath Trading area in excess of 6m2 (per square metre)	N	No	36.00	40.00	10.0
Permit for Footpath Trading - 1 categories	N	No	130.00	143.00	9.1
Permit for Footpath Trading - 2 categories	N	No	230.00	250.00	8.0
Permit for Footpath Trading - 3 categories	N	No	370.00	395.00	6.3
Permit for Commercial waste bin on council land	N	No	235.00	260.00	9.6
Permit for skip bin to be left on nature strip (Contractor not individual person) 1 to 3 days	N	No	85.00	95.00	10.5
Permit for skip bin to be left on nature strip (Contractor not individual person) 4 to 8 days	N	No	140.00	155.00	9.7
Permit for skip bin to be left on nature strip (Contractor not individual person) 9 to 14 days	N	No	185.00	208.00	11.1
Shipping Container Permit (for longer than 28 days)	N	No	0.00	250.00	
Permit to keep additional animals (annual renewal)	N	No	56.00	60.00	6.7
Permit to sell goods i.e. Street Stalls - per annum	N	No	2,819.00	3,100.00	9.1
Permit Real Estate Multiple Boards	N	No	420.00	470.00	10.6
Permit Street Performance	N	No	45.00	50.00	10.0
Permit Street Art	N	No	45.00	50.00	10.0
Permit Fundraising (if not registered under Fundraising Act)	N	No	120.00	130.00	7.7
Permit Filming in a Public Place	N	No	0.00	150.00	
Administration fee - Compulsory Clearance	N	No	110.00	123.00	10.6
Impound fee - small items	N	No	65.00	73.00	11.0
Impound fee - large items	N	No	130.00	145.00	10.3
Impound fee for skip bin, bulk waste container, shipping container, clothing recycling bin	N	No	400.00	440.00	9.1
Impound Storage fee - small items per day	N	No	10.00	11.00	9.1
Impound Storage fee - Vehicle/large item per day	N	No	25.00	27.00	7.4
General Local Law Permit Application	N	No	100.00	110.00	9.1
Permit Clothing Bin on Council Land	N	No	1,210.00	1,260.00	4.0
<b>Animals</b>					
Domestic Animal Business Registration	N	No	237.00	260.00	8.8
Animal Registrations - All other Cats to which the reduced fee does not apply. (Entire)	N	No	131.00	144.00	9.0
Animal Registrations - All other dogs to which a reduced fee does not apply (Entire)	N	No	174.00	190.00	8.4
Animal Registrations - Desexed & Microchipped Cats	N	No	46.00	48.00	4.2
Animal Registrations - Dogs Desexed & Microchipped	N	No	56.00	59.00	5.1
Animal Registrations Dangerous Dog. Includes dogs declared menacing & all restricted breeds	N	No	285.00	310.00	8.1
Animal Registrations Pensioner/Concession - Cats Desexed & Microchipped	N	No	23.00	24.00	4.2
Animal Registrations Pensioner/Concession - Cats Entire	N	No	65.00	72.00	9.7
Animal Registrations Pensioner/Concession - Dogs Desexed & Microchipped	N	No	28.00	29.50	5.1
Animal Registrations Pensioner/Concession - Dogs Entire	N	No	87.00	95.00	8.4
Domestic Animals Infringement- Not wearing Council tag	S	No	92.00	92.50	0.5
Domestic Animals Infringement- Category 2 (Dog/cat found in prohibited public place) (Allow dog to rush or chase a person)	S	No	185.00	185.00	0.0
Domestic Animals Infringement Dog At Large - Day time	S	No	277.00	277.50	0.0
Domestic Animals Infringement - Unregistered / Dog At Large Night time	S	No	370.00	370.00	0.0
Domestic Animals Infringement - Non serious injury caused by Dog Attack	S	No	462.00	462.50	0.0
<b>Traffic</b>					
Parking Road Safety (General) Regulations 2019 "Green Sign" Offence Codes 701 - 714 (0.5 penalty unit)	S	No	92.00	92.00	0.0
Parking Road Safety (General) Regulations 2019 Offence Codes 715 - 808 (0.6 penalty unit)	S	No	110.00	111.00	0.9
Statutory Offences Fine prescribed in Road Rules Victoria (1 Penalty unit)	S	No	185.00	0.00	
Abandoned vehicles reclaim fee	N	No	400.00	440.00	9.1
Abandoned Vehicles - Storage Fee (per day)	N	No	25.00	25.00	0.0
Croydon Traders Vehicle 12 months	N	No	175.00	196.00	10.7
Croydon Traders Vehicle 6 months	N	No	88.00	98.00	10.2
RMAC Permit Vehicle 1	N	No	48.00	53.00	9.4
RMAC Permit Vehicle 2	N	No	84.00	92.00	8.7
RMAC Permit Vehicle 3	N	No	130.00	143.00	9.1
RMAC Permit Visitor	N	No	42.00	46.00	8.7
Tradesperson Parking Permit	N	No	18.00	19.50	7.7
Heavy Haulage Tow Fee	N	No	per contractor fee	per contractor fee	
<b>Commercial Waste Bin Enclosure</b>					
Commercial Waste Bin Enclosure Permit - 240L Bin - 12 Months	N	No	216.00	216.00	0.0
Commercial Waste Bin Enclosure Permit - 240L Bin - 6 Months	N	No	108.00	108.00	0.0
Commercial Waste Bin Enclosure Permit - 660L Bin - 12 Months	N	No	594.00	594.00	0.0
Commercial Waste Bin Enclosure Permit - 660L Bin - 6 Months	N	No	297.00	297.00	0.0

FEES AND CHARGES 2023/2024					
Account Description	Fee Type N=Non Statutory S=Statutory	GST Yes/No	2022/2023 Fees & Charges Incl. GST	2023/2024 Fees & Charges Incl. GST	% Change
Commercial Waste Bin Enclosure Permit - 1100L Bin - 12 Months	N	No	886.00	886.00	0.0
Commercial Waste Bin Enclosure Permit - 1100L Bin - 6 Months	N	No	443.00	443.00	0.0
Commercial Waste Bin Enclosure Permit - 1.5m3 Bin - 12 Months	N	No	1,210.00	1,210.00	0.0
Commercial Waste Bin Enclosure Permit - 1.5m3 Bin - 6 Months	N	No	605.00	605.00	0.0
Commercial Waste Bin Enclosure Permit - 3m3 (and above) Bin - 12 Months	N	No	2,430.00	2,430.00	0.0
Commercial Waste Bin Enclosure Permit - 3m3 (and above) Bin - 6 Months	N	No	1,265.00	1,265.00	0.0
<b>Activity Centre Reserved Parking</b>					
Activity Centre Car Park Reserved Parking Bay Scheme - 12 Months	N	No	1,248.00	1,248.00	0.0
Activity Centre Car Park Reserved Parking Bay Scheme - 6 Months	N	No	624.00	624.00	0.0
Activity Centre Car Park Reserved Parking Bay Scheme - 1 Month	N	No	130.00	130.00	0.0
Activity Centre Car Park Reserved Parking Bay Scheme - Access Card & Remote (New)	N	No	43.00	43.00	0.0
Activity Centre Car Park Reserved Parking Bay Scheme - Access Card Replacement	N	No	22.00	22.00	0.0
Activity Centre Car Park Reserved Parking Bay Scheme - Access Remote Replacement	N	No	22.00	22.00	0.0
<b>Community Health</b>					
Community Health Education Seminar (2 Hours) / Min grp 10 people	N	Yes	290.00	304.00	4.6
Community Health Education Seminar (per person over minimum)	N	Yes	29.00	30.00	3.3
Prescribed Accommodation Registration/Renewal 4 - 20 Beds	N	No	326.00	343.00	5.0
Prescribed Accommodation Registration/Renewal 21 - 40 Beds	N	No	483.00	505.00	4.4
Prescribed Accommodation Registration/Renewal (more than 41 bedrooms)	N	No	656.00	690.00	4.9
Prescribed Accommodation - Rooming House	N	No	357.00	375.00	4.8
Food Events/Fetes once-off/Short term registration (CLASS 2)	N	No	200.00	210.00	4.8
Food Premises Registration Fees Class 1 Premises	N	No	651.00	685.00	5.0
Food Premises Registration Fees Class 2 Premises	N	No	540.00	565.00	4.4
Food Premises Registration Fees Class 3 Premises	N	No	405.00	425.00	4.7
Food Premises Renewal Fees Class 1 Premises	N	No	651.00	685.00	5.0
Food Premises Renewal Fees Class 2 Premises	N	No	540.00	565.00	4.4
Food Premises Renewal Fees Class 3 Premises	N	No	405.00	425.00	4.7
Food Premises Registration Fees Class 2 Additional Premises	N	No	273.00	288.00	5.2
Food Premises Registration Fees Class 3 Additional Premises	N	No	205.00	215.00	4.7
Food Premises Renewal Fees Class 2 Additional Premises	N	No	273.00	288.00	5.2
Food Premises Renewal Fees Class 3 Additional Premises	N	No	205.00	215.00	4.7
Food Premises Registration Fees Class 2 Streetrader Temporary Mobile Premises	N	No	540.00	565.00	4.4
Food Premises Registration Fees Class 3 Streetrader Temporary Mobile Premises	N	No	405.00	425.00	4.7
Food Premises Renewal Fees Class 2 Streetrader Temporary Mobile Premises	N	No	540.00	565.00	4.4
Food Premises Renewal Fees Class 3 Streetrader Temporary Mobile Premises	N	No	405.00	425.00	4.7
Food Premises Registration Fees Food Class 2 Premises - Community/Sports Groups	N	No	268.00	282.00	5.0
Food Premises Registration Fees Food Class 3 Premises - Community/Sports Groups	N	No	205.00	215.00	4.7
Food Premises Renewal Fees Food Class 2 - Community/Sports Groups	N	No	268.00	290.00	7.6
Food Premises Renewal Fees Food Class 3 - Community/Sports Groups	N	No	205.00	215.00	4.7
Food Premises Registration Fee Class 2 Community/Sports Group - Additional Premises TFP/MFV	N	No	133.00	140.00	5.0
Food Premises Registration Fee Class 3 Community/Sports Group - Additional Premises TFP/MFV	N	No	103.00	108.00	4.6
Food Premises Renewal Fee Class 2 Community/Sports Group - Additional Premises TFP/MFV	N	No	133.00	140.00	5.0
Food Premises Renewal Fee Class 3 Community/Sports Group - Additional Premises TFP/MFV	N	No	103.00	108.00	4.6
Once off registration (no fixed prem) Class 2 Comm/Sports Group (including fete) (not prorata)	N	No	103.00	140.00	26.4
Once off registration (no fixed prem) Class 3 Comm/Sports Group (including fete) (not prorata)	N	No	103.00	108.00	4.6
Food Premises Additional / Follow up Inspection / Pre Renewal Inspection	N	No	200.00	210.00	4.8
Food Premises New Proprietor Fee (Class 1,2 & 3)	N	No	247.00	260.00	5.0
Plans Assessment (Optional all premises)	N	No	180.00	189.00	4.8
Food Premises Registration Fee Very Large Manufactures & Supermarkets	N	No	2,605.00	2,725.00	4.4
Food Premises Registration Fee Very Large Restaurants/Cafes/Hotels/Clubs (>100 seats)	N	No	767.00	805.00	4.7
Food Premises Renewal High Risk Category - Very Large Manufacturers/Supermarkets	N	No	3,057.00	3,300.00	7.4
Food Premises Renewal High Risk Category - Very Large Restaurants/Cafes/Hotels/Clubs (>100 seats)	N	No	903.00	975.00	7.4
Health Premises one-off Registration - Low Risk Activities	N	No	275.00	290.00	5.2
Health Premises Registration Fee - Low Risk Activities	N	No	205.00	215.00	4.7

FEES AND CHARGES 2023/2024					
Account Description	Fee Type N=Non Statutory S=Statutory	GST Yes/No	2022/2023 Fees & Charges Incl. GST	2023/2024 Fees & Charges Incl. GST	% Change
Health Premises Registration Fee - Medium Risk Activities	N	No	265.00	278.00	4.7
Health Premises Registration - High Risk Activities	N	No	330.00	345.00	4.3
Health Premises Transfer Registration Fee	N	No	150.00	158.00	5.1
Health Premises Renewal Fee - Low Risk Activities	N	No	205.00	215.00	4.7
Health Premises Renewal Fee - Medium Risk Activities	N	No	265.00	278.00	4.7
Health Premises Renewal Fee - High Risk Activities	N	No	330.00	345.00	4.3
Food Premises Renewal Fee Very Large Manufacturers/Supermarkets	N	No	2,605.00	2,725.00	4.4
Health Premises Renewal - High Risk Category (Medium Risk Activities/Aquatics)	N	No	330.00	345.00	4.3
Health Premises Renewal - Low Risk Category (Medium Risk Activities/Aquatics)	N	No	196.00	206.00	4.9
Food Premises Renewal Fees Very Large Restaurants/Cafes/Hotels/Clubs (>100 seats)	N	No	767.00	805.00	4.7
Food Premises renewal - Low Risk Category - Class 3 (compliant over 2 years)	N	No	286.00	300.00	4.7
Food Premises renewal High Risk Category - Class 1	N	No	762.00	800.00	4.8
Food Premises renewal High Risk Category - Class 2	N	No	637.00	670.00	4.9
Renewal Late Payment Administration Fee	N	No	115.00	75.00	-53.3
Health Premises Renewal - High Risk Category (High Risk Activities)	N	No	378.00	398.00	5.0
Health Premises Additional / Follow up Inspection	N	No	125.00	131.00	4.6
Pre-application Fee Food Class 1 Premises	N	No	365.00	385.00	5.2
Pre-application Fee Food Class 2 Premises	N	No	365.00	385.00	5.2
Pre-application Fee Food Class 2 Premises - Community/Sports Groups	N	No	247.00	260.00	5.0
Pre-application Fee Food Class 3 Premises	N	No	247.00	260.00	5.0
Pre-application Fee Food Class 3 Premises - Community/Sports Groups	N	No	220.00	230.00	4.3
Pre-application Fees Health Premises - Low Risk Activities	N	No	189.00	198.00	4.5
Pre-application Fees Health Premises - Medium Risk Activities	N	No	189.00	198.00	4.5
Pre-application Fees Health Premises - High Risk Activities	N	No	189.00	198.00	4.5
Pre-application Fees Food Manufacturers & Supermarkets	N	No	472.00	495.00	4.6
Pre-application Fees Restaurants/Cafes/Hotels/Clubs (>100 seats)	N	No	370.00	390.00	5.1
Pre Purchase Inspection Report - All premises types	N	No	245.00	258.00	5.0
Pre Purchase Inspection Report - All premises types - less than 5 Days Notification	N	No	310.00	325.00	4.6
Wastewater Application - LCA Assessment	N	No	195.00	205.00	4.9
Minor alteration to an on-site wastewater management system (37.25FU)	S	No	569.55	569.55	0.0
Permit to construct, install or alter an on-site wastewater management system (up to 8.2 hours work) (48.88 FU)	S	No	747.38	747.38	0.0
Permit to construct, install or alter an on-site wastewater management system (additional fee per hour of assessment over 8.2 hour) (6.12 FU)	S	No	93.57	93.57	0.0
Permit to construct, install or alter an on-site wastewater management system (Maximum Fee limit) (135.43 FU)	S	No	2,070.72	2,070.72	0.0
Fee to transfer onsite wastewater management system (9.93 FU)	S	No	151.82	151.82	0.0
Fee to amend onsite wastewater management system permit (10.38 FU)	S	No	158.71	158.71	0.0
Fee to apply for an exemption to a required permit (up to 2.6 hours work) (14.67 FU)	S	No	224.30	224.30	0.0
Fee to apply for an exemption to a required permit (additional fee per hour) (5.94 FU)	S	No	90.82	90.82	0.0
Wastewater Application - fee to apply for an exemption to a required permit (Maximum fee limit) (61.41 FU)	S	No	938.96	938.96	0.0
Wastewater Application - Renewal Fee (8.31 FU)	S	No	127.06	127.06	0.0
<b>Immunisation</b>					
Chicken pox	N	Yes	73.00	80.00	8.8
Hepatitis B	N	Yes	23.00	43.00	46.5
Influenza per dose	N	Yes	28.00	29.00	3.4
Diphtheria Tetanus Pertussis	N	Yes	54.00	57.00	5.3
Meningococcal ACYW	N	Yes	86.00	0.00	
Bexero	N	Yes	120.00	143.00	16.1
<b>Statutory Planning</b>					
<b>Statutory Planning</b>					
Extension of Permit/Time, Planning & Environment Act Fee	N	Yes	303.00	341.00	11.1
Public Notices	N	Yes	200.00	225.00	11.1
1 Tree removal Permit Fees: Planning & Environment Act Fee	S	Yes	125.00	141.00	11.3
2 Tree removal Permit Fees: Planning & Environment Act Fee	S	Yes	152.00	171.00	11.1
3 Tree removal Permit Fees: Planning & Environment Act Fee	S	Yes	179.00	202.00	11.4
4 Tree removal Permit Fees: Planning & Environment Act Fee	S	Yes	206.00	232.00	11.2
5 Tree removal Permit Fees: Planning & Environment Act Fee	S	Yes	233.00	263.00	11.4
6+ Tree removal Permit Fees: Planning & Environment Act Fee	S	Yes	260.00	293.00	11.3
All other development more than \$50M	S	No	60,282.60	61,488.30	2.0
A permit not otherwise provided for in the regulation	S	No	1,377.80	1,405.40	2.0
All other development more than \$100,000 to \$1M	S	No	1,617.70	1,650.10	2.0
All other development more than \$15M to \$50M	S	No	26,820.70	27,375.10	2.0
All other development more than \$1M to \$5M	S	No	3,568.30	3,639.70	2.0
All other development more than \$5M to \$15M	S	No	9,095.00	9,276.90	2.0

FEES AND CHARGES 2023/2024					
Account Description	Fee Type N=Non Statutory S=Statutory	GST Yes/No	2022/2023 Fees & Charges Incl. GST	2023/2024 Fees & Charges Incl. GST	% Change
All other development up to \$100,000	S	No	1,199.70	1,223.70	2.0
Amend or end a section 173 agreement	S	No	688.90	702.70	2.0
Amendment to a permit to change the permit	S	No	1,377.80	1,405.40	2.0
Certificate of compliance	S	No	340.60	347.40	2.0
Determination to the satisfaction of Council (Includes secondary consent amendment applications)	S	No	340.60	401.90	15.3
Single dwelling more than \$10,000 to \$100,000	S	No	658.00	671.20	2.0
Single dwelling more than \$100,000 to \$500,000	S	No	1,346.80	1,373.70	2.0
Single dwelling more than \$500,000 to \$1M	S	No	1,455.20	1,484.30	2.0
Single dwelling more than \$1M to \$2M	S	No	1,563.50	1,594.80	2.0
Single dwelling up to \$10,000	S	No	209.00	213.20	2.0
Change Of Use Only, Planning & Environment Act Fee	S	No	1,377.80	1,405.40	2.0
Subdivision: Planning & Environment Act Fee - Boundary realignment	S	No	1,377.80	1,405.40	2.0
Subdivision: Planning & Environment Act Fee - Remove Restriction (Covenant) - no adv req	S	No	1,377.80	1,405.40	2.0
Subdivision: Planning & Environment Act Fee - Create, Vary Or Remove An Easement	S	No	1,377.80	1,405.40	2.0
Subdivision: Planning & Environment Act Fee - Create/Vary/Remove Restriction (Covenant)	S	No	1,377.80	1,405.40	2.0
Subdivision: Planning & Environment Act Fee - Subdivide existing building	S	No	1,377.80	1,405.40	2.0
Subdivision: Planning & Environment Act Fee - Subdivide into 2 lots	S	No	1,377.80	1,405.40	2.0
Subdivision: Planning & Environment Act Fee - Subdivide into 3 or more lots	S	No	1,377.80	1,405.40	2.0
Use of land (includes car parking and liquor licence applications)	S	No	1,377.80	1,405.40	2.0
VicSmart application to subdivide or consolidate land	S	No	209.00	213.20	2.0
VicSmart more than \$10,000	S	No	449.00	458.00	2.0
VicSmart up to \$10,000	S	No	209.00	213.20	2.0
General Planning Information request	N	Yes	180.00	203.00	11.3
Permit Requests (\$80 for each thereafter)	N	Yes	335.00	377.00	11.1
Single dwelling (Residential Zone) requests (\$30 each thereafter)	N	Yes	124.00	140.00	11.4
Single Dwelling Residential Information request	N	Yes	111.00	125.00	11.2
Subdivision - Alteration of a plan	S	Yes	116.10	118.40	1.9
All other Applications, P/E Act Fee	S	Yes	1,377.80	1,405.40	2.0
Other subdivision fee: re-cert (second time), Planning & Environment Act Fee	S	No	182.70	182.70	0.0
Subdivision - Amend a certified plan	S	No	147.10	150.00	1.9
Infringements-Company, Planning & Environment Act Fee	S	No	1,871.90	1,909.30	2.0
Infringements-Individual, Planning & Environment Act Fee	S	No	936.00	954.70	2.0
A3 Size - Black & White per copy	N	Yes	2.00	3.00	33.3
A4 Size - Black & White per copy	N	Yes	1.00	2.00	50.0
A1 Size - Black & White per copy	N	Yes	24.00	27.00	11.1
Remove, destroy or lop of one or more trees or vegetation	N	No	260.00	293.00	11.3
<b>Statutory Planning Neighbourhood Character</b>					
Fences, Act	S	No	152.00	171.00	11.1
Siting, Act	S	No	319.00	358.90	11.1
<b>Finance and Commercial</b>					
<b>Revenue</b>					
Fee - Direct Debt Dishonour/Administration	N	No	25.00	25.00	0.0
Land Information Certificate Fees	S	No	27.80	28.90	4.0
Copy Rate Notice	N	No	20.00	20.00	0.0
Urgent Land Information Certificate	N	No	50.00	50.00	0.0
Vehicle Access Over Council Land Application Fee	N	No	500.00	575.00	13.0
Vehicle Access Over Council Land Application Bond	N	No	2,500.00	2,812.50	11.1
<b>Governance and Performance</b>					
<b>Election</b>					
Failure to vote	S	No	92.00	not available until 1/7/23	
<b>Senior Executive</b>					
<b>International Women's Day</b>					
Fee	N	Yes	0.00	28.00	
<b>Operations</b>					
<b>Marveloo</b>					
Use of Marveloo	N	Yes	Varies according to quote	Varies according to quote	
<b>Leisure</b>					
<b>Night Run</b>					
Fee	N	Yes	0.00	20.00	
Individual	N	Yes	26.00	26.00	0.0
Family	N	Yes	52.00	57.00	8.8
<b>Run Maroondah</b>					
Entry fee - individual 15km	N	Yes	36.40	36.40	0.0
Entry fee - individual 10km	N	Yes	31.20	31.20	0.0
Entry fee - individual 5km	N	Yes	26.00	26.00	0.0

FEES AND CHARGES 2023/2024					
Account Description	Fee Type N=Non Statutory S=Statutory	GST Yes/No	2022/2023 Fees & Charges Incl. GST	2023/2024 Fees & Charges Incl. GST	% Change
Entry fee - concession 15km	N	Yes	31.20	31.20	0.0
Entry fee - concession 10km	N	Yes	26.00	26.00	0.0
Entry fee - concession 5km	N	Yes	20.80	20.80	0.0
Entry fee - family 5km run/walk (up to 4 participants)	N	Yes	57.20	57.20	0.0
Entry fee - family additional family entry per person	N	Yes	5.00	5.00	0.0
Entry fee - kids 1.2km dash (under 14 years)	N	Yes	15.60	15.60	0.0
<b>Tri Maroondah</b>					
Participation fee - varies	N	Yes	Varies	Varies	
<b>Maroondah Festival</b>					
Community site fee - marquee (no power)	N	Yes	40.00	50.00	20.0
Community site fee - display site (no power)	N	Yes	70.00	100.00	30.0
Market stall site - artisan stall	N	Yes	120.00	0.00	
Market stall site	N	Yes	120.00	0.00	
Commercial - Business & Eco Village site - commercial business marquee site	N	Yes	495.00	0.00	
Commercial - Business & Eco Village site - homegrown marquee site	N	Yes	430.00	0.00	
Commercial - food vendor site	N	Yes	450.00	0.00	
<b>Quambee Reserve</b>					
Seasonal & casual use of council facilities	N	Yes	Refer to policy on the Maroondah City Council Website	Refer to policy on the Maroondah City Council Website	
<b>North Ringwood Reserve</b>					
Seasonal & casual use of council facilities	N	Yes	Refer to policy on the Maroondah City Council Website	Refer to policy on the Maroondah City Council Website	
<b>Jubilee Park Income</b>					
Seasonal & casual use of council facilities	N	Yes	Refer to policy on the Maroondah City Council Website	Refer to policy on the Maroondah City Council Website	
<b>Proclamation Park Income</b>					
Seasonal & casual use of council facilities	N	Yes	Refer to policy on the Maroondah City Council Website	Refer to policy on the Maroondah City Council Website	
<b>Heathmont Reserve</b>					
Seasonal & casual use of council facilities	N	Yes	Refer to policy on the Maroondah City Council Website	Refer to policy on the Maroondah City Council Website	
<b>Manson Reserve</b>					
Seasonal & casual use of council facilities	N	Yes	Refer to policy on the Maroondah City Council Website	Refer to policy on the Maroondah City Council Website	
<b>HE Parker Reserve</b>					
Seasonal & casual use of council facilities	N	Yes	Refer to policy on the Maroondah City Council Website	Refer to policy on the Maroondah City Council Website	
<b>East Ringwood Reserve</b>					
Seasonal & casual use of council facilities	N	Yes	Refer to policy on the Maroondah City Council Website	Refer to policy on the Maroondah City Council Website	
<b>Mullum Reserve</b>					
Seasonal & casual use of council facilities	N	Yes	Refer to policy on the Maroondah City Council Website	Refer to policy on the Maroondah City Council Website	
<b>Belmont Reserve</b>					
Seasonal & casual use of council facilities	N	Yes	Refer to policy on the Maroondah City Council Website	Refer to policy on the Maroondah City Council Website	
<b>Arrabri Oval Income</b>					



FEES AND CHARGES 2023/2024					
Account Description	Fee Type N=Non Statutory S=Statutory	GST Yes/No	2022/2023 Fees & Charges Incl. GST	2023/2024 Fees & Charges Incl. GST	% Change
Seasonal & casual use of council facilities	N	Yes	Refer to policy on the Maroondah City Council Website	Refer to policy on the Maroondah City Council Website	
<b>Cheong Park Income</b>					
Seasonal & casual use of council facilities	N	Yes	Refer to policy on the Maroondah City Council Website	Refer to policy on the Maroondah City Council Website	
<b>Eastfield Park Income</b>					
Seasonal & casual use of council facilities	N	Yes	Refer to policy on the Maroondah City Council Website	Refer to policy on the Maroondah City Council Website	
<b>Glen Park Income</b>					
Seasonal & casual use of council facilities	N	Yes	Refer to policy on the Maroondah City Council Website	Refer to policy on the Maroondah City Council Website	
<b>Gracedale Park Income</b>					
Seasonal & casual use of council facilities	N	Yes	Refer to policy on the Maroondah City Council Website	Refer to policy on the Maroondah City Council Website	
<b>Ainslie Park Income</b>					
Seasonal & casual use of council facilities	N	Yes	Refer to policy on the Maroondah City Council Website	Refer to policy on the Maroondah City Council Website	
<b>Hughes Park Income</b>					
Seasonal & casual use of council facilities	N	Yes	Refer to policy on the Maroondah City Council Website	Refer to policy on the Maroondah City Council Website	
<b>Lipscombe Park Income</b>					
Seasonal & casual use of council facilities	N	Yes	Refer to policy on the Maroondah City Council Website	Refer to policy on the Maroondah City Council Website	
<b>Griff Hunt Reserve</b>					
Seasonal & casual use of council facilities	N	Yes	Refer to policy on the Maroondah City Council Website	Refer to policy on the Maroondah City Council Website	
<b>Barnggeong Reserve</b>					
Seasonal & casual use of council facilities	N	Yes	Refer to policy on the Maroondah City Council Website	Refer to policy on the Maroondah City Council Website	
<b>Silcock Reserve</b>					
Seasonal & casual use of council facilities	N	Yes	Refer to policy on the Maroondah City Council Website	Refer to policy on the Maroondah City Council Website	
<b>Town Park Income</b>					
Seasonal & casual use of council facilities	N	Yes	Refer to policy on the Maroondah City Council Website	Refer to policy on the Maroondah City Council Website	
<b>Croydon Park Income</b>					
Seasonal & casual use of council facilities	N	Yes	Refer to policy on the Maroondah City Council Website	Refer to policy on the Maroondah City Council Website	
<b>Dorset Complex Income</b>					
Seasonal & casual use of council facilities	N	Yes	Refer to policy on the Maroondah City Council Website	Refer to policy on the Maroondah City Council Website	

FEES AND CHARGES 2023/2024					
Account Description	Fee Type N=Non Statutory S=Statutory	GST Yes/No	2022/2023 Fees & Charges Incl. GST	2023/2024 Fees & Charges Incl. GST	% Change
<b>Sundry Parks Reserve</b>					
Seasonal & casual use of council facilities	N	Yes	Refer to policy on the Maroondah City Council Website	Refer to policy on the Maroondah City Council Website	
<b>Occupancy Payments</b>					
Tennis Club Rentals	N	Yes	Refer to policy on the Maroondah City Council Website	Refer to policy on the Maroondah City Council Website	
<b>Sporting Clubs</b>					
Use of facility	N	Yes	Refer to policy on the Maroondah City Council Website	Refer to policy on the Maroondah City Council Website	
<b>Maroondah Leisure Joining Fee</b>					
Joining Fee (no lock in)	N	Yes	99.00	99.00	0.0
Joining Fee (12 month lock in)	N	Yes	29.00	29.00	0.0
<b>Maroondah Leisure Wellness Plus</b>					
Maroondah Leisure Wellness Plus/Fee	N	Yes	0.00	79.00	
<b>Maroondah Leisure Wellness Plus Concession</b>					
Maroondah Leisure Wellness Plus Concession/Fee	N	Yes	0.00	67.20	
<b>Maroondah Leisure Fitness Plus Family</b>					
Fee	N	Yes	97.00	99.90	2.9
<b>Maroondah Leisure Fitness Plus Family Concession</b>					
Fee	N	Yes	81.60	84.90	3.9
<b>Maroondah Leisure Fitness Plus Individual</b>					
Maroondah Leisure Fitness Plus Individual	N	Yes	48.50	49.90	2.8
<b>Club Membership Ringwood Swimming Club</b>					
Club Memberships Ringwood Swimming Club	N	No	0.00	20.50	
<b>Maroondah Leisure - Family Membership</b>					
Lifestyle concession	N	Yes	120.70	127.50	5.3
Lifestyle	N	Yes	142.00	150.00	5.3
Mates Lifestyle x 2	N	Yes	127.80	135.50	5.7
Mates Lifestyle x 3	N	Yes	191.70	203.25	5.7
Mates Lifestyle x 4	N	Yes	255.60	271.00	5.7
Teen Lifestyle	N	Yes	35.50	37.60	5.6
<b>Maroondah Leisure - 50 Plus Lifestyle Membership</b>					
Fee Individual	N	Yes	60.35	67.70	10.9
Fee Individual + Partner	N	Yes	120.70	135.50	10.9
<b>Maroondah Leisure - Individual Membership</b>					
Lifestyle Concession	N	Yes	60.40	64.00	5.6
Lifestyle Individual	N	Yes	71.00	75.00	5.3
<b>Maroondah Leisure - Golf</b>					
Concession	N	Yes	55.30	58.65	5.7
Fortnightly	N	Yes	65.00	65.00	0.0
<b>Maroondah Leisure - Aquatics</b>					
Swim Plus Concession	N	Yes	31.00	32.90	5.8
Swim Plus	N	Yes	36.50	38.70	5.7
<b>Aquanation - Casual Aquatics</b>					
Adult swim	N	Yes	9.00	9.50	5.3
Child Swim	N	Yes	7.60	7.60	0.0
Family swim	N	Yes	25.60	27.00	5.2
Pensioner/Health Care Card	N	Yes	7.20	7.60	5.3
Seniors	N	Yes	8.10	8.60	5.8
Waterslide - Adult/Child Membership	N	Yes	4.15	4.40	5.7
Shower Access	N	Yes	4.20	4.50	6.7
Group Swim	N	Yes	12.40	0.00	
<b>Aquanation - Waterslide</b>					
Adult (unlimited slides 4-7pm weekdays, 10am-6pm weekends, school holidays and public holidays)	N	Yes	8.30	8.30	0.0
Child (unlimited slides 4-7pm weekdays, 10am-6pm weekends, school holidays and public holidays)	N	Yes	7.00	7.40	5.4
<b>Aquanation - Casual spa, sauna &amp; steam room</b>					
Adult	N	Yes	12.80	13.00	1.5
Concession	N	Yes	11.00	11.20	1.8
Seniors	N	Yes	11.90	12.00	0.8
<b>Aquanation - Aquatic 10 Visit Pass</b>					
Adult swim	N	Yes	81.00	81.00	0.0
Concession swim	N	Yes	64.80	68.40	5.3
Child Swim	N	Yes	68.40	70.20	2.6
Family swim	N	Yes	230.40	243.00	5.2

FEES AND CHARGES 2023/2024					
Account Description	Fee Type N=Non Statutory S=Statutory	GST Yes/No	2022/2023 Fees & Charges Incl. GST	2023/2024 Fees & Charges Incl. GST	% Change
Seniors	N	Yes	107.00	77.40	-38.2
<b>Aquanation - Spa, sauna &amp; steam room 10 Visit Pass</b>					
Adult	N	Yes	115.20	117.00	1.5
Concession	N	Yes	99.00	102.00	2.9
Seniors	N	Yes	107.00	108.00	0.9
<b>Aquanation - Waterslide 10 Visit Pass</b>					
Adult	N	Yes	74.70	74.70	0.0
Child/Concession swim	N	Yes	63.00	63.00	0.0
<b>Aquanation - Learn to Swim Joining Fee</b>					
Fee	N	Yes	0.00	25.00	
<b>Aquanation - Aquatic Education</b>					
Membership (48 weeks)	N	No	43.20	44.00	1.8
Private 1:1	N	No	65.00	65.00	0.0
<b>Aquanation - Schools</b>					
lessons	N	Yes	10.00	10.00	0.0
<b>Aquanation - Facility Hire</b>					
25m lane hire	N	Yes	40.00	40.00	0.0
25m pool booking	N	Yes	200.00	200.00	0.0
50m lane hire	N	Yes	59.00	59.00	0.0
50m pool booking	N	Yes	337.00	337.00	0.0
Warm water pool booking	N	Yes	130.00	130.00	0.0
Warm water pool - half pool booking	N	Yes	55.00	55.00	0.0
Waterslide hire (hire cost only, excludes staff costs)	N	Yes	208.00	208.00	0.0
Dive pool hire	N	Yes	180.00	180.00	0.0
Half dive pool hire	N	Yes	112.00	112.00	0.0
Group fitness room hire	N	Yes	78.00	78.00	0.0
Multipurpose (room 2) hire	N	Yes	90.00	90.00	0.0
Group Fitness Room Hire plus Classes	N	Yes	95.00	95.00	0.0
RSC Room Hire	N	Yes	90.00	90.00	0.0
Cycle Studio Hire	N	Yes	90.00	90.00	0.0
Dry Dive Hire	N	Yes	145.00	145.00	0.0
Half Dry Dive	N	Yes	88.00	88.00	0.0
Creche hire	N	Yes	78.00	78.00	0.0
Pool booking	N	Yes	159.00	159.00	0.0
Lane hire	N	Yes	33.50	33.50	0.0
<b>Aquanation - Creche</b>					
Membership - One Child	N	Yes	11.00	11.00	0.0
Non Membership - One Child	N	Yes	12.00	12.00	0.0
<b>Aquanation - Creche 10 Visit Passes</b>					
Membership 10 visit pass	N	Yes	99.00	99.00	0.0
Non Membership 10 visit pass	N	Yes	117.00	120.00	2.5
Occasional care	N	Yes	15.00	15.00	0.0
10 visit pass Occasional care	N	Yes	135.00	135.00	0.0
<b>Aquanation - Lockers</b>					
Fee	N	Yes	3.50	3.50	0.0
<b>Aquanation - Personal Training</b>					
Membership 10 pass 30 mins - 1:1	N	Yes	469.00	482.71	2.8
Membership 10 pass 60 mins - 1:1	N	Yes	736.00	758.54	3.0
Membership 10 Pass 45mins 1:1	N	Yes	603.00	603.00	0.0
Membership 30 mins - 1:1	N	Yes	52.00	53.05	2.0
Membership 30 mins - 2:1	N	Yes	71.00	71.00	0.0
Membership 60 mins - 1:1	N	Yes	81.00	83.81	3.4
Membership 60 mins - 2:1	N	Yes	99.00	101.85	2.8
Membership 45mins - 1:1	N	Yes	67.00	67.00	0.0
Non Membership 10 pass 30 mins - 1:1	N	Yes	541.00	541.00	0.0
Non Membership 10 pass 60 mins - 1:1	N	Yes	834.00	834.00	0.0
Non Membership 30 mins - 1:1	N	Yes	60.00	60.00	0.0
Non Membership 30 mins - 2:1	N	Yes	81.00	81.00	0.0
Non Membership 60 mins - 1:1	N	Yes	93.00	93.00	0.0
Non Membership 60 mins - 2:1	N	Yes	109.00	109.00	0.0
Start up Trial - 3 sessions	N	Yes	99.00	99.00	0.0
<b>Aquanation - Casual Health Club</b>					
Adult	N	Yes	25.00	25.31	1.2
Concession	N	Yes	20.50	21.09	2.8
Seniors	N	Yes	21.50	22.15	2.9
Health Club Casual Teen	N	Yes	19.50	20.04	2.7
Active Adults - 10 visit pass	N	Yes	67.50	68.35	1.2
<b>Aquanation - Casual Group Fitness</b>					
10 visits Adult	N	Yes	180.00	185.81	3.1
10 visits Seniors	N	Yes	162.00	166.12	2.5
10 visits Concession	N	Yes	153.00	156.63	2.3
Adult	N	Yes	20.00	20.57	2.8
Concession	N	Yes	17.00	17.40	2.3

FEES AND CHARGES 2023/2024					
Account Description	Fee Type N=Non Statutory S=Statutory	GST Yes/No	2022/2023 Fees & Charges Incl. GST	2023/2024 Fees & Charges Incl. GST	% Change
Fitness 30 min class Adult	N	Yes	13.00	13.18	1.4
Seniors	N	Yes	18.00	18.46	2.5
<b>Aquanation - Group Training</b>					
Fee	N	Yes	0.00	180.00	
<b>Aquanation - Family Lifestyle Memberships - Dry</b>					
Lifestyle-Family Concession	N	Yes	120.70	127.50	5.3
<b>Aquanation - Individual Lifestyle - Dry</b>					
Fee	N	Yes	71.00	75.00	5.3
Lifestyle-Individual Concession	N	Yes	60.40	60.40	0.0
<b>Aquanation - Swim Lifestyle Membership</b>					
Swim Plus Concession	N	Yes	31.00	32.90	5.8
<b>Aquanation - Membership Joining Fee</b>					
Fee	N	Yes	99.00	99.00	0.0
<b>Aquanation - Rehab</b>					
Rehab Swim -3 months	N	Yes	285.85	300.00	4.7
Rehab Swim - 6 months	N	Yes	571.70	600.00	4.7
Rehab Swim - 12 months	N	Yes	1,143.40	1,200.00	4.7
Rehab Gym & Swim - 3 months	N	Yes	383.35	402.52	4.8
Rehab Gym & Swim - 6 months	N	Yes	766.70	805.04	4.8
Rehab Gym & Swim - 12 months	N	Yes	1,533.40	1,610.07	4.8
<b>Aquanation - Fitness Plus Individual</b>					
Fee	N	Yes	48.50	49.90	2.8
<b>Aquanation - Fitness Plus Family Membership</b>					
Fee	N	Yes	97.00	99.90	2.9
<b>Aquanation - Fitness Plus Off Peak Membership</b>					
Fee	N	Yes	31.50	32.40	2.8
<b>Aquanation - Fitness Plus Teen Membership</b>					
Fee	N	Yes	25.00	25.00	0.0
<b>Aquanation - Wellness Plus</b>					
Wellness Plus/Fee	N	Yes	0.00	79.00	
<b>Aquanation - Wellness Plus Concession</b>					
Aquanation-Wellness Plus Concession/Fee	N	Yes	0.00	67.20	
<b>Aquahub - Casual Health Club</b>					
Health Club Casual	N	Yes	25.00	25.00	0.0
Health Club Casual Concession	N	Yes	20.50	20.50	0.0
Health Club Casual Senior	N	Yes	21.50	21.50	0.0
Health Club Casual Teen	N	Yes	19.50	19.50	0.0
<b>Aquahub - Gymnastics</b>					
Fee Registration	N	Yes	47.00	47.00	0.0
Fitness plus teen	N	Yes	24.25	24.25	0.0
<b>Aquahub - Room hire</b>					
Stadium hire per hr	N	Yes	65.00	65.00	0.0
<b>Aquahub - Stadium</b>					
Single court per hour	N	Yes	47.00	47.00	0.0
Single half court	N	Yes	23.50	23.50	0.0
Stadium hire (per hour)	N	Yes	144.00	144.00	0.0
<b>Aquahub - Personal Training</b>					
10 Pass 30mins 1:1 (1 free session)	N	Yes	469.00	469.00	0.0
10 Pass 45mins 1:1 (1 free session)	N	Yes	603.00	603.00	0.0
10 Pass 60mins 1:1 (1 free session)	N	Yes	736.00	736.00	0.0
30mins 1:1	N	Yes	52.00	52.00	0.0
45mins 1:1	N	Yes	67.00	67.00	0.0
60mins 1:1	N	Yes	81.00	81.00	0.0
Start Up Trial - 3 sessions (30mins)	N	Yes	99.00	99.00	0.0
Non Membership 30 mins - 1:1	N	Yes	60.00	60.00	0.0
Non Membership 60 mins - 1:1	N	Yes	93.00	93.00	0.0
Membership 30 mins - 2:1	N	Yes	71.00	71.00	0.0
Membership 60 mins - 2:1	N	Yes	99.00	99.00	0.0
Non Membership 30 mins - 2:1	N	Yes	81.00	81.00	0.0
Non Membership 60 mins - 2:1	N	Yes	109.00	109.00	0.0
Membership 10 pass 30 mins - 1:1	N	Yes	469.00	469.00	0.0
Membership 10 pass 60 mins - 1:1	N	Yes	736.00	736.00	0.0
Non Membership 10 pass 30 mins - 1:1	N	Yes	541.00	541.00	0.0
Non Membership 10 pass 60 mins - 1:1	N	Yes	834.00	834.00	0.0
Membership 10 pass 30 mins - 2:1	N	Yes	640.00	640.00	0.0
Membership 10 pass 60 mins - 2:1	N	Yes	890.00	890.00	0.0
Non Membership 10 pass 30 mins - 2:1	N	Yes	732.00	732.00	0.0
Non Membership 10 pass 60 mins - 2:1	N	Yes	983.00	983.00	0.0
<b>Aquahub - Active Adults</b>					
Casual Active Adults programs	N	Yes	7.50	7.50	0.0
Active Adults - 10 visit pass	N	Yes	67.50	67.50	0.0
<b>Aquahub - Membership Joining Fee</b>					
Fee	N	Yes	99.00	99.00	0.0

FEES AND CHARGES 2023/2024					
Account Description	Fee Type N=Non Statutory S=Statutory	GST Yes/No	2022/2023 Fees & Charges Incl. GST	2023/2024 Fees & Charges Incl. GST	% Change
<b>School Lane Hire</b>					
Fee	N	Yes	0.00	32.00	
<b>Lane Hire</b>					
Club/Assoc Lane Hire	N	Yes	61.00	61.00	0.0
Public Lane Hire - Peak	N	Yes	38.00	38.00	0.0
Public Lane Hire - Off Peak	N	Yes	32.00	32.00	0.0
Commercial Hire - Peak	N	Yes	49.00	49.00	0.0
Commercial Hire - Off Peak	N	Yes	38.00	38.00	0.0
<b>Aquahub - Family Membership - Wet</b>					
Fee	N	Yes	36.50	36.50	0.0
<b>Aquahub - Adults</b>					
10 Pass Swim Spa Sauna	N	Yes	110.70	117.00	5.4
10 Visit Adult Swim	N	Yes	78.30	82.80	5.4
Adult Swim	N	Yes	8.70	9.20	5.4
Swim Spa Sauna Adult	N	Yes	12.30	13.00	5.4
<b>Aquahub - Juniors</b>					
Child Swim	N	Yes	7.40	7.80	5.1
<b>Aquahub - Concession</b>					
10 pass Child Swim	N	Yes	66.60	66.60	0.0
10 Pass Swim Spa Sauna Concession	N	Yes	95.40	100.80	5.4
10 Visit Concession Swim	N	Yes	63.00	64.80	2.8
Concession Swim	N	Yes	7.00	7.30	4.1
Swim Spa Sauna Concession	N	Yes	10.60	11.20	5.4
<b>Aquahub - Senior Card</b>					
10 Visit Seniors Swim	N	Yes	70.20	74.70	6.0
Seniors Swim	N	Yes	7.80	8.30	6.0
Swim Spa Sauna Senior	N	Yes	11.40	11.70	2.6
10 Pass Swim Spa Sauna Senior	N	Yes	102.60	105.30	2.6
<b>Aquahub - Family</b>					
10 Visit Family	N	Yes	225.00	225.00	0.0
Family Swim (2 adults, 1Child)	N	Yes	25.00	26.50	5.7
<b>Aquahub - Locker</b>					
Fee	N	Yes	3.10	3.20	3.1
<b>Aquahub - Learn to Swim</b>					
Per fortnight Membership	N	No	43.20	43.20	0.0
<b>Aquahub - Schools</b>					
Per fortnight Membership	N	No	10.00	10.00	0.0
<b>Aquahub - Casual Group Fitness</b>					
Water Aerobics	N	Yes	20.00	20.00	0.0
<b>Aquahub - Sauna &amp; Spa</b>					
Spa/Sauna Upgrade	N	Yes	3.60	3.80	5.3
<b>Aquahub - Lane Hire</b>					
Lane Hire (per hour)	N	Yes	40.00	40.00	0.0
<b>Aquahub - Hydrotherapy Hire</b>					
Hydrotherapy Hire Full Pool (per hour)	N	Yes	120.00	120.00	0.0
Hydrotherapy Hire Half Pool (per hour)	N	Yes	55.00	55.00	0.0
<b>Croydon Memorial Pool Fitness Plus Family Membership</b>					
Fitness Plus Family	N	Yes	97.00	99.90	2.9
Fitness Plus Family Concession	N	Yes	81.60	81.60	0.0
<b>Croydon Memorial Pool Fitness Plus Off Peak Membership</b>					
Fitness Plus Off Peak	N	Yes	31.50	32.40	2.8
<b>Croydon Memorial Pool Fitness Plus Teen</b>					
Fitness Plus Teen	N	Yes	25.00	25.00	0.0
<b>Croydon Memorial Pool - Fitness Plus Individual Membership</b>					
Fitness Plus Individual	N	Yes	48.50	49.90	2.8
Fitness Plus Individual Concession	N	Yes	41.20	41.20	0.0
<b>Croydon Memorial Pool Carnival</b>					
Carnival Hire - per hour, exclusive use	N	Yes	310.00	310.00	0.0
Lane Hire	N	Yes	47.00	47.00	0.0
<b>Croydon Memorial Pool Concession</b>					
Concession Fee	N	Yes	6.40	6.40	0.0
10 Visit Child/Concession Swim	N	Yes	57.60	57.60	0.0
<b>Croydon Memorial Pool Juniors</b>					
Juniors	N	Yes	6.80	6.80	0.0
10 pass Junior Swim	N	Yes	61.20	61.20	0.0
<b>Croydon Memorial Pool Family Concessions</b>					
Family Concessions	N	Yes	22.80	22.80	0.0
<b>Croydon Memorial Pool Adults</b>					
Adults	N	Yes	8.00	8.00	0.0
10 Visit Adult Swim	N	Yes	72.00	72.00	0.0
<b>Croydon Memorial Pool Senior Card</b>					
Senior Card	N	Yes	7.20	7.20	0.0
10 Visit Seniors Swim	N	Yes	64.80	64.80	0.0

FEES AND CHARGES 2023/2024					
Account Description	Fee Type N=Non Statutory S=Statutory	GST Yes/No	2022/2023 Fees & Charges Incl. GST	2023/2024 Fees & Charges Incl. GST	% Change
<b>Croydon Memorial Pool Family Membership</b>					
Fee	N	Yes	120.70	127.50	5.3
<b>Croydon Memorial Pool Individual Membership</b>					
Fee	N	Yes	71.00	75.00	5.3
<b>Croydon Memorial Pool 50's Plus Membership</b>					
Croydon Memorial Pool 50's Plus Membership	N	Yes	63.90	67.70	5.6
<b>Croydon Memorial Pool Aquatics Membership</b>					
Fee	N	Yes	36.50	38.70	5.7
<b>Ringwood Golf Course Fees</b>					
18 Hole Mid Week - Adult M/W 18 Holes	N	Yes	36.00	36.00	0.0
18 Hole Mid Week - Concession m/w 18	N	Yes	29.00	29.00	0.0
18 Hole Mid Week - Senior Card m/w 18	N	Yes	32.00	32.00	0.0
18 Hole Mid Week - Junior m/w 18	N	Yes	20.00	20.00	0.0
18 Hole Weekend - Adult W/E 18 Holes	N	Yes	41.00	41.00	0.0
18 Hole Weekend - Junior w/e 18	N	Yes	22.00	22.00	0.0
9 Holes Mid Week - Adult	N	Yes	28.00	28.00	0.0
9 Holes Mid Week - Junior	N	Yes	16.00	16.00	0.0
9 Holes Mid Week - Pension	N	Yes	23.00	23.00	0.0
9 Holes Mid Week - Senior Card	N	Yes	25.00	25.00	0.0
9 Holes Weekend - Adult	N	Yes	31.00	31.00	0.0
9 Holes Weekend - Junior	N	Yes	18.00	18.00	0.0
<b>Ringwood Golf Equipment Hire</b>					
Buggy Hire	N	Yes	6.00	6.00	0.0
Cart 18	N	Yes	40.00	43.00	7.0
Cart 9	N	Yes	20.00	20.00	0.0
Club hire 18 holes	N	Yes	20.00	20.00	0.0
Club hire 9 holes	N	Yes	15.00	15.00	0.0
<b>The Rings Thursday Ladies</b>					
Scoresheet	N	Yes	74.00	79.00	6.3
<b>The Rings Sunday Mixed</b>					
Scoresheet	N	Yes	74.00	79.00	6.3
<b>The Rings BB Monday Senior</b>					
Scoresheet - Winter Season Fees	N	Yes	72.00	74.00	2.7
Scoresheet - Summer Season Fees	N	Yes	74.00	76.00	2.6
<b>The Rings Biddy Ball Skills</b>					
New Enrolment Fee	N	Yes	10.90	12.20	10.7
<b>The Rings Biddy Ball Play</b>					
Weekly Fee	N	Yes	10.90	12.20	10.7
<b>The Rings Schools Court Hire</b>					
Per Hour	N	Yes	44.93	50.60	11.2
<b>The Rings General Court Hire</b>					
Casual Shooting	N	Yes	4.50	4.50	0.0
Off Peak	N	Yes	43.21	48.60	11.1
Peak	N	Yes	59.38	66.80	11.1
All Abilities Program	N	Yes	3.00	3.00	0.0
<b>The Rings Open Days</b>					
Open day	N	Yes	9.40	10.50	10.5
<b>The Rings Biddy Ball Intro</b>					
Weekly Fee	N	Yes	10.90	12.20	10.7
<b>The Rings Basketball Holiday Prog</b>					
Daily Rate	N	Yes	52.00	58.50	11.1
<b>The Rings Multi Sports Holiday Prog</b>					
Participation Fee	N	Yes	58.00	58.00	0.0
<b>The Rings Soccer Holiday</b>					
Participation Fee	N	Yes	52.00	52.00	0.0
<b>Maroondah Nets Volleyball Badminton Holiday Program</b>					
Holiday Program	N	Yes	52.00	58.50	11.1
<b>Maroondah Nets Soccer Holiday Program</b>					
Participation Fee	N	Yes	52.00	58.50	11.1
<b>Maroondah Nets Netball Holiday Program</b>					
Holiday Program	N	Yes	52.00	58.50	11.1
<b>Maroondah Nets Multi Sports Holiday Program</b>					
Holiday Program	N	Yes	58.00	65.25	11.1
<b>Maroondah Nets School Court Hire</b>					
Court Hire - Schools	N	Yes	44.93	50.60	11.2
Per outdoor netball court	N	Yes	14.35	16.20	11.4
Per volleyball court	N	Yes	31.75	37.20	14.7
Per table tennis court	N	Yes	16.17	18.20	11.2
Per badminton court	N	Yes	17.52	19.80	11.5
Per pickleball court	N	Yes	17.52	19.80	11.5
<b>Maroondah Nets General Court Hire</b>					
Fee Off Peak Badminton	N	Yes	16.84	19.00	11.4
Fee Off Peak Netball Indoor	N	Yes	43.21	48.60	11.1

FEES AND CHARGES 2023/2024					
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Fee Off Peak Netball Outdoor	N	Yes	13.78	15.60	11.7
Fee Off Peak Table Tennis	N	Yes	15.54	17.40	10.7
Fee Off Peak Volleyball	N	Yes	31.77	35.80	11.3
Fee Peak Badminton	N	Yes	21.21	23.80	10.9
Fee Peak Netball Indoor	N	Yes	59.38	66.80	11.1
Fee Peak Netball Outdoor	N	Yes	16.84	19.00	11.4
Fee Peak Table Tennis	N	Yes	19.80	19.00	-4.2
Fee Peak Volleyball	N	Yes	39.83	44.80	11.1
All Abilities Program	N	Yes	3.00	3.00	0.0
Off Peak Pickleball Indoor	N	Yes	16.80	19.00	11.6
Off Peak Pickleball Outdoor	N	Yes	10.40	11.80	11.9
Peak Pickleball Indoor	N	Yes	21.20	23.80	10.9
Peak Pickleball Outdoor	N	Yes	10.40	11.80	11.9
Casual Shooting	N	Yes	4.50	5.00	10.0
Open Days/Fees	N	Yes	0.00	10.50	100.0
Pickleball Hourly session indoor	N	Yes	5.30	6.00	11.7
Pickleball session outdoor	N	Yes	5.50	6.50	15.4
Badminton Session	N	Yes	7.50	8.50	11.8
<b>Maroondah Nets Function Room Hire</b>					
Room Hire - Combined	N	Yes	41.50	46.60	10.9
Room Hire - Room A	N	Yes	23.00	25.80	10.9
Room Hire - Room B	N	Yes	23.00	25.80	10.9
<b>Maroondah Nets Tennis Holiday Program</b>					
Tennis Holiday Program Participation fee Maroondah Nets	N	Yes	58.00	65.25	11.1
<b>Dorset Golf Course Fees</b>					
18 Hole Mid Week - Adult	N	Yes	36.00	36.00	0.0
18 Hole Mid Week - Concession	N	Yes	29.00	29.00	0.0
18 Hole Mid Week - Senior Card	N	Yes	32.00	32.00	0.0
18 Hole Mid Week - Junior	N	Yes	20.00	20.00	0.0
18 Hole Weekend - Adult	N	Yes	41.00	41.00	0.0
18 Hole Weekend - Junior	N	Yes	22.00	22.00	0.0
9 Holes Mid Week - Adult	N	Yes	28.00	28.00	0.0
9 Holes Mid Week - Junior	N	Yes	16.00	16.00	0.0
9 Holes Mid Week Pension	N	Yes	23.00	23.00	0.0
9 Holes Mid Week Senior Card	N	Yes	25.00	25.00	0.0
9 Holes Weekend - Adult	N	Yes	31.00	41.00	24.4
9 Holes Weekend - Junior	N	Yes	18.00	18.00	0.0
<b>Dorset Golf Equipment Hire</b>					
Buggy Hire	N	Yes	6.00	6.00	0.0
Cart 18	N	Yes	40.00	43.00	7.0
Cart 9	N	Yes	20.00	20.00	0.0
Club hire 18 holes	N	Yes	20.00	20.00	0.0
Club hire 9 holes	N	Yes	15.00	15.00	0.0
<b>Community Services</b>					
<b>Vacation Care</b>					
Inhouse Day	N	No	66.00	74.00	10.8
Excursion Day	N	No	78.00	87.00	10.3
<b>Social Support</b>					
Monthly Social Outing Fee	N	No	5.30	5.50	3.6
Shopping/library Return Trip	N	No	5.30	5.50	3.6
<b>HACC Allied Health</b>					
OT fee High Fee/Per Hour	N	No	113.30	117.85	3.9
OT fee low fee	N	No	11.20	11.65	3.9
OT fee medium fee	N	No	17.20	17.90	3.9
OT fee low fee per session (short course)	N	No	8.60	5.50	-56.4
OT fee high/private fee per session (short course)	N	No	81.05	30.20	-168.4
<b>Social Inclusion &amp; Well Being</b>					
Low Fee - Social Support Group	N	No	8.60	8.95	3.9
Low Fee - Social Support Group with meal	N	No	18.50	20.15	8.2
High/Private Fee - Social Support Group	N	No	130.70	135.95	3.9
High/Private Fee - Social Support Group with meal	N	No	147.50	156.45	5.7
Social Support Group - Low fee per half day	N	No	5.30	5.50	3.6
Social Support Group with meal - Low fee per half day	N	No	15.20	16.70	9.0
Social Support Group - High/Private fee per half day	N	No	81.05	84.30	3.9
Social Support Group with meal - High/Private fee per half day	N	No	97.90	103.25	5.2
Social Support Group - virtual online session - Low fee	N	No	5.30	5.50	3.6
Social Support Group - virtual online session - High/private fee	N	No	29.05	30.20	3.8
<b>Maroondah Police Seniors Register</b>					
Seniors Register	N	No	5.30	5.50	3.6
<b>FDC</b>					
Family Day Care - Fee	N	No	12.58	12.58	0.0
Family Day Care - Levy	N	No	5.22	5.22	0.0
<b>ODC</b>					

FEES AND CHARGES 2023/2024					
Account Description	Fee Type N=Non Statutory S=Statutory	GST Yes/No	2022/2023 Fees & Charges Incl. GST	2023/2024 Fees & Charges Incl. GST	% Change
Occasional Day Care - Parents fee (half day)	N	No	45.50	49.00	7.1
Occasional Day Care - Parents fee (full day)	N	No	80.00	86.00	7.0
Community hourly rate	N	Yes	24.25	24.25	0.0
Others - hourly rate	N	Yes	24.25	24.25	0.0
<b>Food Service Assessment Food</b>					
High Fee	N	No	0.00	18.95	
Low Fee	N	No	0.00	11.20	
<b>Food Service Assessment Meals on Wheels</b>					
HCP/Private Fee	N	No	0.00	20.50	
High fee	N	No	16.85	18.95	11.1
low fee	N	No	9.95	11.20	11.2
<b>HAC Other Food Services</b>					
Other Food Services - Low Fee per session (short courses)	N	No	5.30	5.30	0.0
Other Food Services - Low Fee per session (short courses)	N	No	32.00	32.00	0.0



**To contact Council**

- phone 1300 88 22 33 or (03) 9298 4598
- visit our website at [www.maroondah.vic.gov.au](http://www.maroondah.vic.gov.au)
- email [maroondah@maroondah.vic.gov.au](mailto:maroondah@maroondah.vic.gov.au)
- SMS 0480 020 200

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