

Customer contact form

Help us deliver a better service

If you are unhappy with a resolution, believe our service delivery has failed or simply want to pass on your feedback on our service, we welcome your comments.

Date: _____

Your Details

Name: _____

Address: _____

Telephone: _____ Business hours _____ After hours

Email _____

What is the nature of this request?

Complaint

Feedback

Complaint / Feedback Details

Contact us

Phone 1300 88 22 33 or 9298 4598 Fax 9298 4345

maroondah@maroondah.vic.gov.au | www.maroondah.vic.gov.au | PO Box 156, Ringwood 3134 | DX 38068, Ringwood

If you have previously contacted council regarding this issue, please outline, when and who dealt with your enquiry?

Please attach any additional/supporting information ie photos, documents etc.

Please let us know what is your preferred method of communication if you have made a complaint or wish to discuss your feedback.

email

Phone

Post

Council will be in contact with you within 10 business days.

Thank you for taking the time to notify Maroondah City Council.

Maroondah City Council is committed to protecting your privacy as prescribed by the Privacy & Data Protection Act 2014 and the Health Records Act 2001. The information you provide on this form is being collected by Maroondah City Council for the strict purpose of conducting Council business. Your information will not be disclosed to any external party without your consent, unless Council is required or authorised to do so by law. Failure to provide the information requested may make you ineligible to receive the service or be part of an event/function that is the subject of this form. Any access to the information, amendments that may be required or any privacy enquiries may be directed to Council's Privacy Officer & Health Records Officer on 9298 4211 or email - privacy@maroondah.vic.gov.au

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