



A well governed and empowered community

Our community's aspiration

Council continues to be a transparent, accountable, and future-focused leader that collaborates locally and regionally, and actively champions local needs. Everyone in Maroondah is informed about matters that affect them and provided with opportunities to meaningfully engage regarding Council decision making.



Our community said

Our community sees Maroondah City Council as open, progressive, and well governed. They value the services, programs and events provided by Council, as well as the community facilities and infrastructure.

They also highly value Council's communication and engagement with the community, and advocacy on behalf of the community.

When thinking about their aspirations for the future of Maroondah our community would like Council to lead by example, champion local needs, actively engage with and support the community, and strategically plan for the future.

In working towards their aspirations for the future, our community would like to see a high priority placed on the delivery of Council programs and services, particularly in relation to community support, as well as continuing to promote and run events for the community.

Our community would also like to see a focus on engagement with the Maroondah community, governing Maroondah ethically, transparently and efficiently, and continuing to collaborate and partner with the local community, organisations and businesses on a range of initiatives.

The Maroondah Community Panel identified principles for how they would like Council to operate in working towards the Community Vision. These principles are: good governance, accountable, collaborative, responsive and innovative.



“It is evolving as a progressive Council...”

“A municipality that listens and actions its community’s needs...”

“...effort made to include and communicate with all citizens and residents.”

The path ahead

To work towards a well governed and empowered community, Council will focus on:

- Ensuring transparent and accountable governance, and prioritising responsible, sustainable and timely management of Maroondah's resources.
- Fostering and leveraging local and regional partnerships.
- Advocating for and championing the needs and aspirations of the Maroondah community.
- Providing the Maroondah community with timely and accessible information on matters important to them.
- Undertaking meaningful, creative and inclusive engagement to understand community needs and aspirations.

Measuring our progress

We will know we are making progress when we see:

- Local Government Performance Reporting Framework financial performance indicators within expected ranges.¹
- Greater community satisfaction with overall performance of Council.²
- Greater community satisfaction with Council decisions.²
- Greater community satisfaction with Council consultation and engagement.²



Maroondah Leisure team.

1. Internal data

2. Local Government Community Satisfaction Survey