

# Children, Youth and Families Action Plan 2023-2025

Working towards a safe, healthy and active community



# Children, Youth and Families Action Plan 2023-2025

This Action Plan supplements Council’s Children and Families Strategy and Youth Strategy.  
It outlines the actions that Council will undertake to deliver both Strategies across 2023/24 and 2024/25.

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## Acknowledgement of Country

Maroondah City Council in the spirit of Reconciliation, acknowledges the Traditional Owners of the land now known as Maroondah, where Indigenous Australians have performed age old ceremonies.

We acknowledge and respect their unique ability to care for Country and their deep spiritual connection to it. We honour and pay our respects to their Elders, past, present and emerging.

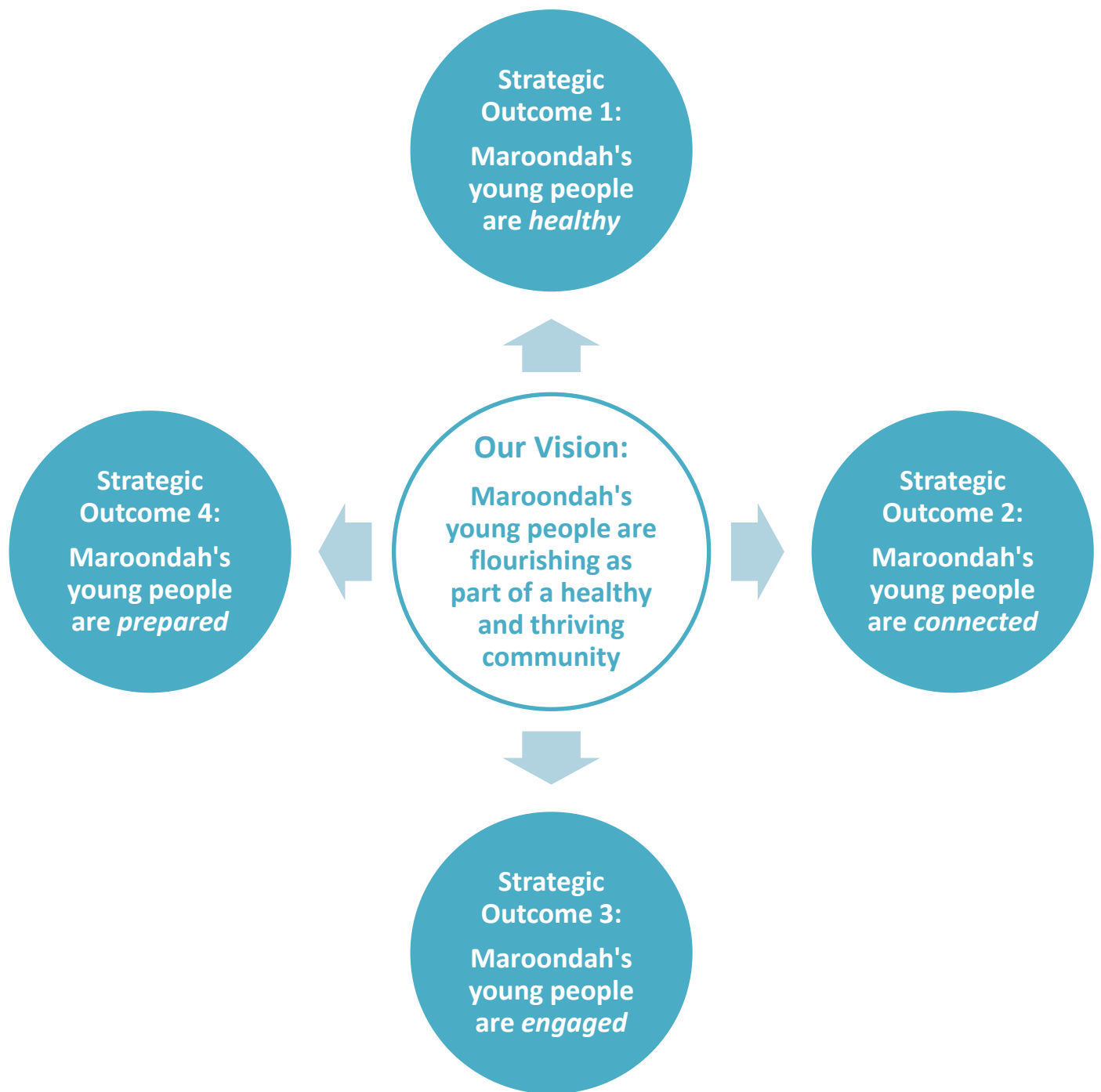
# Children and Families Strategy

## Strategic Framework:



# Youth Strategy

## Strategic Framework:



# Action Plan 2023-2025

ACTIONS		Responsible Service Area/s  Bold = lead/s	Children and Families Strategy						Youth Strategy			
			1	2	3	4	5	6	1	2	3	4
<b>ENGAGEMENT AND ADVOCACY</b>												
1	Develop an implementation plan to establish Maroondah as a Child Friendly City and Community, where the voices, needs, priorities and rights of children and young people are an integral part of public policies, programs and decisions.	<b>Youth &amp; Children's Services</b>	✓				✓					✓
2	Develop and implement a <i>Children &amp; Young People Engagement Framework</i> that outlines Council's suite of targeted engagement programs and strategies to meaningfully, effectively and regularly engage with Maroondah's children and young people of all ages, abilities and backgrounds.	<b>Youth &amp; Children's Services</b>  Communications & Citizen Experience					✓					✓
3	Effectively engage with, and advocate for, a diverse range of children, young people and their families in Maroondah when developing and implementing Council services, projects and strategies that affect them and their communities.	<b>Youth &amp; Children's Services</b>  All service areas					✓					✓
4	Continue to deliver the Maroondah Youth Wellbeing Advocates program to promote genuine engagement between Council and Maroondah's young people on matters that affect them and their communities, with a focus on youth wellbeing.	<b>Youth &amp; Children's Services</b>										✓
5	Explore new initiatives and opportunities to actively increase the profile of children and young people as valued and equal members of the Maroondah community and amplify their voices in decision-making processes.	<b>Youth &amp; Children's Services</b>  Communications & Citizen Experience	✓				✓					✓
6	Deliver the annual Maroondah Youth Awards event to recognise and celebrate Maroondah's young people.	<b>Youth &amp; Children's Services</b>										✓

ACTIONS	Responsible Service Area/s Bold = lead/s	Children and Families Strategy						Youth Strategy				
		1	2	3	4	5	6	1	2	3	4	
<b>PLACES AND SPACES</b>												
7	Ensure Council's community infrastructure and open space strategic documents incorporate the service needs of children, young people and their families in Maroondah.	<b>Projects &amp; Asset Management</b> Youth & Children's Services Maternal & Child Health	✓						✓			
8	Develop and implement a Maroondah Play and Gathering Places Strategy, inclusive of places and spaces for children, young people and their families that are child- and youth-friendly, safe, accessible, inclusive and fit for purpose.	<b>Projects &amp; Asset Management</b>	✓	✓					✓	✓		
9	Encourage children and young people's passion for environmental protection and sustainability by providing them with meaningful opportunities to actively engage in the care and preservation of Maroondah's natural environment.	<b>Operations</b> <b>Youth &amp; Children's Services</b> <b>Strategic Planning &amp; Sustainability</b>					✓				✓	
10	Work in partnership to undertake the staged redevelopment of the Croydon Community Wellbeing Precinct to deliver new community hubs that meet the needs of all ages, abilities and backgrounds.	<b>Community Wellbeing</b> Projects & Asset Management Community Services	✓						✓			
11	Work in partnership with stakeholders to establish and activate the new community hubs in the Croydon Community Wellbeing Precinct as welcoming spaces where children, young people and their families can come for information, support and referrals to appropriate services.	<b>Community Wellbeing</b> Community Services	✓									
12	Establish a permanent, dedicated and fit-for-purpose youth centre within the Croydon Community Wellbeing Precinct, designed in partnership with young people as a safe and inclusive space for them to socialise, connect with youth workers and access support.	<b>Youth &amp; Children's Services</b> Community Wellbeing Projects & Asset Management							✓	✓	✓	

ACTIONS		Responsible Service Area/s Bold = lead/s	Children and Families Strategy						Youth Strategy			
			1	2	3	4	5	6	1	2	3	4
13	Explore opportunities to establish an integrated youth services hub in Ringwood where young people can access different services from a range of community organisations in one central location.	<b>Youth &amp; Children's Services</b>							✓	✓		
14	Increase youth-focused activation and engagement at Council's existing community facilities and venues.	<b>Youth &amp; Children's Services</b> Leisure Business & Precincts Community Wellbeing							✓			
15	Provide and enhance safety measures for children and young people around schools and kindergartens, including supervised crossings (funding dependent), parking and traffic controls, and advice around road safety and safe travel.	<b>Local Laws</b> <b>Engineering Services</b> <b>Strategic Planning &amp; Sustainability</b>		✓				✓		✓		
16	Continue to maintain relationships with schools with active travel plans and deliver initiatives that educate and encourage school communities to be confident to undertake more trips to school by public and active transport.	<b>Strategic Planning &amp; Sustainability</b>	✓							✓		
17	Capture and articulate the public transport experiences of young people to inform bus route improvement proposals that support workforce, education and public life participation.	<b>Strategic Planning &amp; Sustainability</b>								✓		
<b>HEALTH AND DEVELOPMENT</b>												
18	Provide universal access to safe, high quality Maternal and Child Health services for all Maroondah children from birth to school age, to support parent and carer capacity to nurture and achieve optimal health, development and wellbeing.	<b>Maternal &amp; Child Health</b>		✓								
19	Facilitate regular First Time Parent Groups across Maroondah to support new parents at the beginning of their parenting journey.	<b>Maternal &amp; Child Health</b>		✓								

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			1	2	3	4	5	6	1	2	3	4	
20	Offer the INFANT (INfant Feeding, Active play and NuTrition) program to Maroondah families to help parents with healthy eating and active play from the start of their baby's life.	<b>Maternal &amp; Child Health</b>		✓									
21	Strengthen existing support services for parents and carers currently breastfeeding or bottle feeding their babies, through the piloting of various service models that seek to improve access, support and inclusion for all parents and caregivers.	<b>Maternal &amp; Child Health</b>		✓									
22	Provide Sleep & Settling information sessions and day stay program to support families experiencing sleep and settling concerns with children from birth to school age.	<b>Maternal &amp; Child Health</b>		✓									
23	Explore opportunities to strengthen the connection and pathways between Eastern Health's antenatal and maternity services and Council's Maternal and Child Health service, to strengthen referral pathways and improve outcomes for expectant parents in Maroondah.	<b>Maternal &amp; Child Health</b>		✓									
24	Explore methods to increase uptake of vaccinations for children and young people, especially vulnerable groups.	<b>Community Health</b>		✓					✓				
25	Develop the Maroondah Tobacco Policy to reduce uptake of children and young people smoking and vaping.	<b>Community Health</b> Youth & Children's Services		✓					✓				
26	Work in partnership with specialist agencies to provide engaging education opportunities aimed at preventing and minimising drug and alcohol related harm for young people through education.	<b>Youth &amp; Children's Services</b>							✓				
<b>PHYSICAL ACTIVITY</b>													
27	Provide a range of accessible services and activities that develop the physical health and wellbeing of children and young people in Maroondah.	<b>Leisure</b> Youth & Children's Services		✓					✓				



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			1	2	3	4	5	6	1	2	3	4
28	Offer specialised fitness programs or challenges designed for teen members of Council's Leisure & Aquatic facilities, including a potential expansion of program offerings.	<b>Leisure</b>							✓	✓		
29	Develop targeted messaging and inclusion strategies to help break down barriers to young people accessing Council's Leisure & Aquatic facilities and services.	<b>Leisure</b>							✓	✓		
<b>MENTAL HEALTH AND WELLBEING</b>												
30	Deliver mental health and wellbeing programs/sessions to increase the knowledge and capabilities of children, young people, families and educators in managing mental health and wellbeing.	<b>Youth &amp; Children's Services</b> Community Wellbeing		✓						✓		
31	Establish a support group for parents and carers of children from birth to school age who are experiencing difficulties bonding or connecting with their child, facilitated by a Maternal and Child Health nurse.	<b>Maternal &amp; Child Health</b>		✓								
32	Explore opportunities to strengthen the provision of mental health support through the Enhanced Maternal and Child Health Service.	<b>Maternal &amp; Child Health</b>		✓								
33	Pilot the Body Blocks body image program in Council's early education and care service, to empower young children to develop positive relationships with their bodies, food and movement.	<b>Youth &amp; Children's Services</b>		✓								
34	Provide a free individual support service for young people that is accessible, effective and meets their needs.	<b>Youth &amp; Children's Services</b>								✓		
35	Advocate for high quality, accessible youth mental health services to be physically located in Maroondah.	<b>Youth &amp; Children's Services</b> Community Wellbeing								✓		

ACTIONS	Responsible Service Area/s Bold = lead/s	Children and Families Strategy						Youth Strategy					
		1	2	3	4	5	6	1	2	3	4		
<b>SOCIAL AND COMMUNITY CONNECTION</b>													
36	Facilitate the delivery of events and activities for children, young people and their families that promote community connection and a sense of belonging, including intergenerational and intercultural initiatives.	<b>Youth &amp; Children's Services</b> Arts & Cultural Development Karralyka Leisure Community Wellbeing Aged & Disability Services				✓					✓	✓	
37	Work in partnership to develop a program of free or low-cost accessible local activities for children and young people who want to engage in activities other than organised sport.	<b>Youth Children's Services</b> Arts & Cultural Development Karralyka Leisure Community Wellbeing				✓					✓	✓	
38	Deliver the EV's Hangout drop-in program to provide a safe and inclusive space for young people to socialise, connect with youth workers and access support services.	<b>Youth &amp; Children's Services</b>									✓		
39	Pilot the URStrong Friendology program in Kindergartens and Early Learning Centres, to teach young children positive relationship, social and friendship skills.	<b>Youth &amp; Children's Services</b>			✓	✓							
40	Continue to deliver the award-winning GenConnect program, an intergenerational partnership program of Maroondah Occasional Care and the Kerrabee Centre that brings together children and senior residents of Maroondah to build connections and wellbeing.	<b>Youth &amp; Children's Services</b> <b>Aged &amp; Disability Services</b>				✓							
41	Continue to provide Pram Walks for families with children, to promote community connection and provide informal connection with the Maternal and Child Health service.	<b>Maternal &amp; Child Health</b>		✓		✓							

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			1	2	3	4	5	6	1	2	3	4
<b>SKILL DEVELOPMENT</b>												
42	Provide targeted information and personal development opportunities on key life, wellbeing and coping skills for children and young people.	<b>Youth &amp; Children's Services</b>						✓				✓
43	Deliver the 'Artventurers' art-based wellbeing program for young people aged 10-14 to practice creativity in a supported environment, with a focus on developing social connections and skill development.	<b>Youth &amp; Children's Services</b>			✓						✓	
44	Using the VicHealth Local Government Partnership funding, provide opportunities for young people to lead creative engagement projects at Maroondah Federation Estate during 2023/24.	<b>Arts &amp; Cultural Development</b> Youth & Children's Services									✓	
45	Subject to external funding, deliver the Maroondah FReeZA program to train and support young people to lead the planning, development and delivery of all-ages music and cultural events in Maroondah.	<b>Youth &amp; Children's Services</b>									✓	
46	Subject to external funding, deliver the SWAT (Student Wellbeing Action Teams) program to upskill and empower young people to be able to create meaningful change and increase the wellbeing of other young people in Maroondah.	<b>Youth &amp; Children's Services</b>									✓	
47	Continue to be a member of the Eastern Alliance for Sustainable Learning to boost education about sustainability, environment and indigenous culture in our schools and foster leadership and citizenship by young people.	<b>Strategic Planning &amp; Sustainability</b>					✓				✓	
48	Actively work with kindergartens and schools to increase the number of students participating in responsible pet ownership programs.	<b>Local Laws</b>						✓				✓

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			1	2	3	4	5	6	1	2	3	4	
49	Develop and deliver a series of school-based interactive life skills sessions for young people, to help equip them with the knowledge and skills to transition more confidently to independence.	<b>Youth &amp; Children's Services</b>											✓
50	Develop and deliver a youth-focused information session and/or resources to empower young people with the knowledge and skills to live more comfortably and sustainably within their budget.	<b>Youth &amp; Children's Services</b> Community Wellbeing											✓
51	Subject to external funding, deliver the Maroondah TAC L2P Program to provide opportunities for targeted young people to gain their probationary driver licence.	<b>Youth &amp; Children's Services</b> Operations								✓			
<b>EMPLOYMENT AND PATHWAYS</b>													
52	Partner with key stakeholders to help connect young people and their families to reliable information and opportunities around education, training, career planning and employment.	<b>Youth &amp; Children's Services</b> Business & Precincts											✓
53	Review Council's work experience and student placement processes and practices to help improve opportunities and outcomes for young people.	<b>People &amp; Culture</b>											✓
54	Review current trainee and apprentice practices and previous initiatives, with the view of potentially increasing the number of Council hosted trainees/apprentices and creating potential pathways and linkages from volunteering to traineeships and employment.	<b>People &amp; Culture</b>											✓
55	Review Council's volunteering process and practices with the potential objective of making it easier for young people (particularly those below 18 years of age) to be able to volunteer in a child-safe environment.	<b>People &amp; Culture</b>											✓

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			1	2	3	4	5	6	1	2	3	4	
56	Explore funding opportunities to collaborate with training providers on a program to support young people from culturally and linguistically diverse backgrounds to develop job skills and industry qualifications to obtain employment within the leisure sector.	<b>Leisure</b>											✓
<b>DIVERSITY AND INCLUSION</b>													
57	Regularly review the inclusivity and accessibility of Council services and spaces for children, young people and their families and develop a yearly inclusion action plan to help improve this.	<b>Youth &amp; Children's Services</b> Maternal & Child Health			✓						✓		
<b>First Peoples</b>													
58	Proactively acknowledge, respect and celebrate the Wurundjeri People of the Kulin Nation as the traditional custodians of the land now known as the City of Maroondah, and demonstrate this through Council's services and facilities for children, young people and their families.	<b>Community Wellbeing</b> All service areas			✓						✓		
59	Continue to partner with Mullum Mullum Indigenous Gathering Place and other key First Peoples' organisations to create new opportunities for inclusion, connection and participation in the community, and explore ways to authentically recognise and embed First People's culture into Council services and facilities for children, young people and families.	<b>Community Services</b> <b>Community Wellbeing</b>			✓		✓				✓	✓	
60	Provide cultural awareness and safety training for Council employees to support the establishment of culturally safe environments across Council, in which First People's diverse and unique identities and experiences are respected and valued, and the wellbeing and safety of First People's children and young people is promoted.	<b>Community Wellbeing</b> People & Culture			✓						✓		

ACTIONS	Responsible Service Area/s Bold = lead/s	Children and Families Strategy						Youth Strategy				
		1	2	3	4	5	6	1	2	3	4	
<b>Culturally and Linguistically Diverse</b>												
61	Work in partnership with culturally and linguistically diverse key stakeholders to identify, develop and deliver targeted culturally appropriate initiatives that address specific needs and builds a sense of belonging, inclusion and connection.	<b>Community Services</b> <b>Community Wellbeing</b>			✓	✓	✓			✓	✓	
62	Work in partnership to identify and address barriers and gaps regarding building stronger connections within Maroondah for children, young people and families in the Myanmar community.	<b>Youth &amp; Children's Services</b> Maternal & Child Health Community Wellbeing			✓	✓	✓			✓	✓	
63	Work in partnership to provide cultural awareness and safety training for Council employees and local service providers to support them to provide inclusive and accessible services to Culturally and Linguistically Diverse children, young people and families.	<b>Youth &amp; Children's Services</b> <b>Community Wellbeing</b> People & Culture			✓					✓		
64	Work in partnership to expand the range of accessible support services available for refugee and migrant families in Maroondah, including playgroups and parent support.	<b>Maternal &amp; Child Health</b> <b>Youth &amp; Children's Services</b>		✓	✓							
65	Subject to external funding, deliver the CALD (Culturally and Linguistically Diverse) Outreach Initiative to support children and families from CALD backgrounds to enrol and participate in kindergarten, school and other early childhood services.	<b>Youth &amp; Children's Services</b>			✓			✓				
<b>Disability</b>												
66	Support Maroondah residents to understand and navigate the National Disability Insurance Scheme (NDIS) through Council's dedicated NDIS role.	<b>Aged &amp; Disability Services</b>		✓	✓					✓	✓	
67	In partnership with Monkami, continue to implement the 'Happy Days' disability inclusion intergenerational program through Maroondah Occasional Care.	<b>Youth &amp; Children's Services</b>			✓							

ACTIONS		Responsible Service Area/s Bold = lead/s	Children and Families Strategy						Youth Strategy			
			1	2	3	4	5	6	1	2	3	4
<b>LGBTIQA+</b>												
68	Commemorate IDAHOBIT Day (International Day Against Homophobia, Biophobia, Interphobia & Transphobia), which both celebrates LGBTIQA+ people around the world and acknowledges the work that still needs to be done to ensure true inclusion and acceptance within the community.	<b>Community Services</b> <b>Community Wellbeing</b> <b>Communications &amp; Citizen Experience</b> <b>People &amp; Culture</b>			✓					✓		
69	Continue to work with the LGBTIQA+ community and stakeholders to explore and deliver initiatives that best support and promote inclusive practice.	<b>Community Services</b> Community Wellbeing			✓		✓			✓	✓	
70	Continue to deliver social connection groups for young people who identify as LGBTIQA+ or who are exploring their identity, as safe spaces to connect with peers.	<b>Youth &amp; Children's Services</b>								✓		
71	Develop LGBTIQA+ inclusive education opportunities for parents and carers around challenging gender stereotypes to encourage community inclusiveness of LGBTIQA+ individuals and communities.	<b>Youth &amp; Children's Services</b> Maternal & Child Health			✓					✓		
<b>Vulnerability and Disadvantage</b>												
72	Seek and engage with opportunities for greater service integration, collaboration, service innovation and capacity building, to improve outcomes for children, young people and families experiencing disadvantage or marginalisation.	<b>Maternal &amp; Child Health</b> <b>Youth &amp; Children's Services</b>		✓						✓		
73	Continue to provide the Enhanced Maternal and Child Health Service to support infants, children and their parents and carers who are experiencing a period of increased need and could benefit from targeted actions and interventions.	<b>Maternal &amp; Child Health</b>		✓	✓							

ACTIONS		Responsible Service Area/s Bold = lead/s	Children and Families Strategy						Youth Strategy				
			1	2	3	4	5	6	1	2	3	4	
74	Provide Supported Playgroups for vulnerable children and families, where parents and carers can develop their skills and confidence to support their child's wellbeing and development with the support of a qualified facilitator.	<b>Maternal &amp; Child Health</b> Youth & Children's Services		✓									
75	Explore opportunities to increase the accessibility of fee-based Council services and activities for children, young people and families experiencing financial hardship or disadvantage.	<b>Youth &amp; Children's Services</b> Leisure Karralyka Arts & Cultural Development Community Wellbeing			✓					✓			
76	Work in partnership to deliver education initiatives that build resilience and capacity, in areas such as financial literacy, parent support, mental health and wellbeing.	<b>Community Wellbeing</b> <b>Community Services</b>					✓						✓
<b>SAFETY AND RESPECT</b>													
77	Continue Council's ongoing commitment to the Victorian Child Safe Standards and continue to meet all legislative requirements.	<b>Community Services</b> People & Culture All service areas	✓		✓					✓			
78	Work in partnership to provide body safety and consent education sessions for parents and carers of young children.	<b>Youth &amp; Children's Services</b>			✓								
79	Work in partnership to develop and support opportunities to promote gender equity and prevent family and gender-based violence, including the Free From Violence local government program.	<b>Community Wellbeing</b> <b>Community Services</b>			✓					✓			
80	Work in partnership with service providers and local schools to establish and deliver the Love Bites respectful relationships pilot program.	<b>Community Wellbeing</b> Youth & Children's Services								✓			



ACTIONS		Responsible Service Area/s Bold = lead/s	Children and Families Strategy						Youth Strategy			
			1	2	3	4	5	6	1	2	3	4
81	Work in partnership to deliver Porn is not the Norm project which supports young people with autism, their families, carers and professionals to understand the intersection between pornography and autism.	<b>Community Wellbeing</b> Youth & Children's Services			✓				✓	✓		
<b>PARENT EDUCATION AND SUPPORT</b>												
82	Provide a range of high quality, innovative education programs and sessions for parents and carers that meet local community needs.	<b>Youth &amp; Children's Services</b>						✓				✓
83	Continue to trial offering Saturday appointments to increase the accessibility of Council's Maternal and Child Health service to parents and carers who can't attend centres during the week.	<b>Maternal &amp; Child Health</b>		✓								
84	Deliver a regular Maternal and Child Health drop-in session to provide more flexibility and access to care and support for children, parents and carers.	<b>Maternal &amp; Child Health</b>		✓								
85	Work in partnership to continue to support, educate and engage fathers and father figures with Maternal and Child Health services by encouraging and supporting fathers to attend appointments, new parent groups, sleep and settling programs, as well as providing material and education specific to fathers.	<b>Maternal &amp; Child Health</b>		✓				✓				
86	Work in partnership to pilot the DadsConnect program, which provides a stronger focus on connecting fathers with Council's Maternal and Child Health Service.	<b>Maternal &amp; Child Health</b>			✓	✓						
87	Develop and enhance Maternal and Child Health services for young parents under 25 years to increase engagement and develop better outcomes for children 0-5 years and their families, including supported playgroups and parent groups.	<b>Maternal &amp; Child Health</b> Youth & Children's Services		✓						✓		✓

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88	Explore developing a new intergenerational 'grandparent' program, that connects new parents and carers of children with experienced senior residents for social connection, support and mentoring in their parenting journey.	<b>Aged &amp; Disability Services</b> Maternal & Child Health				✓		✓						
<b>COMMUNITY SECTOR</b>														
89	Provide local leadership and advocacy in response to sector reforms and initiatives in Maroondah that support the wellbeing and safety of children, young people and their families.	<b>Youth &amp; Children's Services</b> Maternal & Child Health	✓			✓			✓					
90	Improve outcomes for young children and families by strengthening relationships between Early Years Education and Care Services across Maroondah and Council's Maternal and Child Health Service, through increased networking and information sharing.	<b>Youth &amp; Children's Services</b> Maternal & Child Health	✓			✓								
91	Facilitate professional networking opportunities for service providers and educators to help them to connect, share information and collectively improve outcomes for children and young people in Maroondah, including the Maroondah Youth Service Providers Network.	<b>Youth &amp; Children's Services</b>	✓			✓				✓				
92	Continue to coordinate and co-facilitate the state-wide Middle Years and Transitions Network, for professionals working in this space to share information, advocate and identify collaborative opportunities to improve outcomes for children and young people aged 6 to 12 years.	<b>Youth &amp; Children's Services</b>	✓			✓			✓	✓				
93	Facilitate learning and development opportunities for professionals that work with children, young people and their families, to further develop their skills and knowledge base and build their capacity to deliver quality services.	<b>Youth &amp; Children's Services</b>	✓	✓					✓					

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			1	2	3	4	5	6	1	2	3	4
<b>EDUCATION AND CARE SECTOR</b>												
94	Provide a high-quality early childhood education and care service, inclusive of the needs of vulnerable families.	<b>Youth &amp; Children's Services</b>						✓				
95	Support the Maroondah Integrated Kindergartens Association central enrolment system for sessional kindergartens in Maroondah.	<b>Youth &amp; Children's Services</b>						✓				
96	Undertake full service needs analysis with reviews as required, for Victorian Government 3 and 4 year old kindergarten reforms to inform the impact for our community, impact on infrastructure and advocacy needs for funding to enable these reforms in Maroondah.	<b>Youth &amp; Children's Services</b> Projects & Asset Management	✓					✓				
97	Work in partnership to plan for the Victorian Government 3 and 4 year old kindergarten reforms, including advocating for funding at all levels of Government for new and redeveloped facilities to enable these reforms in Maroondah.	<b>Youth &amp; Children's Services</b> Projects & Asset Management	✓					✓				
98	Work with key stakeholders to explore and implement strategies to improve outcomes during key life stage transitions, including from kindergarten to primary school, primary school to secondary school, and education to workforce.	<b>Community Services</b>	✓									
99	Work in partnership with the Victorian Government to deliver the Maroondah Positive Education Network, which aims to improve individual and collective wellbeing of students, staff, parents and the wider community.	<b>Youth &amp; Children's Services</b>		✓					✓			
100	Subject to external funding, provide the School Focused Youth Service to support students in upper primary school or secondary school in Maroondah that are vulnerable to disengagement from education to re-engage in education, training or career pathways.	<b>Youth &amp; Children's Services</b>		✓				✓		✓		✓

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			1	2	3	4	5	6	1	2	3	4	
<b>COMMUNICATIONS</b>													
101	Continue to deliver Council's online Maroondah Children and Families Newsletter, providing trusted and targeted information to families about services, activities and engagement opportunities available to them in the local community.	<b>Youth &amp; Children's Services</b> Maternal & Child Health Communications & Citizen Experience				✓					✓		
102	Support families of children in Maroondah to easily access information online about services, activities and topics of interest, by enhancing relevant content on Council's website and social media channels, and developing online resources designed to meet their needs.	<b>Youth &amp; Children's Services</b> Maternal & Child Health Communications & Citizen Experience		✓		✓							
103	Provide a range of engaging and interactive online services and resources to support young people and their families to easily access and engage with information, services and opportunities, including the ConnectUs online service directory in partnership with Knox and Yarra Ranges Councils.	<b>Youth &amp; Children's Services</b> Communications & Citizen Experience									✓		
104	Explore opportunities to strengthen Council's communication channels and methods with children, young people and families about the range of services and opportunities available to them across Maroondah.	<b>Communications &amp; Citizen Experience</b> <b>Youth &amp; Children's Services</b> Maternal & Child Health Community Wellbeing				✓					✓		

**To contact Council**

- phone 1300 88 22 33 or (03) 9298 4598
- SMS 0480 020 200
- visit our website at [www.maroondah.vic.gov.au](http://www.maroondah.vic.gov.au)
- email [maroondah@maroondah.vic.gov.au](mailto:maroondah@maroondah.vic.gov.au)

**Translating and Interpreter Service**

13 14 50

**National Relay Service (NRS)**

13 36 77

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